



Beneficiary Engagement and Incentives (BEI) Models

Shared Decision Making (SDM) Model Application Process

February 2017

Navigating the Webinar Platform

The screenshot shows an Adobe Connect window titled "BEI Shared Decision Making and Direct Decision Support Models - Adobe Connect". The main content area displays a presentation slide with the title "Beneficiary Engagement and Incentives (BEI) Models" and a subtitle "Direct Decision Support Models January 2017". The slide includes two images: one of two women in a meeting and another of a woman and a doctor. Three callout boxes with red arrows point to specific features: "Submit questions to the Model Team here" points to the Q & A panel; "Launch links to websites and feedback survey here" points to the Links panel; and "Download copy of webinar presentation here" points to the Materials panel.

BEI Shared Decision Making and Direct Decision Support Models - Adobe Connect

Meeting

BEI_DDS Webinar_508 v2.pptx

Q & A

Submit questions to the Model Team here

Beneficiary Engagement and Incentives (BEI) Models

Direct Decision Support Models January 2017

Launch links to websites and feedback survey here

Links

- Direct Decision Support Website
- DDS Letter of Intent Website
- Webinar Feedback Survey

Browse To

Materials

Name	Size
DDS Webinar Presentation Jan10.pdf	1 MB

Download File(s)

Questions During the Presentation

Please submit questions for the model team in the Q&A box throughout the presentation. The team will respond at the end of this presentation or post responses to the FAQs on the SDM website.



Questions can also be submitted by email to SDMmodel@cms.hhs.gov

Online Polling Question #1

Are you participating in the Medicare Shared Savings Program or Next Generation ACO Model?



Medicare Shared Savings Program



Next Generation ACO

Online Polling Question # 2

Have you submitted your Letter of Intent (LOI)?



YES



NO

Online Polling Question # 3

For NextGen and MSSP ACOs: What is your current level of interest in submitting an application for the SDM Model?



High



Medium



Low

Introductions

Our speakers today are...

Sharon Andres

SDM Model Lead

Matt Canada

ActionNet

Agenda

- **SDM Model Application**
 - Getting Started
 - Using the Application System
 - Submitting the Application
 - Application Tips
- **Q&A**
- **Timeline**

SDM Model



For the SDM Model Overview, refer to:

Webinar: Shared Decision Making Model – Overview and Letter of Intent Process

<https://innovation.cms.gov/resources/bene-sdmloi.html>

Index of Materials

- Getting Started
- Using the System
- Home Screen
- Application Navigation
- Background Information
- ACO Organization Profile
- Goals and Commitment
- Organization & Leadership
- Implementation
- Supporting Documentation
- Certify & Submit
- Submit the Application
- Validation Errors
- Copy of Submitted Application

Introduction

Introduction

This [webinar](#) provides the information necessary for Beneficiary Engagement and Incentives: Shared Decision Making (BEI SDM) users to successfully utilize the features and functionality provided by the BEI SDM Request for Application (RFA) application.

Cautions & Warnings

Application Access Time-out

The user will be automatically logged out for security reasons if there is no application activity for more than 30 minutes.

Application activities include:

- Clicking on any of the menus
- Performing record searches
- Navigating through the page

Getting Started

Section 508 Disclaimer

- The web application and information contained therein may not adhere to Section 508 Compliance standards and guidelines for accessibility by persons who are visually impaired. If you use assistive technologies to navigate and access information, please contact the CMMI Salesforce Help Desk between 8:30 am to 7:30 pm EST. at 1-888-734-6433, option 5 or email CMMIForceSupport@cms.hhs.gov.

Set-up Considerations

- The Center for Medicare & Medicaid Services (CMS) screens are designed to be viewed at a minimum screen resolution of 800 x 600 to optimize your access to the BEI SDM RFA Portal.
- Disable pop-up blockers prior to attempting access to the BEI SDM RFA Portal.
- Use Microsoft® Internet Explorer® versions 9, 10, and 11 and Apple® Safari® versions 5.x, 6.x and 7.x on Mac OS X. The most recent stable versions of Mozilla® Firefox® and Google Chrome™ are also supported.

Accessing the System

- If you are a first time user, select **Register Here!** on the **Login** window. A registration window will display. Upon completing all fields and selecting **Register**, a confirmation message will appear stating “Thank you for your registration. You will receive and email soon. Please follow the instructions in the email.”
- You will receive a confirmation email containing a user name and a link to create a password.

