**KEEP THIS FOR YOUR RECORDS**

<Date>

<Name>

<Address>

<City>, <State> <ZIP>

<Name>:

The Social Security Administration (SSA) reported information to Medicare that shows you are incarcerated. As a result, you will no longer have coverage through <plan name> as of <**effective date**>. Your Medicare prescription drug coverage will also end on <**effective date**>. You will now have Original Medicare but will not be able to access services due to your current incarceration status.

**What if I think there’s been a mistake?**

If you are not incarcerated or think that there has been a mistake, please call us at <phone number>, <days and hours of operation>. TTY users should call <TTY number>.

**What happens to my Medicare, Medicare prescription drug coverage, and Michigan Medicaid?**

While you are incarcerated, you are not eligible for coverage in MI Health Link. You will have Original Medicare but will not be able to access services due to your current incarceration status.

**What happens when I am released and no longer incarcerated?**

When you are released, you need to report your release to Social Security.

* If your Michigan Medicaid has ended, contact your local Michigan Department of Health and Human Services Office to reapply for Michigan Medicaid or reapply online at [www.michigan.gov/mibridges](http://www.michigan.gov/mibridges).
* Once eligible for Michigan Medicaid, you can call Michigan ENROLLS to join a MI Health Link health plan.
* To join a MI Health Link health plan, call Michigan ENROLLS toll-free at 1-800-975-7630. Call 1-888-263-5897 if you use TTY. Office hours are Monday through Friday, 8 AM to 7 PM.
* You will have a special opportunity to join a Medicare health or prescription drug plan. This opportunity begins the month you are released and lasts for two additional months. If you don’t enroll at that time, you can enroll in a new Medicare health plan or Medicare prescription drug plan from October 15 through December 7 of each year for coverage to start the following year. Generally, you can’t make changes at other times except in certain situations, such as if you move out of your plan’s service area, want to join a plan in your area with a 5-star rating, or qualify for (or lose) Extra Help paying for prescription drug costs.

If you do not want to enroll in a MI Health Link health plan, you can join a Medicare health plan or Medicare prescription drug plan. Your new Medicare coverage will begin the 1st of the following month after you enrolled in a new Medicare health plan or Medicare prescription drug plan.

**Who can I call to get more information?**

* If you have questions, you can visit <MMP web address> or call <plan name> Member Services at <toll-free number>, <days and hours of operation>. TTY users should call <toll-free number TTY number>.
* You can also call Michigan ENROLLS at 1-800-975-7630. Call 1-888-263-5897 if you use TTY. Office hours are Monday through Friday, 8 AM to 7 PM. The call is free.
* You can call Social Security at 1-800-772-1213, Monday through Friday, 7 AM to 7 PM, if you have questions about your incarcerated status. TTY users should call 1-800-325-0778.
* If you have questions about your Medicare coverage, you can call 1-800-MEDICARE (1-800-633-4227) anytime, 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Sincerely,

<Plan name>

[*Plans must include all applicable disclaimers as required in the State-specific Marketing Guidance.*]

[*Plans may increase the font size and/or use bold font to emphasize the following information.*]You can get this information for free in other formats, such as large print, braille, or audio. Call [*Insert Member Services toll-free phone and TTY numbers, days and hours of operation*]. The call is free.