

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: March 24, 2020

TO: All Medicare Advantage, Cost, PACE, and Demonstration Organizations Systems Staff

FROM: Jennifer R. Shapiro, Director, Medicare Plan Payment Group

SUBJECT: Release of Encounter Data Report Cards Q4 2019 – Information

To support the submission of encounter data,¹ CMS has initiated a series of efforts aimed at providing feedback and technical assistance to, and soliciting input from, stakeholders. These efforts include distribution of quarterly report cards, one-to-one communication with plans to resolve technical issues and to gather information about submission challenges, and increased frequency of user group calls with a focus on discussions related to specific submission topics.

This memo announces the availability of the Q4 2019 encounter data report cards in HPMS. Each report card presents information on the encounter data submitted by your organization. Note that MMP contracts will not have Section 1B in their reports until the Q1 2020 reports are issued later this year.

Please note that the technical notes can be downloaded from HPMS when downloading the report card, by clicking on the “Technical Notes” link located on the same page as the report card.

To access the report cards, follow this path:

HPMS Home Page > Risk Adjustment > Encounter Data Report Card > 2020 March Update

Questions and Comments

Questions and comments can be addressed to encounterdata@cms.hhs.gov with the subject heading “Encounter Data Report Card- Q4 2019.” Thank you.

¹ Under 42 C.F.R. § 422.310, Medicare Advantage Organizations (MAOs) and other entities under Part C rules are required to submit encounter data for each item and service provided to an MA enrollee. As required under § 422.310(b): Each MA organization must submit to CMS (in accordance with CMS instructions) the data necessary to characterize the context and purposes of each item and service provided to a Medicare enrollee by a provider, supplier, physician, or other practitioner. Additionally, under § 422.310(d): MA organizations must submit data that conform to CMS' requirements for data equivalent to Medicare fee-for-service data, when appropriate, and to all relevant national standards.