

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: January 4, 2013

TO: All HPMS Users

FROM: Cynthia G. Tudor, Ph.D.
Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: Invitation to Provide Feedback on the Health Plan Management System (HPMS)
User Interface Redesign

The Centers for Medicare & Medicaid Services (CMS) would like to express its appreciation for the feedback provided via the HPMS Customer Satisfaction Survey administered last year. In response to the survey comments and other feedback obtained throughout the year, CMS is modernizing the HPMS user interface with changes being unveiled in mid-2013.

CMS has created a website to enable users to preview the future HPMS look and feel. All HPMS users are invited to provide feedback, including CMS staff, Medicare Advantage (MA) organizations, Prescription Drug Plans (PDP), Cost Plans, PACE organizations, demonstrations, pharmaceutical manufacturers, accountable care organizations, consultants, States, CMS contractors, and users from other federal agencies. Your comments will be invaluable as we continue to make improvements to the system.

The feedback period will take place from **Monday, January 7, 2013 through Wednesday, January 16, 2013.**

An online application will be available to support the collection of your feedback:
http://comments.cms.fu.com/2012_uir/uir_start.asp

Please note that the survey website is accessible via the Internet. HPMS access is **not** required to submit comments.

For questions regarding this memo, please contact Sara Silver at either sara.silver@cms.hhs.gov or 410-786-3330.