

Ambulatory Specialty Model (ASM)

Participant Office Hours

September 30, 2026



Housekeeping and Logistics



Q&A

Submit your questions through the Q&A tab on the right-hand side of the screen.



CAPTIONS

Closed captioning is available at the bottom of the screen.



SHARE FEEDBACK

Please complete a short survey that will be available following the event.

WEBEX TECHNICAL SUPPORT LINE

For technical support during today's live event, please call (855) 902-7733.

Office Hour Format



Address **common operational questions** and overview of **next steps for ASM participants**



Answer **pre-submitted questions** and **live questions**



Please type your questions in the **Q&A box**

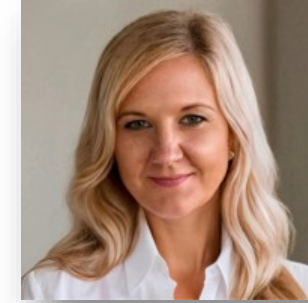
On Today's Call



Benjamin Picillo
ASM Model Lead
CMS Innovation Center



Mitchell Beers
ASM Model Team
CMS Innovation Center



Mollie Gelburd
ASM Model Team
CMS Innovation Center



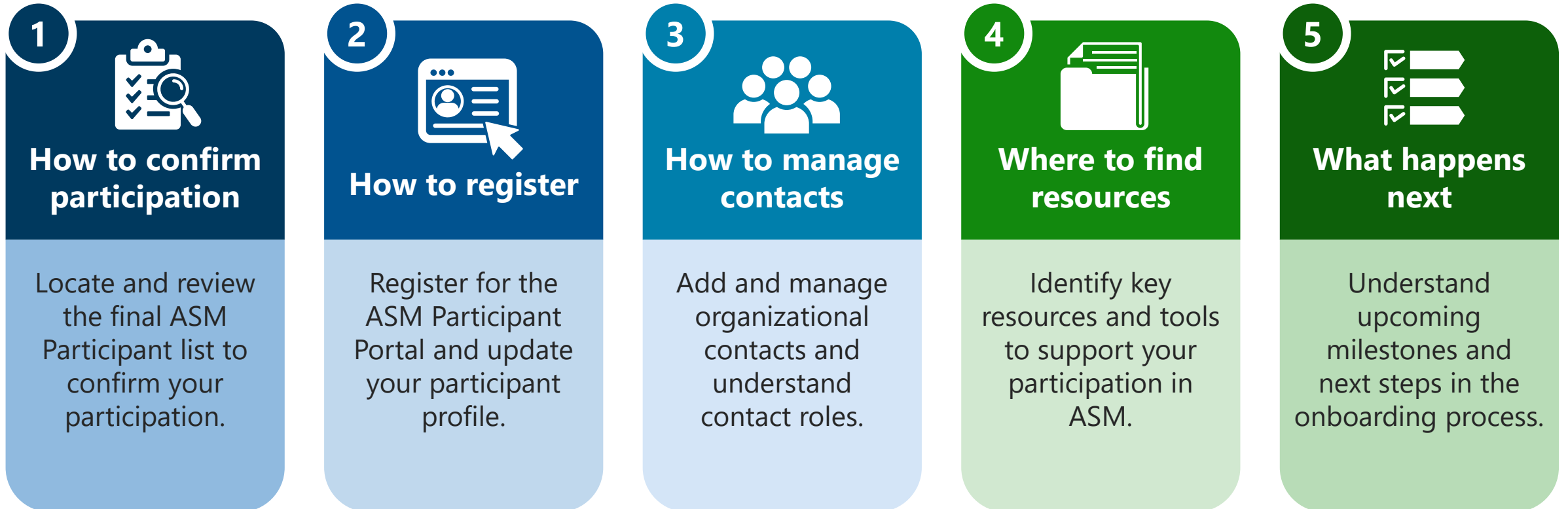
Aria Gray
ASM Model Team
CMS Innovation Center



Corrie Haley
ASM Implementation and
Monitoring Team
Mathematica

Today's Session

Today's session provides an overview of the ASM Participant Portal, next steps for ASM participants, and the resources available to support participants.



Model Overview

Model Snapshot

ASM is a **mandatory model** with five performance years (2027–2031).

