



CMS 2010 MEDICARE ADVANTAGE & PRESCRIPTION DRUG PLAN SPRING CONFERENCE

Sheraton Baltimore City Hotel, April 20-21, 2010

Verbatim Transcript
Data Validation Q&A

Part 1

THIS IS THE DATA VALIDATION
QUESTION AND ANSWERS.

WE'RE GONNA DO THE BRIEF
OVERVIEW OF THE DATA VALIDATION PROGRAM REQUIREMENTS.

EVEN THOUGH WE DID PRESENT
THIS YESTERDAY, THOUGHT IT

MIGHT BE HELPFUL TO YOU TO
REVIEW THE MEASURES

THAT ARE ACTUALLY GOING TO UNDERGO
THE DATA VALIDATION

IN 2011.

THESE ARE 2010 MEASURES.

AS YOU CAN SEE, THERE ARE
9 PART C MEASURES:

BENEFIT UTILIZATION,
PROCEDURE FREQUENCY,

SERIOUS REPORTABLE
ADVERSE EVENTS,

PROVIDER NETWORK ADEQUACY,
GRIEVANCES,

ORGANIZATION, DETERMINATIONS/
RECONSIDERATIONS,

EMPLOYER GROUP PLAN SPONSORS,
PLAN OVERSIGHT OF AGENTS,

AND SPECIAL NEEDS
PLANS CARE MANAGEMENT.

FOR PART D, PART D SECTIONS
WE CALL THEM:

RETAIL HOME INFUSION AND
LONG-TERM CARE PHARMACY ACCESS,

MEDICATION MANAGEMENT
THERAPY PROGRAMS,

GRIEVANCES, COVERAGE
DETERMINATIONS AND EXCEPTIONS,

APPEALS,

LONG-TERM CARE UTILIZATION,

EMPLOYER/UNION-SPONSORED GROUP
HEALTH PLAN SPONSORS,

AND PLAN
OVERSIGHT OF AGENTS.

AND JUST, THEN, AGAIN, A
BRIEF REVIEW OF OUR SCHEDULE.

AS YOU KNOW, WE'VE JUST
FINISHED UP PILOT TESTING,

AND WE ARE BEGINNING THE
OMB PAPERWORK CLEARANCE PROCESS, THE PRA.

THERE'S A 60-DAY CYCLE THAT
BEGINS--THAT BEGAN, REALLY,

JUST YESTERDAY, I BELIEVE,
APRIL 19, AND WILL END JUNE 18.

CMS TRAINING WILL OCCUR IN
THE FALL OF THIS YEAR,

AND THE RELEASE OF THE MANUAL,
ALL THE INFORMATION,

IN LATE FALL.

AND THERE ARE 4 INSTRUMENTS
THAT HAVE BEEN SUBJECT TO THE PRA PROCESS.

THEY ARE NOW AVAILABLE
AT THE CMS WEB SITE.

THEY ARE AVAILABLE IN BOTH
.PDF FILE AND WORD DOCUMENTS.

AND THEY ARE, OF COURSE,

THE ORGANIZATIONAL ASSESSMENT
INSTRUMENT,

THE DATA VALIDATION STANDARDS
THEMSELVES,

THE SAMPLING INSTRUCTIONS FOR THE
DATA VALIDATION CONTRACTORS,

AND THE FINDINGS DATA
COLLECTION FORM FOR DATA VALIDATION CONTRACTORS.

AND HERE--

IF YOU DON'T HAVE THAT,
THE FOLLOWING LINK,

I'M NOT GOING TO REPEAT IT AGAIN, BUT
A VERY LENGTHY LINK.

THE FOLLOWING LINK INCLUDES ALL THE
DATA VALIDATION DOCUMENTS

FOR THE COMMENT PERIOD.

AND WHAT YOU WILL BE LOOKING AT

IS YOU NEED TO CLICK ON
CMS-10305

TO FIND THE ZIP
FILE IN .PDF FORMAT,

AND THEN IT HAS MS WORD VERSIONS
ALSO AVAILABLE.

