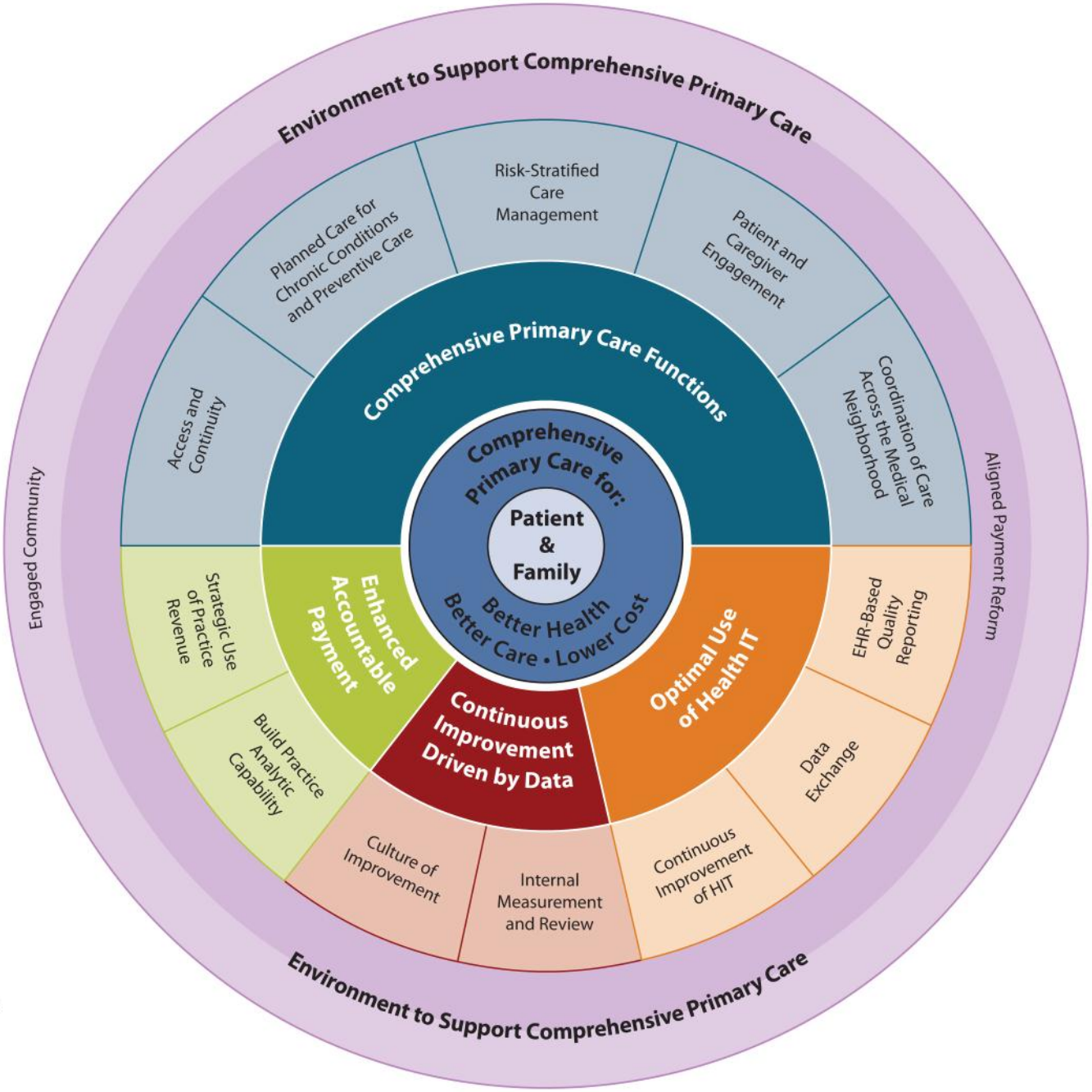

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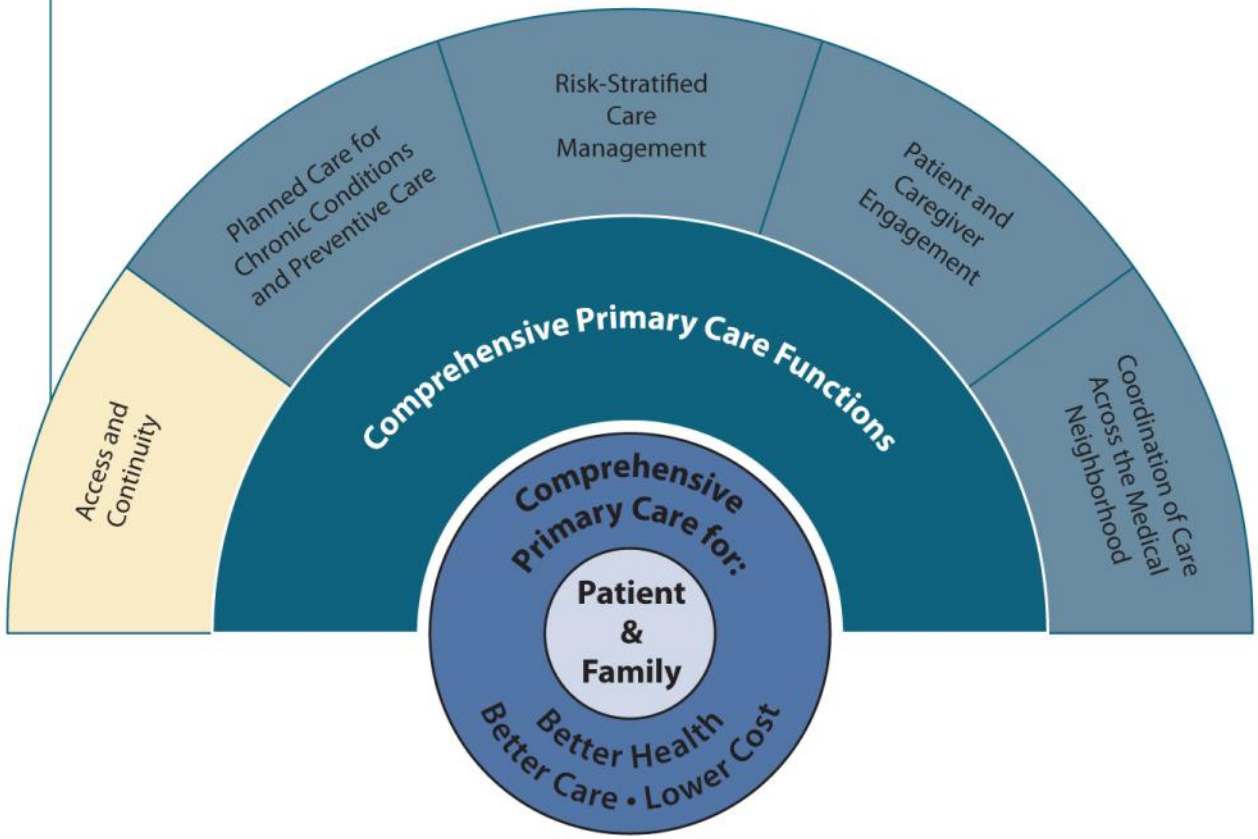
Change Concept

