

Outlier Results from the Fall 2014 MA and Part D Past Performance Review

(Review period of July 2013 through August 2014)

The table below lists organizations identified by CMS as poor performers or “outliers.” The detailed methodology is available at: http://www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovContra/Downloads/2015ApplicationCyclePastPerformanceMethodologyFinal_01-15-14.pdf

Parent Organization	Contracting Entity(ies)	Outlier for Part C, Part D, or Both	Areas of Poor Performance
Capital BlueCross	<ul style="list-style-type: none"> • Avalon Insurance Company • Capital Advantage Insurance Company • Keystone Health Plan Central, Inc. 	Both	<ul style="list-style-type: none"> • Letters • Part D Star Ratings • Intermediate Sanction
Centene Corporation	<ul style="list-style-type: none"> • Managed Health Services, Wisconsin • Superior Health Plan, Inc. 	Both	<ul style="list-style-type: none"> • Part C Star Ratings • Part D Star Ratings • Performance Audit • Civil Money Penalty • Open Problems (LPI)
CVS Caremark Corporation	<ul style="list-style-type: none"> • Silverscript Insurance Company 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Intermediate Sanction
Cuatro	<ul style="list-style-type: none"> • Cuatro LLC 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Performance Audit
Express Scripts Holding Company	<ul style="list-style-type: none"> • Medco Containment Life and Medco Containment of New York 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Part D Star Ratings • Performance Audit • Intermediate Sanction
Florida Healthcare Plus, Inc.	<ul style="list-style-type: none"> • Florida Healthcare Plus, Inc. 	Both	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Fiscal Soundness • Civil Money Penalty • Intermediate Sanction
HealthMarkets, Inc.	<ul style="list-style-type: none"> • HealthMarkets Insurance Company** 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Part D Star Ratings • LIS RA/AE (Reassignments/Auto-enrollees) Exclusion
HHCS, Inc.	<ul style="list-style-type: none"> • HHH Choices Health Plan, LLC* 	Part C	<ul style="list-style-type: none"> • Termination

Parent Organization	Contracting Entity(ies)	Outlier for Part C, Part D, or Both	Areas of Poor Performance
Humana Inc.	<ul style="list-style-type: none"> • Humana Insurance Company 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Multiple Ad Hoc CAPs • Beneficiary Impact CAP
IDJB Investments, LLC	<ul style="list-style-type: none"> • Physicians United Plan, Inc.* 	Part C	<ul style="list-style-type: none"> • Termination
InnovaCare Inc.	<ul style="list-style-type: none"> • MMM Healthcare, Inc. 	Part D	<ul style="list-style-type: none"> • Part D Star Ratings • Civil Money Penalty • Open Problems (LPI)
National Health Plan Network Inc.	<ul style="list-style-type: none"> • National Health Plan Network, Inc.* 	Part C	<ul style="list-style-type: none"> • Termination
Orange County Health Authority	<ul style="list-style-type: none"> • Orange County Health Authority 	Both	<ul style="list-style-type: none"> • Performance Audit • Intermediate Sanction
Piedmont Community Health Plan	<ul style="list-style-type: none"> • Piedmont Community Healthcare, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings
Summa Health System	<ul style="list-style-type: none"> • Summacare, Inc. 	Both	<ul style="list-style-type: none"> • Intermediate Sanction
Tenet Healthcare Corporation	<ul style="list-style-type: none"> • Phoenix Health Plans, Inc. 	Part C	<ul style="list-style-type: none"> • Part C Star Ratings • Fiscal Soundness • Performance Audit
Touchstone Health Partnership, Inc.	<ul style="list-style-type: none"> • Touchstone Health HMO, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Open Problems (LPI)
UnitedHealth Group, Inc.	<ul style="list-style-type: none"> • Care Improvement Plus of Texas Insurance Company 	Part C	<ul style="list-style-type: none"> • Part C Star Ratings • Open Problems (LPI)
WellCare Health Plans, Inc.	<ul style="list-style-type: none"> • Harmony Health Plan of Illinois, Inc. • WellCare Health Insurance Company of Kentucky, Inc. • WellCare Prescription Insurance, Inc. 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Part D Star Ratings • Multiple Ad Hoc CAPs • Beneficiary Impact CAPs

*No longer offering any Medicare contracts

**Contract ending 12/31/2014