NOW, THE PRIMARY PURPOSE OF
TODAY'S SESSION IS TO ADDRESS

SPECIFIC QUESTIONS THAT
YOU MAY HAVE ABOUT THE DATA VALIDATION PROGRAM.

WE ADDRESSED A FEW OF YOUR
QUESTIONS YESTERDAY, BUT TODAY

WE'LL HAVE CERTAINLY
A LITTLE MORE TIME TO GET MORE QUESTIONS

AND MORE IN-DEPTH RESPONSES.

I AM FIRST GONNA REALLY
PROVIDE AN OVERVIEW

OF THE PROGRAM

AND REQUIREMENTS ,

AND I'VE DONE THAT.

THAT IS THE OVERVIEW.

WE'VE GONE THROUGH THE
MEASURES AND THE PILOT TESTING

AND THE CMS TRAINING AND
OF COURSE THE RELEASE

OF THE MANUAL OF DATA
VALIDATION STANDARDS AND PROCEDURES...

AND FINALLY, THE LINK.

FIRST OF ALL, WE HAVE,
I BELIEVE, ABOUT 23 QUESTIONS.

AND FOR SOME OF THESE
QUESTIONS, I MIGHT NEED HELP

FROM SOME OF MY COLLEAGUES IF
WHAT IS BEING ANSWERED

ISN'T QUITE AS FULLY EXPLAINED AS WE
WOULD LIKE IT TO BE.

BUT LET'S HOPE FOR THE BEST.

AND SOME OF THE QUESTIONS
WERE DUPLICATES,

SO WE GOT RID OF ALL THOSE
DUPLICATE QUESTIONS

AND KIND OF SYNTHESIZED THEM
INTO ONE QUESTION.

FIRST QUESTION: THE SLIDES
INDICATE THAT 9 PART C

AND 9 PART D MEASURES
TO BE VALIDATED FOR 2011--

IS THIS AN INCREASE FROM
GUIDANCE FOR 3 FOR PART C

AND 3 FOR PART D?

WHAT ARE THE EXACT
MEASURES UNDERGOING DATA VALIDATION FOR 2011?

WELL, HERE THERE WAS SOME
CONFUSION THAT I BELIEVE

STEMMED FROM OUR SEPTEMBER
PART C AND PART D USER CALL

TO THE COMMUNITY.

AT THAT TIME, WE WERE TALKING
ABOUT A VALIDATION OF ONLY

A SUBSET OF THE MEASURES.

WELL, WE HAVE NOW DECIDED--

AND THIS HAS BEEN OUT
THERE FOR A WHILE--

THAT ALL THE MEASURES WILL BE
VALIDATED THIS FIRST GO-ROUND.

HOWEVER, WE DID ELIMINATE
A COUPLE OF MEASURES,

BOTH FOR PART C AND PART D.

SO NOT ALL 13 PART C
MEASURES WILL BE VALIDATED.

ONLY 9 WILL BE VALIDATED.

IN FACT, IT IS ONLY 9 OF 11 BECAUSE
TWO OF THOSE MEASURES

HAVE BEEN SUSPENDED
FOR REPORTING FOR 2010.

AGAIN, WE ARE NOT GOING TO
BE VALIDATING ONLY A SUBSET

OF MEASURES.

WE ARE GOING TO BE VALIDATING
VIRTUALLY ALL THE MEASURES,

AT LEAST THIS FIRST GO-ROUND.

WILL EACH MEASURE SECTION BE
SUBJECT TO DATA VALIDATION EACH YEAR,

OR WILL THE MEASURE SECTIONS
BE VALIDATED--

ROTATED FROM YEAR-TO-YEAR?

I THINK WE'VE
ALREADY ANSWERED THAT.

WE DON'T--
WE REALLY DON'T KNOW.

FIRST YEAR, IT WILL BE
EVERYBODY, ALL THE MEASURES.

AFTER THAT, THERE COULD
BE ROTATION;

THERE MAY NOT BE ROTATION.

IT JUST DEPENDS ON
THE RESOURCES WE HAVE

AND WHAT WE FIND OUT FROM THE
FIRST YEAR'S DATA VALIDATION,

WHETHER WE THINK IT IS REALLY
NECESSARY TO AGAIN VALIDATE ALL THE MEASURES.

WHEN WILL THE FOLLOWING
DOCUMENTS BE AVAILABLE?

THIS IS SAMPLING INSTRUCTIONS,
THE INTERVIEW DISCUSSION GUIDE,

THE MANUAL OF DATA VALIDATION
STANDARDS AND PROCEDURES.

WELL, ALL THE DATA-VALIDATION-
RELATED DOCUMENTS

WILL BE PUBLISHED IN THE MANUAL OF
DATA VALIDATION STANDARDS AND PROCEDURES,

WHICH IS EXPECTED TO BE RELEASED
LATER THIS FALL.

AND OF COURSE, THAT IS GIVEN
THE OMB REVIEW PROCESS

THAT IS OCCURRING
IN THE SPRING AND THEN SUMMER.

SO WE ARE SOMEWHAT DEPENDENT
ON THE TIMING

AND HOW EXPEDITIOUS
THAT PROCESS IS.

SEVERAL OF THE DOCUMENTS,
INCLUDING THE SAMPLING INSTRUCTIONS,

THE ORGANIZATIONAL ASSESSMENT
INSTRUMENT,

THE DATA VALIDATION STANDARDS,

AND THE FINDINGS DATA
COLLECTION FORM,

ARE AVAILABLE TO THE INDUSTRY TO
PROVIDE COMMENTS ON RIGHT NOW.

AND AGAIN, YOU CAN ACCESS
THEM THROUGH THAT LINK.

THE STANDARDS FOR SELECTING
A DATA VALIDATION CONTRACTOR

WILL LIKELY BE RELEASED IN
TIME FOR THE CMS TRAINING,

WHICH WILL BE
OCCURRING THIS FALL.

OUR NEXT QUESTION,
COMMENTERS SAY,

"WE SUGGEST CMS CONSIDER
MAKING THE ORGANIZATIONAL ASSESSMENT INSTRUMENT DOCUMENT

"USABLE TO DOCUMENT FINDINGS
BY THE PLAN SPONSOR.

"STILL, YOU DON'T HAVE
TO REINVENT THE WHEEL.

"MAKE IT AVAILABLE THROUGH
HPMS OR A WEB SITE

WITHIN THE NEXT 15 DAYS."

OUR RESPONSE TO THAT IS
THE FINAL VERSIONS

OF ALL DOCUMENTS WILL BE MADE
AVAILABLE IN ELECTRONIC FORM

UPON THEIR RELEASE

IN THE MANUAL OF DATA VALIDATION
STANDARDS AND PROCEDURES DOCUMENT LATER THIS FALL.

IF YOU'D LIKE TO REFERENCE
THE DRAFT ORGANIZATIONAL ASSESSMENT INSTRUMENT,

AT THIS POINT,

PLEASE REVIEW THE VERSION
THAT IS CURRENTLY POSTED ON THE CMS SITE

FOR PUBLIC COMMENT.

Part 2

- THE NEXT SERIES OF QUESTIONS

CONCERN THE DATA VALIDATION
CONTRACTORS.

WILL CMS CERTIFY
DATA VALIDATION CONTRACTORS

AND PROVIDE A LIST OF THESE
CONTRACTORS FOR SPONSORING ORGANIZATIONS TO CHOOSE FROM?

ADDITIONALLY, WILL THE
CONTRACTORS BE REQUIRED

TO UNDERGO ANY TYPE OF TESTING
OR TRAINING

BEFORE ORGANIZATIONS
CAN CONTRACT WITH THEM?

CMS WILL NOT BE CERTIFYING
DATA VALIDATION CONTRACTORS,

NOR WILL WE BE PROVIDING
A LIST OF POTENTIAL CONTRACTORS.

THE INTERESTED TO CONTRACTORS
OR AUDITORS WILL BE REQUIRED,

HOWEVER, TO UNDERGO THE CMS
TRAINING WHICH WILL BE HELD

THIS FALL.

SPONSORING ORGANIZATIONS MUST
DOCUMENT THEIR SELECTION PROCESS

AND BE ABLE TO SHOW
UPON REQUEST BY CMS

HOW THEIR CHOSEN DATA VALIDATION

CONTRACTOR

MEETS THE QUALIFICATIONS,
CREDENTIALS, AND RESOURCES

DESCRIBED IN THE STANDARDS
FOR SELECTING A DATA VALIDATION CONTRACTOR.

WILL THE TRAINING OF AUDITORS,
INCLUDING THE USE OF AUDIT
TOOLS AND METHODS FOR DETERMINING FINDINGS,
BE THE SAME AS PROVIDED
TO PLANS?

THERE WILL MOST LIKELY BE ONE
TRAINING THAT INCLUDES CONTENT

APPROPRIATE FOR BOTH
SPONSORING ORGANIZATIONS

AND DATA VALIDATION
CONTRACTORS.

IT WILL BE IMPORTANT FOR
BOTH THE ORGANIZATIONS AND CONTRACTORS

TO ATTEND THIS TRAINING

TO UNDERSTAND WHAT
THE REQUIREMENTS AND EXPECTATIONS WILL BE

FOR BOTH PARTIES.

CAN THE INDEPENDENT
REVIEWER BE THE SAME REVIEWER

FOR PRE-ASSESSMENT REVIEW?

WE ARE DOING PRE-ASSESSMENT
AUDITS TO BECOME READY

FOR THE ACTUAL AUDIT IN 2011.

AND THAT'S THE REASON FOR
THE PRE-ASSESSMENT REVIEW.

AS LONG AS THE INDEPENDENT
REVIEWER MEETS THE QUALIFICATIONS

SET FORTH IN THE STANDARDS
FOR SELECTING A DATA VALIDATION CONTRACTOR,

THIS WOULD SEEM TO BE
ACCEPTABLE.

THE EIGHTH QUESTION IS:

THERE ARE SEVERAL BOUTIQUE FIRMS

THAT DON'T MEET CMS
REQUIREMENTS

CLAIMING THAT THEY CAN DO
DATA VALIDATION.

HOW STRICT WILL CMS
ENFORCE VENDOR REQUIREMENTS?

SPONSORING ORGANIZATIONS MUST
DOCUMENT THEIR SELECTION PROCESS

AND BE ABLE TO SHOW
UPON REQUEST BY CMS

HOW THEIR CHOSEN DATA VALIDATION
CONTRACTOR

MEETS THE QUALIFICATIONS,
CREDENTIALS, AND RESOURCES

DESCRIBED IN THE STANDARDS
FOR SELECTING A DATA VALIDATION CONTRACTOR.

HOW DO WE ACCOUNT
FOR THE COST OF THE DATA VALIDATION CONTRACTOR

IN OUR OVERALL COST ESTIMATES?

CMS HAS PUBLISHED A FINAL RULE,

AND I BELIEVE IT WAS
ON APRIL 15,

THAT CONTAINED INFORMATION
COLLECTION REQUIREMENTS.

IT ALSO HAD A REGULATORY
IMPACT ANALYSIS SECTION

IN THAT RULE.

THIS INCLUDED BURDEN AND COST
ESTIMATES FOR THIS PROGRAM,

AND FOR CONTRACTING WITH
A DATA VALIDATION REVIEWER.

I RECOMMEND THAT YOU
REFER TO THAT RULE FOR THOSE COST ESTIMATES.

PILOT TESTING: HOW LARGE WAS
THE GROUP OF PARTICIPANTS

FOR THE PHASE TWO PILOT TESTING?

WELL, WE USED ONE LARGE MAPD
AND ONE PDP PARTICIPATED

IN PHASE TWO OF
THE PILOT TESTING.

THESE SAME ORGANIZATIONS
PARTICIPATED

IN PHASE ONE PILOT
TESTING LAST FALL.

DATA VALIDATION FINDINGS:

IF A PLAN DISAGREES
WITH VENDORS' FINDINGS,

HOW WILL THAT BE DOCUMENTED
AND COMMUNICATED TO CMS?

SPONSORING ORGANIZATIONS
WILL NOT HAVE THE OPPORTUNITY

TO APPEAL FINDINGS
FROM THE DATA VALIDATION.

WILL CMS BE TRENDING AUDIT
RESULTS BY AUDITOR

TO IDENTIFY ANY ANOMALIES
WITH RESULTS?

WELL, WE THINK THIS IS
A GOOD QUESTION.

WE HAVE NOT YET CONSIDERED
THIS, BUT AGAIN,

IT'S A GREAT SUGGESTION

AND CERTAINLY WORTH CONSIDERING
FOR THE FUTURE.

SCORING AND PASS/NOT PASS:

WHAT CONSTITUTES A PASS,
AND WHAT CONSTITUTES A NOT PASS?

CMS IS CURRENTLY DETERMINING
THE METHODOLOGY FOR PASS

AND NOT PASS,

AND WE WILL SHARE THIS
WITH THE INDUSTRY

AT A LATER DATE.

WILL THE PASS OR NOT PASS
RESULTS BE MADE PUBLIC?

CMS HAS NOT MADE A DECISION

AS TO WHETHER THE RESULTS
WILL BE MADE PUBLIC.

DATA VALIDATION REQUIREMENTS:

DOES DATA VALIDATION APPLY
TO A PART C HCPP?

THAT'S A HEALTHCARE
PRE-PAYMENT PLAN.

NO. THESE PLANS ARE NOT REQUIRED
TO REPORT--

REPORTING REQUIREMENTS DATA.

NOW, WE RECEIVED SOME
GENERAL NOTES

REGARDING THE TECHNICAL
SPECIFICATIONS.

CMS WILL BE PROVIDING AN UPDATE

TO THE PART C TECHNICAL
SPECIFICATIONS

TO ADDRESS MANY
OF THE QUESTIONS

RAISED OVER THE LAST FEW MONTHS.

WE'VE BEEN ABLE TO GET BACK
TO SOME OF YOU

ON THOSE QUESTIONS.

SOME OF THOSE QUESTIONS STILL
HAVE NOT BEEN ANSWERED.

SO WHAT WE PLAN TO DO
IS TO UPDATE OUR TECHNICAL SPECS MANUAL

IN THE NEXT COUPLE OF MONTHS

AND GET THAT OUT TO YOU

WITH ANSWERS TO THOSE
REMAINING QUESTIONS.

Part 3

AND NOW, I WOULD LIKE TO
THROW THIS OPEN TO THE FLOOR

FOR ANY REMAINING QUESTIONS
THAT YOU MIGHT HAVE.

YES. COULD YOU STATE YOUR
NAME AND ORGANIZATION?

YEAH. GOOD MORNING.

I'M BILL SCHMELING,
AND I'M WITH TRIZETTO.

YOU WEREN'T HERE
YESTERDAY, MAYBE,

BUT I THINK EVEN THIS MORNING,
YOU PROBABLY HEARD,

THERE'S A LOT OF
INTEREST IN STAR RATINGS.

SO I HAVE A GENERAL QUESTION
AND A SPECIFIC QUESTION.

THE GENERAL QUESTION IS,
WHAT'S THIS ALL ABOUT?

THE SPECIFIC QUESTION IS,
OK, SO WE DO ALL THIS WORK,

WE GATHER ALL THIS DATA,

WE HAVE STACKS AND REAMS
OF PAPER AND REPORTS AND DATA.

WHERE DOES THIS FIT INTO
THE STAR RATING SYSTEM,

AND EXACTLY WHAT'S GOING TO
HAPPEN WITH THE DATA

ONCE IT'S ALL PILED UP
INTO ONE NEAT STACK?

THANK YOU.

OK. GOOD QUESTION.

WHERE DOES IT FIT IN
THE STAR RATING SYSTEM?

AT THIS TIME, WE DON'T KNOW.

IT MAY BECOME A PART
OF THAT SYSTEM.

A LOT DEPENDS ON WHAT
WE LEARN FROM, YOU KNOW,

THE VALIDITY OF THE DATA
WE'RE GETTING,

HOW CONFIDENT WE FEEL
WE ARE IN THE DATA,

HOW IT FITS IN WITH
THE OTHER MEASURES THAT ARE USED IN THE STAR RATINGS,

WHETHER IT'S REALLY APPROPRIATE TO
INCLUDE THESE KINDS OF MEASURES IN THE STAR RATINGS.

SO, AT THIS POINT, YOU KNOW,
IT'S UNCERTAIN.

PRIMARILY AT THIS POINT,

THESE DATA WILL BE USED
TO MONITOR PLANS,

NOT, AT THIS POINT,

TO BE USED IN ACTUALLY
GETTING INFORMATION OUT TO THE PUBLIC

IN TERMS OF PERFORMANCE--
NOT IMMEDIATELY.

IT WILL BE USED MAINLY FOR
OWN MONITORING PURPOSES.

BUT CONCEIVABLY,
AS THESE MEASURES DEVELOP

AND WE BECOME CONFIDENT IN THEM

THAT WE'RE GETTING RELIABLE
AND VALUABLE RESULTS,

THERE'S CERTAINLY
THE POSSIBILITY

THAT THEY WILL BE USED IN
SOME KIND OF A RATING SYSTEM,

WHETHER THAT WOULD BE
THE STAR RATINGS OR SOME OTHER SYSTEM.

ANY MORE QUESTIONS?

YES, RIGHT HERE.

OK.

GOOD MORNING.
LYNN GAZAROWSKI,

EMBLEMHEALTH
IN NEW YORK.

I JUST HAVE SOME QUESTIONS
IN REGARD TO THE NEW PART C REPORTS.

WE'RE HAVING TO
PUT THESE TOGETHER

AND GET THEM SUBMITTED
BY MAY 31 AND AUGUST 31.

WE HAVE SOME TECHNICAL
QUESTIONS WE NEED ANSWERED,

AND I CAN'T
GET THOSE ANSWERS.

HOW DO I GO ABOUT
GETTING THOSE?

BECAUSE WE'RE IN THE MIDDLE
OF IMPLEMENTING THEM,

AND WE HAVE LESS THAN 6 WEEKS
TO ACTUALLY SUBMIT THEM.

OK, IF THEY
ARE GETTING --

FIRST OF ALL, DID YOU USE
THE REGULAR PART C?

AND YOU'RE NOT GETTING--

NOTHING.

WELL WHY DON'T YOU
SEND THEM DIRECTLY TO ME?

OK.

DO YOU HAVE MY E-MAIL?

YES, I DO.

OK. SEND THEM DIRECTLY
TO ME.

THANK YOU.

SURE.

HI. MICHELLE JUHANSON,
PERFORMRX.

WHAT ARE THE PBMS
AND THE LARGER TPAs

THAT SERVICE 10, 20, 30, 40 CLIENTS
EXPECTED TO DO?

ARE CLIENTS ALLOWED TO
DELEGATE THE CONTRACTING

WITH AN INDEPENDENT
AUDITOR TO THEIR--

TO THE PBM, FOR EXAMPLE?

OR IS EACH PART D PLAN
EXPECTED TO DO THE DIRECT CONTRACTING

WITH THE INDEPENDENT AUDITOR?

WELL, I WOULD THINK
EACH PLAN WOULD BE DOING THE CONTRACTING WITH THE --

WELL, EACH CONTRACT WOULD BE
CONTRACTING WITH AN AUDITOR.

Juhanson: OK.

DOES THAT ANSWER
YOUR QUESTION?

YEAH. I MEAN,
WE JUST WANTED TO KNOW--

IT'S AT THE CONTRACT LEVEL.

EVERYTHING IS
AT THE CONTRACT LEVEL.

SO EACH CONTRACT
MUST CONTRACT WITH AN AUDITOR.

SO THEN WHEN CMS DID
THE ESTIMATION FOR COST

FOR IMPLEMENTING
THE PROGRAM,

DID THEY CONSIDER
THE COST THAT THE --

THAT ANY OF THESE LARGER
DELEGATIVE ENTITIES

WOULD HAVE TO PASS ON
TO THE PLANS

FOR HAVING TO TAKE ON
MORE AUDITS?

BECAUSE THIS IS ESSENTIALLY
ANOTHER FORM OF AN AUDIT.

IT'S AN AUDIT OF DATA.

SO IF YOU HAVE
15, 20, 30, 100 CLIENTS,

THAT'S NOW 100 AUDITS

ON TOP OF THE REAL AUDITS
THAT WE GET FROM CMS,

AND SO WHERE'S THE COST
IN TERMS OF CONTRACTING--

WAS THAT TAKEN INTO ACCOUNT?

IT WAS.

WE HAVE COST ESTIMATES,
AND THE COST ESTIMATE--

YOU MAY NOT AGREE WITH THEM,

BUT THE METHODOLOGY OF THOSE
COST ESTIMATES IS CONTAINED

IN BOTH THE RULE THAT WAS
PUBLISHED IN OCTOBER

AND NOW THE FINAL RULE--

AND I DON'T THINK
THEY CHANGED ANY--

THAT WAS JUST PUBLISHED.

OK.

SO, YOU KNOW,
YOU CAN SEE,

THOSE WERE OVERALL COSTS
AMONG ALL THE CONTRACTS.

I MEAN,
YOU CAN DO THE MATH

AND SEE WHAT THE AVERAGE WOULD BE
FOR A PLAN OR A CONTRACT,

AND THAT'S THE BEST
I CAN RECOMMEND.

OK. PERFECT.
THANK YOU.

OK. THANK YOU.

MICHELLE JONES WITH
SUPERIOR HEALTH PLAN.

I KNOW THAT YOU HAVE NOT
SET UP THE PASS AND NOT PASS,

BUT HAVE YOU DECIDED WHETHER
OR NOT YOU'RE GOING TO LOOK--

BECAUSE YOU SAID
YOU'RE GOING TO LOOK AT THE 3 QUARTERS.

ARE YOU GOING TO
LOOK AT IT AS A WHOLE

OR QUARTER BY QUARTER
FOR THE PASS/NOT PASS?

WELL, TO THE EXTENT
THAT WE CAN,

WE WILL BE LOOKING
AT IT AS A WHOLE.

IF THERE'S ONLY 3 QUARTERS'
WORTH OF DATA AVAILABLE,

YEAH, I GUESS THAT'S
WHAT WE WOULD BASE IT ON,

AND I KNOW THAT'S POSSIBLE.

FOR SOME OF THE MEASURES,
WE'LL ONLY HAVE 3 QUARTERS',

YOU KNOW, DATA AVAILABLE,

AND WE WOULD HAVE TO
BASE IT ON THAT.

DOES THAT ANSWER
YOUR QUESTION?

YES. THANK YOU.

