



CENTER FOR MEDICARE

DATE: November 8, 2013

TO: All Registered HPMS Users

FROM: Cynthia G. Tudor, Ph.D., Director
Medicare Drug Benefit and C & D Data Group

SUBJECT: Changes to the Health Plan Management System (HPMS) Login Process

On the evening of Friday, November 22, 2013, CMS will implement changes to streamline and simplify the login process for HPMS.

First, CMS will establish a single website address for accessing HPMS: <https://hpms.cms.gov>

All HPMS users must utilize this URL, regardless of whether you are accessing HPMS from inside or outside of the CMS network. If you are using a browser bookmark or favorite to access HPMS, please ensure that the URL is updated to reflect the <https://hpms.cms.gov> address for use after November 22, 2013.

Second, CMS will establish a new common login page for HPMS at <https://hpms.cms.gov>:



Username

Password

This is a U.S. Government computer system subject to Federal law.

You will find instructions below for completing the new HPMS login page:

Username: Enter your four digit CMS user ID only (xxxx in the screenshot represents your user ID)

Password: Enter your HPMS password

CMS will disseminate a separate communication regarding the details of the maintenance window as we approach the cut-over date.

For assistance with your account, including changing your password, please contact the CMS IT Service Desk at either 410-786-2580 or 1-800-562-1963.

For questions regarding this change or other HPMS technical issues, please contact the HPMS Help Desk at either 1-800-220-2028 or hpms@cms.hhs.gov.