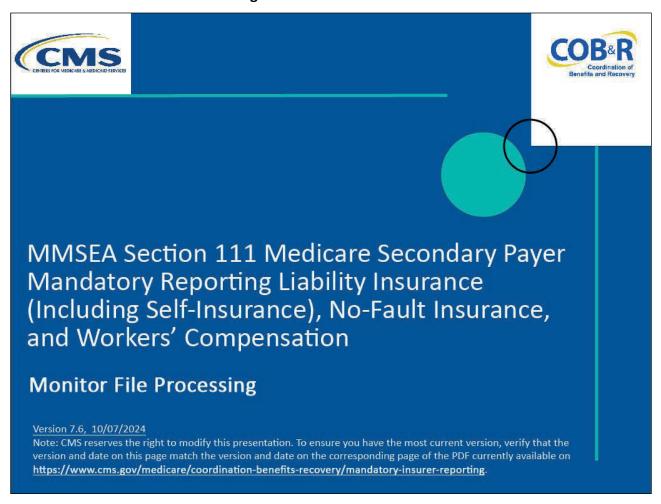
Monitor File Processing

Slide 1 of 15 - Monitor File Processing



Slide notes

Welcome to the Section 111 Coordination of Benefits (COB) Secure Website Monitor File Processing course.

Slide 2 of 15 - Disclaimer



While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the MMSEA Section 111 implementation. All affected entities are responsible for following the instructions found at the following link:

https://www.cms.gov/medicare/coordination-benefits-recovery/mandatory-insurer-reporting.

Slide notes

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare and Medicaid Services (CMS) instructions for the MMSEA Section 111 implementation.

All affected entities are responsible for following the instructions found at the following link: CMS NGHP Website.

Slide 3 of 15- Course Overview



Course Overview

- File Listing Page
- File Detail Page
- MSP File Detail Page
- Non-MSP File Detail Page
- Claim Detail Page



Slide notes

By the end of the lesson, you will be able to:

- Assist with account management and data file processing,
- Discuss the RREs ability to monitor test and production file submission processing and history,
- Describe file processing pages that RREs will use while monitoring file processing,
- Explain how RREs will access the File Listing page and File Detail page,
- Discuss RREs for Group Health Plans (GHPs) access to the MSP and Non-MSSP File Detail pages, and
- Explain RREs for Non-Group Health Plans (NGHPs) access to the Claim File detail page.

NOTE: Liability insurance (including self-insurance), no-fault insurance, and workers' compensation are sometimes collectively referred to as "non-group health plan" or "NGHP".

The term NGHP will be used in this CBT for ease of reference.

Slide 4 of 15- PAID Act



PAID Act

The Medicare Secondary Payer (MSP) policy is designed to ensure that the Medicare Program does not pay for healthcare expenses for which another entity is legally responsible. To aid settling parties in determining this information, Congress has enacted the Provide Accurate Information Directly Act, also known as the PAID Act, requiring that CMS provide Non-Group Health Plans with a Medicare beneficairy's Part C and Part D enrollment information for the past 3 years.

This information will be provided both online and offline in the NGHP Query Response File. Additionally, CMS has requested that this solution also include the most recent Part A and Part B Entitlement dates.



