



Employer Group Waiver Plans

Attachment

***For Part C & D Teleconference
on EGWPs***

November 6, 2013

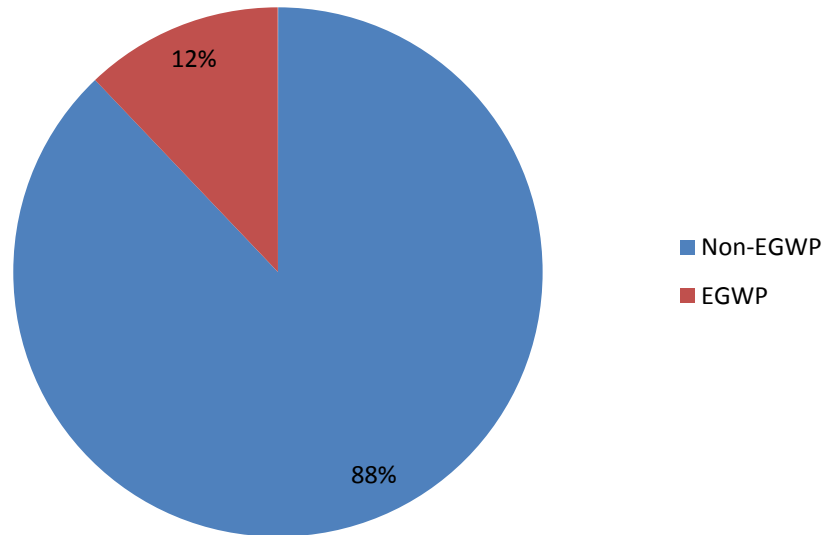
Sections

- I. 2013 EGWP Enrollment Numbers
- II. 2014 Part C and D Star Ratings Measures

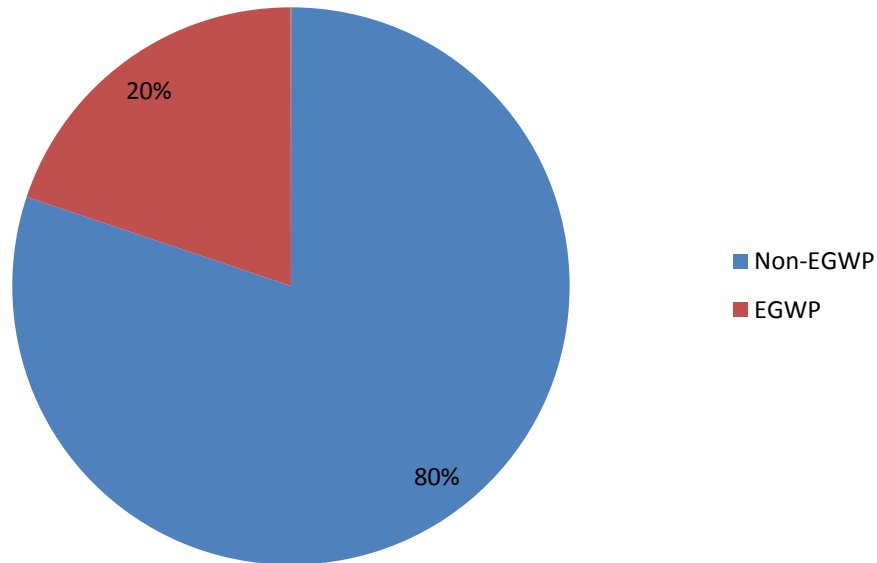
New Section

I. 2013 EGWP Enrollment Numbers





Total 2013 MA / MA-PD Plan Enrollment 15.0 Million EGWP and Non-EGWP



Total 2013 PDP Enrollment 22.7 Million EGWP and Non-EGWP

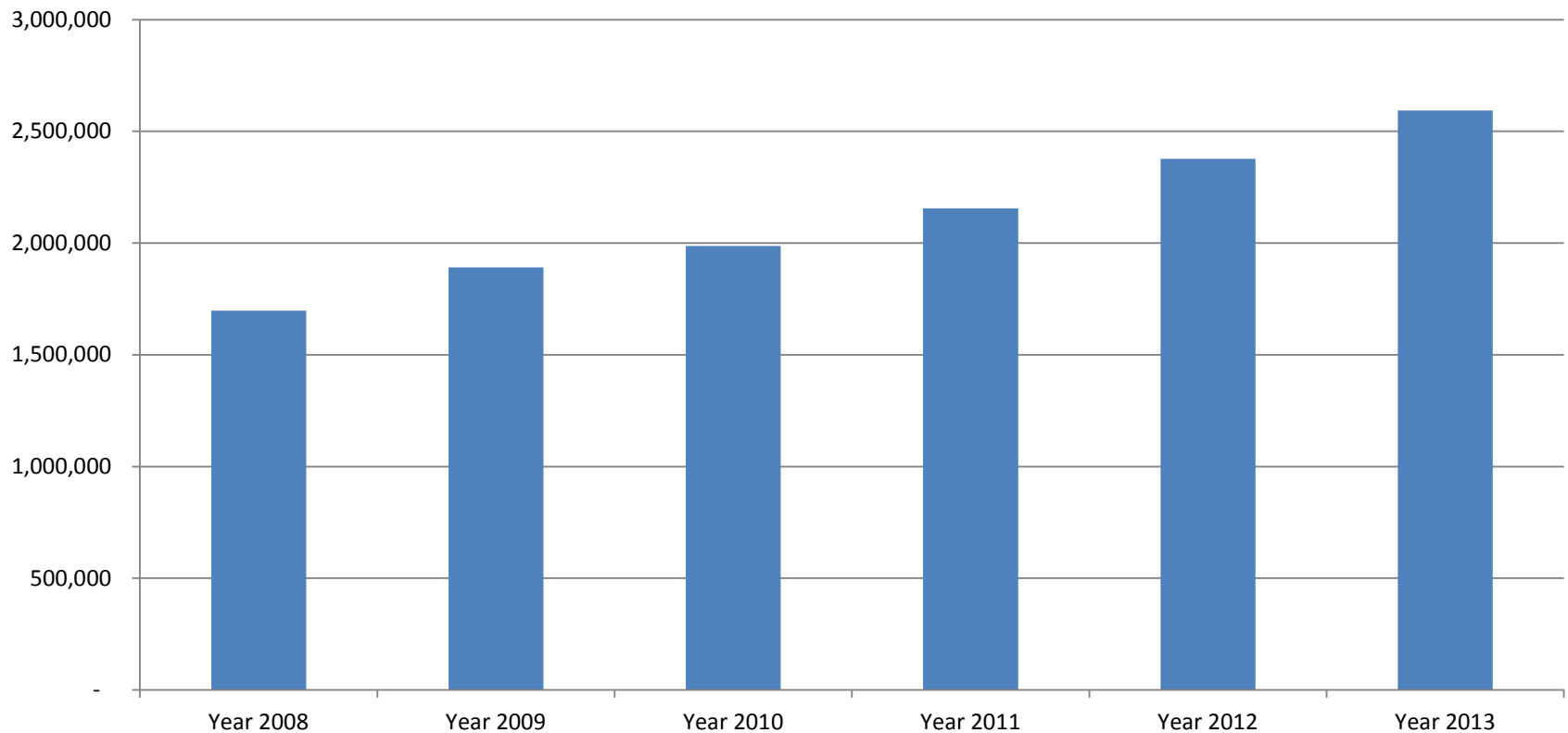


Enrollment: EGWP and Non-EGWP MA / MA-PD and PDP

MA / MA-PD Enrollment by Year							
Year	2008	2009	2010	2011	2012	2013	Trend
EGWP	1,697,848	1,891,894	1,986,511	2,154,926	2,377,393	2,592,888	
Non EGWP	8,078,527	8,939,377	9,401,323	9,864,929	10,850,017	11,853,777	
PDP Enrollment by Year							
Year	2008	2009	2010	2011	2012	2013	Trend
EGWP	892,544	953,559	1,138,927	1,550,993	2,219,516	4,511,047	
Non EGWP	16,525,846	16,576,903	16,710,875	17,211,270	17,750,228	18,232,465	

