



**Centers for Medicare & Medicaid Services Continuing Education (CMSCE) Authors and Disclosures**

---

**Activity Title:** SNF Consolidated Billing (CB) Web-Based Training (WBT) Course

**Disclosure/Commercial Support**

No one in a position to control the content of this activity has anything to disclose. All planners and developers of this activity have signed a disclosure statement indicating any relevant financial interests. This activity was developed without commercial support. For additional information contact [cmsce@cms.hhs.gov](mailto:cmsce@cms.hhs.gov) via email.

**Activity Planners/Developers/Instructors**

**Brenda Hendrix-Laughlin**

Ms. Hendrix-Laughlin earned a Bachelor of Science degree in Biology and has developed education for Medicare providers on Medicare Parts A, B, C, D in various formats such as printed materials, Web-Based Training (WBT) courses, and slide presentations. Ms. Hendrix-Laughlin has conducted seminars, teleconferences, and one-on-one training for Medicare Part B providers on Medicare law and regulations, policies for claims processing and payment including Medicare/Medicaid fraud and abuse laws, regulations and penalties.

**Nicholas J. Trede**

Mr. Trede earned a bachelor's degree in communication, with an emphasis in Training & Development, and has developed education for Medicare providers on Medicare Parts A, B, and C in various formats such as printed materials, Web-Based Training (WBT) courses, and slide presentations. Mr. Trede has conducted training seminars and one-on-one counseling for Medicare beneficiaries on Medicare benefits/problem solving, Part C/D comparisons, and preventive services.

**Paula Bruland**

Ms. Bruland earned her Master's degree in social work, with honors, and practiced as a licensed clinician for more than 20 years in local hospitals and as an in-home therapist in private practice. At the same time, she oversaw the development of provider, beneficiary, and other stakeholder educational materials covering Medicare and Medicaid benefits, State and Federal laws, rules, and regulations. Her team develops educational products in various formats such as print materials, web-based trainings, and enduring on-line materials.

**Scott Stocking**

Mr. Stocking has worked as a curriculum writer and subject matter expert for StrategicHealthSolutions, LLC, since January 2011. He has helped develop educational products in several media formats for both Medicaid and Medicare. Prior to that, he worked as an editor or lexicographer on several medical titles,

including revision editor for the 3rd edition of Mosby's Dental Dictionary. In addition to Mr. Stocking's extensive work experience with Medicare and Medicaid, Mr. Stocking has 17 years' experience in adult education and prior learning assessment and has developed or improved several courses for adult learners in a variety of learning environments at six different institutions of higher learning. He has also presented live train-the-trainer sessions for State Medicaid employees on prescription drug and general fraud, waste, and abuse issues.

**Shannon Vaughn**

Ms. Vaughn earned a Juris Doctorate, with distinction, and has developed education for Medicare providers on Medicare Parts A, B, C, and D in various formats such as printed materials, Web-Based Training (WBT) courses, and slide presentations.

**Dr. Mark Pilley**

Dr. Mark Pilley, MD, AAFP, AADEP, ABQAURP, currently serving as Medical Director for Strategic Health Solutions, LLC (SHS). He has more than 17 years of experience in Medicare, including developing educational PPT presentations for Internal Medical Review staff and for Provider Outreach and Education conferences. He has presented at multiple CMD and MR Manager Conferences over the last 18 years and was the CMD Agenda Chairman from 1999 - 2003. He currently participates on esMD Community Teleconferences and CMS ODF when requested. He has provided POE PPT presentations regarding Medicare Parts A, B, DME, and HHH benefit coverage law, rules, and regulations.

**Naftali Fink**

Mr. Fink has been employed by the Centers for Medicare & Medicaid Services (CMS) since 2017. He is currently working in the Medicare/Provider Communications Group/Division of Provider Information Planning and Development, where he has developed educational materials for Medicare-Fee-For-Service providers.