



DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services

7500 Security Boulevard
Baltimore, MD 21244-1850

Date: October 27, 2010

To: All Part C Medicare Advantage Organizations

From: Thomas M. Kickham, Ph.D.
Director,
Information and Methods Group

SUBJECT: Medicare Health Outcomes Survey *2007-2009 Cohort 10* Performance Measurement Electronic Data

On behalf of the entire Medicare Health Outcomes Survey (HOS) Team, I am pleased to provide notification that the Medicare HOS *2007-2009 Cohort 10* Performance Measurement beneficiary level data are available for those organizations which continue to participate in the Medicare Advantage program. The HOS measure is a Healthcare Effectiveness Data and Information Set (HEDIS[®])¹ outcomes measure for Medicare managed care.

The HOS *2007-2009 Cohort 10* Performance Measurement Electronic Data File and accompanying documentation are the ninth release of beneficiary level HOS data to individual Medicare Advantage Organizations (MAOs). The HOS data are intended to support MAO quality improvement activities and initiatives. Since the Centers for Medicare & Medicaid Services (CMS) also uses the data for MAO program oversight, the Department of Health and Human Services' Office of General Counsel has advised that neither the Health Insurance Portability and Accountability Act of 1996 nor the Privacy Act preclude the release of HOS data to participating MAOs.

Due to the extremely sensitive nature of these data, CMS previously consulted with industry representatives to identify an efficient process for disseminating these data while ensuring their security and confidentiality. As a result, each participating MAO may obtain their data from the Health Services Advisory Group (HSAG) by contacting HOS Information and Technical Support via e-mail at hos@azqio.sdps.org. Please provide your organization's designated recipient of these data, your plan's address, return telephone number, and CMS contract number(s). The data are available for distribution to MAOs at no cost, and will be provided on CD-ROM formatted as a comma separated value file.

If you have any questions or require additional assistance, please contact HSAG through the HOS Information and Technical Support email address listed above or by telephone at (888) 880-0077. Should you have a policy or program concern related to the HOS, please contact Chris Haffer, PhD,

¹ HEDIS[®] is a registered trademark of the National Committee for Quality Assurance

CMS HOS Program Director, at (410) 786-8764 or email at chris.haffer@cms.hhs.gov. For a general overview of the Medicare Health Outcomes Survey program, visit CMS' HOS web address (www.cms.gov/hos). A full description of the HOS program that includes links to research data files, data user's guides, uses of the HOS data, and additional information may be found at www.HOSonline.org.