



Invitation

What are we doing?

The Centers for Medicare & Medicaid Services (CMS) is conducting listening sessions to learn from Medicare Advantage and Medicare Part D Organizations and their functional designees (i.e., Third Party Submitters) about their data exchange experiences with CMS. CMS is calling these data exchange experiences Operational Data Sharing (ODS). These listening sessions will **not** address policy or content; they will focus on **technology and process**, i.e., the method and frequency of data exchanges. The goal is to identify opportunities for improving the customer's data sharing experience with CMS.

What is Operational Data Sharing?

Operational Data Sharing is the process through which CMS receives files and reports from plans and shares files and reports with plans using different mechanisms and User Interfaces.

Who Should Attend?

The right audience for these listening sessions would be the *Information Technology and other professionals who understand the process, method, and frequency* of ODS. CMS would like to invite you to participate in listening sessions to share your Operational Data Sharing experiences with CMS in the following functional areas: Prescription Drug Event (PDE) Data, Risk Adjustment, Plan Payments and Premiums, and Enrollment and Eligibility. Within these functional areas, CMS would like to focus on the following areas:

- Data connectivity/transmission/submission to and from CMS
 - Currently there are multiple connectivity options to exchange data with CMS:
 - File transfers via Connect: Direct, Secure File Transfer Protocol (SFTP) or CMS Enterprise File Transfer (Gentran).
 - User Interface(s).
 - Application Programming Interfaces (APIs), for example the Batch Eligibility Query (BEQ) is now offered as an API.
 - CMS is also interested in your experiences with sending / receiving large amounts of data into and out of your organization.
- Files and reports
 - Depending on the report, reports are received as flat files, PDFs, or report layouts viewable in Notepad.
- Data exchange frequency
 - The frequency of receiving response files and reports varies. For example, response times can vary depending on the connectivity option and submission volumes.
 - Report distribution frequency can also vary depending on the purpose of the report. For example, there are certain reports that are distributed on a monthly basis.

- System related announcements and other reference material
 - CMS shares information with the plans about connectivity, format, and frequency of data exchanges. This occurs when there are changes MAOs need to be aware of as well as providing a repository of current requirements.

The listening sessions are unstructured, providing a chance for CMS to listen, learn, and see the world from your perspective—so our team can better understand your experience with operational data sharing.

Location: Online / Virtual, on October 6, 7 and 8, 2020 @ 1 PM US EST

To register, please use: https://cms.gov1.qualtrics.com/jfe/form/SV_42RxscMYdoz1Qh

Please Note:

- Space for each listening session is limited and reservations will be granted on a first come, first serve basis. Participants will be given an option to get onto a waiting list. CMS will determine if additional listening sessions are needed.
- Please limit your registration to one participant per organization.
- Please complete your registration as soon as you can.

Thank you in advance for your time and consideration.

Please feel free to reach out to ods@cms.hhs.gov with any questions.

We hope to hear from you.