

National Partnership to Improve Dementia Care in Nursing Homes

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Centers for Medicare & Medicaid Services



July 10, 2013

Medicare Learning Network®

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Official Information Health Care
Professionals Can Trust



Today's Objectives

- Share new outreach strategies
- Describe ongoing collaboration with Nursing Home Quality Care Collaborative (NHQCC) & Advancing Excellence
- Review updates to surveyor guidance and release of third surveyor training video
- Share some successes and recent data
- Share stories from the field

Outreach Strategies

- State coalition lead calls
- Continued communication with national stakeholders
- Provider calls
 - Information sharing
 - Successes
 - Barriers
 - Action steps

How to Access Your Nursing Home Data

1. Visit the Nursing Home Compare (NHC) website
<http://www.medicare.gov/nursinghomecompare/>
2. Find your nursing home using the search bars
3. Navigate to the quality measures tab
4. Compare the facility's quality measure (QM) scores to state and national averages
 - You can also graph the values on NHC
 - Note: QM values on Nursing Home Compare are a three quarter average, and lag by 3 months

Nursing Home Compare

The screenshot shows the Medicare Nursing Home Compare website. At the top, there's a navigation bar with links for "Español", "Email", "Print", "About Us", "FAQ", "Glossary", "CMS.gov", and "MyMedicare.gov Login". The main header features the "Medicare.gov" logo and a search bar with the placeholder text "type search term here". Below the header is a horizontal menu with buttons for "Sign Up / Change Plans", "Your Medicare Costs", "What Medicare Covers", "Drug Coverage (Part D)", "Supplements & Other Insurance", "Claims & Appeals", "Manage Your Health", and "Forms, Help, & Resources".

The main content area is titled "Nursing Home Compare" and includes a sub-menu with "About Nursing Home Compare", "About the Data", "Resources", and "Help". The primary section is "Find a Nursing Home", which contains a "Required Search" section with a "Location" field (with an example: "21244 or Baltimore, MD or Maryland") and an "Optional Search" section with a "Nursing Home Name" field. A "Search Nursing Homes" button is located below these fields. To the right of the search area is a "Nursing Home Spotlight" section with a list of features and helpful resources.

The "Nursing Home Spotlight" section includes the following text: "Nursing Home Compare now has the following:" followed by a list of features: "You can now search for all nursing homes in a state.", "Ownership information including the names of individuals and organizations with ownership or managerial control of nursing homes". Below this, it lists "Use these helpful resources:" followed by "Guide to Choosing a Nursing Home", "Nursing Home Checklist", and "How we calculate ratings".

At the bottom of the main content area, there is an "Additional Information" section with a link to "Learn about your Rights as a".

The browser window title is "Medicare Nursing Home Finder - Windows Internet Explorer" and the address bar shows "http://medicare.gov/nursinghomecompare/search.aspx?hnp=1". The taskbar at the bottom shows the Start button and several open applications: "Medicare Nursing...", "Presentation1 - Micro...", and "Internet | Protected Mode: On". The system tray shows the time as "7:38 AM" and the date as "03/20/2013".

2. Find your nursing home using the search bars

The screenshot shows the Medicare Nursing Home Finder website. At the top, there is a navigation bar with links: Sign Up / Change Plans, Your Medicare Costs, What Medicare Covers, Drug Coverage (Part D), Supplements & Other Insurance, Claims & Appeals, Manage Your Health, and Forms, Help, & Resources. Below this is the "Nursing Home Compare Home" section with a main heading "Nursing Home Compare" and sub-links: About Nursing Home Compare, About the Data, Resources, and Help.

The "Find a Nursing Home" section is highlighted with two red arrows pointing to the search input fields. It includes:

- Required Search:** Location - ZIP Code or City, State or State. Example: 21244 or Baltimore, MD or Maryland. The input field contains "BALTIMORE, MD".
- Optional Search:** Nursing Home Name - Full or Partial. The input field contains "fu", and a dropdown menu shows suggestions: FUTURE CARE CANTON HARBOR, FUTURE CARE CHARLES VILLAGE, LLC, FUTURE CARE CHERRYWOOD, FUTURE CARE CHESAPEAKE, and FUTURE CARE COLD SPRING.

Other sections on the page include "Nursing Home Spotlight" with information about search capabilities and helpful resources, and "Additional Information" with links to rights as a resident, state resources, ombudsman, survey agency, and complaint filing.

3. Navigate to the quality measures tab

The screenshot shows a web browser window displaying the Medicare Nursing Home Profile for Future Care Charles Village, LLC. The browser's address bar shows the URL: <http://medicare.gov/nursinghomecompare/profile.aspx#profTab=0&ID=215324&loc=BALTIMORE%2C%20MD&lat=39.290384&lng=-76.6121893&name=FUTURE%20CARE%20CHARLES%20VILLAGE%2C%20LLC&hcp=1>. The page title is "Medicare Nursing Home Profile".

