**Member ID Card Sample**

[*Blue text fields are optional.*]

**Front of Model Member ID Card**

<Health Plan Name and/or Logo> <Medicare Logo>1

<Plan Name> is a <state program name if applicable> plan

Medicare Rx logo appears on front of Member ID Card in accordance with CMS regulations.that contracts with both Medicare and

<Medicaid name>.1

**Member Name:**<Cardholder Name (First, Last, MI)> **RxBIN:** <RxBIN#2>

**Member ID:** <Health Plan assigned)> **RxPCN:** <RxPCN#2>

**PathWays ID:** <(State assigned)> **RxGRP:** <RxGRP#2>

**RxID:**<RxID#2>

**MEMBER CANNOT BE CHARGED3**

Copays: PMP/Specialist: $0 ER: $0 Rx: $0

<CMS Contract #> <Plan Benefit Package #>

1. *Plans may add* ***both*** *the Medicare logo and the statement, but plans may* ***not*** *add only one or the other.*
2. *RxBIN is always required. RxPCN and RxGRP are required when needed by the drug plan. RxID is required only when different from the medical plan Cardholder ID#.*
3. *Plans may add this statement along with copay information on the next line to increase provider awareness of the prohibition of inappropriate or improper billing of dually eligible enrollees.*

**Back of Model Member ID Card**

[*Card reader may go here*]

[*Instructions for what to do in case of an emergency, including contact information for alternatives to the Emergency Department*]

**Member Services4:** <Member Services toll-free phone and TTY numbers>

**Behavioral Health:** <Behavioral Health phone number>

**Pharmacy Help Desk:** <Pharmacy Help Deskphone number>

**<Additional Line>**5**:** <Additional phone number as needed>

**Website:** <Health plan web address>

**Send Claims To:** <Claims submission name and address>

**Claim Inquiry:** <Claim inquiry phone number>

*4* *If plans do not use the term “Member Services,” plans should replace this label with the term the plan uses.Also include phone numbers for 24/7 Nurseline, Behavioral Health, Provider Services, Pharmacy Help Desk and Long-term Services and Supports when different from Member Services.*

*5 If space permits, plans may include other phone numbers as needed using appropriate labels. Font size and spacing may not be reduced in order to accommodate additional fields.*