



Long-Term Care Hospital Quality Reporting Program Provider Training



LTCH

LONG-TERM CARE HOSPITAL

**QUALITY REPORTING
PROGRAM**

Welcome/ Introductions Day 1

Mark Stewart
Econometrica, Inc.

December 6, 2017

Welcome!

Day 1 Agenda

Overview of LTCH CARE Data Set v4.00 Changes

Section N: Medications (Drug Regimen Review)

Section I: Active Diagnosis

Section O: Special Treatments, Procedures, and Programs
(Including Items Related to Ventilator Liberation)

Section M: Skin Conditions (Pressure Ulcer/Injury)

“We Want to Hear From You” Session

Today's Presenters



Lorraine Wickiser

Long Term Care Hospital (LTCH) Quality Reporting Program (QRP) Coordinator
Centers for Medicare & Medicaid Services (CMS)



Carole A. Schwartz, M.S., ORT/L
Research Public Health Analyst
RTI International

Today's Presenters (cont.)



Terry Kahlert Eng, Ph.D., R.N.
Research Public Health Analyst
RTI International



Ann M. Spenard, D.N.P., R.N.-BC
Vice President & Principal
Qualidigm

General Information

- All training materials with answers will be posted to the LTCH QRP Training page on the CMS website.
- Video recordings of today's presentations will be posted to CMS' YouTube site.
- Certificates of Completion will be provided and emailed to those attending in person today.
 - This training does not offer Continuing Education Units.

Electronic Question Submission

1. Visit <https://goo.gl/forms/8JbC8oedeIEaoBlm2>.
2. Enter your full name, organization, and email address.

LTCH QRP Training - December 6 & 7, 2017

Complete the form below to ask the speaker a question during the session.

Name
Your answer _____

Organization
Your answer _____

Email Address
Your answer _____

Section
Choose ▾

Electronic Question Submission (cont. 1)

- Using the drop-down menu, select the section to which your question refers and enter the optional item number.

LTCH QRP Training - December 6 & 7, 2017

Complete the form below to ask the speaker a question during the session.

Name
Your answer _____

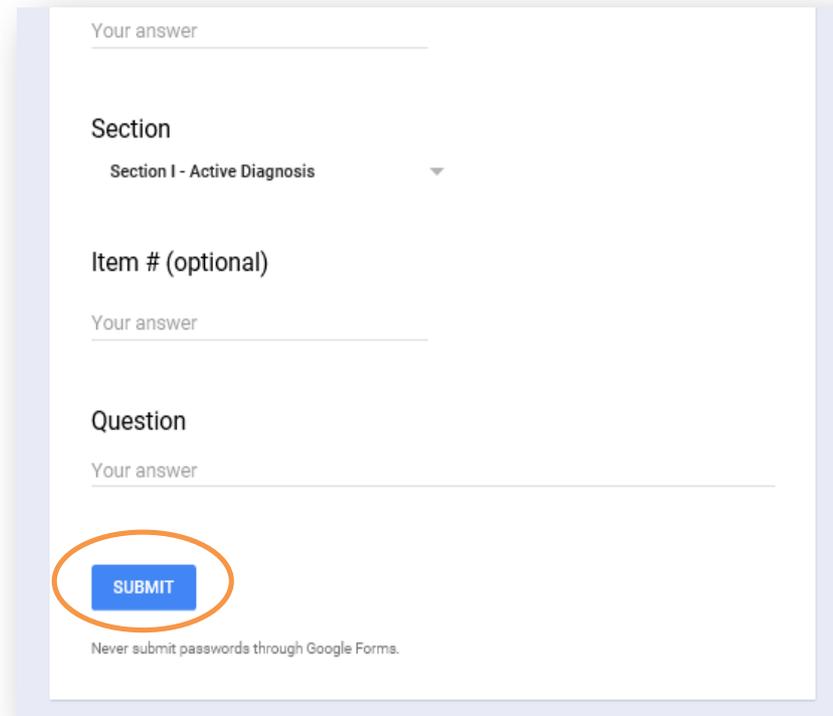
Organization

Choose

- Overview of LTCH Data
- Section N - Medication
- Section I - Active Diagnosis
- Section O - Special Treatments
- Section M - Skin Conditions
- Section A - Administrative Info
- Section GG - Functional Abilities & Goals
- Sections B, C, H, J, O - Influenza
- LTCH Public Reporting
- LTCH QRP Resources

