



OFFICE OF FINANCIAL MANAGEMENT

Date: December 11, 2020

To: All Medicare Advantage (MA) Organizations and Part D Sponsor Plans

From: Chrissy Fowler, Director, Payment Accuracy Reporting Group

Subject: Medicare Parts C and Part D Improper Payment Measures (IPMs) – Program Updates for Reporting Year 2021

This memo provides updates regarding The Centers for Medicare & Medicaid Services (CMS)'s Part C and Part D IPM activities for Reporting Year 2021, which will be based on payments made in Calendar Year (CY) 2019. In accordance with the Payment Integrity Information Act (PIIA) of 2019, CMS is required to annually calculate and report improper payment measures for the Medicare Part C and Part D programs.

IPM Activities

Consistent with last year's schedule, CMS expects to begin Part C IPM activities in January 2021 with notification to MA Organizations with enrollees selected for review of CY 2019 payments. CMS will schedule a teleconference in February 2021, after which MA Organizations will have 16 weeks to submit medical record documentation. Lastly, CMS expects to provide Interim Findings Reports during the submission period.

CMS expects to begin Part D activities in January 2021 with notifications to Part D Sponsors with Prescription Drug Events (PDE) selected for sampling. A teleconference will be scheduled for later that month. Part D Sponsors will have 12 weeks to submit requested documentation. As in previous years, the documentation submission and review processes will take place in the Health Plan Management System (HPMS).

CMS Resource Mailboxes

Beginning in CY 2019, CMS will exclusively refer to the name of its improper payment measurement activities as "Part C IPM". Accordingly, we have changed the name of the resource mailbox associated with these activities to PartC_IPM@cms.hhs.gov. Please note that there is an underscore between "Part C" and "IPM." The resource mailbox for the Part D IPM will remain MADER@cms.hhs.gov.

We appreciate your cooperation during this time. Please direct any questions or concerns to PartC_IPM@cms.hhs.gov for Part C IPM, and MADER@cms.hhs.gov for Part D IPM.