

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



---

**TO:** All Medicare Advantage Organizations, Prescription Drug Plans, Cost Plans, and their functional designees (i.e., Third Party Submitters)

**FROM:** Cathy Carter, Director, Enterprise Systems Solutions Group, Office of Information Technology  
Jennifer R. Shapiro, Director, Medicare Plan Payment Group, Center for Medicare  
Jerry Mulcahy, Director, Medicare Enrollment and Appeals Group, Center for Medicare

**SUBJECT:** Operational Data Sharing (ODS) – Invitation to Listening Sessions

We are pleased to announce that the Centers for Medicare & Medicaid Services (CMS) is conducting listening sessions to learn from Medicare Advantage and Medicare Part D Organizations and their functional designees (i.e., Third Party Submitters) (“the customer”) about their data exchange experiences with CMS. CMS regularly receives files and reports from plans and shares files and reports with plans using different mechanisms, formats, and frequency. CMS is calling these data exchange experiences Operational Data Sharing (ODS).

CMS would like to know more about the customer experiences with ODS in the following functional areas: Prescription Drug Events, Risk Adjustment, Plan Payments and Premiums, and Enrollment and Eligibility. Within these functional areas, the topics CMS would like to focus on are: Data Connectivity, Transmission and Submission to and from CMS, File and Report formats, Data Exchange Frequency, and information CMS shares with MAOs regarding requirements related to exchanging data with CMS.

As such, CMS would like to invite you to participate in listening session(s) to share your Operational Data Sharing experiences with CMS. The target audience would be the Information Technology professionals who understand the process, method, and frequency of ODS in one or more of the functional areas noted above. The sessions **will not** address policy issues or the actual content of the data exchanged, they will focus on technology and process, i.e., the method and frequency of data exchanges. The sessions are scheduled for October 6, 7 and 8, 2020 @ 1 PM US EST.

The invitation and registration information for the listening sessions is attached. Questions or concerns should be directed to [ods@cms.hhs.gov](mailto:ods@cms.hhs.gov).