

Getting Started with the Ambulatory Specialty Model (ASM)

Onboarding Webcast



Agenda

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Model Overview

Ambulatory Specialty Model



PROBLEM: Seeing more specialists can lead to fragmented care, leading to poor coordination, delayed treatments, unnecessary procedures, and worse health outcomes for Medicare beneficiaries with chronic conditions.



SOLUTION: ASM will test whether performance-based payment adjustments for specialists can improve care and lower costs by encouraging better chronic condition management and coordination.

— Model Goals —



Increase active collaboration between specialists and primary care providers (PCPs)



Improve management of chronic disease and slow disease progression through more effective risk assessment



Empower participants by measuring them on factors within their control and **providing transparent feedback** on how their performance compares to their peers



Reduce avoidable hospitalizations and unnecessary procedures that provide little benefit or could cause harm

Model Snapshot

ASM is a **mandatory model** with five performance years (2027–2031).

ASM Participants: Individual heart failure and low back pain specialists that meet specific eligibility criteria

Heart Failure Cohort Specialists: Cardiology

Low Back Pain Cohort Specialists: Anesthesiology, Interventional Pain Management, Neurosurgery, Orthopedic Surgery, Pain Management, and Physical Medicine and Rehabilitation

ASM Beneficiaries: Original Medicare (fee-for-service) patients receiving treatment from an ASM participant for heart failure or low back pain

Model Participants

Participant Eligibility

If a specialist meets eligibility criteria, they must follow model requirements for every performance year they are found eligible.

ASM Participant Eligibility Criteria¹

Physicians (identified by a TIN and NPI combination) that

- ✓ Bill claims under the [Medicare Physician Fee Schedule](#)
- ✓ Have a selected specialty type
 - Heart Failure Cohort:** Cardiology
 - Low Back Pain Cohort:** Anesthesiology, Interventional Pain Management, Neurosurgery, Orthopedic Surgery, Pain Management, Physical Medicine and Rehabilitation
- ✓ Are attributed 20 or more episode-based cost measure (EBCM) episodes for the relevant condition
- ✓ Practice in one of the selected [mandatory geographic areas](#)

1. Refer to Calendar Year (CY) 2026 Physician Fee Schedule (PFS) Final Rule [Section III.C.2.c.\(3\)](#) and regulations ([42 CFR part 512, § 512.710](#)) for more information.

ASM Participant Next Steps

ASM Participant Onboarding Checklist

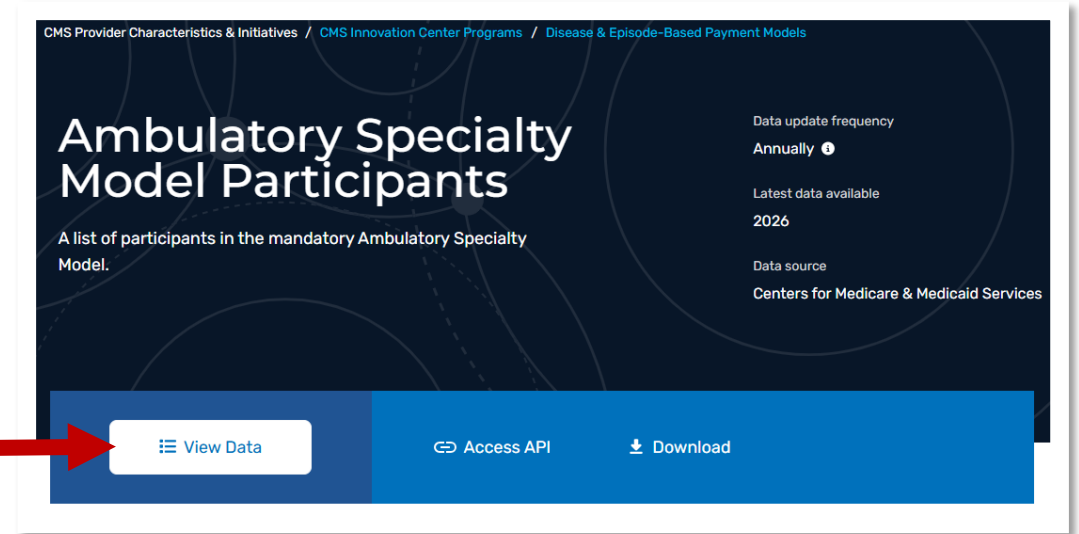
ASM participants should follow these immediate next steps to confirm their 2027 performance year participation, receive key updates, and prepare for model launch on January 1, 2027.

- ✓ **Confirm your selection to participate in ASM** by checking the final ASM participant list in the [ASM Participants Dataset](#).
- ✓ **Register for the [ASM Participant Portal](#)** to complete participant onboarding and administrative activities.
- ✓ **Review available ASM resources** for additional information on the model.
- ✓ **Subscribe to the [ASM Listserv](#)** to receive the latest ASM announcements, resources, and model updates.
- ✓ **Attend the ASM Participant September 2026 Office Hour** on Wednesday, September 30, 2026, from 1-2 p.m. ET. [Register here](#).

Confirm Your Participation in ASM

Complete the following steps to confirm your participation in ASM.

- 1 Visit the [ASM Participant Dataset](#).
- 2 Select "View Data."
- 3 Review the dataset to confirm your participation in ASM. The dataset can be filtered by first name, last name, organization legal name, state, National Provider Identifier (NPI), and other descriptors in the dataset.



ASM Participant Portal Overview

The ASM Participant Portal is the primary online resource for participant onboarding and administrative activities. ASM participants must register for the portal to:



Manage participant profiles



Update organizations and contact information



Add additional organizational contacts



Access important model information and resources

CMS.gov Ambulatory Specialty Model (ASM) - Participant Portal

Ambulatory Specialty Model (ASM) - Participant Portal

This Participant Portal is used by participants in the Ambulatory Specialty Model (ASM) to receive notifications from CMS and interact with CMS. Under ASM, select specialists who frequently treat a high volume of people with Original Medicare for low back pain or heart failure in the outpatient setting within a selected geographic area will be financially responsible for the outcomes of their care and incentivized to improve upstream chronic condition management.

New users can register by creating a CMS IDM account, which requires identity verification through Remote Identity Proofing (RIDP) using personal information such as legal name, address, date of birth, and Social Security number. Once registered and logged in, participants can view all their ASM IDs if they are identified as an ASM participant under multiple TINs within the model's selected geographic areas, allowing them to navigate between different ASM ID home pages.

CMS will safeguard the information provided through this Participant Portal in accordance with the Privacy Act of 1974, as amended (5 U.S.C. § 552a).

Questions about ASM should be direct to AmbulatorySpecialtyModel@cms.hhs.gov.

For questions on how to use the Participant Portal, please see the Helpful Links section, contact CMMIForceSupport@cms.hhs.gov, or call 1-888-734-6433 (Option 5).

NOTE: Please be sure to save your work before navigating away from each page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

Upcoming Deadlines

Helpful Links
[ASM Portal User Guide](#)

ASM Participants

ASM Participants Search
Enter Search Text...

Model ID	NPI	Organization Name	TIN	Action
ASM00252	1233211231	John Hopkins Medical Center		Manage

Showing 1 to 1 of 1 entry

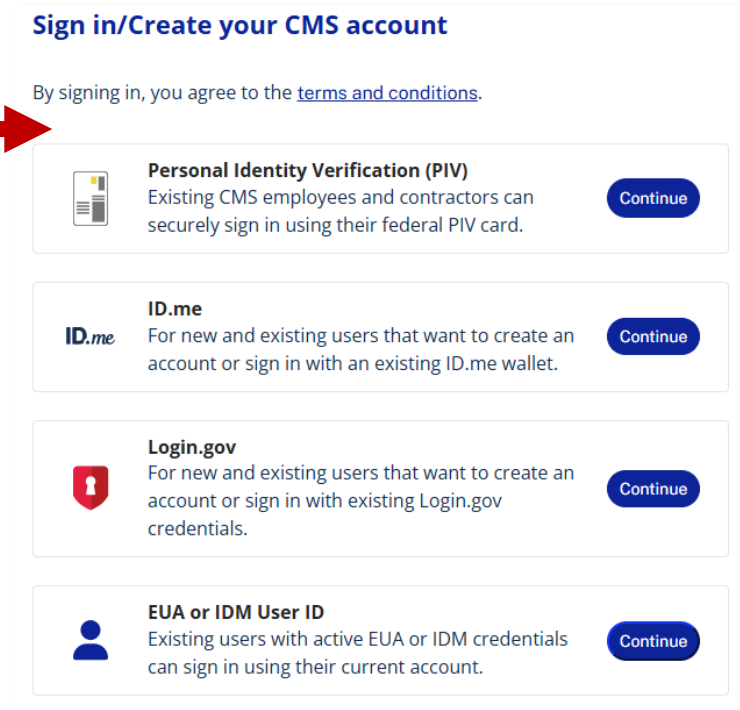
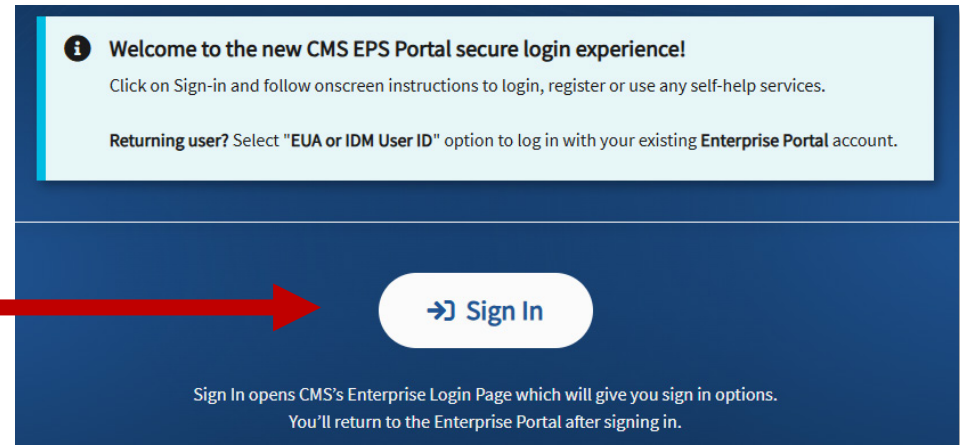
Access the CMS Enterprise Portal

Once you have confirmed your participation in ASM, complete the following steps to register for the ASM Participant Portal.

1 Navigate to the CMS Enterprise Portal at the following link:
<https://portal.cms.gov>, and select "Sign In."

2 Choose the appropriate sign-in method based on your account type and select **Continue** next to your preferred method.

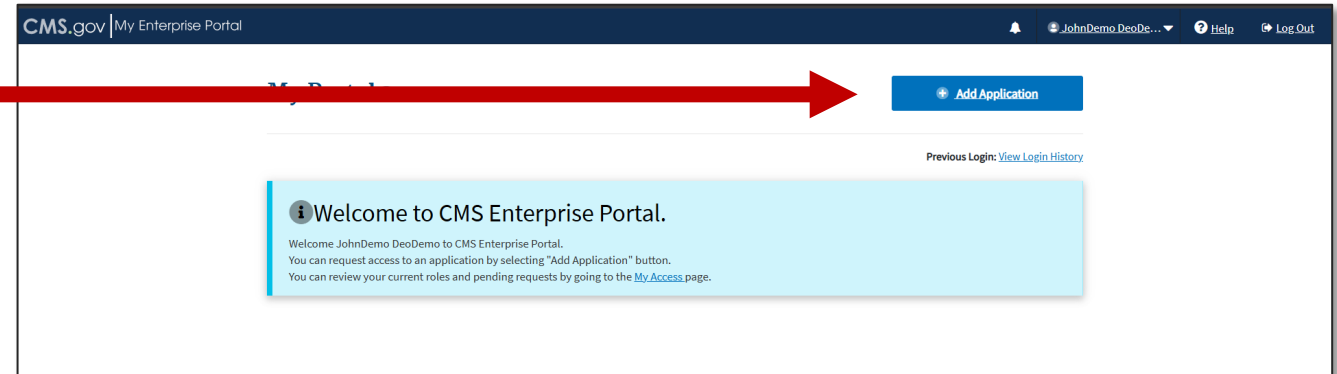
3 Follow the prompts to complete the sign-in process. You may be asked to complete an identify verification process before registering for the portal.



Request Application Access

Next, you will be prompted to request application access. Once application access is approved, you can request access to the ASM application via the Innovation Center.

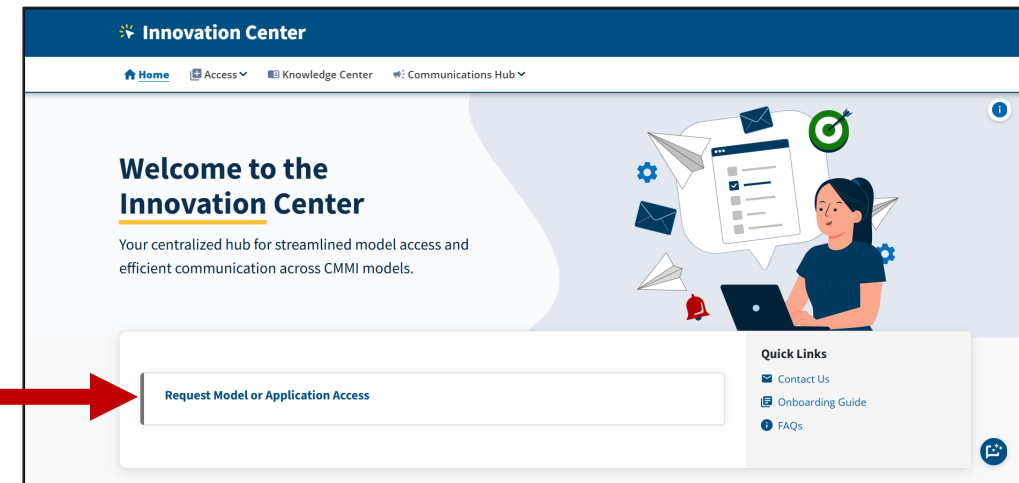
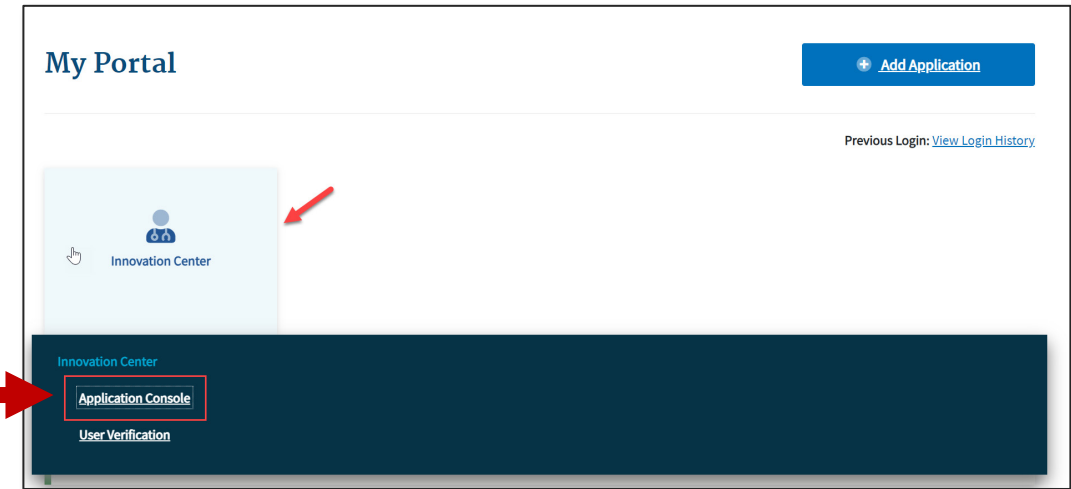
- 1 Select **Add Application**.
- 2 Select **IC-Innovation Center**, then **Innovation Center Privileged User** from the drop-down.
- 3 Complete Identity Verification if prompted.
- 4 Enter a brief justification in the **Enter Reason for Request** field and select **Submit**.

