

HPMS E-Mail

Date: November 17, 2015

Subject: New Mailbox and Portal for Medicare Advantage policy questions

E-mail text:

This purpose of this e-mail is to announce the launch of a new CMS mailbox and portal for Medicare Advantage policy questions, which is available at <https://dpap.lmi.org>. This mailbox will be the single point of entry for asking Medicare Advantage policy questions, will provide resources and frequently asked questions (FAQs), and will provide information about other CMS mailboxes and e-mail addresses that may be helpful. Please note, this new mailbox will also replace the existing Quality mailbox (MAQuality@cms.hhs.gov) and EOB mailbox (PartCEOB@cms.hhs.gov). We encourage you to review the available resources and FAQs before submitting your question.