

HPMS E-Mail

Date: June 08, 2021

Subject: Reminder regarding requests for crosswalk exceptions

REMINDER:

CMS announces that Medicare Advantage organizations (MAO) and Prescription Drug Plan (PDP) sponsors, Medicare-Medicaid Plans, and Section 1876 cost plans will be able to enter allowable CY 2022 crosswalk exceptions in the Health Plan Management System (HPMS) only from **Tuesday, 6/8 – Wednesday, 6/9, 5:00 p.m. ET.** Please see **42 CFR §§417.496 and 422.530 for the list of allowable crosswalk exceptions.**

A second opportunity to submit crosswalk exceptions will be announced in July and instructions regarding the second round will be provided prior to the July submission date.

A crosswalk exception request is required for all plan crosswalk requests that do not fit any of the standard plan crosswalk rules and instead, fit one of the exception scenarios articulated in the regulation. For crosswalk exception requests:

- The plan must complete the plan crosswalk during bid submission, and is expected to check the crosswalk exception box on the Complete Plan Crosswalk screen. NOTE: Checking this box does **not** complete the exception request.
- To complete the exception request, the plan **must** submit the exception request once the Crosswalk Exception submission window opens in June.

A plan that did not check the box during bid submission is not prohibited from submitting a request when the submission window opens.

Organizations should **NOT** submit crosswalk exception requests if they have already submitted their crosswalk during bid submission and their crosswalk was in accordance with the standard crosswalk rules.

Please submit questions to: <https://dmaoportal.lmi.org>. Select the Medicare Advantage tab and submit questions under the “Crosswalks” category.

For technical issues, please contact the HPMS Help Desk at either hpms@cms.hhs.gov or 1-800-220-2028.