ASM Participants: Individual heart failure and low back pain specialists that meet specific eligibility criteria

Heart Failure Cohort Specialists: Cardiology

Low Back Pain Cohort Specialists: Anesthesiology, Interventional Pain Management, Neurosurgery, Orthopedic Surgery, Pain Management, and Physical Medicine and Rehabilitation

ASM Beneficiaries: Original Medicare (fee-for-service) patients receiving treatment from an ASM participant for heart failure or low back pain

Ambulatory Specialty Model



PROBLEM: Seeing more specialists can lead to fragmented care, leading to poor coordination, delayed treatments, unnecessary procedures, and worse health outcomes for Medicare beneficiaries with chronic conditions.



SOLUTION: ASM will test whether performance-based payment adjustments for specialists can improve care and lower costs by encouraging better chronic condition management and coordination.

— Model Goals —



Increase active collaboration between specialists and primary care providers (PCPs)



Improve management of chronic disease and slow disease progression through more effective risk assessment



Empower participants by measuring them on factors within their control and **providing transparent feedback** on how their performance compares to their peers

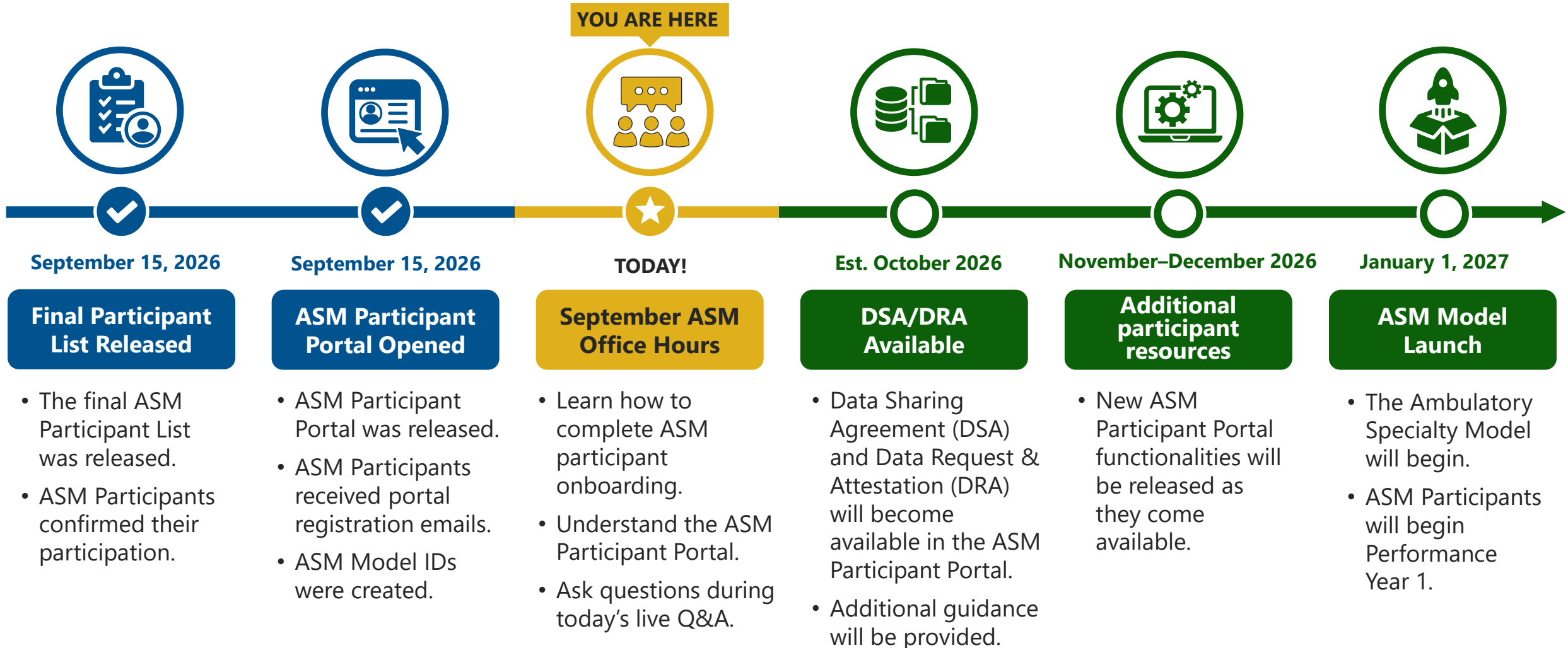


Reduce avoidable hospitalizations and unnecessary procedures that provide little benefit or could cause harm

ASM Participant Onboarding

ASM Milestones

Prior to the **model launch January 1, 2027**, there are several onboarding milestones in the coming months to support participant success in ASM.



