



# Providing Necessary Care and Services in PACE Organizations

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# Service Delivery

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- Code of Federal Regulations §460.98
- Ensure accessible and adequate services to meet the needs of each participant in all care settings 24 hours a day, every day of the year

# Service Delivery

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- Furnish comprehensive medical health and social services that integrate acute and long-term care
- Ensure sufficient staff to meet the needs of the participants

## Training

- Maintain and improve the skills and knowledge of each staff member
- Before working independently, staff must meet a standardize set of competencies for the specific position

# Training

- Continue to demonstrate the skills necessary for the performance of the position

# Communication

- Verbal
- Non Verbal
- Written

# Assess

# Plan



# Implement

# Evaluate

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- **Observe**
- **Review Documentation**
- **Interview participants, caregivers, and staff**