<Date>

<Name>

<Address>

<City>, <State> <ZIP>

## Important: Your health & prescription drug coverage is changing.

## Keep this notice for your records.

<Name>:

Starting January 1, 2022, the Cal MediConnect program will no longer include members who pay for some of their own health care in addition to getting support from Medi-Cal, called a Medi-Cal “share-of-cost.” (This does not apply to people who live in nursing facilities). Since you have share-of-cost, your health and prescription drug coverage through <plan name> will end on December 31, 2021. However, you will still have Medicare and Medi-Cal benefits, including prescription drugs. **Your eligibility for Medicare and Medi-Cal benefits is not changing but your membership in <plan name> is ending. (**

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## You will be in Original Medicare and have a Medicare Prescription Drug Plan.

* When your <plan name> services end on December 31, 2021, <plan name> prescription drug coverage ends too. Medicare will enroll you in Original Medicare and in a Medicare Prescription Drug Plan, unless you choose a different plan.
* You may choose a different Medicare Prescription Drug Plan before December 31, 2021.
* In November 2021, you will receive a letter on blue paper that will include the Prescription Drug Plan that Medicare chose for you. The blue letter will also list the plans that you may select from instead of the plan Medicare has chosen for you.

## You can also join another Medicare plan

* + You can choose another plan that will start on January 1, 2022. If you do not choose a plan by January 1, 2022, you will have the following options:
    - Because you no longer qualify for <plan name> after December 31, 2021, you will have up to 3 months from December 31, 2021 to join a Medicare health plan or Medicare Prescription Drug Plan of your choice; and
    - You may request enrollment in a different plan one time during each of the first three quarters in a calendar year:
      * January to March;
      * April to June; and
      * July to September.
    - Your new Medicare coverage will begin the 1st day of the following month after you enroll in a new Medicare health plan or Medicare Prescription Drug Plan.
  + If you do not take any action, <plan name> will continue to cover your Medicare benefits until December 31, 2021, and starting on January 1, 2022, you will be in Original Medicare and enrolled in the Medicare Prescription Drug Plan chosen for you.
  + If you need help comparing Medicare Prescription Drug Plans or would like to discuss other enrollment choices, call the California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222.

* + If you have questions or do not want Medicare to enroll you in a drug plan, you can call the toll-free number 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

## You will be in Regular Medi-Cal

When your <plan name> services end on December 31, 2021, you can continue to get your Medi-Cal covered services through Regular Medi-Cal (also known as Fee-For-Service or “Straight” Medi-Cal) with a share-of-cost. You will receive more notices and additional information from the Department of Health Care Services (DHCS) in October and November about this change.

You might need to find new providers. You can ask the provider that you use now if they work with Regular Medi-Cal.

* For help finding a Fee-For-Service Medi-Cal provider, call the Department of Health Care Services (DHCS) Medi-Cal Helpline at 1-800-541-5555. This call is free.
* For help finding a Medicare provider, call the toll-free number 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

## Who should I contact if I have questions?

## For questions about your current Medicare and Medi-Cal services provided by <plan name>:

* Call <plan name> Member Services at <toll-free number>, <days and hours of operation>.
* Call <toll-free number>, if you use TTY.
* Visit <web address>.

## For questions about why <plan name> is changing:

* Call Health Care Options at 1-844-580-7272. TTY users should call 1-800-430-7077.

## For general questions about other enrollment choices:

## Call the California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222. TYY users should call 711.

## Call the toll-free number 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

For questions about your legal rights, difficulty accessing care, or other similar issues:

## Call the California Health Consumer Alliance (HCA) at 1-888-804-3536. TTY users should call TTY 1-877‑735‑2929.

## For questions about Medicare:

* + Visit <https://www.medicare.gov/> or call the toll-free number 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

For questions about Medi-Cal:

* + Call the Medi-Cal Helpline at 1-800-541-5555, 8:00 a.m. to 5:00 p.m., Monday through Friday, except National Holidays.

[*The next sentences must be in English and all non-English languages that meet the Medicare or state thresholds for translation, whichever is most beneficiary-friendly. The non-English disclaimer must be placed below the English version and in the same font size as the English version.*] **For more information**, visit <web address>. **If you have questions,** call <State/enrollment broker> at <toll-free number>, <days and hours of operation>. TTY users should call <toll-free number>. The call is free. You can get this information for free in other languages and formats, like large print, braille, and audio.

[*If the state delegates sending of this notice to Medicare-Medicaid Plans, the Medicare-Medicaid Plan also must insert all applicable disclaimers as required in the State-specific Marketing Guidance available at* [*www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources*](https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources)*.*]