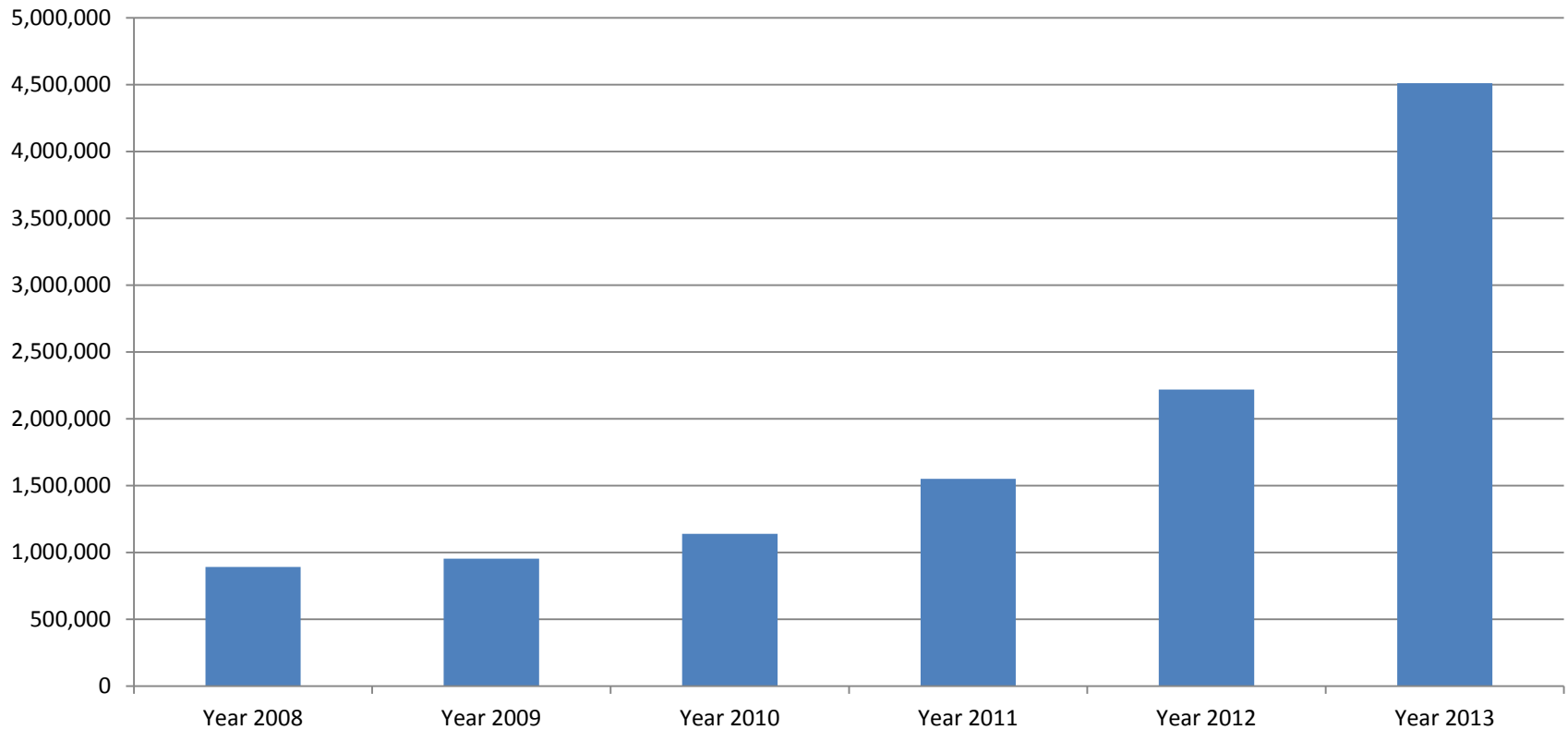
EGWP Enrollment MA / MA-PD

EGWP Enrollment MA / MA-PD



EGWP Enrollment PDP

EGWP Enrollment PDP



New Section

II. 2014 Part C and D Star Ratings Measures

Part C Domain:

Managing Chronic (Long Term) Conditions

- Care for Older Adults – Medication Review
- Care for Older Adults – Functional Status Assessment
- Care for Older Adults – Pain Screening
- Osteoporosis Management in Women who had a Fracture
- Diabetes Care – Eye Exam
- Diabetes Care – Kidney Disease Monitoring
- Diabetes Care – Blood Sugar Controlled
- Diabetes Care – Cholesterol Controlled
- Controlling Blood Pressure
- Rheumatoid Arthritis Management
- Improving Bladder Control
- Reducing the Risk of Falling
- Plan All-Cause Readmissions

Part C Domain:

Member Experience with Health Plan

- Getting Needed Care
- Getting Appointments and Care Quickly
- Customer Service
- Rating of Health Care Quality
- Rating of Health Plan
- Care Coordination

Part C Domain:

Member Complaints, Problems Getting Services, and Improvement in the Health Plan's Performance

- Complaints about the Health Plan
- Beneficiary Access and Performance Problems
- Members Choosing to Leave the Plan
- Health Plan Quality Improvement

Part C Domain:

Health Plan Customer Service

- Plan Makes Timely Decisions about Appeals
- Reviewing Appeals Decisions
- Call Center – Foreign Language Interpreter and TTY Availability

Part D Domain:

Drug Plan Customer Service

- Call Center – Foreign Language Interpreter and TTY Availability
- Appeals Auto-Forward
- Appeals Upheld

Part D Domain:

Member Complaints, Problems Getting Services, and Improvement in the Drug Plan's Performance

- Complaints about the Drug Plan
- Beneficiary Access and Performance Problems
- Members Choosing to Leave the Plan
- Drug Plan Quality Improvement

Part D Domain:

Member Experience with Drug Plan

- Rating of Drug Plan
- Getting Needed Prescription Drugs

Part D Domain:

Patient Safety and Accuracy of Drug Pricing

- MPF Price Accuracy
- High Risk Medication
- Diabetes Treatment
- Medication Adherence for Diabetes Medications
- Medication Adherence for Hypertension (RAS antagonists)
- Medication Adherence for Cholesterol (Statins)

EGWP Contact Information

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