A screenshot of the 'Request Application Access' form. The title is 'Request Application Access'. Below it is a summary of the process. The form shows three steps: 1. Select an Application (completed, with 'IC-Innovation Center' selected), 2. Select a Role (completed, with 'Innovation Center Privileged User' selected), and 3. Enter Reason for Request (in progress). A text area for the reason is visible with the word 'Demo' entered. A red arrow points from the fourth step of the instructions to the 'Submit' button at the bottom right. A 'Cancel' link is also present.

Request Access for the RFA Model Application

Once your application access request has been approved, you can access for the Request for Access (RFA) Model Application.

- 1 Navigate to <https://portal.cms.gov> and sign in.
- 2 Select **Application Console** to open the **Innovation Center** application.
- 3 Select **Request Model or Application Access**.
- 4 Follow the prompts to request access.



Request Access for Participant Portal Model Application

Once your RFA Model Application has been approved, you can request access for the Participant Portal Model Application. Access is role-based and requires approval before you can begin using the system.

- 1 Navigate to the **Access > Request Access** page
- 2 Select the **Participant Portal** from the **Application Name** drop down
- 3 Select the **Model Participant** role from the **Role** drop down
- 4 Select the **Ambulatory Specialty Model (ASM)** from the **Model** drop down
- 5 Enter your **Entity ID** in the **Entity ID(s)** field
- 6 The entity will be added to the **Selected Value(s)** field
- 7 Enter a brief **Justification** explaining why you need access
- 8 Select the **Submit** button to complete the request process

Note: When you select **Ambulatory Specialty Model (ASM)** under the **Model** drop-down, you have the option to provide your **NPI** in the **NPI (Optional Field)**.

Request Access

Select the appropriate options and include a brief justification for why access is needed.

* Required Fields

Application Name *

Participant Portal

Role *

Model Participant

Model *

Select an option

Entity ID *

Select Model first

Select one or more Model(s), Entity ID(s) using the options above. Only the values listed under 'Selected Value(s)' will be submitted.

NPI (optional)

Enter a value

Justification *

Enter Justification

500 characters left

Cancel Submit

ASM Participant Portal Next Steps

Once your request has been approved and you can access the ASM Participant Portal, review and update your participant profile. Confirm that your organization's legal name, email address, mailing address, and other contact information are correct.

CMS.gov Ambulatory Specialty Model (ASM) - Participant Portal

[Back to Home](#) > ASM-00031

Profile Information **Program Documents**

Participant Information **Contact Information**

Participant Information

Please review the following information regarding the Ambulatory Specialty Model (ASM) participant. To update any of the fields in this section, please contact CMMIForceSupport@cms.hhs.gov or call 1-888-734-6433 (Option 5).

Please submit a change request at the bottom of this page if the ASM participant is no longer affiliated with the Taxpayer Identification Number (TIN) listed below.

** Indicates required field*

*** Physician First Name** **Physician Middle Name (Optional)**

Steve k

*** Physician Last Name**

Jobs

*** Provider Type**

GOP

ASM Participant Portal Next Steps, Continued

Add additional organizational contacts. You may add colleagues who will help support your organization's participation in ASM. Once added, they can register for the ASM Participant Portal and access resources based on their assigned role.

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Profile Information Program Documents

Participant Information **Contact Information**

Contact Information

Please include information for the Primary Contact and Secondary Contact, as well as the add-on role for the Data Custodian.

CMS will contact the Primary Contact, Secondary Contact, and Data Custodian to confirm receipt and direct follow-up questions. The primary means of communication will be via E-mail.

The Primary Contact has administrative privileges to add, delete, or edit contact information for their organization, including the ability to designate Secondary Contacts, or additional Primary Contacts by providing their legal names and email addresses. When new contacts are added, they will automatically receive an email invitation to register for portal access, ensuring seamless onboarding for all authorized users.

