

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: February 2, 2012

TO: All Part D Sponsors

FROM: Arrah Tabe-Bedward
Acting Director, Medicare Enrollment & Appeals Group

SUBJECT: Revised Standardized Pharmacy Notice (CMS-10147)

The purpose of this memorandum is to announce the availability of the revised, OMB-approved standardized pharmacy notice (CMS-10147). The revised version of the pharmacy notice and the instructions, approved by OMB on January 11, 2012, can be found under “Downloads” at:

http://www.cms.gov/MedPrescriptDrugApplGriev/14_PlanNoticesAndDocuments.asp#TopOfPage

Beginning with the 2012 plan year, this version of the pharmacy notice must be provided to Part D enrollees when a prescription cannot be covered (“filled”) under the Medicare Part D benefit at the point-of-sale (POS). The regulation requires distribution of this written notice as of January 1, 2012. We recognize that plan sponsors may need additional time to ensure that operations and systems are in place to fully comply with this requirement. Action for noncompliance will not be taken against a plan sponsor prior to May 1, 2012.

A Spanish version of the notice will be posted to the above CMS website once OMB has approved the translated version of the notice.

Please refer to the October 14, 2011 memorandum entitled “Revised Standardized Pharmacy Notice (CMS-10147)” for more information, including responses to frequently asked questions. Additional guidance regarding this notice will be included in the forthcoming revised version of Chapter 18 of the *Medicare Prescription Drug Benefit Manual*, including guidance for non-retail pharmacies.

Questions

For questions concerning the standardized pharmacy notice, please send an email to:
PartD_Appeals@cms.hhs.gov.