



**CENTER FOR MEDICARE**

---

**DATE:** August 4, 2023

**TO:** All Current and Prospective Medicare Advantage, Prescription Drug Plan, Section 1876 Cost, PACE, and Medicare-Medicaid Plan Organizations, Bid Consultants, and Actuarial Certification Consultants

**FROM:** Vanessa S. Duran, Acting Director  
Medicare Drug Benefit and C & D Data Group

Kathryn A. Coleman, Director  
Medicare Drug & Health Plan Contract Administration Group

**SUBJECT:** Release of the Contract Year 2024 Crosswalk  
Verification Functionality in HPMS

CMS is pleased to announce the upcoming release of the new Contract Year (CY) 2024 crosswalk verification functionality in the HPMS Bid Submission module. All organizations/sponsors with renewal plans for CY 2024 should verify their HPMS crosswalk data in the Bid Submission module for accuracy and completeness beginning **Friday, August 11, 2023, 3:00 a.m. ET through Friday, August 18, 2023, 5:00 p.m. ET.**

Organizations may review their HPMS crosswalk data at the following path: HPMS Homepage > Plan Bids > Bid Submission > CY 2024 > Upload. Once an organization reviews their crosswalk data, they should concur by selecting “Yes”, or non-concur by selecting “No” and then click “Save” to submit and signal the verification is complete. Organizations that non-concur with their crosswalk data must provide an explanation to support their non-concurrence.

Organizations should pay special attention to whether CMS will manage the enrollee movements for each crosswalk, or if the organization will manage the enrollee movements and need to submit POVERs/MARx transactions. This information will be displayed for each row on the Crosswalk Verification page.

If issues are identified with your organization’s crosswalk data, please submit your inquiry to: <https://dmao.lmi.org>. Select the Medicare Advantage Operations tab and submit questions under the “Medicare Advantage Issue” category.

For D-SNP-specific crosswalk questions and D-SNP look-alike transitions, please

contact the D-SNP operations mailbox at: [MMCO\\_DSNPOperations@cms.hhs.gov](mailto:MMCO_DSNPOperations@cms.hhs.gov).

For technical issues, please contact the HPMS Help Desk at: [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov) or 1-800-220-2028.