Using the System - Innovation Center Home Page

The screenshot shows the CMS.gov website interface. At the top, there is a navigation bar with links for Home, About CMS, Newsroom Center, FAQs, Archive, Share, Help, and Print. Below this is the CMS.gov logo and the text "Centers for Medicare & Medicaid Services". A search bar is present with the placeholder text "Learn about your health care options". A row of yellow navigation buttons includes Medicare, Medicaid/CHIP, Medicare-Medicaid Coordination, Private Insurance, Innovation Center, Regulations & Guidance, Research, Statistics, Data & Systems, and Outreach & Education. The breadcrumb trail reads "Innovation Center Home > Innovation Models > Beneficiary Engagement Initiative: Shared Decision Making (SDM) Model". The main content area features the title "Beneficiary Engagement and Incentives: Shared Decision Making (SDM) Model" with a share icon. The introductory text states that CMS identifies strengthening beneficiary engagement as a goal to transform the health care system. A "Background" section follows, explaining that beneficiary engagement refers to individual actions and choices, and that the BEI Models (SDM and Direct Decision Support) will test different approaches. The final paragraph notes that the SDM Model will test a structured Four Step process in clinical practice. On the right side, a sidebar contains a "Model Summary" section with details on Stage, Number of Participants, Category, and Authority, followed by "Milestones & Updates" listing announcements from December 2016.

Home | About CMS | Newsroom Center | FAQs | Archive | Share | Help | Print

CMS.gov
Centers for Medicare & Medicaid Services

Learn about your health care options Search

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Innovation Center Home > Innovation Models > Beneficiary Engagement Initiative: Shared Decision Making (SDM) Model

Beneficiary Engagement and Incentives: Shared Decision Making (SDM) Model Share

The Centers for Medicare & Medicaid Services (CMS) identifies strengthening beneficiary engagement as one of the agency's goals to help transform our health care system into one that delivers better care, smarter spending, healthier people, and puts individuals at the center. Specifically, the "CMS Quality Strategy envisions health and care that is person-centered, provides incentives for the right outcomes, is sustainable, emphasizes coordinated care and shared decision making, and relies on transparency of quality and cost information."

Background

Beneficiary engagement broadly refers to the actions and choices of individuals with regard to their health and health care, and these decisions impact cost, quality, and patient satisfaction outcomes. The Beneficiary Engagement and Incentives (BEI) Models -- the Shared Decision Making Model and the [Direct Decision Support Model](#) -- will test different approaches to shared decision making, acknowledging that beneficiaries make decisions regarding treatment options in a variety of ways. The Center for Medicare and Medicaid Innovation is testing the BEI Models under the authority of Section 1115A of the Social Security Act (as added by Section 3021 of the Affordable Care Act).

The Shared Decision Making Model (SDM Model) will test a specific approach to integrate a structured Four Step shared decision making process into the clinical practice of practitioners who are participating Accountable Care Organizations (ACOs). The shared decision making process is a collaboration between the beneficiary and the practitioner.

Model Summary

Stage: Announced, Accepting Letters of Intent
Number of Participants: N/A
Category: Initiatives to Speed the Adoption of Best Practices
Authority: Section 3021 of the Affordable Care Act

Milestones & Updates

Dec 21, 2016
Announced: January 10 overview and letter of intent webinar

Dec 08, 2016
Announced: Model to test structured shared decision making process in clinical ACO practices

Using the System - BEI Landing Page



Centers for Medicare & Medicaid Services

Beneficiary Engagement and Incentives Shared Decision Making (SDM)

[Click here to submit Letter of Intent](#)

[Click here to access Request for Application portal](#)

CMS will safeguard the information provided to us in accordance with the Privacy Act of 1974, as amended (5 U.S.C. Section 552a). For more information, please see the [CMS Privacy Policy](#).

Technical Issues: Please contact the CMMI Salesforce Help Desk at 1-888-734-6433, option 5 or email CMMIForceSupport@cms.hhs.gov. If you are using Internet Explorer, please make sure the browser you are using is IE 9 or higher, before attempting to navigate through this site. Prior versions of IE are not supported by Salesforce.

508 Disclaimer: This web application and information contained therein may not adhere to Section 508 Compliance standards and guidelines for accessibility by persons who are visually impaired. If you use assistive technologies to navigate and access information, please contact the CMMI Salesforce Help Desk at 1-888-734-6433, option 5 or email CMMIForceSupport@cms.hhs.gov.

[Home](#)A federal government website managed by the Centers for Medicare & Medicaid Services
7500 Security Boulevard, Baltimore, MD 21244

CMS & HHS Websites <ul style="list-style-type: none">Medicare.govMyMedicare.govStopMedicareFraud.govMedicaid.govInsureKidsNow.govHealthCare.govHHS.gov/Open	Tools <ul style="list-style-type: none">AcronymsContactsFAQsGlossaryArchive	Helpful Links <ul style="list-style-type: none">Web Policies & Important LinksPrivacy PolicyPlain LanguageFreedom of Information ActNo Fear ActNondiscrimination/Accessibility	Additional Helpful Links <ul style="list-style-type: none">HHS.govInspector GeneralUSA.govHelp with file formats & plug-ins
--	--	--	---

Using the System - BEI RFA Login

**Beneficiary Engagement and Incentives Model
Shared Decision Making (SDM) Application Login**



Username

Password

Login

[Register Here!](#) [Forgot Password?](#)

Per CMS security protocol, passwords can only be reset once within a 24 hour timeframe.

If you need Help Desk support for **technical** issues, please contact:

CMMIForceSupport@cms.hhs.gov
or call 1-888-734-6433, option 5.

If you need Help Desk support for **program** issues, please contact:

SDMmodel@cms.hhs.gov

First Time Login

**Beneficiary Engagement and Incentives Model Application Login
Shared Decision Making (SDM)**



**All fields are required*

First Name **Last Name**

Email

[Back to Login](#) [Register](#)

Per CMS security protocol, passwords can only be reset once within a 24 hour timeframe.

If you need Help Desk support for **technical** issues, please contact:
CMMIForceSupport@cms.hhs.gov
or call 1-888-734-6433, option 5.

If you need Help Desk support for **program** issues, Please contact:
SDMmodel@cms.hhs.gov

Confirmation Email



Thu 11/17/2016 7:57 PM

BEI SDM

Your username and password for Beneficiary Engagement and Incentives - Shared Decision Making Model Portal

To test.user.sdm@yahoo.com

CMS.gov

Centers for Medicare & Medicaid Services

Dear Test User,

Your Beneficiary Engagement and Incentives - Shared Decision Making Model application user ID has been provided below. Please follow the link which will prompt you to change your password.

<https://app1.innovation.cms.gov/beidds/login?c=yTkn%2By5ZOQKjL0iv4TpgbwOWM801pET9YleclNHU3rR%2BjpSqBygtH5G%2BAzd6gLzZhHob5BSROyfhKtP2zYB%2B721f0zxXONzVXERkFA%2FBOOldkq%2Fe%2B4mTdFIXEON0j10GvW6vuHEirgGMADzzJJ9pe005gt>

Thank you.

Username: [test.user.sdm@yahoo.com.beisdm](mailto:test.user.sdm@yahoo.com)

Create Password

CMS.gov
Centers for Medicare & Medicaid Services

BEI Portal Change Password



New Password

Verify New Password

Change Password

Per CMS security protocol, passwords can only be reset once within a 24 hour timeframe.

Using the System - Passwords

- A password must have a combination of **numbers, uppercase and lowercase letters, and at least one of these special characters: !#\$%_+=<>**. Passwords are **case sensitive**.
- If you forget your password, select the “Forgot Password?” link on the Log-in screen to have a new password sent to you via email
 - Enter your user name in the User Name field and select “Continue.” You will receive an email with your new password.
- **Note:** Users will be locked out of the system after three invalid login attempts within a 30- minute period
- **Note:** For additional assistance, please email CMMIForceSupport@cms.hhs.gov or call 1-888-734-6433.

Logging into the System

**Beneficiary Engagement and Incentives Model
Shared Decision Making (SDM) Application Login**



Username

Password

Login

[Register Here!](#) [Forgot Password?](#)

Per CMS security protocol, passwords can only be reset once within a 24 hour timeframe.

If you need Help Desk support for **technical** issues, please contact:

CMMIForceSupport@cms.hhs.gov
or call 1-888-734-6433, option 5.

If you need Help Desk support for **program** issues, please contact:

SDMmodel@cms.hhs.gov

Home Screen



Centers for Medicare & Medicaid Services

Welcome Ola Secondary ▾

Welcome to the Beneficiary Engagement and Incentives - Shared Decision Making

Welcome to the Beneficiary Engagement and Incentives - **Shared Decision Making (SDM) Model** online application.

This online application must be submitted no later than 11:59 pm Eastern Standard Time on 03/05/2017.

To begin a new application, please select the "Start Application" link within the table below. As you navigate through the application and enter your responses, remember to "Save" your progress. **Your application will not be considered complete until the "Submit" button has been selected.** Once an application has been successfully submitted you will not be allowed to change your responses. Upon submission of the application you will receive a confirmation email and number. Please retain this confirmation email for your records as this information may be needed at a later date.

NOTE: Remember to save your work as you go as the application times-out after 30 minutes of inactivity. Additionally, remember to save changes before navigating away from any page as all unsaved changes will be lost.

For questions or concerns regarding the model or technical issues, please select the "Help/Questions" button located to the right under "Helpful Links".

Helpful Links

[Help/Questions](#)

[Glossary/Key Definitions](#)

[Download PDF Version of the Application](#)

[Instructions to Withdraw an Application](#)

Last Login: 01/23/2017 10:55 AM EST

In the table below, please select an action from the actions column based on the LOI/RFA #. Available applications that have not been started are designated by the "Start Application" function within the action column. Note that you will not be able to edit or delete applications after the application window closes.

LOI/RFA #	Organization Name	Status	Date Last Modified	Action
SDM-52	Ola's SDM Org			Start Application

Home Screen - User Actions

CMS.gov

Centers for Medicare & Medicaid Services

Welcome to the Beneficiary Engagement and Incentives - Shared Decision Making

Welcome to the Beneficiary Engagement and Incentives - **Shared Decision Making (SDM) Model** online application.

This online application must be submitted no later than 11:59 pm Eastern Standard Time on 03/05/2017.

To begin a new application, please select the "Start Application" link within the table below. As you navigate through the application and enter your responses, remember to "Save" your progress. **Your application will not be considered complete until the "Submit" button has been selected.** Once an application has been successfully submitted you will not be allowed to change your responses. Upon submission of the application you will receive a confirmation email and number. Please retain this confirmation email for your records as this information may be needed at a later date.

NOTE: Remember to save your work as you go as the application times-out after 30 minutes of inactivity. Additionally, remember to save changes before navigating away from any page as all unsaved changes will be lost.

For questions or concerns regarding the model or technical issues, please select the "Help/Questions" button located to the right under "Helpful Links".

Welcome Ola Secondary

Home



Change Password



Logout



Home Screen - Helpful Links

CMS.gov

Centers for Medicare & Medicaid Services

Welcome Ola Secondary

Welcome to the Beneficiary Engagement and Incentives - Shared Decision Making

Welcome to the Beneficiary Engagement and Incentives - **Shared Decision Making (SDM) Model** online application.

This online application must be submitted no later than 11:59 pm Eastern Standard Time on 03/05/2017.

To begin a new application, please select the "Start Application" link within the table below. As you navigate through the application and enter your responses, remember to "Save" your progress. **Your application will not be considered complete until the "Submit" button has been selected.** Once an application has been successfully submitted you will not be allowed to change your responses. Upon submission of the application you will receive a confirmation email and number. Please retain this confirmation email for your records as this information may be needed at a later date.

NOTE: Remember to save your work as you go as the application times-out after 30 minutes of inactivity. Additionally, remember to save changes before navigating away from any page as all unsaved changes will be lost.

For questions or concerns regarding the model or technical issues, please select the "Help/Questions" button located to the right under "Helpful Links".

Helpful Links

[Help/Questions](#)

[Glossary/Key Definitions](#)

[Download PDF Version of the Application](#)

[Instructions to Withdraw an Application](#)

Home Screen - Start New Application



Centers for Medicare & Medicaid Services

Welcome Ola Secondary

Welcome to the Beneficiary Engagement and Incentives - Shared Decision Making

Welcome to the Beneficiary Engagement and Incentives - **Shared Decision Making (SDM) Model** online application.

This online application must be submitted no later than 11:59 pm Eastern Standard Time on 03/05/2017.

To begin a new application, please select the "Start Application" link within the table below. As you navigate through the application and enter your responses, remember to "Save" your progress. **Your application will not be considered complete until the "Submit" button has been selected.** Once an application has been successfully submitted you will not be allowed to change your responses. Upon submission of the application you will receive a confirmation email and number. Please retain this confirmation email for your records as this information may be needed at a later date.

NOTE: Remember to save your work as you go as the application times-out after 30 minutes of inactivity. Additionally, remember to save changes before navigating away from any page as all unsaved changes will be lost.

For questions or concerns regarding the model or technical issues, please select the "Help/Questions" button located to the right under "Helpful Links".

Helpful Links

[Help/Questions](#)

[Glossary/Key Definitions](#)

[Download PDF Version of the Application](#)

[Instructions to Withdraw an Application](#)

Last Login: 01/23/2017 10:55 AM EST

In the table below, please select an action from the actions column based on the LOI/RFA #. Available applications that have not been started are designated by the "Start Application" function within the action column. Note that you will not be able to edit or delete applications after the application window closes.

LOI/RFA #	Organization Name	Status	Date Last Modified	Action
SDM-52	Ola's SDM Org			Start Application

Home Screen - Returning to Application

[Help/Questions](#)

[Glossary/Key Definitions](#)

[Download PDF Version of the Application](#)

[Instructions to Withdraw an Application](#)

Last Login: 01/04/2017 10:27 AM EST

In the table below, please select an action from the actions column based on the LOI/RFA #. Available applications that have not been started are designated by the "Start Application" function within the action column. Note that you will not be able to edit or delete applications after the application window closes.

LOI/RFA #	Organization Name	Status	Date Last Modified	Action
SDM-100	Sharon's Test Org	In Progress	01/04/2017 11:17 AM EST	PDF Edit Delete

Home Screen - Application Statuses

A BEI RFA application will have one of the following statuses:

Submission Status of Application	Business Rule
In Progress	Status is applied once an application has been started.
Submitted	Status is applied once all questions have been successfully answered, errors have been resolved, and application is certified and submitted. Application will become read-only.
Withdrawn	Status is applied if you choose to withdraw an application. See Helpful Links for application withdrawal instructions.
Incomplete	Status is changed from In Progress to Incomplete once the RFA period is closed. Application will not be available for access.

Application Navigation

CMS.gov
Centers for Medicare & Medicaid Services

Welcome Ola Secondary

[Application ID: SDM-52 Status: In Progress]

Beneficiary Engagement and Incentives - Shared Decision Making Application

* Indicates a required field.

Background Information

Please be sure to save your work before navigating away from this page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

ACO Organization Information

* Organization Name ?

* Medicare ACO ID Number

* Doing Business As: ?

* Organization Type
Please Select

* Organization TIN/EIN

* Street Address

Background Information

CMS.gov
Centers for Medicare & Medicaid Services

Welcome Ola Secondary

[Application ID: SDM-52 Status: In Progress]

Beneficiary Engagement and Incentives - Shared Decision Making Application

* Indicates a required field.

Background Information

Please be sure to save your work before navigating away from this page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

ACO Organization Information

* Organization Name ?

* Medicare ACO ID Number

* Doing Business As: ?

* Organization Type

Please Select

* Organization TIN/EIN

* Street Address

Street Address 2

* City

* State

* Zip (+4)

Website (if applicable)

* Please provide at least one Service Area

State	County
No Service Areas to display	

Background Information – Add Service Area

Service Area Information

State

County

[Save](#) [Close](#)

* Please provide at least one Service Area

[Add Service Area](#)

State	County		
MD	Carroll	Edit	Delete
CA	Alpine	Edit	Delete

ACO Organization Profile

CMS.gov
Centers for Medicare & Medicaid Services

Welcome Ola Secondary

[Application ID: SDM-52 Status: In Progress]

Beneficiary Engagement and Incentives - Shared Decision Making Application

Home
Background Information
ACO Organization Profile
Goals & Commitment
Organization & Leadership Capacity
Implementation
Supporting Documentation
Certify & Submit

ACO Organization Profile

Please be sure to save your work before navigating away from this page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

* 1. What type of ACO are you?
 Share Savings Program (SSP)
 Next Generation ACO Model

* 2. Tell us about the composition of the ACO, including all of the TINs and organizations composing the ACO. Please include the TIN of the ACO, the TINs of all of your practices and the NPIs of your practitioners.

Download and complete the Excel file below. After completion, please upload the document using the 'Upload File' function.

[Download Excel File](#)

File Name	Date
No Uploaded documents.	

*3. Are any of your primary care practices in the Comprehensive Primary Care Plus (CPC+) Initiative?

If so, provide us with the TIN of each practice and the NPI of the provider associated with that TIN. Download and complete the Excel file below. After completion, please upload the document using the 'Upload File' function. Note: Changing your answer from 'Yes' to 'No' will delete all previously uploaded files for this question upon Save.

[Download Excel File](#)

File Name	Date
No Uploaded documents.	

* 4. Are any of your practices in the Million Hearts Cardiovascular Disease Risk Reduction Model (MH CVD)?

* 5. Are any of your practices in the Oncology Care Model (OCM)?

ACO Organization Profile

* 6. Provide the following information:

- Total number of all visits to practitioners in CY 2015
- Number of Medicare assigned and non-assigned FFS patients and visits in CY 2015

	Patients	Visits
Assigned	11	33
Non-assigned	66	88
<u>Total</u>	77	121

ACO Organization Profile

* 9. The first three columns below have been pre-populated from your LOI submission. Please review and make any applicable changes to ensure that the total number of practices, practitioners, and Medicare FFS visits in Primary Adult Care, Oncology, Radiology, Urology, Orthopedics, and Other are accurate for CY 2015. In addition, you will need to populate the last column.

* Practices	* Practitioners	* Medicare FFS visits	* Medicare FFS visits with a PSC ?
Primary Adult Care <input type="text" value="10"/>	Primary Adult Care <input type="text" value="10"/>	Primary Adult Care <input type="text" value="10"/>	Primary Adult Care <input type="text"/>
Oncology <input type="text"/>	Oncology <input type="text"/>	Oncology <input type="text"/>	Oncology <input type="text"/>
Radiology <input type="text" value="10"/>	Radiology <input type="text" value="10"/>	Radiology <input type="text" value="10"/>	Radiology <input type="text"/>
Urology <input type="text"/>	Urology <input type="text"/>	Urology <input type="text"/>	Urology <input type="text"/>
Orthopedics <input type="text" value="10"/>	Orthopedics <input type="text" value="10"/>	Orthopedics <input type="text" value="10"/>	Orthopedics <input type="text"/>
Other <input type="text"/>	Other <input type="text"/>	Other <input type="text"/>	Other <input type="text" value="12"/>

Please specify for Other

ACO Organization Profile – Add Sanction

* 7. To the best of your knowledge, has the ACO applicant, its owners/managers, or any of your ACO practices or any practitioners employed in your ACO practices had a final adverse legal action or been the subject of an investigation by, prosecution by, or settlement with the Health and Human Services Office of the Inspector General, U.S. Department of Justice, or any other Federal or State enforcement agency in the last seven years relating to allegations of failure to comply with applicable Medicare or Medicaid billing rules, the Anti-Kickback Statute, the physician self-referral prohibition, or any other applicable fraud and abuse laws? Failure to disclose could be grounds for application denial or immediate termination from the SDM Model.

Yes

If yes, please explain the legal actions, investigations, prosecutions, and/or settlements; the agency involved; and the resolution, if any.

Note: Changing your answer from 'Yes' to 'No' will delete all previously entered Sanctions upon Save.

Add New Sanction

Organization	Federal or State Agency	Status
No Sanctions to display		

ACO Organization Profile – Add Sanction

Investigations/Sanctions

* Organization Name 

* Federal or State Agency or Accrediting Body (e.g., DOJ, HHS, OIG, The Joint Commission, State Survey Agencies)

* Description of Infraction (Including Date)

Remaining characters: 4000 (total allowed characters: 4000)

Resolution Status

Resolution Date



Goals and Commitment

CMS.gov
Centers for Medicare & Medicaid Services

Welcome Ola Secondary

[Application ID: SDM-52 Status: In Progress]

Beneficiary Engagement and Incentives - Shared Decision Making Application

* Indicates a required field.

- Home
- Background Information
- ACO Organization Profile
- Goals & Commitment**
- Organization & Leadership Capacity
- Implementation
- Supporting Documentation
- Certify & Submit

Goals & Commitment {20 points}

Please be sure to save your work before navigating away from this page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

* 1. Describe why you want to join the project.

A minimum of 50 characters must be entered into this field.

Remaining characters: 15941 (total allowed characters: 16000)

* 2. What are you currently doing to improve beneficiary engagement?

Remaining characters: 16000 (total allowed characters: 16000)

* 3. How will this project help you improve?

Remaining characters: 16000 (total allowed characters: 16000)

* 4. Have you implemented shared decision making in any of the clinical practices that are associated with your ACO? If so, describe your experience and any lessons learned. Provide your list of preference-sensitive conditions (PSCs).

Remaining characters: 16000 (total allowed characters: 16000)

Save Save And Continue Cancel

Organization and Leadership Capacity

Home

Background Information

ACO Organization Profile

Goals & Commitment

Organization & Leadership Capacity

Implementation

Supporting Documentation

Certify & Submit

* Indicates a required field.

Organization & Leadership Capacity {30 points}

Please be sure to save your work before navigating away from this page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

* 1. Describe your experience in operating and implementing significant projects across large practice groups.

A minimum of 50 characters must be entered into this field.

Remaining characters: 15941 (total allowed characters: 16000)

* 2. Tell us who the leadership team will include, and include information about the project lead.

A minimum of 50 characters must be entered into this field.

Remaining characters: 15941 (total allowed characters: 16000)

* 3. Describe your experience in rapid-cycle learning and improvement.

A minimum of 50 characters must be entered into this field.

Remaining characters: 15941 (total allowed characters: 16000)

* 4. Describe your experience of providing ongoing practice redesign support and training.

A minimum of 50 characters must be entered into this field.

Remaining characters: 15941 (total allowed characters: 16000)

Save Save And Continue Cancel

Implementation Page

- Home
- Background Information
- ACO Organization Profile
- Goals & Commitment
- Organization & Leadership Capacity
- Implementation**
- Supporting Documentation
- Certify & Submit

* Indicates a required field.

Implementation {50 points}

Please be sure to save your work before navigating away from this page as any unsaved work will be lost. Additionally, the application times-out after 30 minutes of inactivity.

* 1. Describe your Implementation Plan for this project. Present evidence that the organization is capable of implementing and managing the model. Explain how the ACO will work with individual practices to implement the model.

Remaining characters: 16000 (total allowed characters: 16000)

* 2. Describe your process for selecting a standard set of patient decision aids (PDA) for each preference-sensitive condition (PSC) to be used across all practices. What framework will you use to determine quality of the decision aids [e.g., International Patient Decision Aid Standards (IPDAS), Ottawa Hospital Research Institute, Washington State SDM program, etc.]? Note that applicants are not required to select the PDAs until selected for the model.

Remaining characters: 16000 (total allowed characters: 16000)

* 3. Describe the process you will use to identify beneficiaries for inclusion in the shared decision making process and how you will introduce them to the model.

Remaining characters: 16000 (total allowed characters: 16000)

* 4. Identify major challenges and strategies to mitigate these challenges in implementing shared decision making in your ACO practices.

Remaining characters: 16000 (total allowed characters: 16000)

Supporting Documentation Page

Beneficiary Engagement and Incentives - Shared Decision Making Application

- Home
- Background Information
- ACO Organization Profile
- Goals & Commitment
- Organization & Leadership Capacity
- Implementation
- Supporting Documentation**
- Certify & Submit

Supporting Documentation

This section has been created for the attachment of any accompanying or supporting documents that strengthen the likelihood of selection into the model (Note: -- please use the text boxes for your responses).

[Upload a document](#)

File Name	Category	
BEI sdoc test.docx	Goals & Commitment	Delete

[Continue](#)

Upload Document

Upload Documents

File Category

None ▼

- None
- Background Information
- ACO Organization Profile
- Goals & Commitment
- Org. & Leadership Capacity
- Implementation
- Staff Qualifications
- Other

Select a File

No file chosen

Note: There is 25MB limit on your file upload.

Certify and Submit

Home

Background Information

ACO Organization Profile

Goals & Commitment

Organization & Leadership Capacity

Implementation

Supporting Documentation

Certify & Submit

Certify and Submit

I have read the contents of this application. I certify that the information contained herein is true, correct, and complete, and I authorize the Centers for Medicare & Medicaid Services (CMS) to verify this information. If I become aware that any information in this application is not true, correct, or complete, I agree to notify CMS of this fact immediately and to provide the correct and/or complete information.

Enter your First and Last Name *(*Required for Application Submission)*

By checking this box, I certify that this information is true, accurate, and complete to the best of my knowledge.

Submit the Application

Application Submission

Are you sure you would like to submit the application? No changes will be able to be made after the application is submitted.

Submit

Cancel

Validation Errors

Validation Errors:

Please use the links below to fix validation errors and then try to re-submit.

- [Tab: Background Info](#) - Medicare ACO is required.
- [Tab: Background Info](#) - Doing Business As is required.
- [Tab: Background Info](#) - Organization State is required.
- [Tab: Background Info](#) - Primary Contact State is required.
- [Tab: Background Info](#) - Secondary Contact State is required.
- [Tab: Org. and Leadership Capacity](#) - Question 4: Field is required.

[Application ID: SDM-69 Status: In Progress]

Beneficiary Engagement and Incentives - Shared Decision Making Application

Home

Background Information

ACO Organization Profile

Goals & Commitment

Organization & Leadership Capacity

Implementation

Supporting Documentation

Certify and Submit

Certify and Submit

I have read the contents of this application. I certify that the information contained herein is true, correct, and complete, and I authorize the Centers for Medicare& Medicaid Services (CMS) to verify this information. If I become aware that any information in this application is not true, correct, or complete, I agree to notify CMS of this fact immediately and to provide the correct and/or complete information.

Enter your First and Last Name *(*Required for Application Submission)*

By checking this box, I certify that this information is true, accurate, and complete to the best of my knowledge.

Submit

Successful Submission



Wed 12/7/2016 4:47 PM

BEI Model Team

We have received your BEI application SDM-69

To john.doe@testing.com

CMS.gov

Centers for Medicare & Medicaid Services

John Doe and Jane Smith,

We have received your Beneficiary Engagement and Incentives - Shared Decision Making Model Application.

Date/Time Submitted: 12/7/2016 4:46 PM

Your RFA # is **SDM-69**. Please retain this number for your record. This will be required for future communications.

If you have any further questions please contact us as SDMmodel@cms.hhs.gov.

