

Hospice

Quality Reporting Program Provider Training



Hospice Public Reporting

Presenter: Charles Padgett, R.N.

Date: January 18, 2017

Objectives

- Discuss the requirements to establish procedures for making hospice quality data available to the public.
- Describe the quality measures (QMs) that will be subject to public reporting.
- Identify how to locate data on a Centers for Medicare & Medicaid Services (CMS) Compare Web site and <https://Data.Medicare.gov>.



Requirements to Make Hospice Quality Data Publicly Available

- The Affordable Care Act requires that:
 - The Secretary shall establish procedures for making hospice quality data available to the public.
 - Review procedures shall ensure that a hospice program has the opportunity to review the data prior to them being made public.



Requirements to Make Hospice Quality Data Publicly Available

- The Affordable Care Act requires that:
 - The Secretary shall report QMs that relate to hospice care provided by hospice programs on a CMS Web site.



Public Reporting of Hospice Quality Data

- Public reporting of quality data is a vital component of a robust quality reporting program.
- CMS is fully committed to developing the necessary systems for transparent public reporting of hospice quality data.
- It is essential that data made available to the public be meaningful.



Public Reporting of Hospice Quality Data

- Comparing performance between hospices requires that measures be constructed from data collected in a standardized and uniform manner.
- The seven currently available Hospice Item Set (HIS)-based QMs provide consumers with useful information and will be reported on a CMS Compare Web site.
- The two new measures will not be incorporated at this time.



QMs Eligible for Public Reporting

- Patient Treated with an Opioid who are Given a Bowel Regimen (NQF #1617)
- Pain Screening (NQF #1634)
- Pain Assessment (NQF #1637)
- Dyspnea Treatment (NQF #1638)
- Dyspnea Screening (NQF #1639)
- Treatment Preferences (NQF #1641)
- Beliefs/Values Addressed (If Desired by the Patient) (NQF #1647)

Public Reporting of Hospice Quality Data

- Individual scores for each of the seven QM scores will be publicly available.
- Hospices with a QM denominator size of fewer than 20 patient stays (based on 12 rolling months of data) will not have the QM score publicly displayed since a score on the basis of small denominator size may not be reliable.
- CMS will continue to monitor QM performance and reportability and will adjust public reporting methodology in the future, if needed.



Important Definitions

- **Target period:** The span of time that defines the QM reporting period (e.g., a calendar quarter).
- **Target date:** The target date for a record is defined as follows:
 - For an admission record (A0250 Reason for Assessment = [01]), the target date is equal to the admission date (A0220). This is the admission target date.
 - For a discharge record (A0250 Reason for Assessment = [09]), the target date is equal to the discharge date (A0270). This is the discharge target date.

Important Definitions

- **Data selection period:**

- The span of time that determines which data are used to calculate the QM for a target period.
- Each target period is associated with a data selection period (e.g., a calendar year with data updated quarterly).
- Records with the target date within the data selection period are assigned to a target period for reporting.
- The data selection period is not necessarily the same as the target period. For example, a target period can be a calendar quarter while the data selection period can be a year.

Public Reporting of Hospice Quality Data

- A CMS Hospice Compare Web site, which will provide valuable information regarding the quality of care provided by Medicare-certified hospice agencies throughout the Nation, is expected to be available in the ***late summer of 2017***.
- Consumers will be able to search for all Medicare-approved hospice providers that serve their city or ZIP Code and then find agencies, along with provider quality information (including the QM and Consumer Assessment of Healthcare Providers and Systems Hospice Survey results).