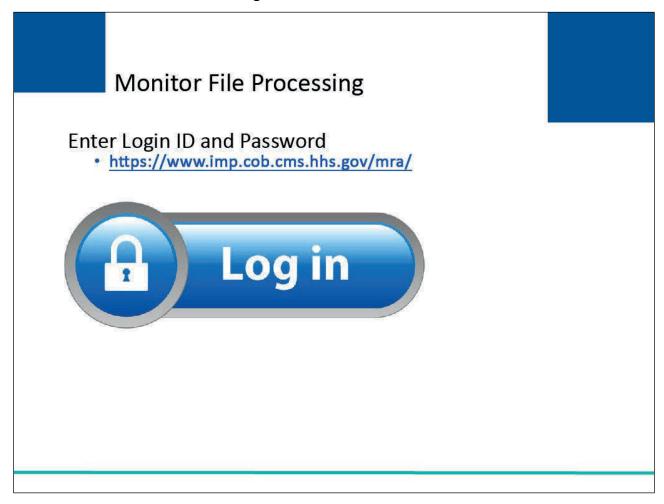
Slide notes

The Medicare Secondary Payer (MSP) policy is designed to ensure that the Medicare Program does not pay for healthcare expenses for which another entity is legally responsible. To aid settling parties in determining this information, Congress has enacted the Provide Accurate Information Directly Act also known as the PAID Act requiring that CMS provide Non-Group Health Plans with a Medicare beneficiary's Part C and Part D enrollment information for the past three years.

This information will be provided both online and offline in the NGHP Query Response File. Additionally, CMS has requested that this solution also include the most recent Part A and Part B Entitlement dates.

Note: To support the PAID Act, the Query Response File will be updated to include Contract Number, Contract Name, Plan Number, Coordination of Benefits (COB) Address, and Entitlement Dates for the last three years (up to 12 instances) of Part C and Part D coverage. The updates will also include the most recent Part A and Part B entitlement dates.

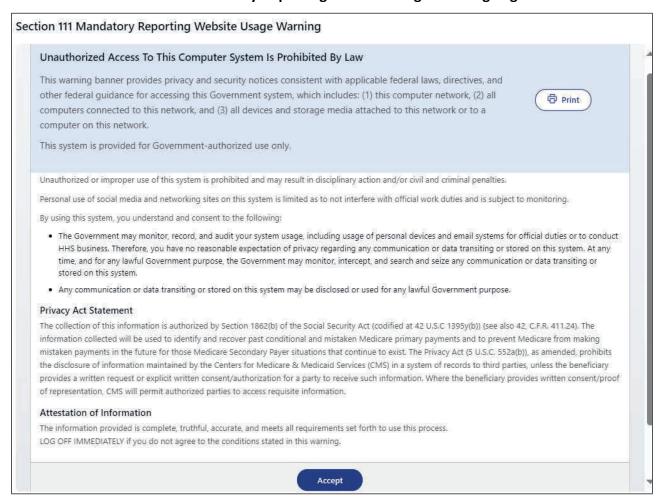
Slide 5 of 15 - Monitor File Processing



Slide notes

To view production file submission processing and history information, Section 111 COBSW Account Managers and/or Account Designees associated with the RRE's account will first enter their Login ID and Password to sign onto the <u>Section 111 COBSW</u>.

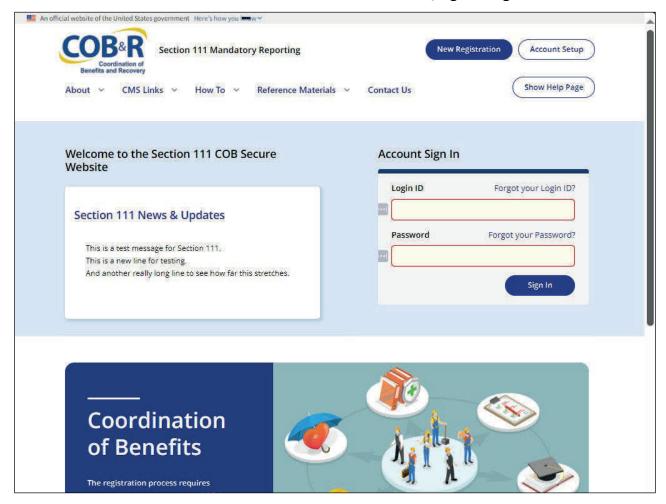
Slide 6 of 15 - Section 111 Mandatory Reporting Website Usage Warning Page



Slide notes

Once you access the S111 URL, the Section 111 Mandatory Reporting Website Usage Warning page will appear. Once you have reviewed the Data Usage Agreement (DUA), click Accept.