A. Optimize timely access to care guided by the medical record.

B. Empanel all patients to a care team or provider.

C. Optimize continuity with provider and care team.



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Change Concept

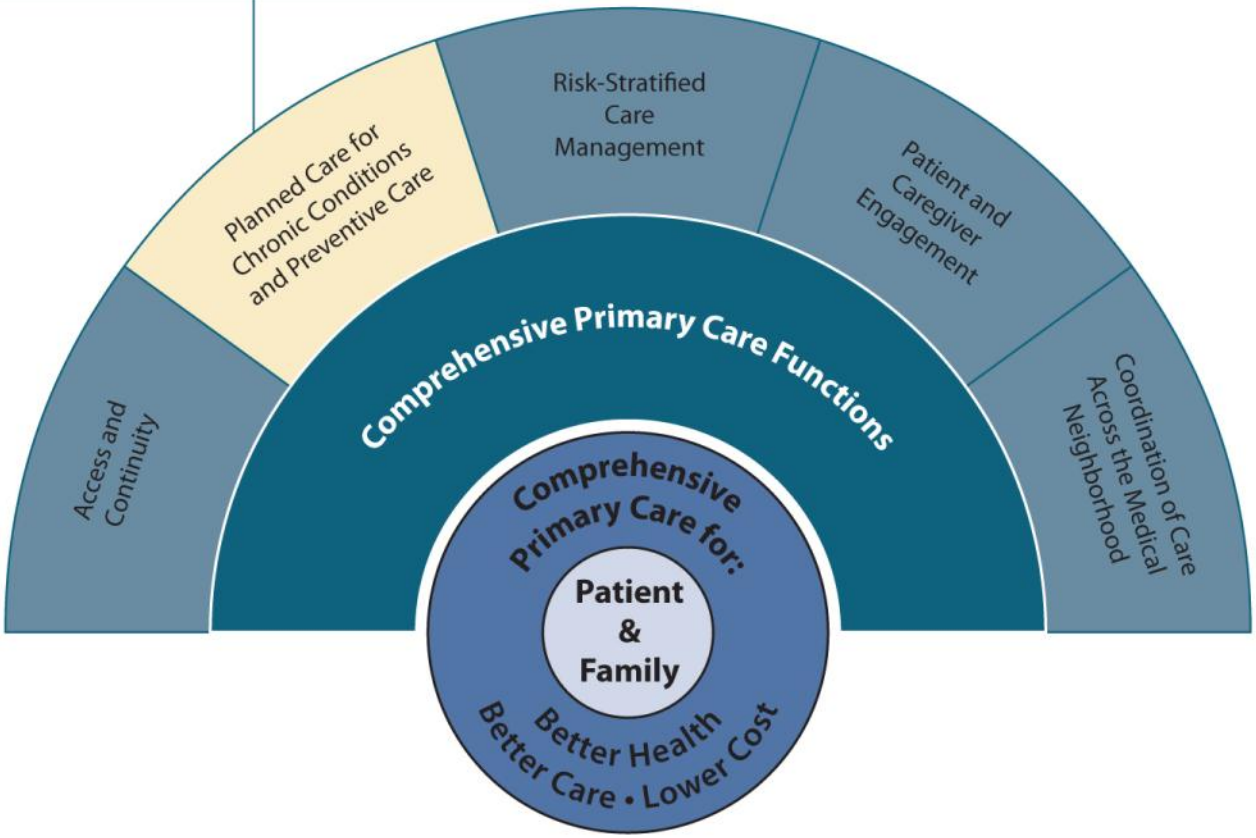
A. Use a personalized plan of care for patients at high risk for adverse health outcome or harm.

B. Proactively manage chronic and preventive care for empanelled patients.

C. Manage medications to maximize efficiency, effectiveness and safety.

D. Use team-based care to meet patient needs efficiently.

E. Offer integrated behavioral health services to support patients with behavioral health needs, dementia and poorly controlled chronic conditions.