The main content area is titled "Nursing Home Profile" and includes a navigation bar with the following tabs: "About Nursing Home Compare", "About the Data", "Resources", and "Help". A red arrow points to the "Resources" tab. Below the navigation bar is a "Return to Previous Page" button.

The "Quality Measures" tab is selected, showing the following information:

FUTURE CARE CHARLES VILLAGE, LLC
2327 N. CHARLES ST
BALTIMORE, MD 21218
(410) 889-8500
Add to my Favorites
Map and Directions

Nursing Home Information

- 109 Certified Beds
- Participates in [?]: Medicare and Medicaid
- Ownership [?]: For profit - Corporation
- Not in a Continuing Care Retirement Community (CCRC) [?]
- Not in a Hospital
- Resident Council Only

Star Ratings Summary

Rating Category	Star Rating	Comparison
Overall Rating [?]	★★★★☆	Average
Health Inspection Rating [?]	★★★★☆	Below Average
Staffing Rating [?]	★★★★☆	Above Average
Quality Measure Rating [?]	★★★★☆	Above Average

Ownership Information

Ownership [?]: For profit - Corporation
Legal Business Name: FUTURECARE CHARLES VILLAGE, LLC
[Get More Ownership Information](#)

The taskbar at the bottom shows the Start button, taskbar icons for "Medicare Nursing..." and "Presentation1 - Micro...", and system tray information: "Internet | Protected Mode: On", "120%", "7:45 AM", and "03/20/2013".

4. Compare the facility's QM scores to state and national averages

Quality Measure [?] ★★★★★
Above Average

	FUTURE CARE CHARLES VILLAGE, LLC	MARYLAND AVERAGE	NATIONAL AVERAGE
Short-Stay Residents Current data collection period			
Percent of short-stay residents who self-report moderate to severe pain. <i>Lower percentages are better.</i>	49.9%	15.9%	21.9%
Percent of short-stay residents with Pressure ulcers that are new or worsened. <i>Lower percentages are better.</i>	0.0%	1.4%	1.6%
Percent of short-stay residents assessed and given, appropriately, the seasonal influenza vaccine. <i>Higher percentages are better.</i>	86.3%	84.4%	83.3%
Percent of short-stay residents assessed and given, appropriately, the pneumococcal vaccine. <i>Higher percentages are better.</i>	91.2%	84.5%	82.2%
Percent of short-stay residents who newly received an antipsychotic medication. <i>Lower percentages are better.</i>	3.1%	2.8%	2.9%
Long-Stay Resident Current data collection period			

Done, but with errors on page. Internet | Protected Mode: On | 120% | 7:48 AM 03/20/2013

Other Sources of Data

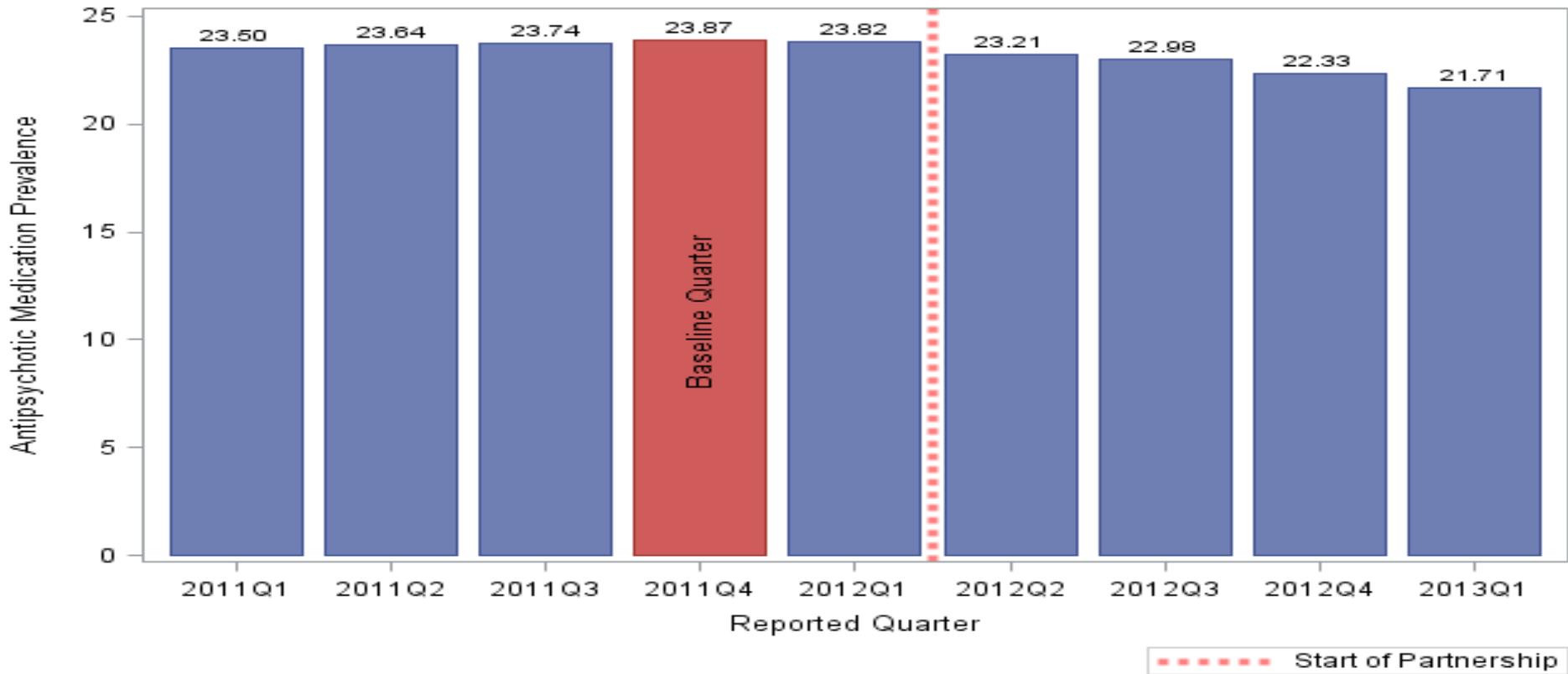
- Each nursing home is given advanced access to their Five-Star ratings, via the Five-Star provider preview reports.
- Also included in this report are quality measure values for each quarter, the 3-quarter average, and the national comparison
- These reports are generated early in the week of the NHC refresh, which is typically on the 3rd Thursday of each month
- Quality measures are updated quarterly (Jan, Apr, July, and Oct)

Other Sources of Data

- To access these reports, select the CASPER Reporting link located at the top of your Minimum Data Set (MDS) State Welcome page. Once in the CASPER Reporting system, click on the 'Folders' button and access the Five Star Report in your 'st LTC (long-term care) facid' folder, where st is the 2-character postal code of the state in which your facility is located and facid is the state-assigned Facility ID of your facility.
- For more real time data you can access CASPER reports through the same system – contact your MDS coordinator or administrator

Quarterly Prevalence of Antipsychotic Use

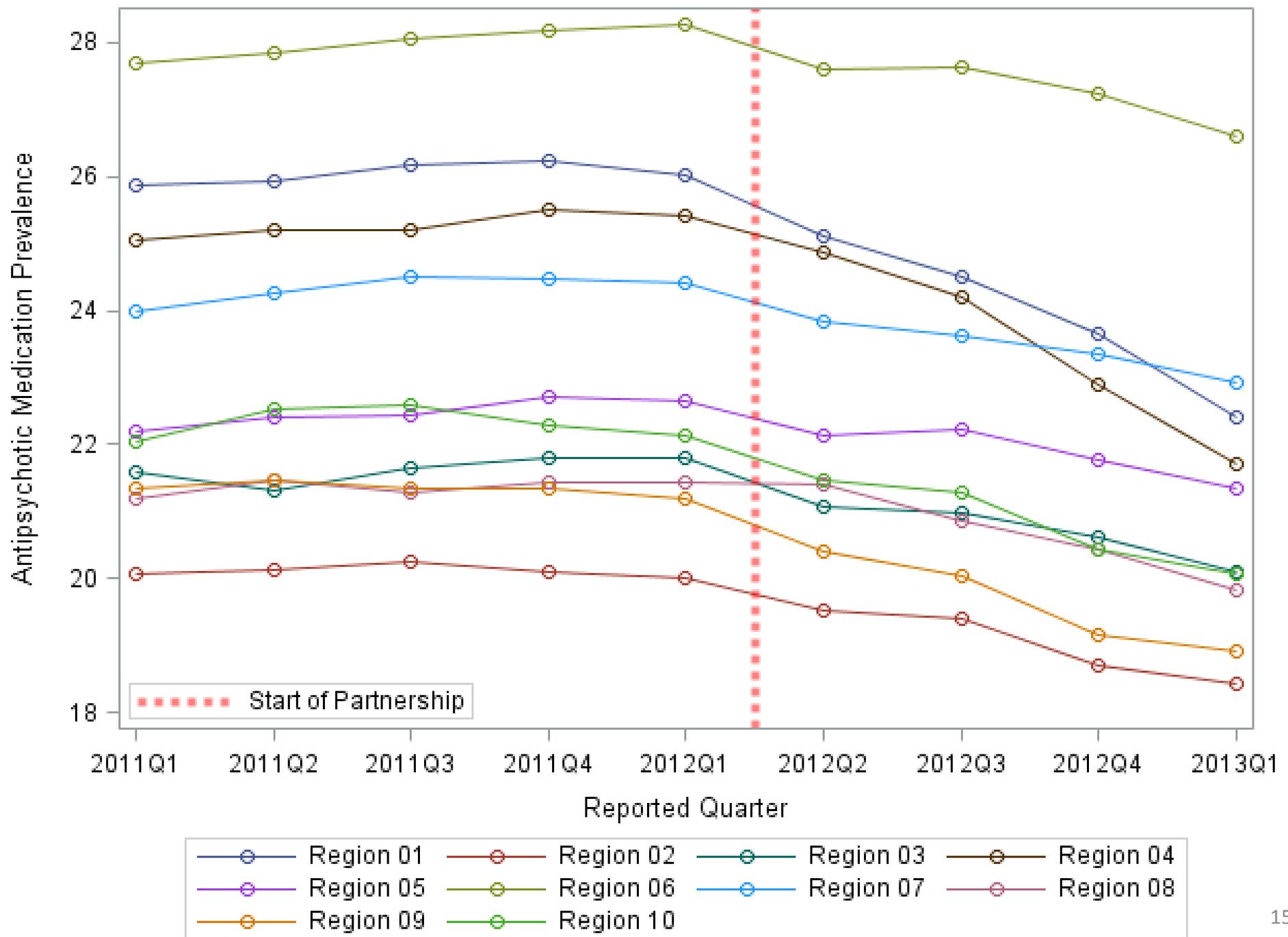
Quarterly Prevalence of Antipsychotic Use for Long-Stay Nursing Home Residents, 2011Q1 to 2013Q1



Antipsychotic Use by CMS Region and Quarter

- Percent of long-stay residents receiving an antipsychotic medication

Region	2011Q1	2011Q2	2011Q3	2011Q4	2012Q1	2012Q2	2012Q3	2012Q4	2013Q1	Percentage point difference (2011Q4to2013Q1)	Percent change
National	23.50	23.64	23.74	23.87	23.82	23.21	22.98	22.33	21.71	-2.16	-9.06%
Region 01	25.88	25.94	26.16	26.22	26.02	25.10	24.49	23.66	22.41	-3.82	-14.55%
Region 02	20.07	20.12	20.27	20.10	20.00	19.52	19.42	18.71	18.44	-1.66	-8.24%
Region 03	21.60	21.31	21.64	21.81	21.80	21.08	20.98	20.62	20.10	-1.71	-7.84%
Region 04	25.05	25.20	25.21	25.51	25.42	24.88	24.20	22.90	21.70	-3.81	-14.92%
Region 05	22.19	22.40	22.45	22.71	22.65	22.14	22.22	21.78	21.34	-1.37	-6.05%
Region 06	27.69	27.83	28.05	28.19	28.27	27.59	27.62	27.22	26.61	-1.58	-5.60%
Region 07	23.98	24.27	24.50	24.47	24.42	23.82	23.62	23.36	22.93	-1.53	-6.27%
Region 08	21.20	21.47	21.30	21.44	21.45	21.40	20.87	20.45	19.84	-1.61	-7.50%
Region 09	21.33	21.48	21.36	21.34	21.19	20.40	20.05	19.16	18.92	-2.42	-11.33%
Region 10	22.03	22.54	22.60	22.30	22.14	21.47	21.28	20.44	20.07	-2.23	-9.99%



Stories from the Field

- Joseph Rodrigues, CA State Ombudsman Program
- Nancy Fendler, Alliant GMCF
- Margie Donegan, The Glen at Willow Valley
- Andrew Rosenzweig, MedOptions
- Laura Gitlin, John Hopkins University



California Partnership to Improve Dementia Care

Joseph Rodrigues
State Long-Term Care Ombudsman
California Department of Aging

California Partnership to Improve Dementia Care

- California has marshaled an active response to the urgent issue of inappropriate antipsychotic medication use among nursing home residents with dementia.

California Partnership to Improve Dementia Care

- In August 2012, the Centers for Medicare & Medicaid Services Region IX (CMS), and the California Department of Public Health (CDPH) together with a diverse group of stakeholders, launched the *California Partnership to Improve Dementia Care and Reduce Unnecessary Antipsychotic Medication Drug Use in Nursing Homes*.

California Partnership to Improve Dementia Care

- The Partnership was formed to develop a collaborative action plan for improving dementia care and reducing the inappropriate use of antipsychotic medication in California nursing homes.
- One in five residents in a California nursing home is on an antipsychotic medication.

California Partnership to Improve Dementia Care

- Between August and December 2012, Phase I of the Partnership, stakeholders participated in three in-person meetings and a series of conference calls, culminating in the development of a viable Partnership action plan.

California Partnership to Improve Dementia Care

- The Partnership action plan outlines strategies in four key issue areas:
 - Improving Dementia Care
 - Consumer Awareness
 - Enforcement
 - Informed Consent

California Partnership to Improve Dementia Care

- The goal was to improve dementia care and move closer to the goal of ending misuse of antipsychotic medication in California nursing homes – reduce the use of antipsychotic medication by at least 15% by December 31, 2012, and by at least 30% by June 30, 2013.

California Partnership to Improve Dementia Care

- Reaching out to numerous stakeholders to offer educational opportunities which will help educate families who may have loved ones in facilities.
- LTC Ombudsman staff were trained in Spring 2013.