Application Status and Record



Centers for Medicare & Medicaid Services

Welcome Greg Secondary

Welcome to the Beneficiary Engagement and Incentives - Shared Decision Making

Welcome to the Beneficiary Engagement and Incentives - **Shared Decision Making (SDM) Model** online application.

This online application must be submitted no later than 11:59 pm Eastern Standard Time on 03/05/2017.

To begin a new application, please select the "Start Application" link within the table below. As you navigate through the application and enter your responses, remember to "Save" your progress. **Your application will not be considered complete until the "Submit" button has been selected.** Once an application has been successfully submitted you will not be allowed to change your responses. Upon submission of the application you will receive a confirmation email and number. Please retain this confirmation email for your records as this information may be needed at a later date.

NOTE: Remember to save your work as you go as the application times-out after 30 minutes of inactivity. Additionally, remember to save changes before navigating away from any page as all unsaved changes will be lost.

For questions or concerns regarding the model or technical issues, please select the "Help/Questions" button located to the right under "Helpful Links".

Helpful Links

[Help/Questions](#)

[Glossary/Key Definitions](#)

[Download PDF Version of the Application](#)

[Instructions to Withdraw an Application](#)

Last Login: 01/10/2017 10:12 AM EST

In the table below, please select an action from the actions column based on the LOI/RFA #. Available applications that have not been started are designated by the "Start Application" function within the action column. Note that you will not be able to edit or delete applications after the application window closes.

LOI/RFA #	Organization Name	Status	Date Last Modified	Action
SDM-53	Greg's SDM Org	Submitted	01/10/2017 10:24 AM EST	PDF

Copy of Submitted Application PDF



Centers for Medicare & Medicaid Services

Beneficiary Engagement & Incentives - Shared Decision Making

Application Information

RFA #

SDM-69

Status

In Progress

Medicare ACO Organization Information

Organization Name

Test Application A

Medicare ACO ID Number

Doing Business As

Organization Type

Medical Group Practice

Organization TIN/EIN

111111111

Application Tips

- Webpage will time out after 30 minutes of inactivity; save your work before moving away
- Response text boxes have character limits and will count down remaining characters; if you paste in too many characters, the response will be truncated
- Response entered into text box must address the question (may not point elsewhere); supporting documents can be uploaded in the Supporting Documentation section to justify responses **ONLY**
- Application can be saved and returned to before submission; once submitted, no changes can be entered

Timeline

Key Dates

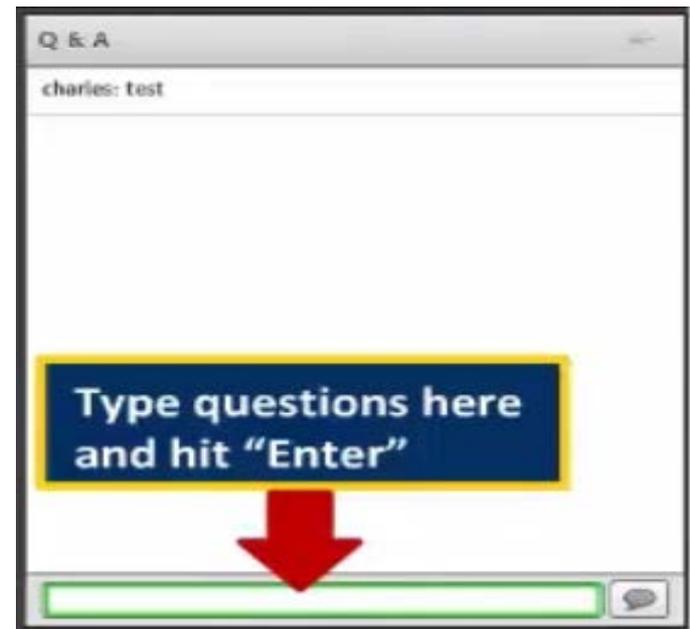
Letter of Intent Available	12/08/2016
Request for Applications Opens	01/28/2017
Letter of Intent Due 5:00 PM EST	03/05/2017 
Applications Due 11:59 PM EST	03/05/2017 
Participants Announced	06/30/2017
Pre-Implementation Start Up Period Begins	07/01/2017
Model Go Live	01/01/2018 

Q & A

Do you have questions?

At this time the model team will respond to some of the questions received.

Any questions not addressed in this presentation will be included in the FAQs on the SDM website.



For More Information

Review FAQs posted on the CMS SDM website:
<https://innovation.cms.gov/initiatives/Beneficiary-Engagement-SDM/index.html>

Send questions to the CMS mailbox:
SDMmodel@cms.hhs.gov