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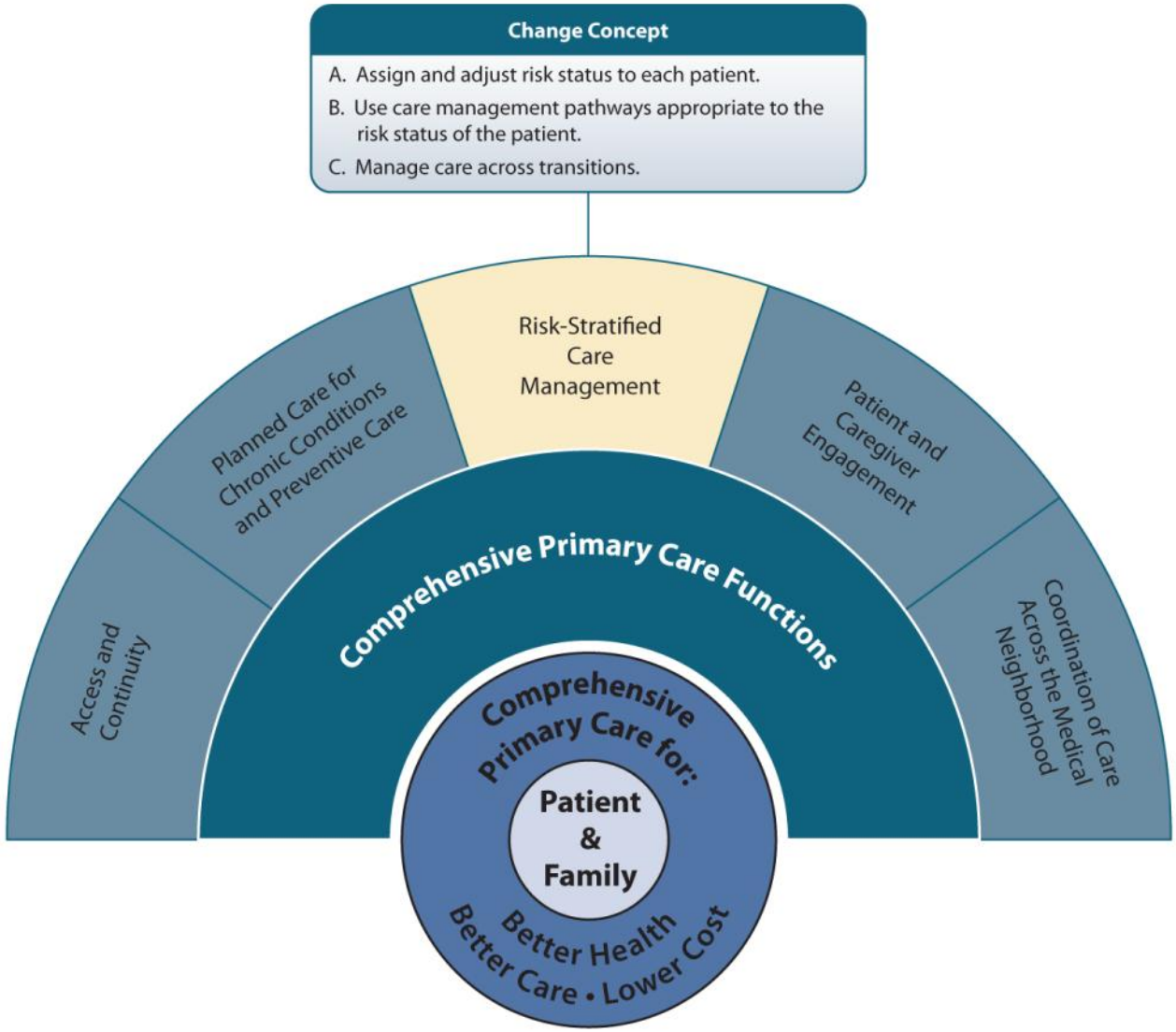

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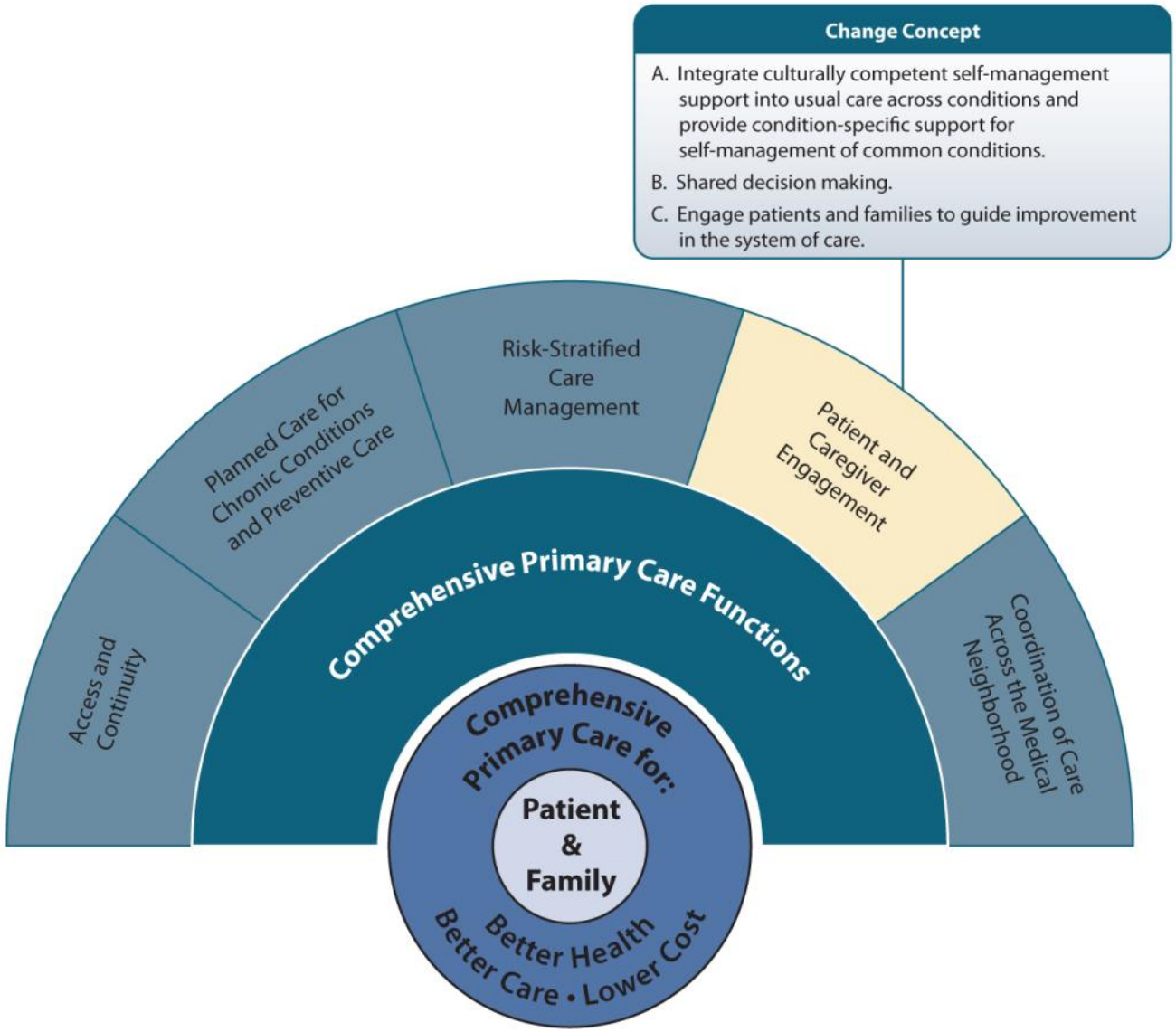

