

Helping Consumers Resolve Annual Household Income Data Matching Issues (DMIs)



Division of Eligibility Support, Marketplace Eligibility and Enrollment Group, CCIIO

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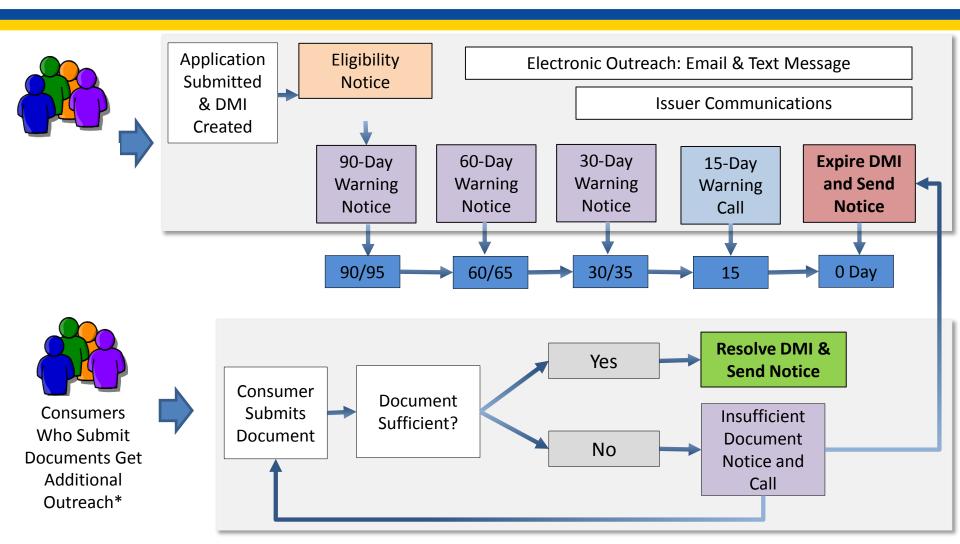
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I. Overview of Annual Household Income Annual Income DMIs



Consumer Outreach



* Consumers who submit documents can get additional notices and calls, which do not replace the notices and calls that all consumers receive.

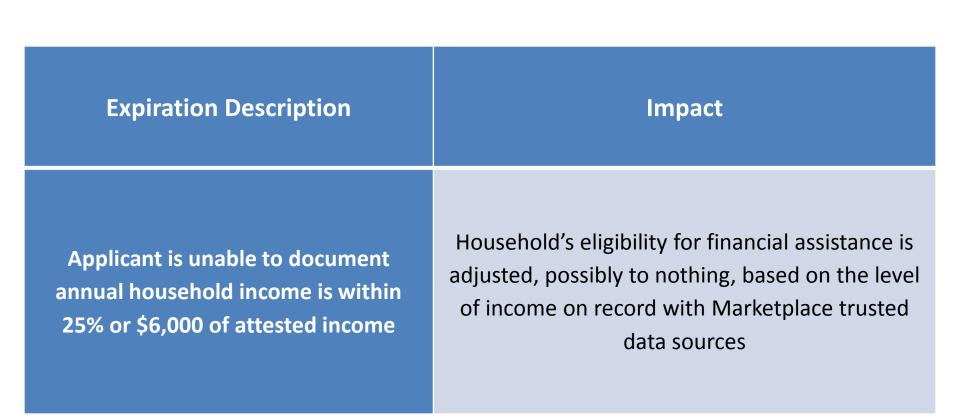
Tips for Preventing All DMI Types

Complete all possible fields in the application

Ensure consumer's name exactly matches documents such as their social security card

Non-applicants in the household are strongly encouraged to provide an SSN if they have one Double check that the information on the application is complete and that there are no errors or typos

Impact of AI DMI Expiration



Consumer Guide for Annual Household Income DMIs



Purpose of Consumer Guide for Annual Household Income DMIs

Helps consumers and those who work with them understand how the Marketplace uses annual household income to decide whether consumers qualify for help paying for health coverage through the Marketplace.

Demonstrates how to send the Marketplace proof of income if they have an annual income DMI.

Provides examples of consumer's source(s) of income, and suggested lists of documents they can use as proof for that type of income.

Access the guide here: <u>https://marketplace.cms.gov/outreach-and-education/household-income-data-matching-issues.pdf</u>

Access the worksheet here: <u>https://marketplace.cms.gov/outreach-and-</u> <u>education/income-worksheet-for-consumers.pdf</u>