Electronic Question Submission (cont. 2)

4. Type your question and click “SUBMIT” to send your question to the presenter.



Your answer

Section
Section I - Active Diagnosis

Item # (optional)

Your answer

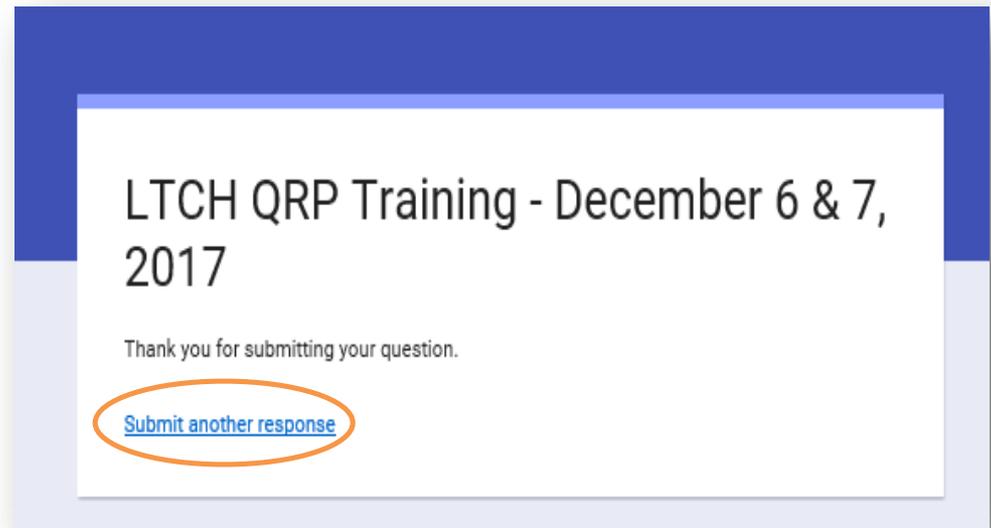
Question
Your answer

SUBMIT

Never submit passwords through Google Forms.

Electronic Question Submission (cont. 3)

5. You may ask another question by clicking “Submit another response” after the page refreshes.



Action Plan

Topic	Policies, Procedures, Processes, and/or Documentation Systems and Tools Potentially Impacted	Action Steps Needed	Education Needed (Topic and Audience)	Timeline
Section N: Medications (Drug Regimen Review)	<ul style="list-style-type: none"> • <i>Develop, review, and revise the current hospital policies, as needed:</i> <ul style="list-style-type: none"> ◦ <i>Medication drug regimen review and reconciliation.</i> <ul style="list-style-type: none"> ■ <i>Define “potentially clinically significant” to assure consistency amongst staff.</i> ■ <i>Documentation of medication events and occurrences.</i> ■ <i>Admission and discharge policies and processes.</i> • <i>Evaluate electronic health record (EHR) compatibility with the LTCH Care Data Set v4.00 additions/ changes.</i> 	<ul style="list-style-type: none"> • <i>Develop or revise a process for admitting physicians to document any “potentially clinically significant” medication issues on admission and throughout the hospital stay.</i> • <i>Work with an EHR vendor and internal IT department/resources to ensure functionality of LTCH Care Data Set v4.00 additions/changes.</i> • <i>Work with medical records to update any relevant assessments or forms.</i> • <i>Ensure all appropriate staff have been trained.</i> 	<ul style="list-style-type: none"> • <i>Quality department staff</i> • <i>Case manager</i> • <i>Unit-based leader</i> • <i>Clinical educator</i> • <i>Pharmacy</i> • <i>Medical staff</i> • <i>Admitting</i> • <i>IT staff</i> 	<ul style="list-style-type: none"> • <i>Meet with team to assess educational and organizational needs by January 19, 2018.</i> • <i>Create training plan by February 16, 2018.</i> • <i>Implement any required policy changes by March 9, 2018.</i> • <i>Provide education to staff trainers by March 30, 2018.</i> • <i>Trainers complete staff training by April 30, 2018.</i>

Icebreaker Activity

Dallas, TX, Fun Facts

- Discuss each question about Dallas as a team to determine the best answer.
- Use the polling devices on your table to select your response to each question.