

# PQRI and eRx Quick-Reference Support Guide for Eligible Professionals

## PQRI and eRx General Information

- Do I have a PQRI/eRx feedback report available for this TIN or NPI?

Go to the “Verify Report Portlet” at

<http://www.qualitynet.org/pqri>

- Did I qualify for a PQRI/eRx incentive payment?
- When will my PQRI/eRx incentive payment be available?
- When will the PQRI/eRx feedback reports be available?
- How do I access my TIN-level PQRI/eRx feedback report?
- I cannot view my PQRI/eRx feedback report.
- I cannot access the PQRI Portal.
- How do I begin participating in PQRI and eRx?
- What are the reporting period(s) / reporting option(s) for PQRI and eRx?
- Who do I contact for PQRI and eRx technical questions (i.e. measure analysis)?
- Who do I contact for questions regarding PQRI and eRx measure construct?
- Where can I find a list of qualified Registries? Qualified EHR vendors?
- I need help registering in IACS.
- I need help accessing my IACS account.
- I need help changing my IACS account.
- I need help approving users into my organization.

### General PQRI Information:

<http://www.cms.gov/PQRI>

### General eRx Information:

<http://www.cms.gov/eRxIncentive>

PQRI FAQs: ([CMS PQRI FAQs](#))

eRx FAQs: ([CMS eRx FAQs](#))

### IACS Home

<http://www.cms.gov/IACS/>

## Contact the QualityNet Help Desk

Phone: **866-288-8912** Email: [gnetsupport@sdps.org](mailto:gnetsupport@sdps.org)

7:00 a.m. – 7:00 p.m. CST

## PQRI Quick Links

- PQRI Portal User Guide: [http://www.cms.gov/PQRI/30\\_EducationalResources.asp](http://www.cms.gov/PQRI/30_EducationalResources.asp)
- PQRI National Provider Call schedule and Open Door Forum  
[http://www.cms.gov/PQRI/04\\_CMSponsoredCalls.asp](http://www.cms.gov/PQRI/04_CMSponsoredCalls.asp)
- PQRI Job Aid: <http://www.cms.gov/ContractorLearningResources/downloads/JA6394C.pdf>
- eRx Job Aid: <http://www.cms.gov/ContractorLearningResources/downloads/JA6394D.pdf>
- MLN Matters articles SE0747, SE0753, and SE0754, under Related Links Outside CMS  
[http://www.cms.gov/IACS/04\\_Provider\\_Community.asp](http://www.cms.gov/IACS/04_Provider_Community.asp)
- 2009 PQRI Program Information: (Feedback Report/Incentive Payment Guides coming soon):  
<http://www.cms.gov/PQRI/2009/list.asp>
- 2008 PQRI Program Information: <http://www.cms.gov/PQRI/2008/list.asp>
- 2007 PQRI Program Information: [http://www.cms.gov/PQRI/33\\_2007\\_PQRI\\_Program.asp](http://www.cms.gov/PQRI/33_2007_PQRI_Program.asp)
- General PQRI Information: <http://cms.gov/PQRI>
- General E-Prescribing Information: <http://cms.gov/eRxincentive>
- Qualified Registries/Qualified EHR Vendors:  
[http://www.cms.gov/PQRI/20\\_alternativereportingmechanisms.asp](http://www.cms.gov/PQRI/20_alternativereportingmechanisms.asp)

## Incentive Payment Status

- Was my PQRI/eRx incentive payment sent?
- What is my PQRI/eRx incentive payment amount?
- I have questions about my Remittance Advice(s).
- How can I receive my NPI-level feedback report?

### Contact your Provider Contact Center

See Contact Center Directory on CMS website

<http://www.cms.gov/MLNProducts/Downloads/CallCenterTollNumDirectory.zip>

## Medicare Provider Enrollment Updates

- Updated Medicare enrollment information is required for an IACS account, which is needed to access the PQRI Portal and view TIN-level PQRI/eRx feedback reports.  
See <http://www.cms.gov/MedicareProviderSupEnroll>
- If you have not billed the Medicare program in more than a year or you have not updated your enrollment record with your designated Medicare contractor since November 2003, you will need to complete the Medicare enrollment application (CMS-8551 or the Internet-based PECOS enrollment application). You will not be able to receive your IACS account until the Medicare contractor reviews and approves your Medicare enrollment application.
- After your Medicare enrollment information is approved, you will then need to register in IACS to obtain a user ID and password needed to access your TIN-level PQRI/eRx feedback report which is available on the PQRI Portal at <http://www.qualitynet.org/pqri>. Please note that the IACS user ID and password is time-limited.
- See Medicare Fee-for-Service Provider Enrollment Contact List  
[http://www.cms.gov/MedicareProviderSupEnroll/downloads/contact\\_list.pdf](http://www.cms.gov/MedicareProviderSupEnroll/downloads/contact_list.pdf)