HI. MARY ALICE BROUSSEAU,
COMMUNITY CARE IN OKLAHOMA.

I HAVE A QUESTION
ABOUT THE PILOT.

OK.

CAN YOU SHARE WITH US
ANY CHALLENGES OR ISSUES

THAT YOU FOUND
ON THE VARIOUS ELEMENTS

THAT YOU ARE TRYING TO
VALIDATE DATA?

OK, NOW THERE'S A QUESTION
I'M GONNA REFER TO WENDY WATSON, AND--

WHO WAS INVOLVED WITH
THE PILOT TESTING.

I REALLY WASN'T.

I DID NOT ATTEND ANY OF
THE SITES AND SO FORTH.

SO WENDY CAN HELP US
WITH THAT ONE.

YES. HI.

I'LL TRY TO ANSWER
YOUR QUESTION.

WE'RE ACTUALLY STILL
EVALUATING THE DATA COLLECTED FROM THE PILOT,

BUT I THINK THE BIGGEST THINGS
TO KEEP IN MIND

IS THAT THE REVIEWERS
WILL BE REQUESTING DOCUMENTATION

AS FAR AS HOW YOUR DATA
PRODUCTION PROCESSES OPERATE,

THE TOOLS USED FOR REPORTING
THE REPORTING REQUIREMENTS.

SO IT'S JUST HAVING THAT
DOCUMENTATION READY.

ALSO, REVIEW THIS SAMPLING
PLAN, THE DATA SAMPLING PLAN,

BECAUSE THE REVIEWERS WILL
ALSO NEED TO PULL DATA

FROM CERTAIN SYSTEMS,
CERTAIN DATA SYSTEMS.

SO, THOSE ARE THE MAIN
TWO THINGS TO PREPARE FOR FOR THE REVIEW.

BUT AGAIN, LESSONS LEARNED
AND RECOMMENDATIONS--

AGAIN, WE'RE STILL EVALUATING
THE PILOT INFORMATION,

AND WE'LL CERTAINLY MAKE THAT
PUBLIC AND PROVIDE BETTER ANSWERS AT THAT TIME. OK?

THANK YOU, WENDY.

SURE.

HI. KRISTEN KING
WITH SCOTT AND WHITE HEALTH PLAN.

CAN YOU--

IS THIS EXPENSE GOING TO BE
AN ALLOWABLE EXPENSE

FOR THE 2011 BIDS?

THAT'S A QUESTION
I PREFER NOT TO ANSWER

BECAUSE THAT'S NOT
WITHIN MY PURVIEW.

I'M TRYING TO THINK OF
WHERE YOU COULD GET THAT,

THE BEST SOURCE
FOR ADDRESSING THAT,

AND I'M SURE YOU CAN FIND
A LOT BETTER SOURCE THAN ME FOR THAT ONE IN CMS.

Woman: THERE WE GO.

YOU CERTAINLY CAN
WRITE THAT DOWN IN YOUR Q&A

AND TURN THAT IN,
AND AGAIN, ON THOSE CALLS,

THEY HAVE SAID THAT
THEY WILL ANSWER ALL THE QUESTIONS.

King: AND THEN
JUST ONE ADDITIONAL QUESTION:

THE HPMS ACCESS
FOR THE CONTRACTOR--

WILL THE PLAN
REQUEST THE ACCESS,

OR WILL THE CONTRACTORS
HAVE TO REQUEST THE ACCESS?

WELL, ACTUALLY,
THE CONTRACTORS WILL BE ENTERING THE DATA.

SO OF COURSE THEY'LL HAVE

TO BE TAUGHT ON, YOU KNOW, THE TOOL.

THE ACTUAL HPMS TOOL
FOR DATA ENTRY IS BEING DEVELOPED,

AND I DON'T THINK
YOU'LL HAVE TO WORRY

ABOUT THAT PIECE OF IT.

THANK YOU.
THANK YOU FOR YOUR QUESTIONS.