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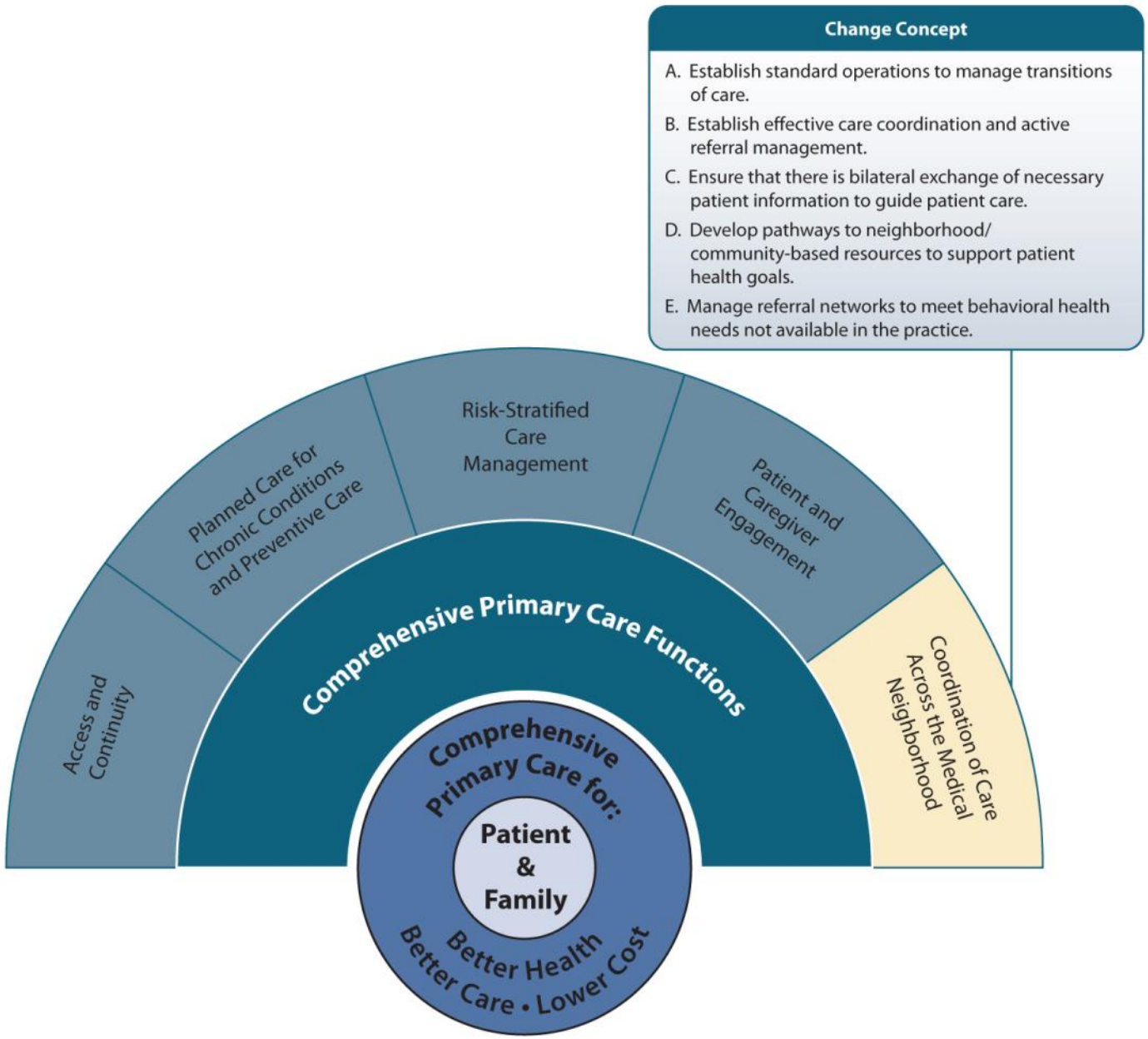