California Partnership to Improve Dementia Care

The screenshot shows a web browser window displaying the California Department of Public Health (CDPH) website. The address bar shows the URL: www.cdph.ca.gov/programs/LnC/Pages/AntipsychoticCollab.aspx. The page features the CDPH logo and navigation tabs for Home, Programs, Services, Health Information, Certificates & Licenses, Publications & Forms, and Data. The main content area is titled "California Partnership to Improve Dementia Care and Antipsychotic Medication Reduction in Nursing Homes Collaborative". It includes a breadcrumb trail: Home > Programs > Licensing and Certification > California Partnership to Improve Dementia Care and Antipsychotic Medication Reduction in Nursing Homes Collaborative. The page contains several sections: "en Español" with a link to "Su salud en su idioma"; "Most Popular Links" including "Birth, Death, & Marriage Certificates", "Licensing and Certification", and "WIC"; "Quick Links" including "About Us", "Decisions Pending & Opportunities for Public Participation", "Diseases & Conditions", "Job Opportunities", "Local Health Services", "Newsroom", and "Public Availability of Documents"; "Related Links" including "California Health and Human Services Agency" and "Department of Health Care Services (includes Medi-Cal)"; "Latest Initiative Updates" with links to a summary report, IDCAMR work group rosters, a partnership announcement, a news release, and a letter from the American Medical Directors Association; and "Presentations" with links to Alzheimer's Association training, a consultant pharmacist presentation, and a CDPH presentation. The browser's taskbar at the bottom shows the date as Monday, July 01, 2013, and the time as 8:05 AM.

California Partnership to Improve Dementia Care and Antipsychotic Medication Reduction in Nursing Homes Collaborative

California Partnership to Improve Dementia Care and Antipsychotic Medication Reduction in Nursing Homes Collaborative

On May 30, 2012, the Centers for Medicare & Medicaid Services (CMS) launched a [national initiative](#) to reduce the unnecessary use of antipsychotic drugs and improve the overall care of nursing home residents with dementia.

On May 31, 2012, the California Department of Public Health (CDPH), in collaboration with the Department of Health Care Services (DHCS), issued an [Executive Report on the CDPH/DHCS Antipsychotic Collaborative](#) addressing the use of these drugs and the associated care of residents in California's nursing homes. The report details quality of care findings impacting the provision of nursing, medical and pharmaceutical care, in addition to recommending opportunities for improvement.

Initiative partners include members of federal sectors, state entities, nursing homes, advocacy groups, along with health care professionals and caregivers; and, the collaborative project is underway to formulate and implement a strategic plan that aims to improve dementia care and reduce the use of antipsychotic drugs in nursing home residents by 15% by December 31, 2012.

Latest Initiative Updates

["WORKING TOGETHER": California Partnership to Improve Dementia Care and Reduce Unnecessary Antipsychotic Medication Drug Use in Nursing Homes - Summary Report, December 2012](#)

[IDCAMR Work Group Rosters](#)

[The LeadingAge Partnership to Improve Dementia Care in Nursing Homes Announcement](#)

[The Consumer Voice March 28, 2012 News Release](#)

[American Medical Directors Association June 18, 2012 Letter](#)

Presentations

[Alzheimer's Association: Why Dementia Training is Important Presentation - October 02, 2012](#)

[Consultant Pharmacist Presentation October 02, 2012](#)

[CDPH Presentation August 17, 2012](#)

California Partnership to Improve Dementia Care

Improving Dementia Care x

test-www.aging.ca.gov/Programs/LTCOP/Improving_Dementia_Care/

CSUS Mail CT3 Homepage Sac Public Library SacCT OmbudsManager California State Asse... Imported From IE

CA.GOV California Department of Aging

CA.gov | About CDA | Select Language

Search This Site California

Home Find Services Providers & Partners Data & Statistics Career Opportunities

California Partnership to Improve Dementia Care

Working together to improve care and reduce the misuse of medications in long-term care

Home | Programs | LTCOP | Improving Dementia Care

Informed Consent California Partnership Residents' Rights

Chemical Restraints Person Centered Care Long-Term Care Ombudsman

Physical Restraints Legislation Oversight Agencies

Everyday approximately one out of five residents living in long-term care (LTC) facilities across California are being given antipsychotic medications in order to chemically alter their behavior. Aside from the potential for intense side effects, studies have shown that antipsychotic medications will cause premature death in older adults with dementia. Even so, the use of antipsychotic drugs on those with dementia is common practice and often used as an alternative to the needed care of these individuals.

In response to this alarming rate of use of antipsychotic medications on nursing home residents, a diverse group of stakeholders are joining together in an effort to improve dementia care and reduce the inappropriate use of antipsychotic medications in LTC through a multidimensional approach that includes raising public awareness, strengthening regulatory oversight, and by ensuring education and technical assistance to both consumers and providers is easily accessible.

Tools and Resources

RESIDENTS AND CONSUMERS

LTC PROVIDERS

LTC MEDICAL DIRECTORS

Partnership News

- All Facilities Letter 12-56(AFL 12-56) - California Forging Major Campaign to Improve Dementia Care and Reduce Unnecessary Antipsychotic Drug Use in Nursing Homes.
- Medicare Atypical Antipsychotic Drug Claims for Elderly Nursing Home Residents Executive Summary from the Department of Health and Human Services, Office of Inspector General, May 2011
- Provider Magazine, published by the American Health Care

3:58 PM 2/12/2013

California Partnership to Improve Dementia Care

WORKING TOGETHER

**California Partnership
to Improve Dementia Care and Reduce
Unnecessary Antipsychotic Medication
Drug Use in Nursing Homes**

***SUMMARY REPORT
DECEMBER 2012***

*Facilitated by the Centers for Medicare
& Medicaid Services, Region IX and the
California Department of Public Health*

California Partnership to Improve Dementia Care

- California skilled nursing facility providers have reduced the use of antipsychotic meds by 8.5 percent since the second quarter of the year.
- The national average for antipsychotic usage is 22.9 percent. California is now at 19.3 percent.

Resources

- California Partnership web site:

<http://www.cdph.ca.gov/programs/LnC/Pages/AntipsychoticCollab.aspx>

- California Ombudsman Program web site:

<https://www.aging.ca.gov/ProgramsProviders/LTCOP/>



Georgia Learning Collaborative



Georgia
Learning
Collaborative



National Provider Call

CMS National Partnership to Improve Dementia Care in Nursing Homes

July 10, 2013

Presenter:

Nancy Fendler

Alliant GMCF Technical Advisor

Learning & Action Networks



Strategies



- ▶ Established an Advisory Board
- ▶ Recruited nursing homes with highest rates of off-label use of antipsychotics
- ▶ Established baseline data (self-reported by individual homes)
- ▶ Held three face to face kickoff meetings (2 locations)
- ▶ Monthly educational webinars based on topics determined at kickoff meeting

Tools & Resources

- ▶ Initiated Web page dedicated specifically to this work on Quality Improvement Organization (QIO) website
- ▶ Provided technical assistance via phone calls and emails
- ▶ Monthly collection of self-reported data
- ▶ Created tools for individual home use based on education topics determined at kickoff meeting
 - Created tools based on presentation materials
 - Utilized forms/tools created by individual homes

Next Steps

- ▶ Twenty of the 35 homes joined the Georgia Learning Collaborative
- ▶ All homes were encouraged to select the Advancing Excellence Medications Goal to continue tracking progress
- ▶ Tools & Resources established during the collaborative are posted and available on the GLC Web page

