



Long-Term Care Hospital Quality Reporting Program Provider Training



LTCH

LONG-TERM CARE HOSPITAL

**QUALITY REPORTING
PROGRAM**

Welcome/ Introductions Day 1

Mark Stewart
Econometrica, Inc.

December 6, 2017

Welcome!

Day 1 Agenda

Overview of LTCH CARE Data Set v4.00 Changes

Section N: Medications (Drug Regimen Review)

Section I: Active Diagnosis

Section O: Special Treatments, Procedures, and Programs
(Including Items Related to Ventilator Liberation)

Section M: Skin Conditions (Pressure Ulcer/Injury)

“We Want to Hear From You” Session

Today's Presenters



Lorraine Wickiser

Long Term Care Hospital (LTCH) Quality Reporting
Program (QRP) Coordinator
Centers for Medicare & Medicaid Services (CMS)



Carole A. Schwartz, M.S., ORT/L
Research Public Health Analyst
RTI International

Today's Presenters (cont.)



Terry Kahlert Eng, Ph.D., R.N.
Research Public Health Analyst
RTI International



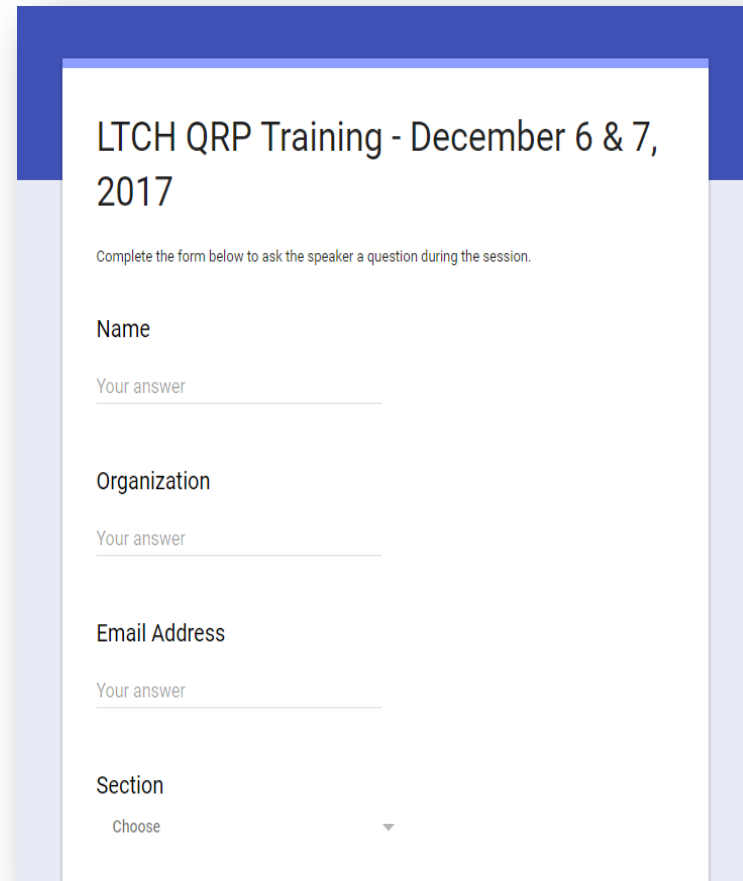
Ann M. Spenard, D.N.P., R.N.-BC
Vice President & Principal
Qualidigm

General Information

- All training materials with answers will be posted to the LTCH QRP Training page on the CMS website.
- Video recordings of today's presentations will be posted to CMS' YouTube site.
- Certificates of Completion will be provided and emailed to those attending in person today.
 - This training does not offer Continuing Education Units.

Electronic Question Submission

1. Visit <https://goo.gl/forms/8JbC8oedeIEaoBlm2>.
2. Enter your full name, organization, and email address.

A screenshot of a Google Form titled "LTCH QRP Training - December 6 & 7, 2017". The form is set against a blue header and a light blue background. It contains a title, a description, and four input fields: Name, Organization, Email Address, and a dropdown menu for Section. Each input field has a "Your answer" placeholder text.

LTCH QRP Training - December 6 & 7, 2017

Complete the form below to ask the speaker a question during the session.

Name

Your answer

Organization

Your answer

Email Address

Your answer

Section

Choose

Electronic Question Submission (cont. 1)

3. Using the drop-down menu, select the section to which your question refers and enter the optional item number.

LTCH QRP Training - December 6 & 7, 2017

Complete the form below to ask the speaker a question during the session.

Name

Your answer

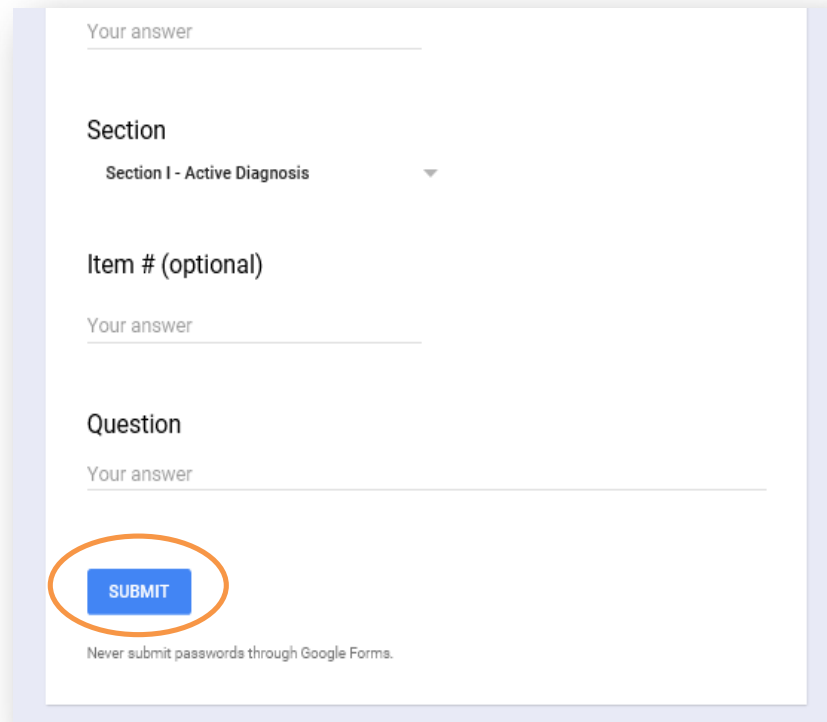
Organization

Choose

- Overview of LTCH Data
- Section N - Medication
- Section I - Active Diagnosis
- Section O - Special Treatments
- Section M - Skin Conditions
- Section A - Administrative Info
- Section GG - Functional Abilities & Goals
- Sections B, C, H, J, O - Influenza
- LTCH Public Reporting
- LTCH QRP Resources

Electronic Question Submission (cont. 2)

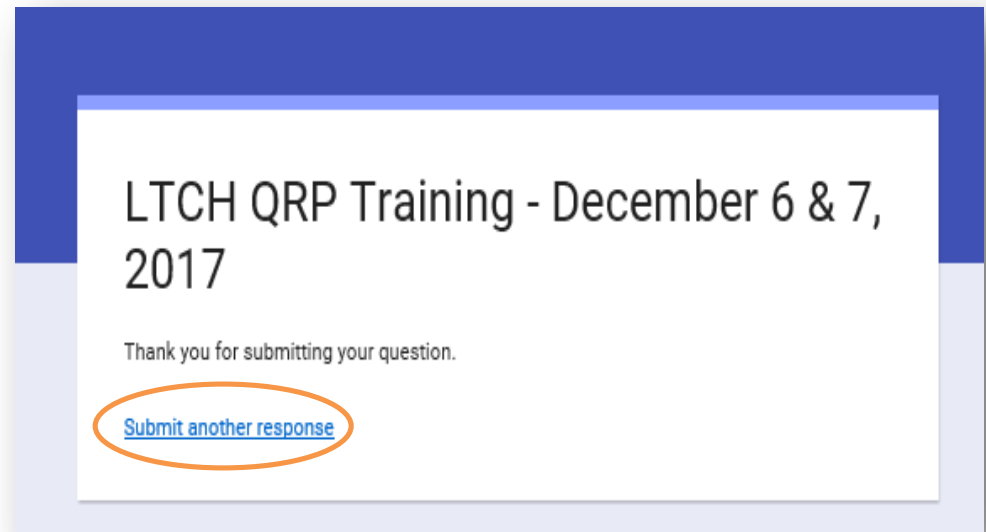
4. Type your question and click “SUBMIT” to send your question to the presenter.



The screenshot shows a Google Form interface. At the top, there is a text input field labeled "Your answer". Below this is a dropdown menu labeled "Section" with the selected option being "Section I - Active Diagnosis". Underneath the dropdown is another text input field labeled "Item # (optional)". This is followed by another "Your answer" text input field. Below that is a "Question" section with a "Your answer" text input field. At the bottom of the form, a blue "SUBMIT" button is highlighted with an orange circle. Below the button, there is a small text note: "Never submit passwords through Google Forms."

Electronic Question Submission (cont. 3)

5. You may ask another question by clicking “Submit another response” after the page refreshes.



Action Plan

| Topic | Policies, Procedures, Processes, and/or Documentation Systems and Tools Potentially Impacted | Action Steps Needed | Education Needed (Topic and Audience) | Timeline |
|---|--|--|--|--|
| Section N: Medications (Drug Regimen Review) | <ul style="list-style-type: none"> • Develop, review, and revise the current hospital policies, as needed: <ul style="list-style-type: none"> ◦ Medication drug regimen review and reconciliation. <ul style="list-style-type: none"> ■ Define “potentially clinically significant” to assure consistency amongst staff. ■ Documentation of medication events and occurrences. ■ Admission and discharge policies and processes. • Evaluate electronic health record (EHR) compatibility with the LTCH Care Data Set v4.00 additions/ changes. | <ul style="list-style-type: none"> • Develop or revise a process for admitting physicians to document any “potentially clinically significant” medication issues on admission and throughout the hospital stay. • Work with an EHR vendor and internal IT department/resources to ensure functionality of LTCH Care Data Set v4.00 additions/changes. • Work with medical records to update any relevant assessments or forms. • Ensure all appropriate staff have been trained. | <ul style="list-style-type: none"> • Quality department staff • Case manager • Unit-based leader • Clinical educator • Pharmacy • Medical staff • Admitting • IT staff | <ul style="list-style-type: none"> • Meet with team to assess educational and organizational needs by January 19, 2018. • Create training plan by February 16, 2018. • Implement any required policy changes by March 9, 2018. • Provide education to staff trainers by March 30, 2018. • Trainers complete staff training by April 30, 2018. |

Icebreaker Activity

Dallas, TX, Fun Facts

- Discuss each question about Dallas as a team to determine the best answer.
- Use the polling devices on your table to select your response to each question.