

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Medicare
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Baltimore, Maryland 21244-1850



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: June 23, 2020

TO: Medicare-Medicaid Plans

FROM: Lindsay P. Barnette
Director, Models, Demonstrations & Analysis Group

SUBJECT: Michigan MMPs: Release of Final Contract Year 2021 Model Materials

Attached to this memorandum are the new model materials for Contract Year (CY) 2021 developed jointly by CMS and Michigan for Medicare-Medicaid Plans (MMPs) operating in the Michigan Capitated Financial Alignment Model Demonstration. CMS and Michigan jointly updated these models as summarized in the CMS memorandum, “Medicare-Medicaid Plan and Minnesota Senior Health Options Plan Member Material Model Updates for Contract Year 2021,” dated May 14, 2020 and issued through the Health Plan Management System. Michigan MMPs may only use the CY 2021 models for CY 2021.

As a result of the implementation of CMS-4190-F1, Contract Year 2021 Policy and Technical Changes to the Medicare Advantage Program, Medicare Prescription Drug Benefit Program, and Medicare Cost Plan Program, which may be found in the Final Rule published on June 2, 2020 (see <https://www.federalregister.gov/documents/2020/06/02/2020-11342/medicare-program-contract-year-2021-policy-and-technical-changes-to-the-medicare-advantage-program>), we incorporated related changes into the CY 2021 model materials.

The following materials are included with this guidance:

- **Annual Notice of Changes (ANOC):** The ANOC must be received by current enrollees by September 30, 2020 and posted on plan websites by October 15, 2020.
- **Member Handbook/Evidence of Coverage (EOC) - Chapters 1-12:** The Member Handbook (or a separate notice to alert enrollees how to access or receive the Member Handbook) must be received by current enrollees by October 15, 2020 and posted on plan websites by October 15, 2020.
- **Summary of Benefits (SB):** The SB must be available by October 15, 2020, but can be released as early as October 1, 2020, and posted on plan websites by October 15, 2020.
- **Provider and Pharmacy Directory:** The directory (or a separate notice to alert enrollees how to access or receive the directory) must be received by current enrollees no later than

October 15, 2020. The directory must be available to current and prospective enrollees and posted on plan websites by October 15, 2020.

- **List of Covered Drugs (Formulary):** The formulary (or a separate notice to alert enrollees how to access or receive the formulary) must be received by current enrollees no later than October 15, 2020 and available to current and prospective enrollees and posted on plan websites by October 15, 2020.
- **Drug-only Explanation of Benefits:** Michigan MMPs are required to meet the Part D Explanation of Benefits (EOB) requirements under 42 CFR 423.128(e) to send enrollees Part D claims information for each month in which they incur any drug claims. Michigan MMPs must meet this requirement by using the Michigan MMP-specific Drug-only EOB model provided by CMS and Michigan.
- **Member ID Card**
- **Plan-Delegated Enrollment and Disenrollment Notices**
 - Exhibit 5a: Welcome Letter for Passively Enrolled Individuals
 - Exhibit 5b: Welcome Letter for Individuals Who Opt In
 - Exhibit 16: Model Notice to Confirm Voluntary Disenrollment Following Receipt of Transaction Reply Report (TRR)
 - Exhibit 19: Model Notice for Disenrollment Due to Out of Area Status (No Response to Request for Address Verification)
 - Exhibit 21: Model Notice for Disenrollment due to Loss of Medicaid Status or Other State-Specific Eligibility Status - Notification of Involuntary Disenrollment
 - Exhibit 22: Model Notice for Period of Deemed Continued Eligibility due to Loss of Medicaid
 - Exhibit 23: Model Notice to Offer Beneficiary Services, Pending Correction of Erroneous Death Status
 - Exhibit 29: Model Notice for Enrollment Status Update
 - Exhibit 30: Model Notice to Research Potential Out of Area Status - Address Verification Form Included
 - Exhibit 32: Notification of Involuntary Disenrollment by the Centers for Medicare & Medicaid Services due to Incarceration
- **Integrated Denial Notice**
- **Appeals and Grievance Notices**
 - Notice of Appeal Decision
 - Notice of Our Failure to Make a Coverage Decision
 - Appeal Approval Notice
 - Notice of Receipt of Appeal/Grievance
 - Notice of Receipt of Oral Appeal
 - Final Response to Grievance

The attached guidance and models will also be posted to the Medicare-Medicaid Coordination Office's Information and Guidance for Plans webpage at www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-

[Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources](#), grouped alphabetically by state under the “State-Specific Information” heading.

We encourage all plans to work closely with their marketing reviewers and Contract Management Team to ensure timely submission and approval of all required CY 2021 materials, as well as timely and complete entry of Actual Mail Dates for ANOCs. If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov.