

Administration for Community Living

SHIP and Medicare Open Enrollment

Maggie Flowers

SHIP/MIPPA Program Manager

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State Health Insurance Assistance Program (SHIP)

Mission

Our mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training, to make informed health insurance decisions that optimize access to care and benefits.

Vision

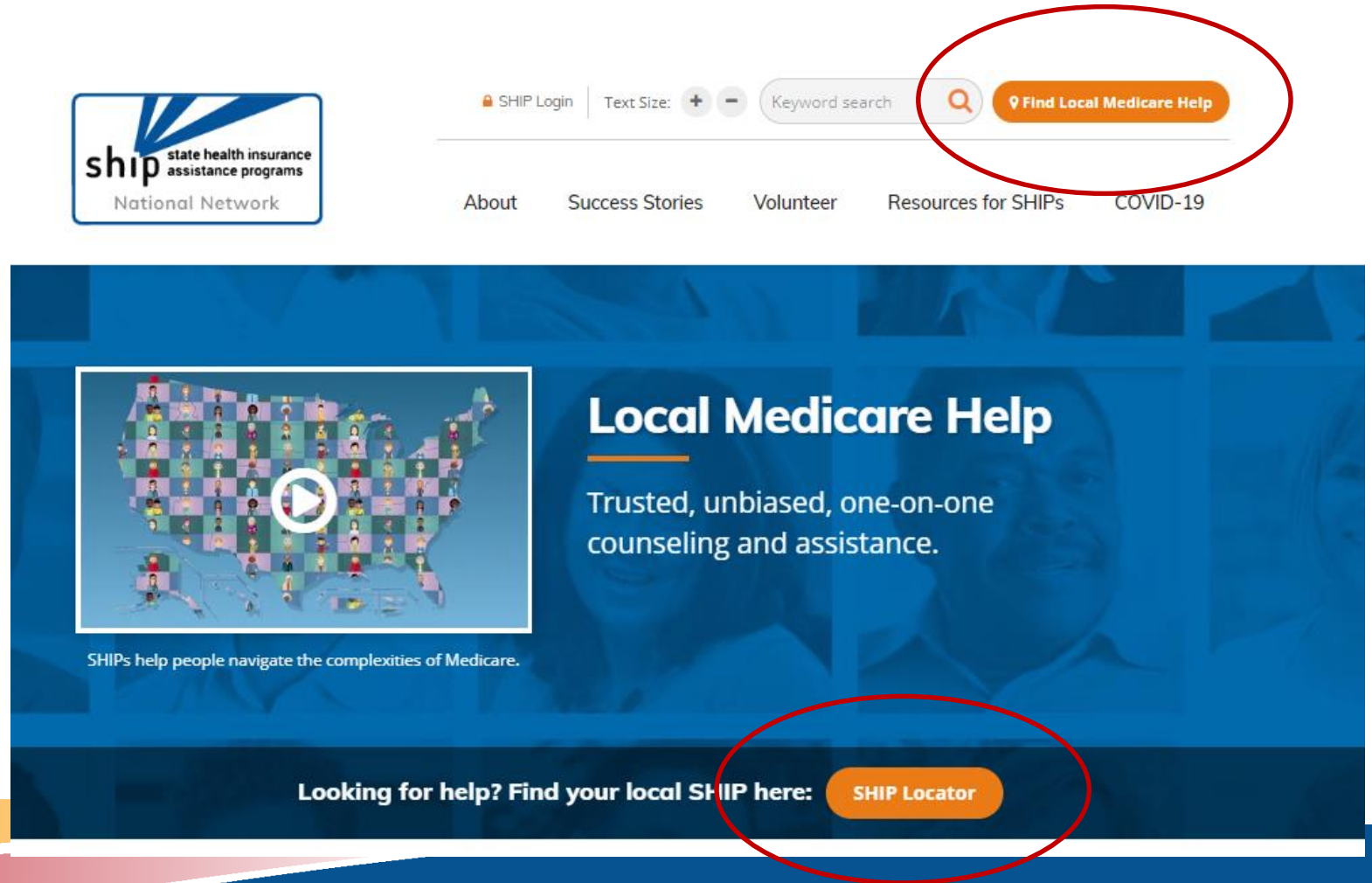
We are the known and trusted community resource for Medicare information.

SHIP Program Snapshot

- The SHIP program:
 - Provides **one-on-one assistance** to Medicare beneficiaries who prefer or need information, counseling, and enrollment assistance beyond what they are able to receive on their own through other sources
 - Provides grants to **54 grantees**
 - All states, Puerto Rico, Guam, DC, and US Virgin Islands
 - Oversees a network of more than 3,300 local SHIP programs and over 15,000 counselors (57% volunteers)
 - Average about **3 million one-on-one** contacts annually with about 40% of those contacts occurring during OEP.

Find the Local SHIP

1-877-839-2675
or
www.shiptacenter.org



Medicare Open Enrollment

- Capacity:
 - State SHIPs are ready to handle OEP virtually
 - Capacity may be reached earlier than usual
 - Outreach and educational events will mostly be virtual
- Professional Resources: www.SHIPTACenter.org/COVID-19/Toolkit

Questions?

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