Confirm Participation

Model Details



Participant Information



Specialists who meet ASM's participant eligibility criteria are required to participate in ASM and meet all model requirements for each ASM performance year, with limited exceptions. ASM participants are individual specialists identified based on a combination of Taxpayer Identification Number (TIN) and National Provider Identifier (NPI).

ASM cohorts are:

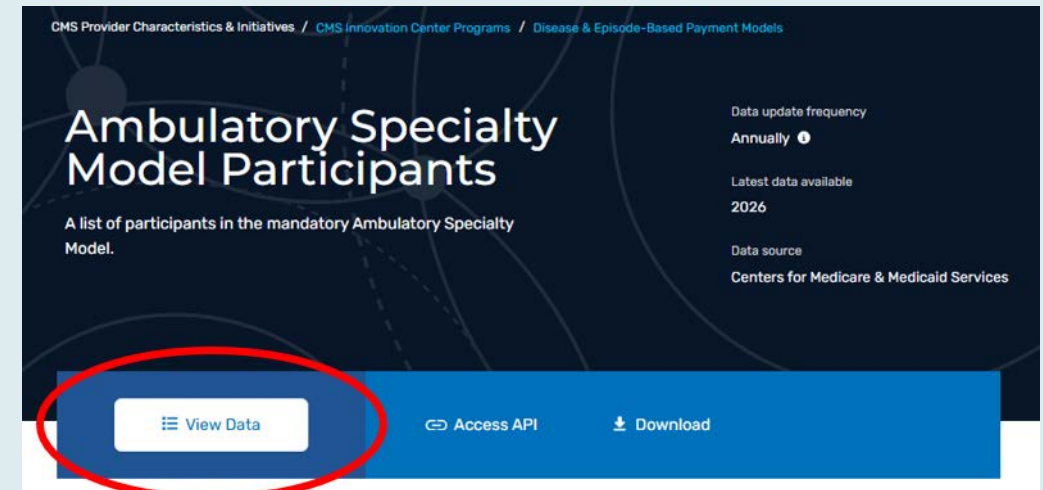
- **ASM heart failure cohort:** Physicians specializing in cardiology
- **ASM low back pain cohort:** Physicians specializing in anesthesiology, interventional pain management, neurosurgery, orthopedic surgery, and rehabilitation

ASM will include select specialists who have historically been attributed back pain episodes per year as identified by the episode-based cost measure. To be selected, ASM participants must also practice in a select mandatory quarter of core-based statistical areas (CBSAs) and metropolitan areas.

Participant Resources

- [ASM Participant dataset](#)

By clicking the ASM Participant dataset link, a new window to Data.CMS.gov will open and you will access the data by clicking "*View Data*."



Participant Registration Process

ASM Participant Portal registration is a critical first step for ASM participation. It confirms your contact information, provides the ability to add additional organizational contacts, enables completion of required onboarding activities, and provides access to the data, tools, and resources needed to successfully participate in the model.

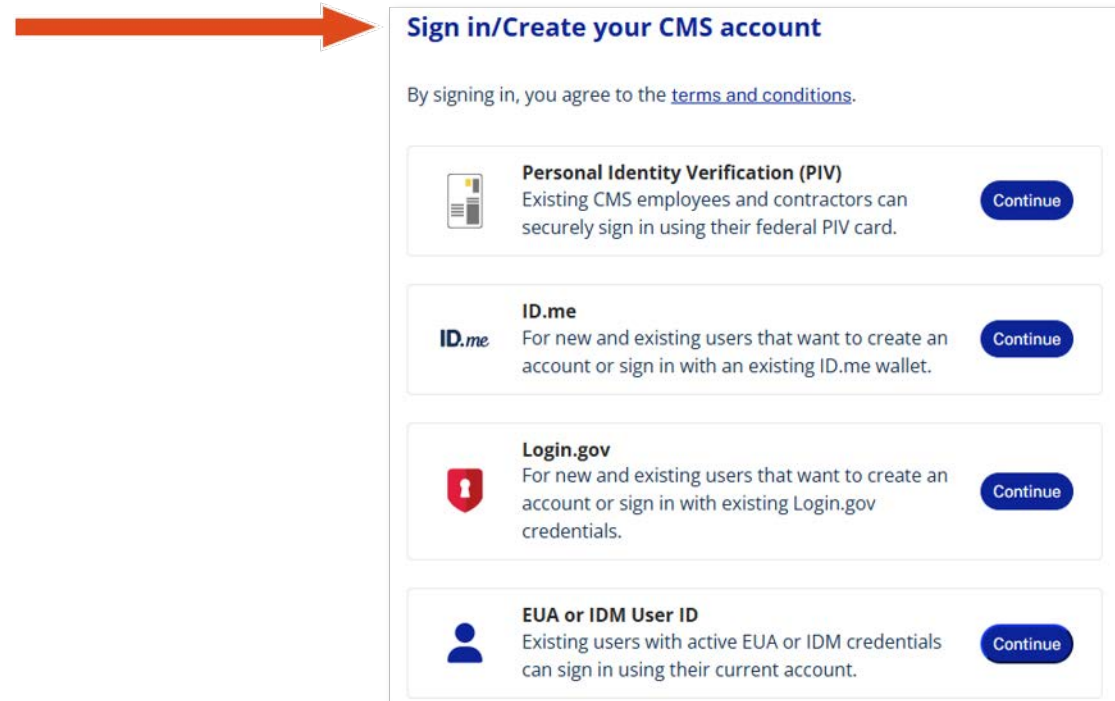
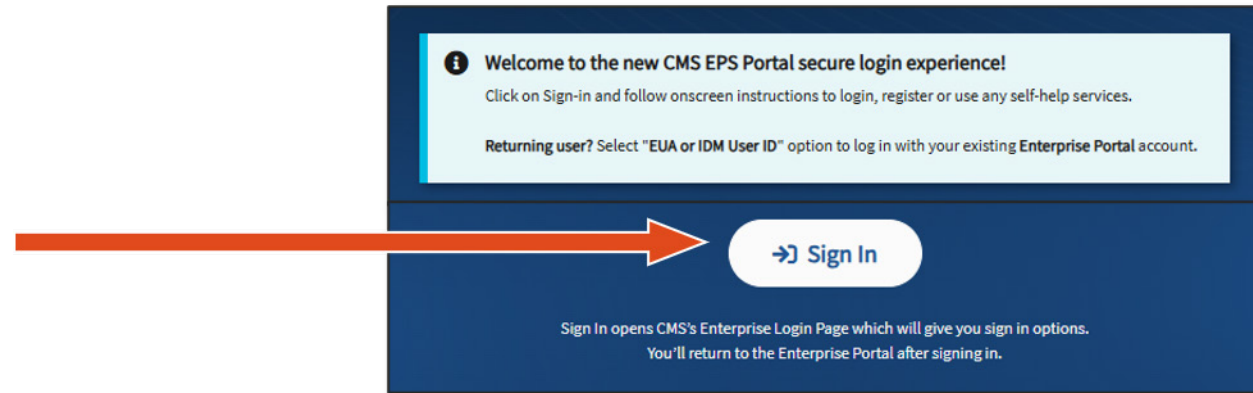
- 1 ASM PARTICIPANT PORTAL NOTIFICATION**
Receive welcome email for ASM Participant Portal.
- 2 PREREGISTER FOR ASM PARTICIPANT PORTAL**
Follow the steps in your email to create your participant portal account.
- 3 UPDATE PROFILES & CONTACTS**
Update your profile and add colleagues who will support ASM activities.
- 4 READY FOR ONBOARDING**
You are prepared to access resources and meet model requirements.

Complete these steps early to ensure you receive important communications and are prepared for the January 1, 2027 model launch.

