With the implementation of ICD-10 quickly approaching, here are a few tips on how you can be sure your vendor software is up to par with the changes:

- Know your ICD-10 fatal errors (-4885, -4890, and -4900). Any record that encounters one of these errors will be rejected by the QIES Assessment Submission and Processing (ASAP) system.

    -4885 Fatal – Incorrect ICD Format: Invalid ICD-10 diagnosis code

    -4890 Fatal – Incorrect ICD Format: Invalid ICD-10 format. Character 1 of the ICD code must not equal V, W, X, Y, Z, v, w, x, y, or z.

    -4900 Fatal – Incorrect ICD Format: Invalid ICD-10 format. Character 1 of the ICD code must not equal V, W, X, Y, v, w, x, or y.

- Check your validation reports for the ICD-10 errors. The OASIS Final Validation Report provides detailed information about the status of a select submission file. It is available in your agency's shared Validation Report (VR) folder. The report indicates if the records submitted were accepted or rejected and details the warning and fatal errors, if any, encountered. Check the Message Number/Severity field for any of the ICD format error codes listed above.
- To easily identify a list of OASIS records that encountered fatal ICD-10 errors, run the OASIS Assessment with Error Number –XXXX Report for the error numbers listed above. You can request this new OASIS report from the HHA Provider report category in the CASPER Reporting application after September 23, 2015. The OASIS Assessments with Error Number XXXX report lists for up to 5 specified Error Numbers the OASIS records submitted with those errors during a specified period.

For a more detailed explanation of the error messages and validation report, please refer to the OASIS Submission User's Guide found in the CMS QIES Systems for Providers Welcome Page as well as the OASIS User Guides and Training web page found on the QTSO website (https://www.qtso.com/hhatrain.html). Specific sections to review include:

- Section 4 – Reports – this section provides useful information to locate the ASAP system-generated OASIS Final Validation Report
- Section 5 – Error Messages – this section provides a complete list of all possible OASIS error messages including the number, description, severity, why the error occurred and the appropriate action to correct the error.

Additional information regarding the reports mentioned above can be found in the CASPER Reporting User's Guide available on the Welcome to CMS QIES Systems for Providers web page. Sections to review include:

- Section 2 – Functionality – this section provides detailed information about the functionality available in the CASPER Reporting application
- Section 4 – this section contains detailed information about the reports available in the HHA Provider report category.

If you're receiving any of the ICD-10 error edits listed above on your submitted assessments, you must notify the vendor that created the OASIS data entry software. The errors indicate that the software used to create the OASIS record for submission does not comply with the ICD-10 formatting requirements in the OASIS Data Submission Specifications. If your software vendor does not resolve the issue in a timely fashion, CMS has free software available. This free 'jHAVEN' software can be downloaded from the QTSO website: https://www.qtso.com/havendownload.html

Please contact the QTSO Help Desk for questions about the following:

- Locating, accessing and interpreting the OASIS Final Validation report
- Requesting the OASIS Assessment with Error Number XXXX report from the CASPER Reporting application
- Downloading and installing the jHAVEN software

QTSO Help Desk Contact Information:
Phone: 800-339-9313
Email: help@qtso.com