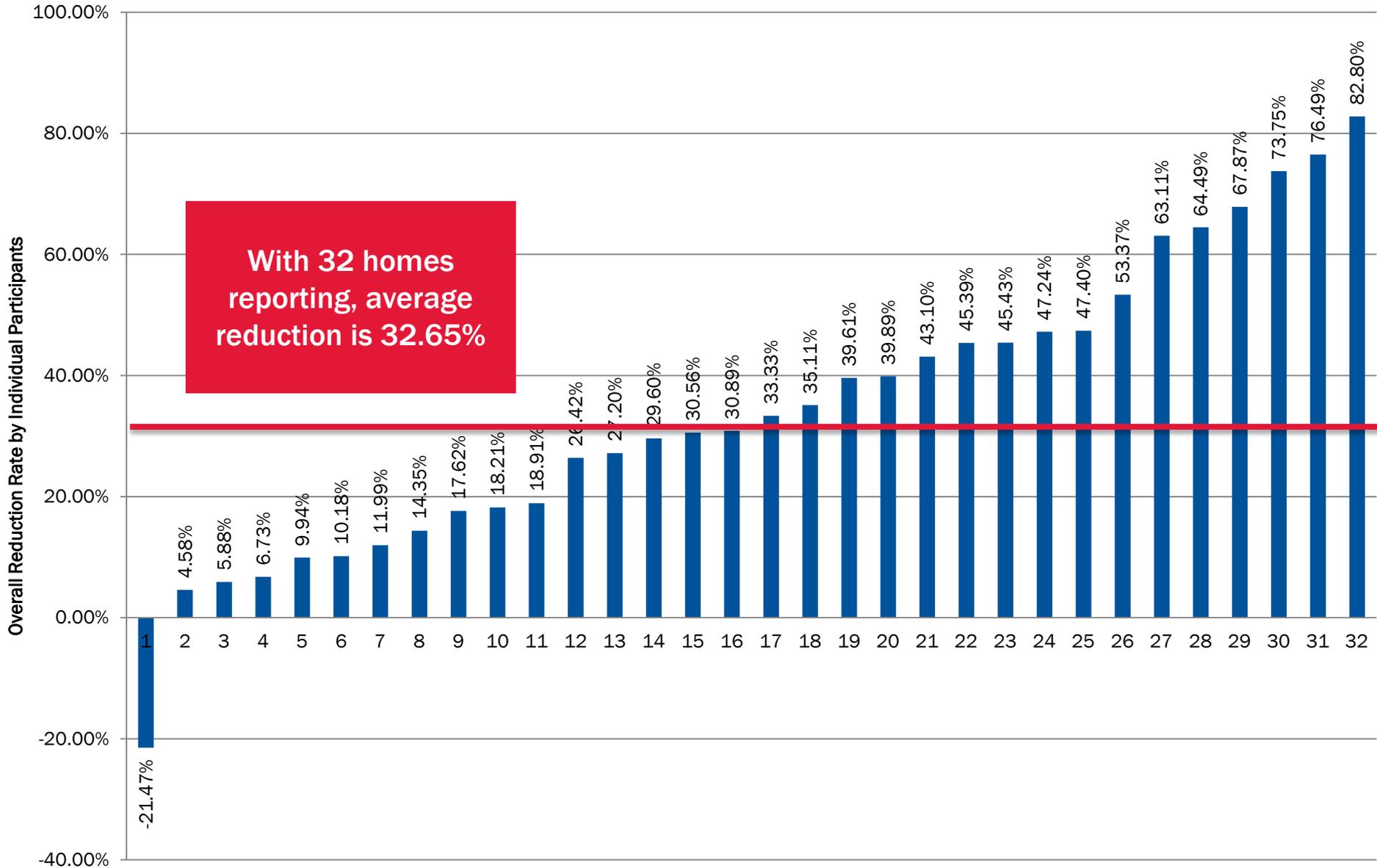


Georgia Partners Off-Label Use of Antipsychotics

OVERALL PREVALENCE REDUCTION

April 2012 - March 2013

*Data pulled from Casper Reports on 6/18/13



Georgia Learning Collaborative Website

ALLIANT GMCF

Search Search

Font Size: A A A A

Home Company Information Services Providers Consumers

Physicians
Hospitals
Nursing Homes
Reducing Readmissions

Nursing Homes

Georgia Learning Collaborative

Our state learning network will align with national nursing home quality initiatives and partnerships such as the Advancing Excellence in America's Nursing Homes Campaign, the Partnership to Improve Dementia Care, and Quality Assurance Performance Improvement (QAPI).

Goal Setting Worksheet Request

We are excited to be working with each of you as your nursing home continues to develop your Quality Assurance and Performance Improvement (QAPI) Plan. So far, we have requested the following from you:

- Completion of the QAPI Self-Assessment Tool
- Commitment to reduce the use of antipsychotics in your nursing home.
- Selection of a second topic area for improvement.

As we progress through the GLC work, Alliant GMCF is interested in knowing how you are doing on goal setting for both performance improvement projects. Please take some time to complete the [Goal Setting Worksheet](#) for each of your Performance Improvement Projects through this link.

- If you have a already completed hard copy of your worksheet, feel free to email the completed form to Nancy Fendler at nancy.fendler@gmcf.org or fax back to 678.527.3037.
- If you have only had an opportunity to set one goal so far, that is perfectly fine. Please enter that information ~ another opportunity to enter your information will be provided next month.

If you have any questions about completing the worksheet, please contact your [Quality Improvement Advisor](#).

Reducing the Use of Antipsychotic Medications

On March 29, 2012, CMS launched a national initiative to improve behavioral health and minimize the use of medications (such as antipsychotic medications) to manage individuals with dementia. As part of the initiative, CMS is developing a national action plan that will use a multidimensional approach to improve care for individuals with dementia that includes public reporting, raising public awareness, regulatory oversight, technical assistance, provider and consumer education and research.

The Advancing Excellence in America's Nursing Homes Campaign has offered to make available a variety of resources and clinical tools to assist nursing homes achieve the goals of this initiative. Nursing homes are encouraged to review the resources and tools and select those that will be most useful. This site will be updated regularly as new tools become available.

ALLIANT GMCF

Home Company Information Services Providers

Physicians
Hospitals
Nursing Homes
Reducing Readmissions

Nursing Homes

Reducing the Use of Antipsychotic Medications in Nursing Homes

The Centers for Medicare & Medicaid Services (CMS) has created the Partnership to Improve Dementia Care, an initiative to reduce the use of antipsychotic medications for nursing home patients. This partnership – among federal and state partners, nursing home groups and caregivers – has set a national goal of reducing use of antipsychotic drugs in nursing home residents by 10% by 2015.

Unnecessary antipsychotic drug use is a significant challenge in ensuring appropriate dementia care. CMS data show nursing home patients had daily doses exceeding recommended levels.

