



# Long-Term Care Hospital Quality Reporting Program Provider Training



**LTCH**

**LONG-TERM CARE HOSPITAL**

**QUALITY REPORTING  
PROGRAM**

## Welcome/ Introductions Day 1

Mark Stewart  
Econometrica, Inc.

December 6, 2017

# Welcome!

# Day 1 Agenda

Overview of LTCH CARE Data Set v4.00 Changes

Section N: Medications (Drug Regimen Review)

Section I: Active Diagnosis

Section O: Special Treatments, Procedures, and Programs  
(Including Items Related to Ventilator Liberation)

Section M: Skin Conditions (Pressure Ulcer/Injury)

“We Want to Hear From You” Session

# Today's Presenters



**Lorraine Wickiser**

Long Term Care Hospital (LTCH) Quality Reporting  
Program (QRP) Coordinator  
Centers for Medicare & Medicaid Services (CMS)



**Carole A. Schwartz, M.S., ORT/L**  
Research Public Health Analyst  
RTI International

# Today's Presenters (cont.)



**Terry Kahlert Eng, Ph.D., R.N.**  
Research Public Health Analyst  
RTI International



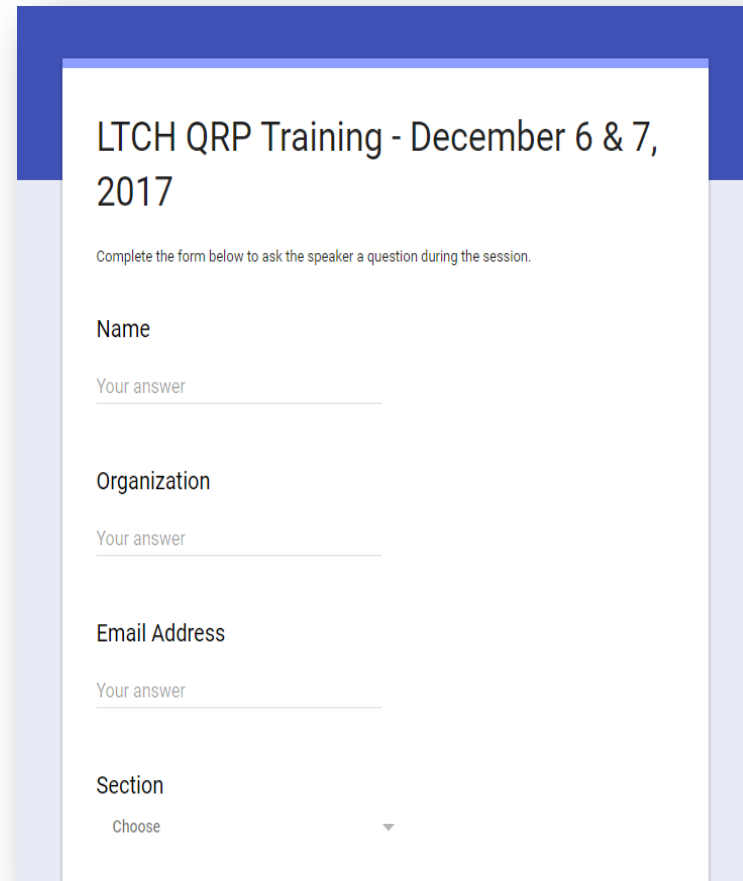
**Ann M. Spenard, D.N.P., R.N.-BC**  
Vice President & Principal  
Qualidigm

# General Information

- All training materials with answers will be posted to the LTCH QRP Training page on the CMS website.
- Video recordings of today's presentations will be posted to CMS' YouTube site.
- Certificates of Completion will be provided and emailed to those attending in person today.
  - This training does not offer Continuing Education Units.

# Electronic Question Submission

1. Visit <https://goo.gl/forms/8JbC8oedeIEaoBlm2>.
2. Enter your full name, organization, and email address.



LTCH QRP Training - December 6 & 7, 2017

Complete the form below to ask the speaker a question during the session.

Name

Your answer

Organization

Your answer

Email Address

Your answer

Section

Choose

# Electronic Question Submission (cont. 1)

3. Using the drop-down menu, select the section to which your question refers and enter the optional item number.

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Your answer

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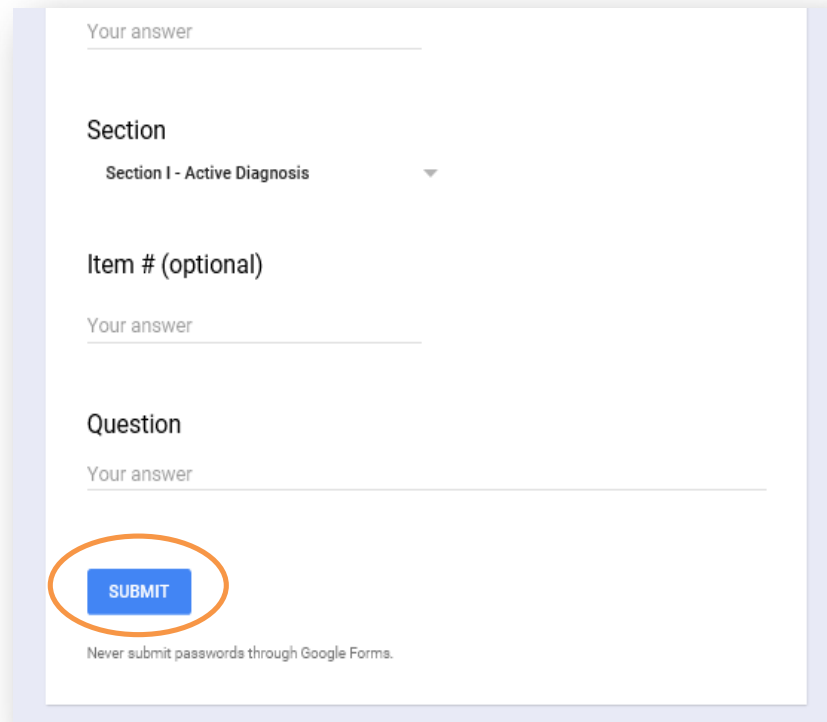
Choose