Access the CMS Enterprise Portal

Once you have confirmed your participation in ASM, complete the following steps to register for the ASM Participant Portal.

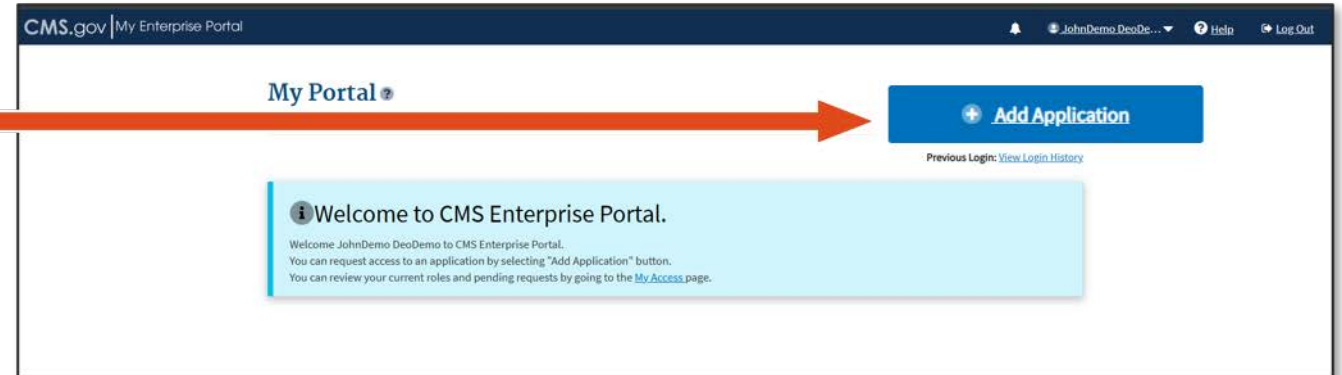
- 1 Navigate to the CMS Enterprise Portal at the following link: <https://portal.cms.gov>, and select "Sign In."
- 2 Choose the appropriate sign-in method based on your account type and select **Continue** next to your preferred method.
- 3 Follow the prompts to complete the sign-in process. You may be asked to complete an identify verification process before registering for the portal.



Request Application Access

Next, you will be prompted to request application access. Once application access is approved, you can request access to the ASM application via the Innovation Center.

- 1 Select **Add Application**.
- 2 Select **IC-Innovation Center**, then **Innovation Center Privileged User** from the drop-down.
- 3 Complete Identity Verification if prompted.
- 4 Enter a brief justification in the **Enter Reason for Request** field and select **Submit**.