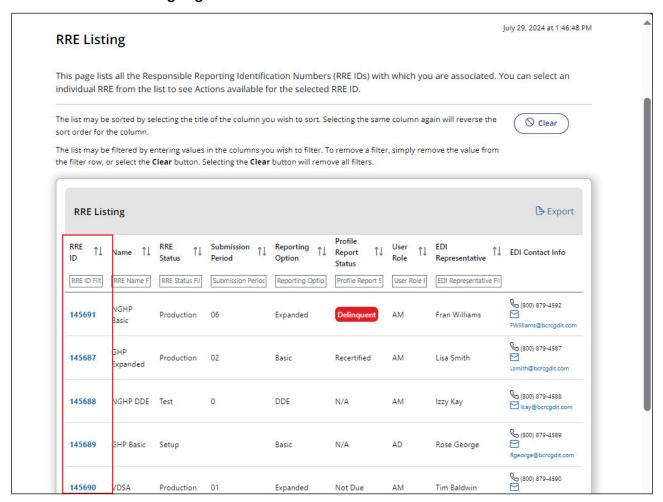
Slide 7 of 15 - Welcome to the Section 111 COB Secure Website/Sign In Page



Slide notes

The Welcome to the Section 111 COB Secure Website/Account Sign In page will appear. Enter your Login ID and Password and click Sign In.

Slide 8 of 15 - RRE Listing Page



Slide notes

Once you have logged into the Section 111 COBSW, the RRE Listing page will appear. From this page, you will select the RRE ID from the list to see the Actions available for the selected RRE ID.

Slide 9 of 15 - Test and Production File



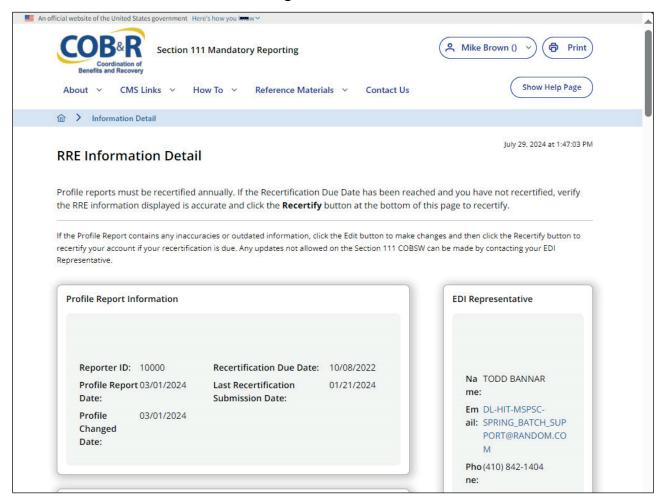
- RRE has ability to monitor test and production file submission processing and history
- Files received by application
 - File information saved and stored on database
 - Status code used to track file processing
- Account Managers and Account Designees may review this information

Slide notes

All activity performed for an RRE ID account can be reviewed on the Account Activity History page. This page lists the Activity Date, User name, and Activity Description including:

- Account Designee invited,
- Account Designee registered,
- Account Designee removed,
- File uploaded (by type),
- File downloaded (by type),
- RRE Name & Address changed,
- RRE file transmission information changed, and
- RRE Group Health Plan (GHP) reporting option (basic/expanded) changed.