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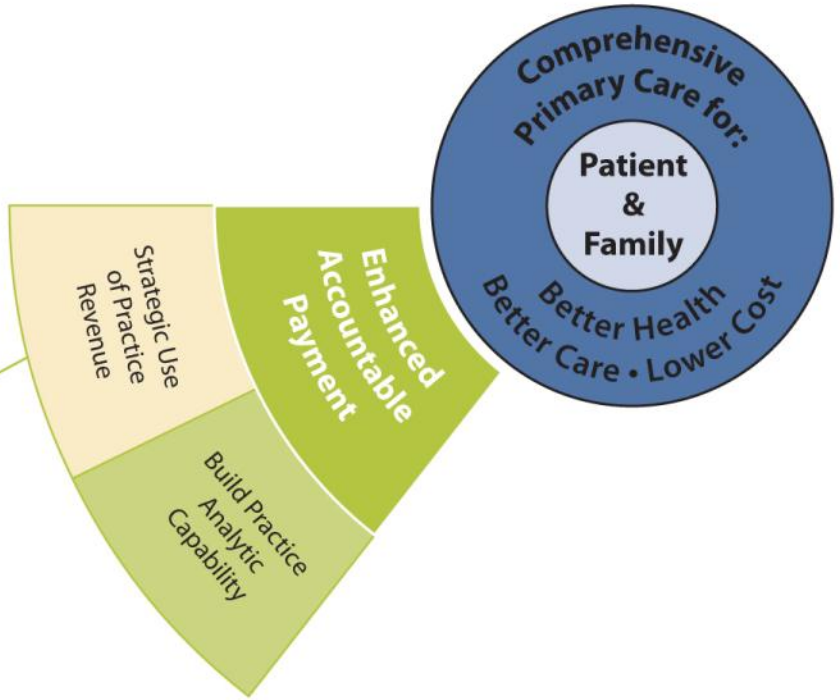
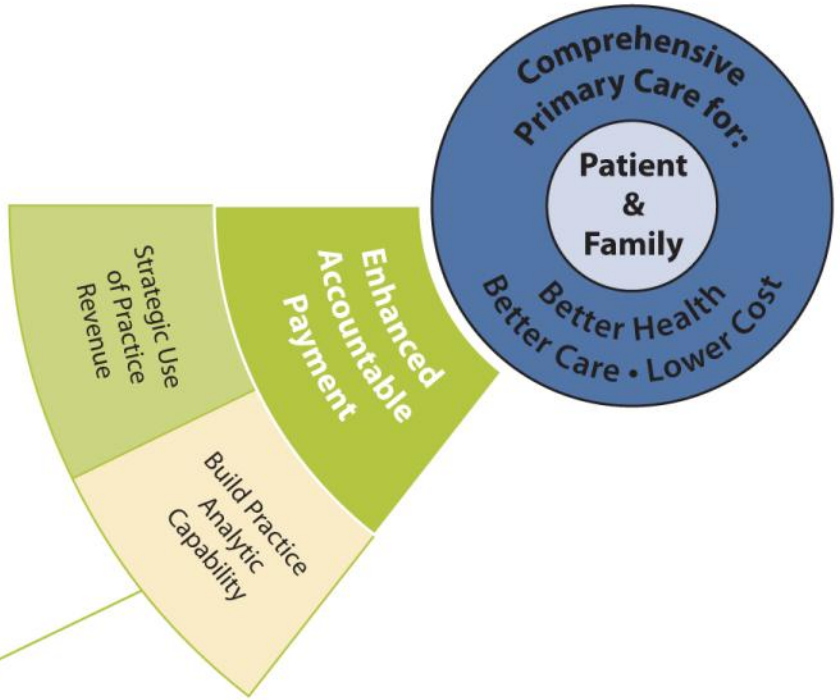


Change Concept

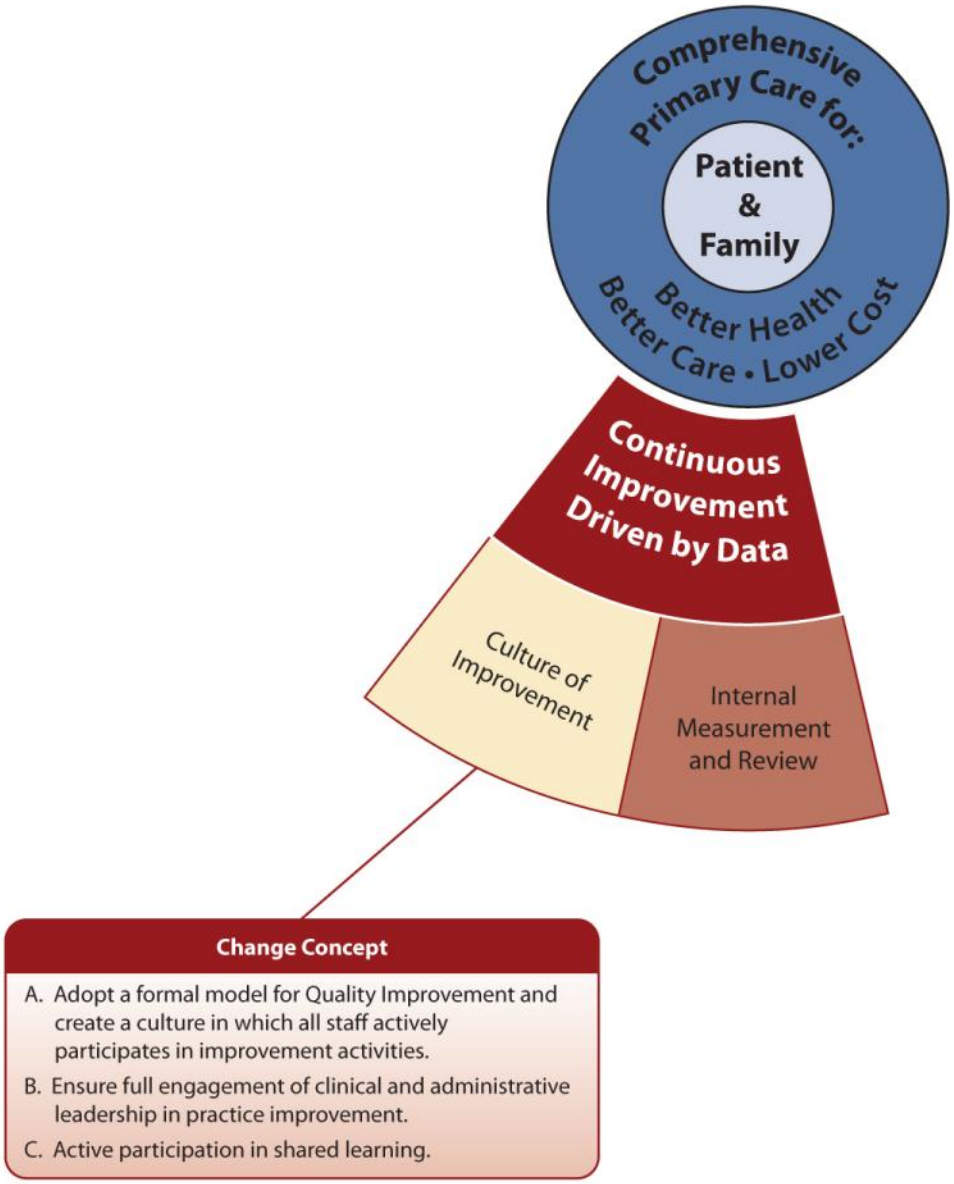
A. Use budgeting and accounting processes effectively to transform care processes and build capability to deliver comprehensive primary care.