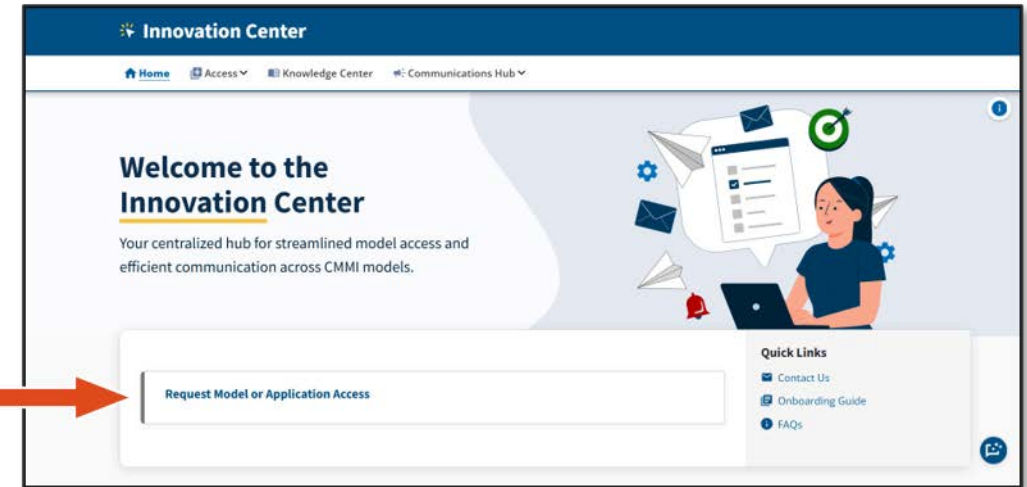
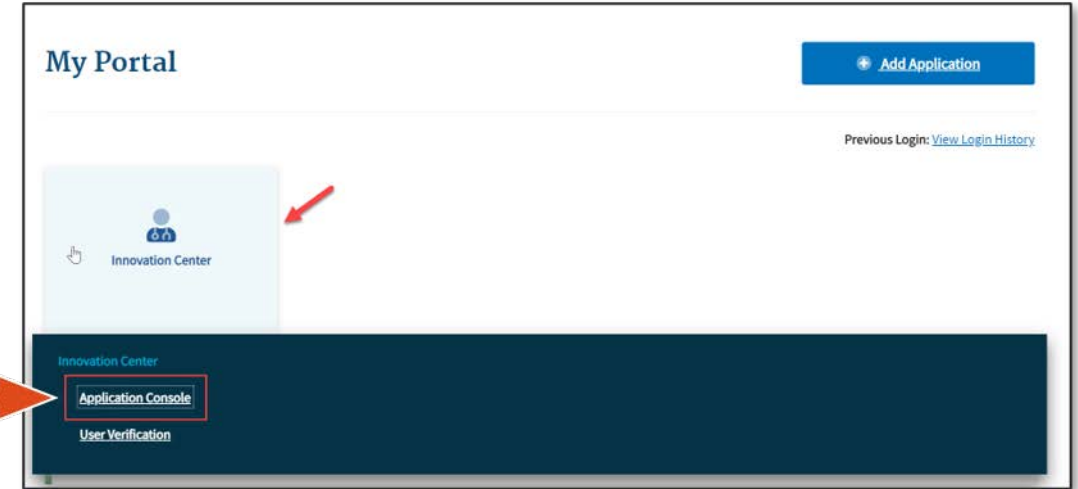


The screenshot shows the 'Request Application Access' form. It has a title 'Request Application Access' and a brief introduction. The form is divided into three steps: 1. Select an Application (IC-Innovation Center), 2. Select a Role (Innovation Center Privileged User), and 3. Enter Reason for Request (with a text area containing 'Demo'). A large orange arrow points from the fourth step of the instructions to the 'Submit' button at the bottom right. There is also a 'Cancel' link at the bottom right.

Request Access for the RFA Model Application

Once your application access request has been approved, you can access for the Request for Access (RFA) Model Application.

- 1 Navigate to <https://portal.cms.gov> and sign in.
- 2 Select **Application Console** to open the **Innovation Center** application.
- 3 Select **Request Model or Application Access**.
- 4 Follow the prompts to request access.



Request Access for Participant Portal Model Application

Once your RFA Model Application has been approved, you can request access for the Participant Portal Model Application. Access is role-based and requires approval before you can begin using the system.

- 1 Navigate to the **Access > Request Access** page
- 2 Select the **Participant Portal** from the **Application Name** drop down
- 3 Select the **Model Participant** role from the **Role** drop down
- 4 Select the **ASM Model** from the **Model** drop down
- 5 Enter your **Entity ID** in the **Entity ID(s)** field
- 6 The entity will be added to the **Selected Value(s)** field
- 7 Enter a brief **Justification** explaining why you need access
- 8 Select the **Submit** button to complete the request process

Note: When you select **ASM Model** under the **Model** drop-down, you have the option to provide your **NPI** in the **NPI (Optional Field)**

Request Access

Select the appropriate options and include a brief justification for why access is needed.

* Required Fields

Application Name *

Participant Portal

Role *

Model Participant

Model *

Select an option

Entity ID *

Select Model first

Select one or more Model(s), Entity ID(s) using the options above. Only the values listed under 'Selected Value(s)' will be submitted.

NPI (optional)

Enter a value

Justification *

Enter Justification

500 characters left

Cancel Submit

ASM Participant Portal Next Steps

Once your request has been approved and you can access the ASM Participant Portal, review and update your participant profile. Confirm that your organization's legal name, email address, mailing address, and other contact information are correct.