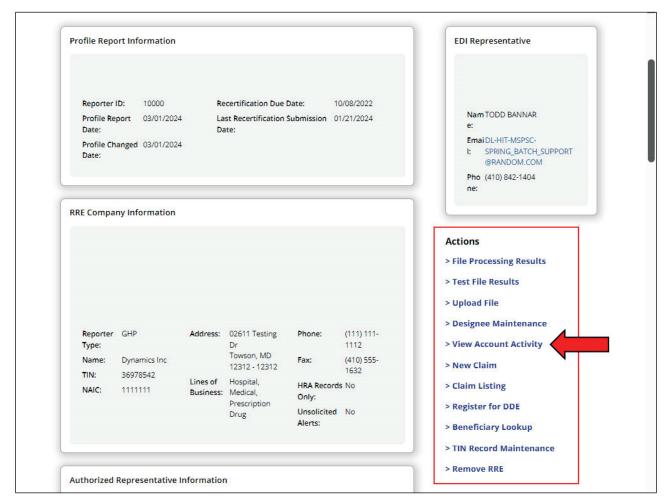
Slide 10 of 15 - RRE Information Detail Page



Slide notes

Once you have selected the RRE ID, the RRE Information Detail page will appear. Use the scroll bar on the far-right side of the page to scroll down to the Actions links.

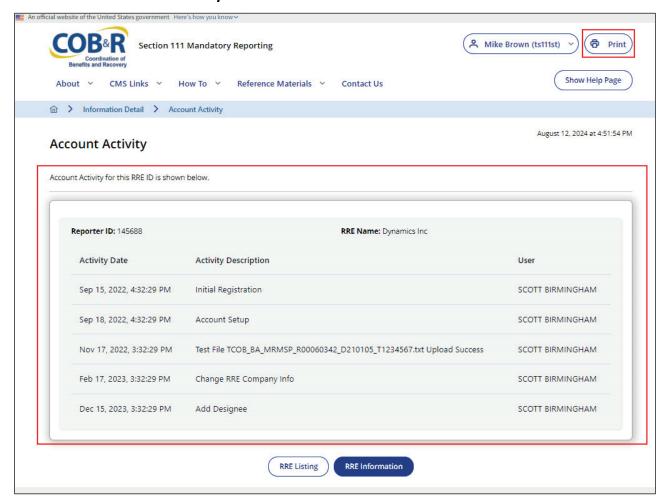
Slide 11 of 15 - RRE Information Detail Actions Links



Slide notes

From the Actions links, select View Account Activity link.

Slide 12 of 15 - Account Activity



Slide notes

The Account Activity page will appear, listing the activity date, activity description, and associated user's name for each event logged to the audit file for the selected RRE ID.

In the case that no user name was applicable or the action was made by the system, this field defaults to a system-generated value. To print the Account Activity page, click the Print link in the upper right corner of the screen.

After reviewing the account activity, click the RRE Listing button to return to the RRE Listing page or the RRE Information button to return to the RRE Information Detail page.

Slide 13 of 15 - Course Summary



Course Summary



- File Listing Page
- File Detail Page
- MSP File Detail Page
- Non-MSP File Detail Page
- · Claim Detail Page



Slide notes

You are now able to:

- Assist with account management and data file processing,
- Discuss the RREs ability to monitor test and production file submission processing and history,
- Describe file processing pages that RREs will use while monitoring file processing,
- Explain how RREs will access the File Listing page and File Detail page,
- Discuss RREs for Group Health Plans (GHPs) access to the MSP and Non-MSSP File Detail pages, and
- Explain RREs for Non-Group Health Plans (NGHPs) access to the Claim File detail page.

Slide 14 of 15 - Conclusion





You have completed the Monitor Files Processing course. Information in this course can be referenced visiting the CMS Section 111 Website.

https://www.cms.gov/medicare/coordination-benefits -recovery/mandatory-insurer-reporting.

Slide notes

You have completed the Monitor Files Processing course. Information in this course can be referenced by visiting the CMS Section 111 Website at CMS NGHP Website.

Slide 15 of 15 - NGHP Training Survey





If you have any questions or feedback on this material, please go the following URL: https://www.surveymonkey.com/s/NGHPTraining.

Slide notes

If you have any questions or feedback on this material, please go the following URL: <u>NGHP Training Survey</u>.