

## **HPMS E-Mail**

**Date:** June 15, 2021

**Subject:** Other Coverage Field on the OEC Record Layout

From approximately June 2, 2021 through June 10, 2021, the Online Enrollment Center (OEC) populated the "Other Coverage" field incorrectly in certain scenarios. This field is derived from the following question on the OEC form: Do you have other drug coverage that you're keeping in addition to this plan?

During this time period, the OEC incorrectly returned a null value in the following cases:

- When a beneficiary answered "no" to this question, and
- When the question did not appear on the form (i.e., when enrolling into an MA-only plan)

In both cases, the OEC should have populated the "OtherCoverage" field with a "no" value. As a result, for the impacted records containing a null value in the "OtherCoverage" field, plans should treat that null value as "no."

This issue has been corrected moving forward. We apologize for any inconvenience this error may have caused.