B. Align practice productivity metrics and compensation strategies with comprehensive primary care.



Change Concept

A. Build the analytic capability required to manage total cost of care for the practice population.



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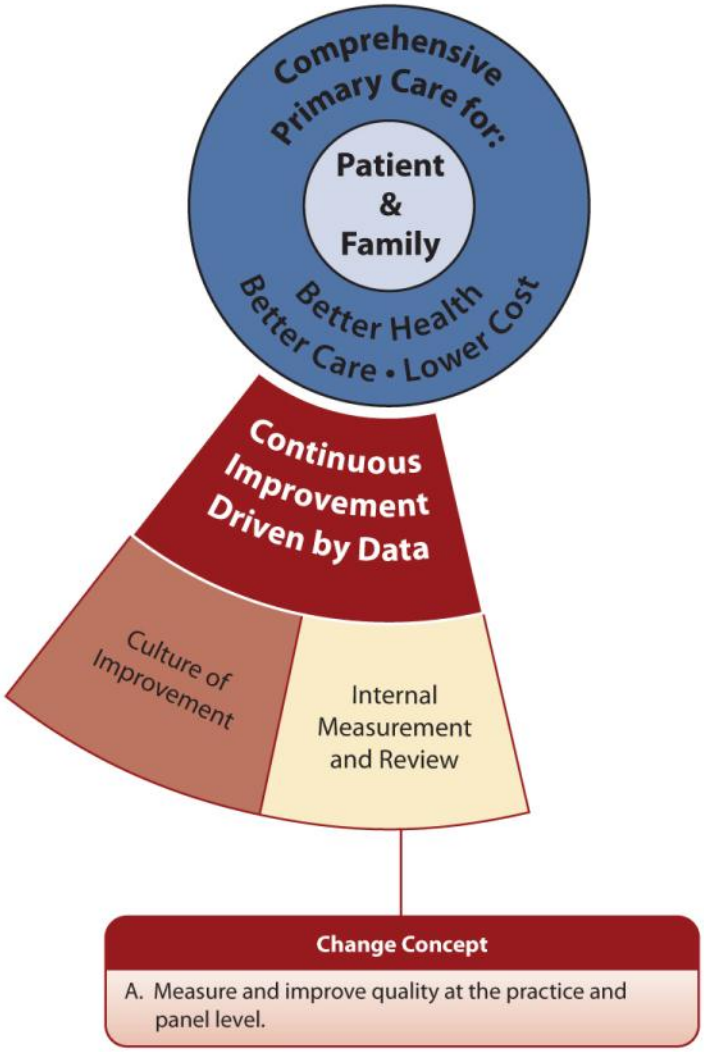
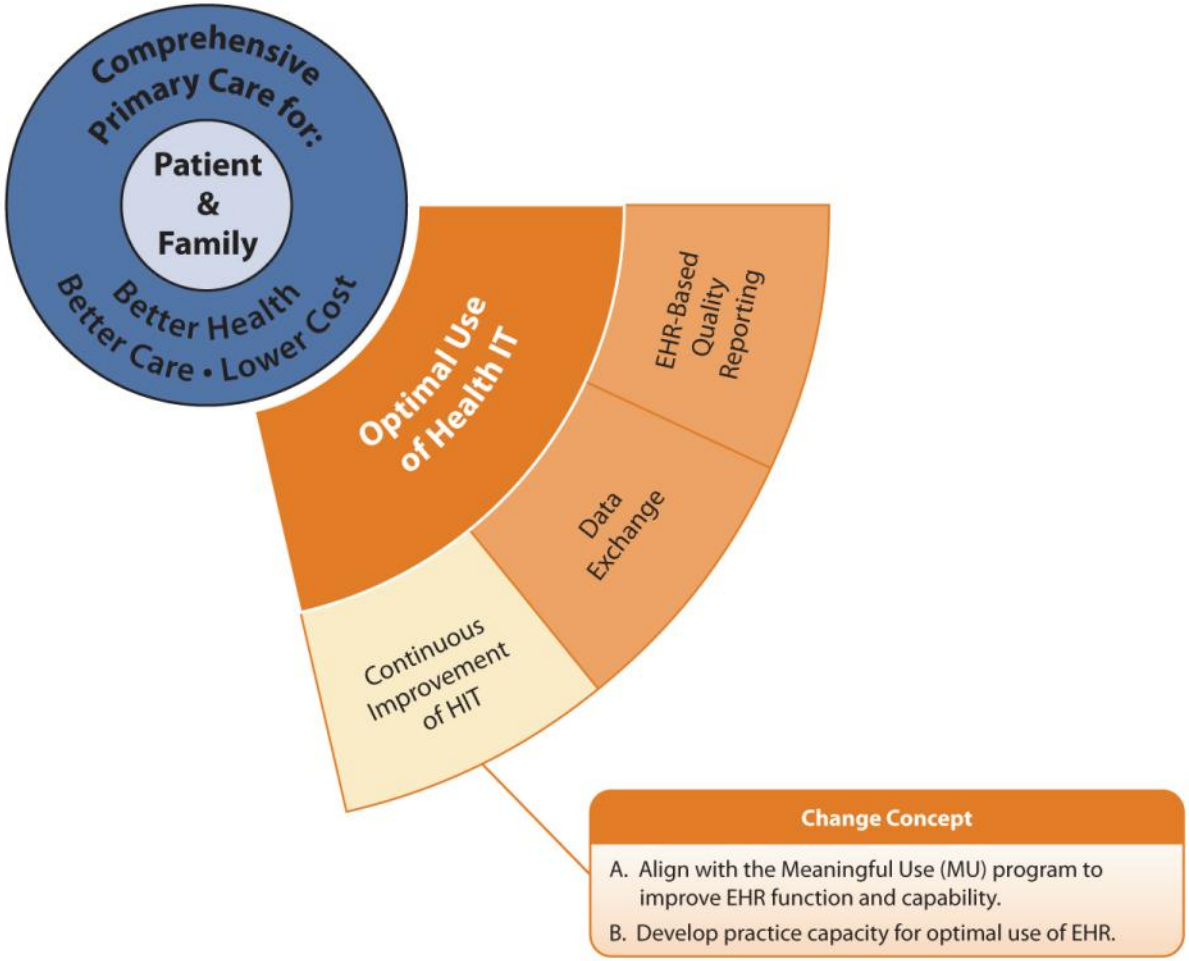
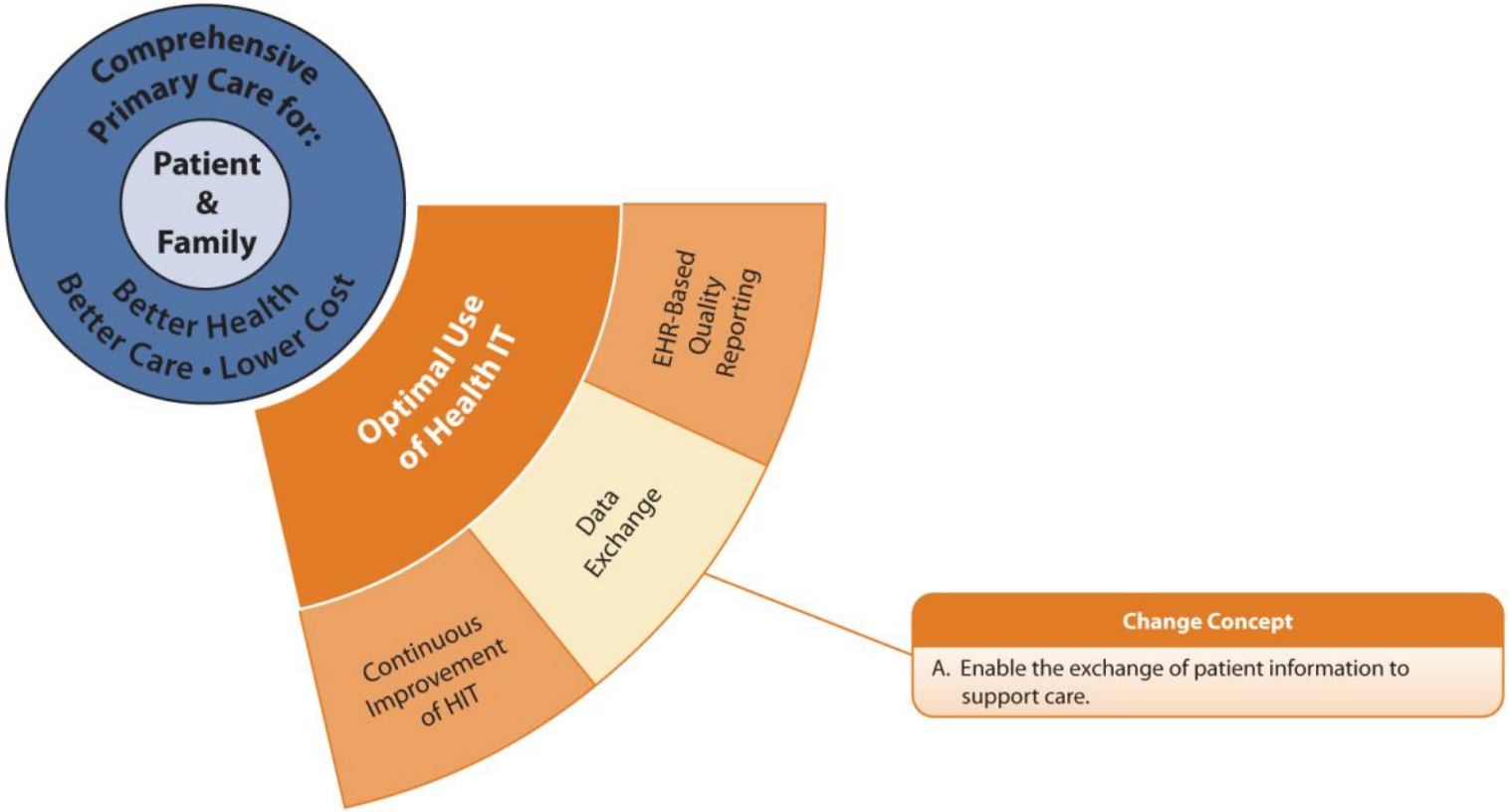
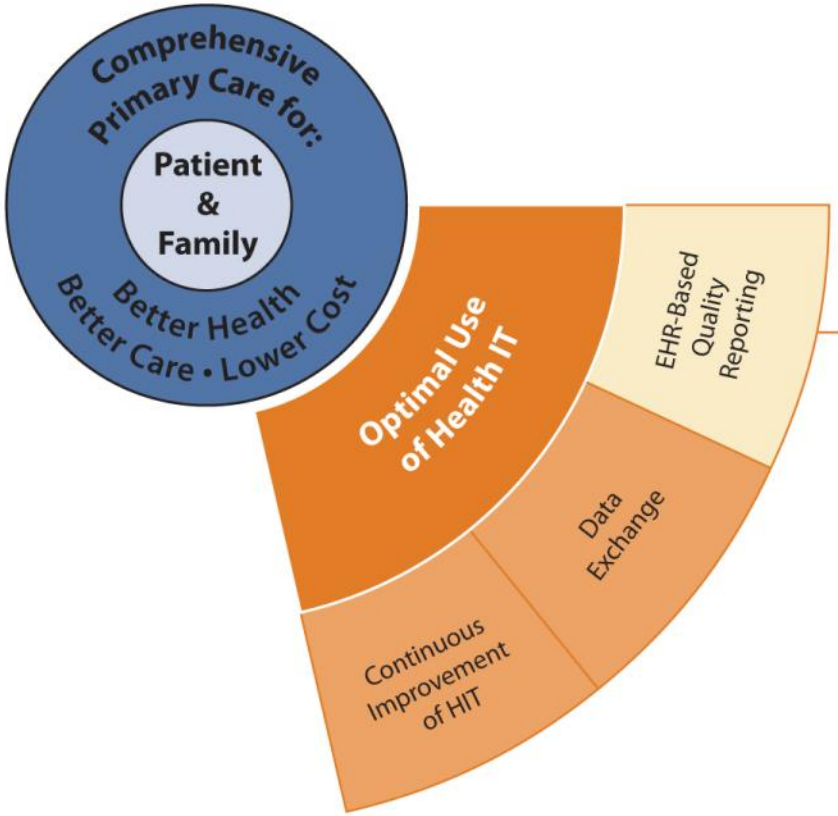

