

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Medicare  
7500 Security Boulevard, Mail Stop C4-21-26  
Baltimore, Maryland 21244-1850



**MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP**

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DATE: October 31, 2011

TO: Medicare Advantage Organizations offering Special Needs Plans

FROM: Danielle Moon, J.D., M.P.A., Director

SUBJECT: Contract Year 2012 Special Needs Plans Model of Care Approval Process  
Listening Session

CMS is hosting a listening session for MAOs to provide feedback on their experience with Model of Care (MOC) approval process supported by the National Committee on Quality Assurance (NCQA). The listening session will be held on Thursday, **November 17, 2011**, from 3:00 pm to 5:00 pm (EST).

Toll free call in information:

Industry Participants: 888-401-4642  
CMS & NCQA Participants: 800-274-0251  
Pass code: 3264313

Please note that the pass code is the same for all participants.

We look forward to your participation in the sessions and thank you for your continued commitment to providing high quality care to Medicare beneficiaries.