

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: December 20, 2012

TO: Medicare Advantage, 1876 Cost Contracts and Prescription Drug Plan Quality Contacts and Medicare Compliance Officers

FROM: Cynthia G. Tudor, Ph.D., Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: 2013 Medicare CAHPS® Survey - Reminder

CMS would like to remind all Medicare Advantage Organizations, 1876 Cost Contracts, and Part D sponsors about the 2013 Medicare CAHPS® Survey that they are required to submit a vendor authorization form no later than January 4, 2013.

Medicare Advantage Organizations, 1876 Cost Contracts, and Part D sponsors are required to contract for the 2013 survey administration with an approved MA and Prescription Drug Plan (PDP) CAHPS Survey Vendor to collect the CAHPS data on their behalf. Specifically, sponsors with 600 or more enrollees as of July 1, 2012 are required to contract with CMS-approved MA & PDP CAHPS survey vendors to conduct data collection. **Sponsors must inform CMS of the vendor that will be submitting data on their behalf no later than January 4, 2013 by completing and submitting a vendor authorization form.** A list of approved vendors, the vendor authorization form that sponsors must complete, can be found on the MA & PDP CAHPS website at <http://www.ma-pdpcahps.org>.

Please direct any questions to the MA & PDP CAHPS Project Team via email to MA-PDPCAHPS@azqio.sdps.org and by phone at the following toll free number: 1-877-735-8882.