CMS.gov Ambulatory Specialty Model (ASM) - Participant Portal

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Profile Information **Program Documents**

Participant Information **Contact Information**

Participant Information

Please review the following information regarding the Ambulatory Specialty Model (ASM) participant. To update any of the fields in this section, please contact CMMIForceSupport@cms.hhs.gov or call 1-888-734-6433 (Option 5).

Please submit a change request at the bottom of this page if the ASM participant is no longer affiliated with the Taxpayer Identification Number (TIN) listed below.

** Indicates required field*

*Physician First Name	Physician Middle Name (Optional)
Steve	k
*Physician Last Name	
Jobs	
*Provider Type	
GOP	

ASM Participant Portal Next Steps, Continued

You may add colleagues who will help support your organization's participation in ASM. Once added, they can register for the ASM Participant Portal and access resources based on their assigned role.

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Profile Information Program Documents

Participant Information **Contact Information**

Contact Information

Please include information for the Primary Contact and Secondary Contact, as well as the add-on role for the Data Custodian.

CMS will contact the Primary Contact, Secondary Contact, and Data Custodian to confirm receipt and direct follow-up questions. The primary means of communication will be via E-mail.

The Primary Contact has administrative privileges to add, delete, or edit contact information for their organization, including the ability to designate Secondary Contacts, or additional Primary Contacts by providing their legal names and email addresses. When new contacts are added, they will automatically receive an email invitation to register for portal access, ensuring seamless onboarding for all authorized users.

The Data Custodian is responsible for completing required reporting tasks in the Health Data Reporting (HDR) system and retrieving data from the Expanded Data Feedback Reporting (eDFR) system.

Contact Details

Add Contact

Contact Details Search
Enter Search Text...

First Name	Last Name	Contact Type	Email Address	Action
asm	1201	Secondary Contact:Data Custodian	asm1201@yopmail.com	View Edit Delete

