

Centers for Medicare & Medicaid Services

Questions and Answers from Open Door Forum: Physicians

May 25, 2021

1. Is it eligible to be billed with another (E&M) service if the (E&M) service has a modifier 25 on it? Or does it have to be a separate visit?
 - a. No, CPT code 99483 is not billable on the same date of service as an office visit.
2. So for 99453 our understanding is that this code does not require that we supply the device to the patient. If we did not supply the device but we do provide support and education to the patient in setting up the device and connecting with us remotely for our (PM) purposes, we believe we can bill for 99453. Is that correct?
 - i. Because CPT code 99453 pays for instructing/educating the patient about using the monitoring device and that is the service Ms. Alexander described, CPT code 99453 could be billed without billing CPT code 99454, which pays for the device.
 1. So this is about 99454. So in some cases our patients may already have a device such as like a blood pressure cuff, sphygmomanometer, but they need something additional like hardware such as like a tablet or kind of communication hub so that these devices, you know, can be connected for RPM purposes. This is especially true for patients without smartphones. So if we provide the tablet for a connection hub or some portion of hardware to make the patient's device functional for RPM purposes, does that, you know, can we bill then for 99454?
 - a. CPT code 99454 could not be billed because the medical device that monitors the patient is not being supplied by the ordering physician to the patient and the device is the sole item listed in the direct PE costs for CPT code 99454.