The Data Custodian is responsible for completing required reporting tasks in the Health Data Reporting (HDR) system and retrieving data from the Expanded Data Feedback Reporting (eDFR) system.

Contact Details

Add Contact

Contact Details Search
Enter Search Text...

First Name	Last Name	Contact Type	Email Address	Action
asm	1201	Secondary Contact; Data Custodian	asm1201@yopmail.com	View Edit Delete

For technical assistance related to ASM Participant Portal registration, please contact the CMMI Salesforce Help Desk at 1-888-734-6433, option 5, or email CMMIForceSupport@cms.hhs.gov.

ASM Participant Portal Contacts

Contact Type	Description
Primary Contact	Administrative privileges to add, delete, or edit contact information for their organization, including ability to add secondary contacts or additional primary contacts
Secondary Contact	Receives ASM Participant Portal access and has read-only access to the organization's contact information
Data Custodian	Responsible for completing required reporting tasks in the Health Data Reporting (HDR) system and retrieving data from the Expanded Data Feedback Reporting (eDFR) system

View Available ASM Resources

There are several resources available on the [ASM webpage](#) to support your understanding of the model and onboarding activities. This webpage will continue to be updated throughout ASM implementation.

Resource Link	Description
ASM Overview Webcast	The ASM Overview Webcast provides an overview of the model's goals, structure, participant eligibility, performance requirements, and payment methodology.
ASM Performance Categories Reporting Factsheet	This factsheet explains how ASM participants will report and be assessed across four performance categories, including quality, cost, improvement activities, and promoting interoperability.
Frequently Asked Questions	The ASM FAQs are updated regularly with answers to common participant questions and the latest ASM guidance.
ASM Regulations	The regulations establish the requirements for ASM, including participant eligibility and selection, performance measurement, and reporting, payment adjustments, appeals, data sharing, beneficiary incentives, collaborative care arrangements, and Medicare waivers.

Subscribe to the ASM Listserv

The ASM Listserv will share the latest ASM announcements, onboarding resources, webinar and office hour invitations, participant guidance, and other important model updates directly to your inbox.



Subscribe by using the following link and providing your preferred email address:

https://public.govdelivery.com/accounts/USCMS/subscriber/new?topic_id=USCMS_13383



The screenshot shows the CMS (Centers for Medicare & Medicaid Services) website header with the logo and three website URLs: www.cms.gov, www.medicaid.gov, and www.medicare.gov. Below the header is a section titled "Email Updates". The text in this section reads: "To sign up for updates or to access your subscriber preferences, please enter your contact information below." There is a label "Email Address" followed by a red asterisk and a text input field. A red arrow points from the right side of the slide to the input field.



Once you have subscribed to the ASM Listserv, stay tuned for communications from the ASM Team.

Attend the ASM Participant September 2026 Office Hour

Please join us for the **ASM Participant September 2026 Office Hour** on **Wednesday, September 30, 2026, from 1-2 p.m. ET** to learn how to prepare for participation in ASM.



Register at the following link to attend the event: <https://registration.socio.events/e/asm>



During this live session, the ASM Team will:

- Walk through ASM Participant Portal
- Provide an overview of the ASM Participant Portal and available resources
- Discuss upcoming onboarding activities and key milestones
- Answer your questions during a live Q&A

ASM Participant Support

ASM Participant Resources



For questions about ASM onboarding, upcoming events, or other resources, please visit the [ASM website](#). All ASM requirements can be found in its regulations at [42 CFR part 512, subpart G](#).

For technical assistance related to ASM Participant Portal registration, please contact the CMMI Salesforce Help Desk at 1-888-734-6433, option 5, or email CMMIForceSupport@cms.hhs.gov.

For additional support, please contact the ASM Help Desk at AmbulatorySpecialtyModel@cms.hhs.gov.

Closing

Thank You



We appreciate your time and interest!

Contact the ASM model team via email at
AmbulatorySpecialtyModel@cms.hhs.gov