



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: May 24, 2023

TO: Medicare-Medicaid Plans

FROM: Lindsay P. Barnette
Director, Models, Demonstrations & Analysis Group

SUBJECT: Ohio MMPs: Release of Final Contract Year 2024 Model Materials

Accompanying this memorandum are the new model materials for Contract Year (CY) 2024 developed jointly by CMS and Ohio for Medicare-Medicaid Plans (MMPs) operating in the Ohio capitated financial alignment model demonstration. There were minimal updates to the models for CY 2024. Ohio MMPs may only use the CY 2024 models for CY 2024.

We are issuing the following model materials to support compliance with provisions in the three-way contracts, as further described in the Marketing Guidance for Ohio Medicare-Medicaid Plans:

- **Annual Notice of Changes (ANOC):** The ANOC must be received by current enrollees by September 30, 2023 and posted on plan websites by October 15, 2023.
- **Member Handbook/Evidence of Coverage (EOC) - Chapters 1-11** The Member Handbook (or a separate notice to alert enrollees how to access or receive the Member Handbook) must be received by current enrollees by October 15, 2023 and posted on plan websites by October 15, 2023.
- **Summary of Benefits (SB):** The SB must be available by October 15, 2023, but can be released as early as October 1, 2023, and posted on plan websites by October 15, 2023.
- **Provider and Pharmacy Directory:** The directory (or a separate notice to alert enrollees how to access or receive the directory) must be received by current enrollees no later than October 15, 2023. The directory must be available to current and prospective enrollees and posted on plan websites by October 15, 2023.
- **List of Covered Drugs (Formulary):** The formulary (or a separate notice to alert enrollees how to access or receive the formulary) must be received by current enrollees no later than October 15, 2023 and available to current and prospective enrollees and posted

on plan websites by October 15, 2023.

- **Drug-only MMP Explanation of Benefits (EOB):** Ohio MMPs may use the Drug-only MMP EOB to satisfy the requirement under 42 CFR 423.128(e) to send enrollees Part D claims information for each month in which they incur any drug claims. Use of this model is optional. Ohio MMPs may instead use the CY 2024 Part D EOB model provided to Part D sponsors at www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovContra/Part-D-Model-Materials.
- **Member ID Card**
- **Integrated Denial Notice**
- **Notice of Appeal Decision:** Second Notice of Decision – Dual Benefits Members (Overlap MDCR/MDCD Services)
- **Plan-Delegated Enrollment and Disenrollment Notices**
 - Exhibit 4: Model Notice to Acknowledge Receipt of Completed Enrollment Request and to Confirm Enrollment
 - Exhibit 5a: Welcome Letter for Passively Enrolled Individuals
 - Exhibit 11: Model Notice to Acknowledge Request to Cancel Enrollment
 - Exhibit 16: Model Notice to Confirm Voluntary Disenrollment from Medicare Services Following Receipt of Transaction Reply Report (TRR)
 - Exhibit 19: Model Notice for Disenrollment Due to Out of Area Status (No Response to Request for Address Verification)
 - Exhibit 21: Model Notice for Disenrollment due to Loss of Demonstration Eligibility Status or Other State-Specific Eligibility Status - Notification of Involuntary Disenrollment
 - Exhibit 27: Model Acknowledgement of Reinstatement
 - Exhibit 28: Acknowledgement of Request to Opt Out of Passive Enrollment for Medicare Services (not connected to request to disenroll or cancel enrollment in the MMP)

The attached guidance and models will also be posted to the Medicare-Medicaid Coordination Office's Information and Guidance for Plans webpage at www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources, grouped alphabetically by state under the "State-Specific Information" heading.

We encourage all plans to work closely with their marketing reviewers and Contract Management Team to ensure timely submission and approval of all required CY 2024 materials, as well as timely and complete entry of Actual Mail Dates for ANOCs. If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov.