

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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CENTER FOR MEDICARE

DATE: August 17, 2020
TO: All Medicare Advantage, Cost, PACE, and Demonstration Organizations
FROM: Jennifer R. Shapiro, Director, Medicare Plan Payment Group
SUBJECT: Medicare Advantage Encounter Data – Update on Data Exchange Reports

The purpose of this memorandum is to provide an update to the memo released through the Health Plan Management System (HPMS) on June 25, 2020 entitled “Medicare Advantage Encounter Data – Data Exchange Reports – June 2020.”

As part of our ongoing efforts to review and understand encounter data submissions and improve data accuracy, CMS regularly conducts analysis and validation of accepted encounter data. The Data Exchange reports are intended to enable CMS to understand patterns seen in the data and are an important part of our efforts to address data accuracy and assess if there are potential areas of incomplete submissions.

In June, CMS provided Data Exchange reports and technical notes to Medicare Advantage Organizations (MAOs) and other organizations and requested a written explanation for the issues identified, a description of any action that is planned or in progress to prevent further issues, and information about whether corrected or missing encounter records would be submitted.

CMS initially provided 60 days for MAOs and other entities to submit a response. In response to requests from MAOs, **CMS is extending the deadline for submission of responses to the Data Exchange reports until Thursday, October 8, 2020 in order to allow MAOs and other entities to focus on data submissions for the upcoming risk adjustment deadline.**

MAOs responding with questions or explanations that include a beneficiary’s personally identifiable information (PII) should follow the published guidance at the CSSC Operations FAQ list [here](#). Information and any questions or comments that do not contain PII may be submitted to RiskAdjustmentOperations@cms.hhs.gov. Please reference “Response to Data Exchange Reports – June 2020” and your contract ID in the subject line of the email.

Thank you.