



Financial Services Group

July 29, 2015

Commercial Repayment Center (CRC) Non-Group Health Plan (NGHP) Recovery Process and Workload Transition Webinar – August 25, 2015

As part of the continuing efforts to improve the Coordination of Benefits & Recovery (COB&R) program and claims payment accuracy in Medicare Secondary Payer (MSP) situations, the Centers for Medicare & Medicaid Services (CMS) will be transitioning a portion of the Non-Group Health Plan (NGHP) recovery workload from the Benefits Coordination & Recovery Center (BCRC) to its Commercial Repayment Center (CRC).

Effective October 2015, the CRC will assume responsibility for the recovery of conditional payments where CMS is pursuing recovery directly from a liability insurer (including a self-insured entity), no-fault insurer or workers' compensation (WC) entity as the identified debtor.

The following should be noted regarding the planned workload transition:

- The transition only includes those cases where CMS is pursuing recovery from the liability insurer, no-fault insurer or WC entity directly.
- Beneficiaries and their attorneys will continue to work with the BCRC where CMS is pursuing recovery from the beneficiary.
- Webinars and town halls will be scheduled in the coming months to provide additional information.

Date: Tuesday, August 25, 2015

Start time: 2:00 PM EST.

Registration and webinar logon URL: <https://event.webcasts.com/starthere.jsp?ei=1071085>

Please begin logging in approximately 15 minutes before the start time, due to the large number of participants.