Public Reporting of Hospice Quality Data

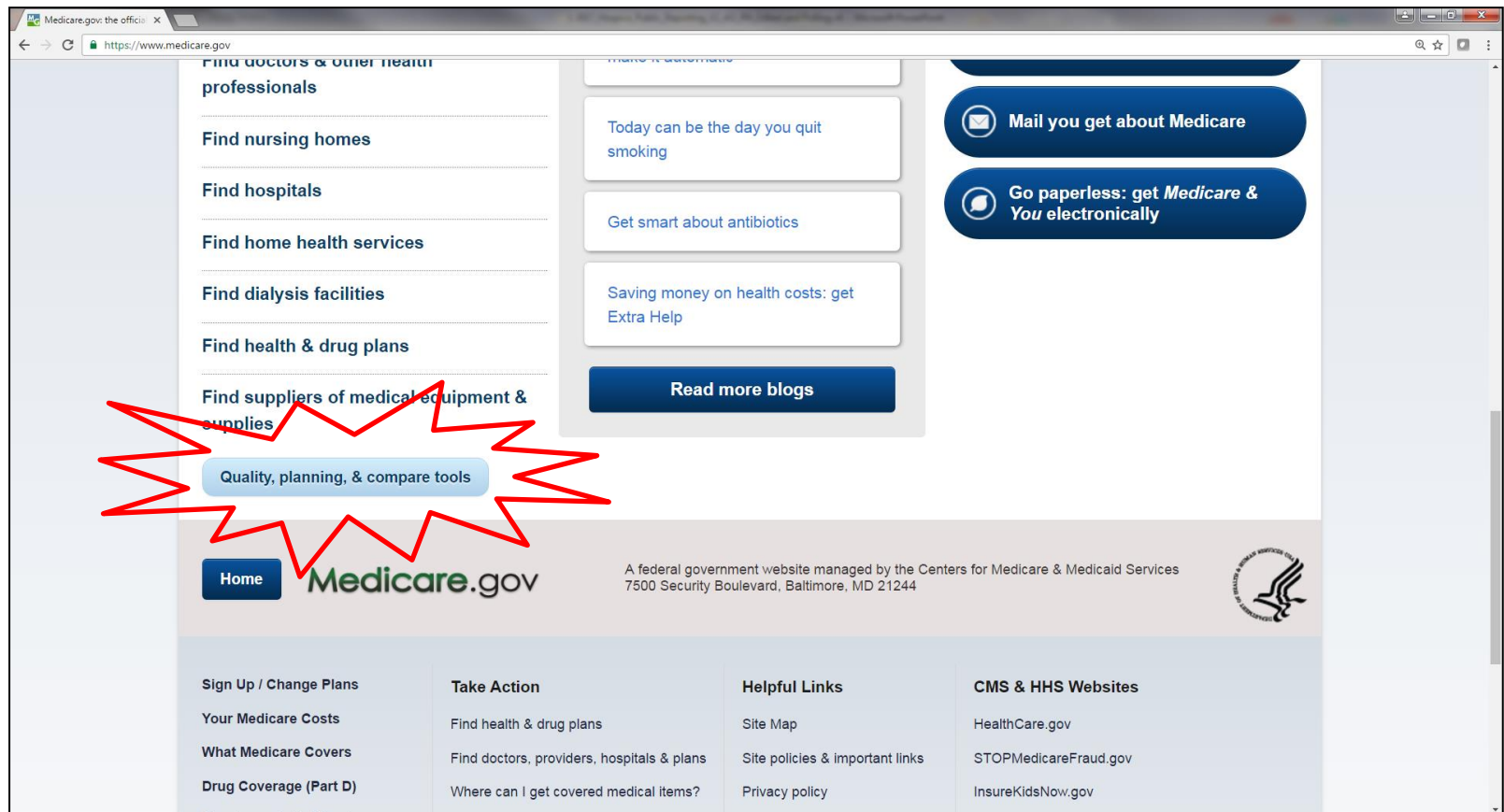
- Like other CMS Compare Web sites, the Hospice Compare Web site will, in time, feature a quality rating system that gives each hospice a rating of between one and five stars.
- CMS will announce the timeline for development and implementation of the star rating system in future rulemaking.



Compare Web Sites

- Compare Web sites are:
 - Available via the “Quality, planning, & compare tools” button on <https://www.Medicare.gov/>.
 - Linked from <https://Data.Medicare.gov/>.

Compare Web Sites



Compare Web Sites

- Compare Web sites assist consumers in finding and comparing doctors, hospitals, and other providers.
- The sites are useful to:
 - Find out about the services providers offer.
 - Make side-by-side comparisons on care provided and more.
 - Get helpful tips on choosing providers and health and drug plans.

Compare Web Sites

- Currently available:
 - Hospitals
 - Nursing homes
 - Home health services
 - Dialysis facilities
 - Doctors and other health professionals

Compare Web Sites



Hospice Compare

Data.Medicare.gov

- The site provides direct access to the official data from CMS that are used on the Medicare.gov Compare Web sites and directories.
- The goal of the site is to make these CMS data readily available in open, accessible formats.

Currently Available Hospice-Related Offerings on Data.Medicare.gov

- A list of all hospice agencies that have been certified by Medicare.
 - The list includes addresses, phone numbers, and dates of original CMS certification, as well as additional demographic data for each agency.



Currently Available Hospice-Related Offerings on Data.Medicare.gov

- Hospice Certification and Survey Provider Enhanced Reporting/Automated Survey Processing Environment (CASPER/ASPEN) contacts.
 - A list of regional office and State coordinators.
 - <https://data.medicare.gov/Hospice-Data-Directory/Hospice-CASPER-ASPEN-Contacts/qx7x-wipa>



Live Demonstration

Compare Web sites on
<https://www.Medicare.gov/>

Hospice Data Directory on
<https://Data.Medicare.gov/>

Questions and Answers

