

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Drug and Health Plan Choice
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MEDICARE PLAN PAYMENT GROUP

DATE: May 21, 2010

TO: All Medicare Advantage Organizations, Prescription Drug Plans, Cost Plans, PACE Organizations and Demonstrations

FROM: Thomas Hutchinson /s/
Director

SUBJECT: **Medicare Advantage Prescription Drug System (MARx) June 2010 Payment – INFORMATION**

This letter provides information regarding the June 2010 payment scheduled for receipt on June 1, 2010, as well as other payment process reminders. Also included is information on enhancements to the Individuals Authorized Access to the CMS Computer Services (IACS) system. Please ensure EPOCS are notified of these changes.

Quarterly Medicaid Update

The quarterly update of the default risk adjustment factors for Medicaid status is included in the June payment. The transaction reply reports contain transaction type 30s and reply codes 077s for impacted members. The adjustments appear on the Monthly Membership Reports (MMRs) with adjustment reason code (ARC) 10.

MSP Adjustments Issue

Effective with the June payment, ARC 42 will represent MSP adjustments for aged, disabled **and** ESRD members. Plans will see these adjustments for aged and disabled members that are newly enrolled or if a current enrollee had any type of update of CMS data. The new fields 83 and 84 on the MMR contain the aged/disabled MSP amounts and appear positive. These amounts are subtracted from the total MA payments. Note that these amounts could appear negative in cases of disenrollment.

Some aged/disabled MSP payments were computed incorrectly. Instead of multiplying the Part C risk adjusted payment by .174, the entire payment was deducted. Only rebates, if applicable, were paid for these members. This will be corrected in the July payment.

Monthly MSP File

Effective with the June payment, plans will receive an MSP file with the other monthly reports. This file will contain information related to members that were adjusted for MSP on the MMR. Note there could be multiple open periods on the file for a member. CMS provides the data as received and only deletes records when instructed to by the source system. Also note that the file will contain the start date from

the Medicare Database (MBD) while the MARX UI defaults to the enrollment start date if the MSP start date precedes it.

IACS System Enhancements

On Saturday, May 8, 2010, CMS implemented changes to the IACS system.

CHANGES FOR EPOCS:

Request Search Function

This new functionality will allow approvers to search New Registration/Account Modification requests and Certification requests waiting for approval in their queue by any of the following attributes:

- User first name
- User last name
- Request number
- Role
- Contracts
- Contracts PDE
- Contracts RAPS
- State/Territory
- Certification due date
- Request expiration date

Ability to View and Make Updates to the Status of Users

You will be able to view and manage Users under your approval authority by removing Contracts or States/Territories from your Users' profiles.

Self-service Email Update

You will also be able to modify your own email address.

CHANGES FOR ALL IACS USERS:

Collection of Date of Birth (DoB)

Following deployment of this IACS system release on May 8, 2010, IACS will require DoB from new Users at registration and from current Users missing a DoB in their profile. Current Users can expect to be prompted when modifying their profile or when resetting their password if their DoB is missing. Users will not be prompted for DoB during routine logins. The MAPD Help Desk will use DoB to positively identify Users over the phone before acting on requests to change a User profile.

New *Forgot User ID* Button

There will be a new "Forgot Your User ID?" button in addition to the existing "Forgot Your Password?" button on the IACS and MARx login pages.

Other Changes

- Access for IACS Users who have been inactive for at least 180 days since the last login will be partially disabled.
- We will notify Users by email when they are getting close to their 180 day inactivity threshold.
- However, partially disabled Users will be able to regain full access without contacting the MAPD Help Desk by answering security and authentication questions, and by changing their password.

- We will also notify Users when their password age gets close to the 60 day limit. (Passwords must be changed every 60 days).

Please direct questions or concerns about these IACS changes to the MAPD Help Desk at 800-927-8069 or mapdhelp@cms.hhs.gov.

Please contact the appropriate Division of Payment Operations (DPO) representative (listing attached) with questions about the other information in this letter or assistance with other payment or premium related issues. Thank you.

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