Webinar - December 4, 2012
Reducing Antipsychotics in the Nursing Home - Part 5 (Educating Residents and Families)
[Summerhill Form PAR](#)

Webinar - November 13, 2012:
Reducing Antipsychotics in the Nursing Home - Part 4 (Assessment & Behavior Management)
[Sample Profile Sheet for John H.](#)

Webinar - November 7, 2012:
Reducing Antipsychotics in the Nursing Home - Dose Titration
[Sample Medical Director Letter](#)
[NH Phase 2 Recruitment Form – LAN Participation Agreement](#)

Webinar - October 9, 2012:
[PDSA Worksheet – Westbury Conyers](#)
Two Presentations –
[Reducing Off Label Use of Antipsychotics - Part 3](#)



Questions & Suggestions

Nancy Fendler, Technical Advisor

678-527-3679 | nancy.fendler@gmcf.org

*“Our treasure lies in the beehive of our knowledge.
We are perpetually on the way thither, being by nature
winged insects and honey gatherers of the mind.”*

~ Friedrich Nietzsche

MAKING HEALTH CARE BETTER

Next Steps

- Provider Feedback
 - What outreach strategies have been successfully implemented and have led to meaningful change in your nursing home?

Questions & Answers

What if we don't have a lot of geriatric training or experience?

- <http://www.nhqualitycampaign.org/>
- <http://www.ascp.com/>
- <http://www.amda.com/>
- <http://www.ahcancal.org/>
- <http://www.leadingage.org/>
- <http://www.americangeriatrics.org/>
- <http://www.alz.org/>

What if we need additional tools and resources?

<http://www.nhqualitycampaign.org>

Multiple resources and links to other organizations, training materials

<http://surveyortraining.cms.hhs.gov>

Link to mandatory surveyor trainings

DNH_BehavioralHealth@cms.hhs.gov

CMS staff can put you in touch with state coalition leads and state-level resources

Advancing Excellence Website



HOME

ABOUT THE CAMPAIGN

RESOURCES

PROGRESS

FOR PARTICIPANTS

UPDATES BY STATE



- Campaign Results
- Recruitment Levels

LIVE UPDATES

The Advancing Excellence in America's Nursing Homes Campaign is a major initiative of the Advancing Excellence in Long Term Care Collaborative. The Collaborative assists all stakeholders of long term care supports and services to achieve the highest practicable level of physical, mental, and psychosocial well-being for all individuals receiving long term care services.

EXPLORE THE NEW GOALS

REGISTER TODAY!

ENROLL NOW!

FIND PARTICIPANTS

SUBMIT DATA

CONTACT US

Participating nursing homes:

9415 (60.2%*)

Participating consumers:

3568

Participating nursing home staff:

3193

* Percent is based on the latest available count of Medicare/Medicaid nursing homes



[Get Adobe Reader](#)

Nursing Homes

Consumers

Nursing Home Staff

NEWS

- June 7, 2013: Updated [Medications Tool](#) available for download.
- **July 10th National Provider Call for CMS National Partnership to Improve Dementia Care in Nursing Homes - Registration Now Open!**
During this call, CMS subject matter experts will discuss the progress that has been made during the implementation of this national partnership, its successes, and next steps. **In order to receive call-in information, you must register for the call.** Click [HERE](#) to register. Click [HERE](#) for more details.
- [The Domestic Lean Goddess - PDSA Video](#)
The Domestic Lean Goddess video shows how the Plan-Do-Study-Act (PDSA) cycle, a common quality improvement method, can be used in an everyday domestic situation (why

RESOURCES



NEW Tracking Tools!

- ➔ Infections Tracking Tool
- ➔ Person-Centered Care Tracking Tool
- ➔ Medication Tracking Tool
- ➔ Pain Management Tracking Tool
- ➔ Safely Reduce Hospitalizations 2013
- ➔ Pressure Ulcer
- ➔ Consistent Assignment
- ➔ Staff Stability

**CMS PARTNERSHIP
TO IMPROVE
DEMENTIA CARE**

Updated 6/19/2013

CMS Launches Partnership to Improve Dementia Care in Nursing Homes

Updated 6/19/2013

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The Advancing Excellence in America's Nursing Homes Campaign has offered to make available a variety of resources and clinical tools to assist nursing homes achieve the goals of this initiative. Nursing homes are encouraged to review the resources and tools and select those that will be most useful. This site will be updated regularly as new tools become available.

Resources and Tools

- [+ Background](#)
- [+ Initiatives and Presentations](#)
- [+ Handouts](#)
- [+ Individual Tools and How-To's](#)

Thank You!

Alice Bonner

Deputy Associate Regional Administrator,
Northeast Division Survey & Certification

Michele Laughman

Health Insurance Specialist, Division of Nursing Homes

DNH_BehavioralHealth@cms.hhs.gov

Evaluate Your Experience with Today's MLN Connects Call

- To ensure that the MLN Connects National Provider Call Program continues to be responsive to your needs, we are providing an opportunity for you to evaluate your experience with today's call. Evaluations are anonymous and strictly voluntary.
- To complete the evaluation, visit <http://npc.blhtech.com/> and select the title for today's call from the menu.
- Your feedback is important to us. All registrants will receive a reminder email of the opportunity to evaluate your experience. Please disregard this email if you have already completed the evaluation.
- We appreciate your feedback!



Thank You

- For more information about the MLN, please visit <http://cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html>
- For more information about the National Provider Call Program, please visit <http://cms.gov/Outreach-and-Education/Outreach/NPC/index.html>



Official Information Health Care
Professionals Can Trust