

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



MEDICARE ENROLLMENT & APPEALS GROUP

DATE: March 12, 2020

TO: All Medicare Advantage Organizations, Prescription Drug Plan Sponsors,
PACE Organizations, and Medicare-Medicaid Plans

FROM: Jerry Mulcahy, Director, Medicare Enrollment and Appeals Group

RE: **Searchable Appeals Database**

The purpose of this memorandum is to announce the launch of the new Medicare Part C and Part D Independent Review Entity (IRE), MAXIMUS Federal, Decision Database. Effective March 13, 2020 at 11:59 ET, MAXIMUS Federal, will host and maintain a public facing database that will provide summaries of all IRE appeals decisions and rationales decided from January 1, 2020.

Features of the database include:

- Public availability (no required login);
- Redacted protected health information or plan identifiable information;
- Ability to search by various categories (appeal categories, appeal items/services, decision outcomes, etc.);
- Decisions can be exported to excel; and
- It will be refreshed every two weeks.

The database is accessible at: <https://qicappeals.cms.gov/qicportal/#/decisionSearch>

For any questions regarding the database, please contact:

medicareappeal@maximus.com for Part C

medicarepartdappeals@maximus.com for Part D