

# MEDICs Role in 2010

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## Past Experience

- Use of MEDIC North and MEDIC South
- Focus on assisting CMS in Compliance Investigations and Audits

## Past Experience

- CTM analysis
- Agent/Broker Compensation Audits
- Compliance Program Audits

## Past Experience

- Security (PHI) Incidents
- Reported Contract Compliance Allegations

# Changes in CMS' Use of MEDICs

- Expansion of tasks for MEDIC Contract
- Reported Contract Compliance Allegations

## Changes in CMS' Use of MEDICs

- CTM Analysis
  - Trending
  - Substantive Review of Complaints
- Agent/Broker Compensation Audits
- Compliance Program Audits
- Other Audits

# Agent/Broker Compensation Audits

- Licensure
- Adherence to New Compensation Requirements
- Effective Monitoring and Oversight by Sponsoring Organization
- Proper Notification of Agent/Broker Termination

# Compliance Program Audits

- Leadership Engagement
- Effective Training
- Risk Assessment
- Monitoring and Oversight



# Compliance Program Audits

- Oversight of Delegated Entities
- Internal Controls
- Prompt and Effective Corrective Action
- Continuous Operational Improvements

# Contact

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