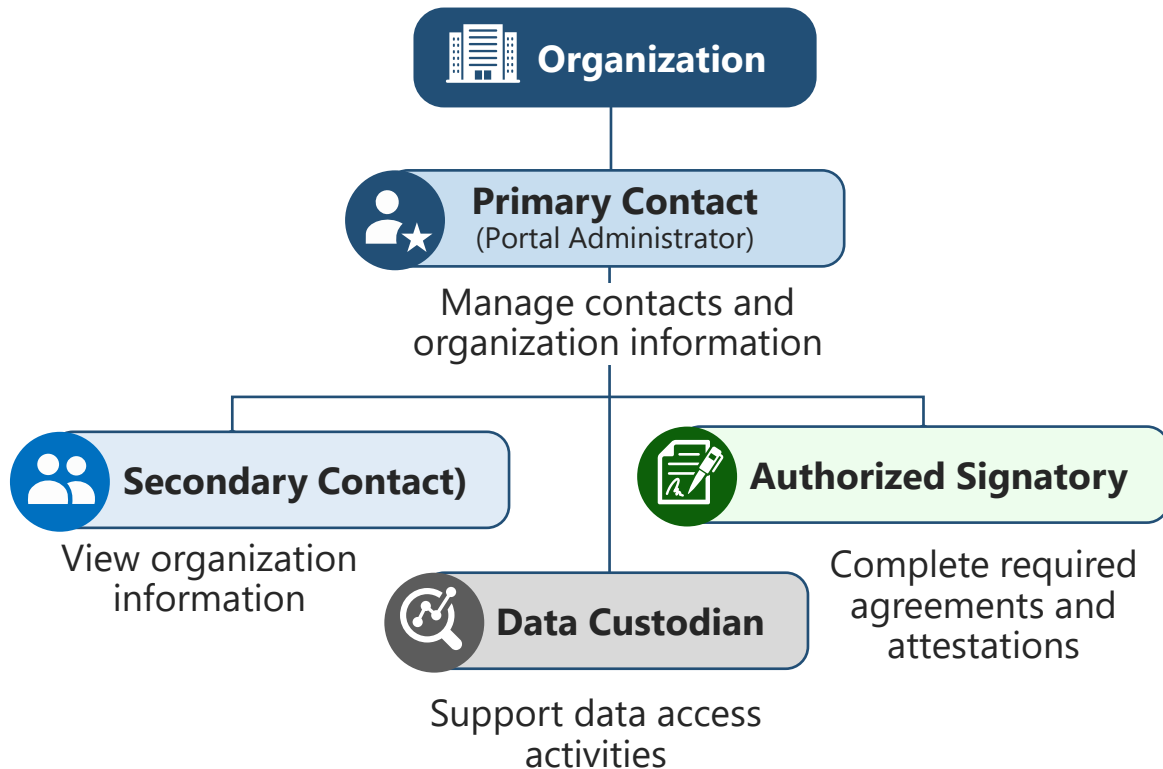
ASM Participant Portal Contacts

Contact Type	Description
Primary Contact	Administrative privileges to add, delete, or edit contact information for their organization, including ability to add secondary contacts or additional primary contacts
Secondary Contact	Receives ASM Participant Portal access and has read-only access to the organization's contact information
Data Custodian	Responsible for completing required reporting tasks in the Health Data Reporting (HDR) system and retrieving data from the Expanded Data Feedback Reporting (eDFR) system

For technical assistance related to the ASM Participant Portal, please contact the CMMI Salesforce Help Desk at 1-888-734-6433, option 5, or email CMMIForceSupport@cms.hhs.gov.

Managing Organization Contacts

Each organization must have at least one Primary Contact, though you may assign more than one. Before removing or changing your organization's only Primary Contact, you must assign another person as Primary Contact to ensure your organization always has a Primary Contact.



Who should be added as contacts?

- Physician
- Practice Administrator
- Quality Lead
- IT Administrator
- Authorized Signatory
- Data Custodian

Participant Resources

ASM offers a variety of resources to support participants.

If you want to...	Use this resource	What you'll find
Understand ASM	<u>ASM Overview Webcast</u>	Overview of the model, participant eligibility, performance requirements, and payment methodology.
Complete your onboarding activities	<u>ASM Participant Checklist</u>	A step-by-step guide to participant onboarding activities and recommended next steps.
Register and use the ASM Participant Portal	<u>ASM Participant Portal User Guide</u>	Instructions for registering, updating your profile, managing contacts, and navigating the portal.
Understand reporting requirements	<u>Performance Categories Reporting Factsheet</u>	Overview of quality, cost, Improvement Activities, and Promoting Interoperability requirements.
Find answers to common questions	<u>Frequently Asked Questions (FAQs)</u>	Regularly updated answers to common participant questions and onboarding guidance.
Reference official model requirements	<u>42 CFR part 512, subpart G.</u>	The official regulations governing ASM.



Open Q&A

Please type your question in the Q&A box.

Please direct all individual questions to the ASM Team at
AmbulatorySpecialtyModel@cms.hhs.gov.

If we do not get to your question, please email the ASM Team at
AmbulatorySpecialtyModel@cms.hhs.gov. We will aim to answer unaddressed questions
via email and upcoming FAQs and newsletters.

The slides and event recording will be available on the [ASM website](#).

Continue Your ASM Onboarding

ASM participants should follow these immediate next steps to confirm their 2027 participation, receive key updates, and **prepare for model launch on January 1, 2027**.

- 

Continue updating your portal profile

Review and keep your ASM Participant Portal profile current.
- 

Add organizational contacts

Add colleagues who will help support your participation in ASM.
- 

Watch for DSA/DRA availability

DSA/DRA functionality will be available in the coming weeks.
- 

Review additional resources

Explore guides, FAQs and other resources available on the ASM webpage.
- 

Join the ASM Listserv

Stay informed with the latest participant resources, onboarding updates, important announcements, and the ASM Newsletter, featuring key implementation news and upcoming activities.



For questions about ASM Model onboarding, upcoming events, or other resources, please visit the [ASM website](#). All ASM requirements can be found in its regulations at [42 CFR part 512, subpart G](#).

For technical assistance related to ASM Participant Portal registration, please contact the CMMI Salesforce Help Desk at 1-888-734-6433, option 5, or email CMMIForceSupport@cms.hhs.gov.

For additional support, please contact the ASM Help Desk at AmbulatorySpecialtyModel@cms.hhs.gov.

Thank You



We appreciate your time and interest!

Contact the ASM model team via email at
AmbulatorySpecialtyModel@cms.hhs.gov