- Overview of LTCH Data
- Section N - Medication
- Section I - Active Diagnosis
- Section O - Special Treatments
- Section M - Skin Conditions
- Section A - Administrative Info
- Section GG - Functional Abilities & Goals
- Sections B, C, H, J, O - Influenza
- LTCH Public Reporting
- LTCH QRP Resources



# Electronic Question Submission (cont. 2)

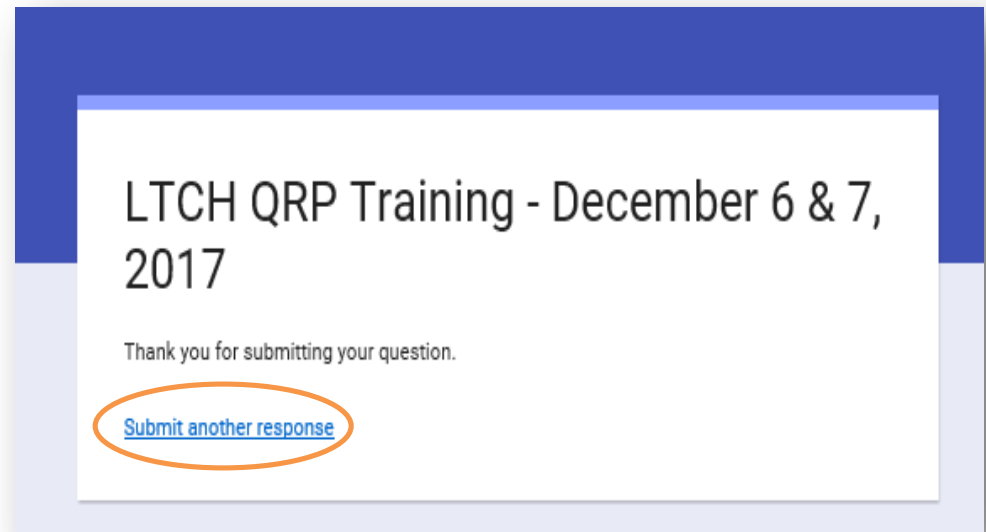
4. Type your question and click “SUBMIT” to send your question to the presenter.



The screenshot shows a Google Form interface. At the top, there is a text input field labeled "Your answer". Below this is a dropdown menu labeled "Section" with the selected option being "Section I - Active Diagnosis". Underneath the dropdown is another text input field labeled "Item # (optional)". This is followed by another "Your answer" text input field. Below that is a "Question" section with a "Your answer" text input field. At the bottom of the form, a blue "SUBMIT" button is highlighted with an orange circle. Below the button, there is a small disclaimer: "Never submit passwords through Google Forms."

# Electronic Question Submission (cont. 3)

5. You may ask another question by clicking “Submit another response” after the page refreshes.



# Action Plan

Topic	Policies, Procedures, Processes, and/or Documentation Systems and Tools Potentially Impacted	Action Steps Needed	Education Needed (Topic and Audience)	Timeline
<b>Section N: Medications (Drug Regimen Review)</b>	<ul style="list-style-type: none"> <li>• Develop, review, and revise the current hospital policies, as needed:               <ul style="list-style-type: none"> <li>◦ Medication drug regimen review and reconciliation.                   <ul style="list-style-type: none"> <li>■ Define “potentially clinically significant” to assure consistency amongst staff.</li> <li>■ Documentation of medication events and occurrences.</li> <li>■ Admission and discharge policies and processes.</li> </ul> </li> </ul> </li> <li>• Evaluate electronic health record (EHR) compatibility with the LTCH Care Data Set v4.00 additions/ changes.</li> </ul>	<ul style="list-style-type: none"> <li>• Develop or revise a process for admitting physicians to document any “potentially clinically significant” medication issues on admission and throughout the hospital stay.</li> <li>• Work with an EHR vendor and internal IT department/resources to ensure functionality of LTCH Care Data Set v4.00 additions/changes.</li> <li>• Work with medical records to update any relevant assessments or forms.</li> <li>• Ensure all appropriate staff have been trained.</li> </ul>	<ul style="list-style-type: none"> <li>• Quality department staff</li> <li>• Case manager</li> <li>• Unit-based leader</li> <li>• Clinical educator</li> <li>• Pharmacy</li> <li>• Medical staff</li> <li>• Admitting</li> <li>• IT staff</li> </ul>	<ul style="list-style-type: none"> <li>• Meet with team to assess educational and organizational needs by January 19, 2018.</li> <li>• Create training plan by February 16, 2018.</li> <li>• Implement any required policy changes by March 9, 2018.</li> <li>• Provide education to staff trainers by March 30, 2018.</li> <li>• Trainers complete staff training by April 30, 2018.</li> </ul>

# Icebreaker Activity

# Dallas, TX, Fun Facts

- Discuss each question about Dallas as a team to determine the best answer.
- Use the polling devices on your table to select your response to each question.