Comprehensive Primary Care for:
Patient & Family
Better Health
Better Care • Lower Cost
Continuous Improvement Driven by Data
Culture of Improvement
Internal Measurement and Review
Change Concept
A. Measure and improve quality at the practice and panel level.


Comprehensive Primary Care for:
Patient & Family
Better Health
Better Care • Lower Cost
Optimal Use of Health IT
EHR-Based Quality Reporting
Data Exchange
Continuous Improvement of HIT
Change Concept
A. Align with the Meaningful Use (MU) program to improve EHR function and capability.
B. Develop practice capacity for optimal use of EHR.


Comprehensive Primary Care for:
Patient & Family
Better Health
Better Care • Lower Cost
Optimal Use of Health IT
EHR-Based Quality Reporting
Data Exchange
Continuous Improvement of HIT
Change Concept
A. Enable the exchange of patient information to support care.



Change Concept

A. Develop the capability for practice- and panel-level quality measurement and reporting from the EHR.

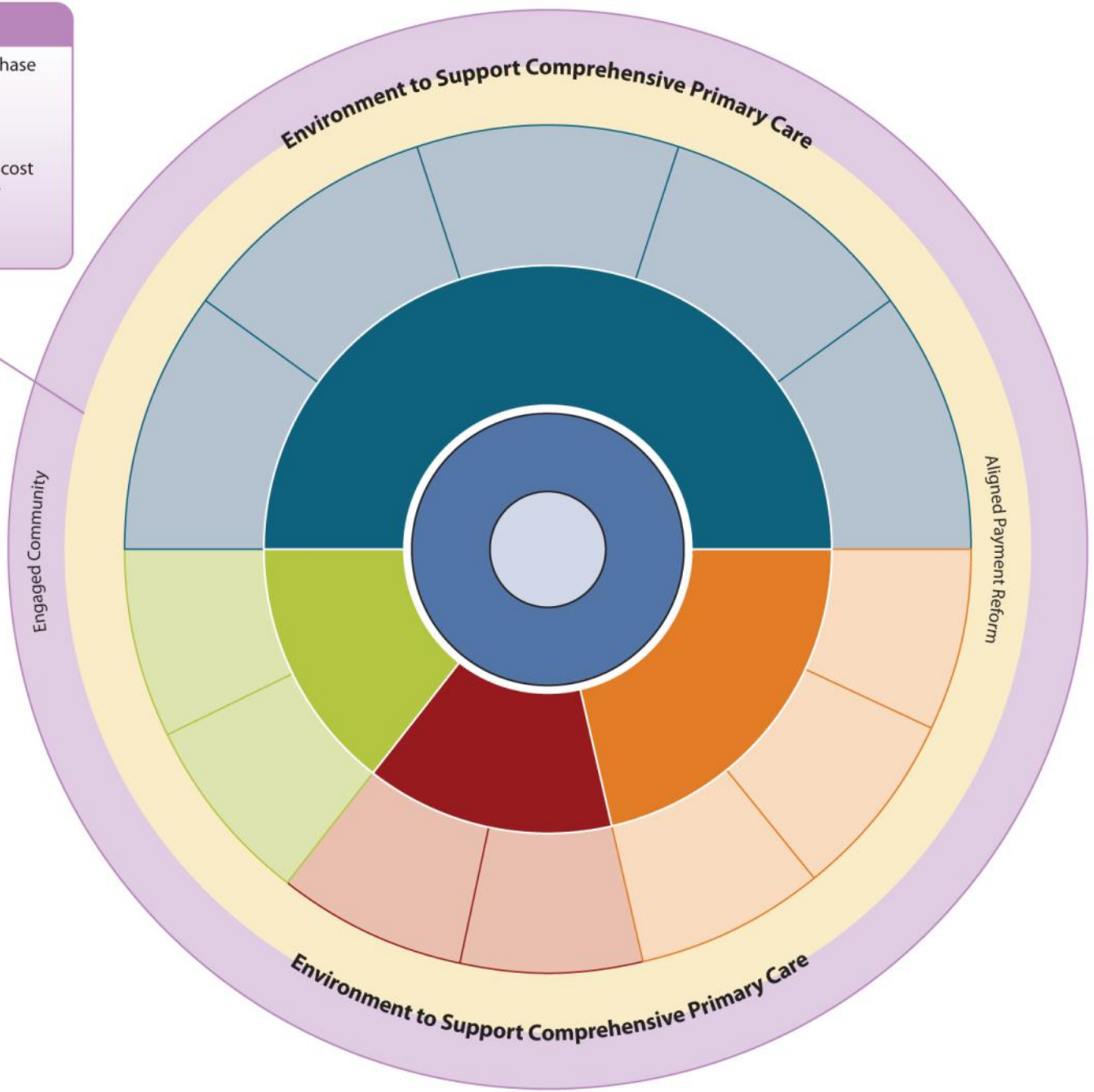
Change Concept

A. Use population-based payment to purchase comprehensive primary care services.

B. Provide actionable and timely cost and utilization data to practices.

C. Reward practice actions to reduce total cost of care through shared savings or other mechanism.

D. Align quality measures.



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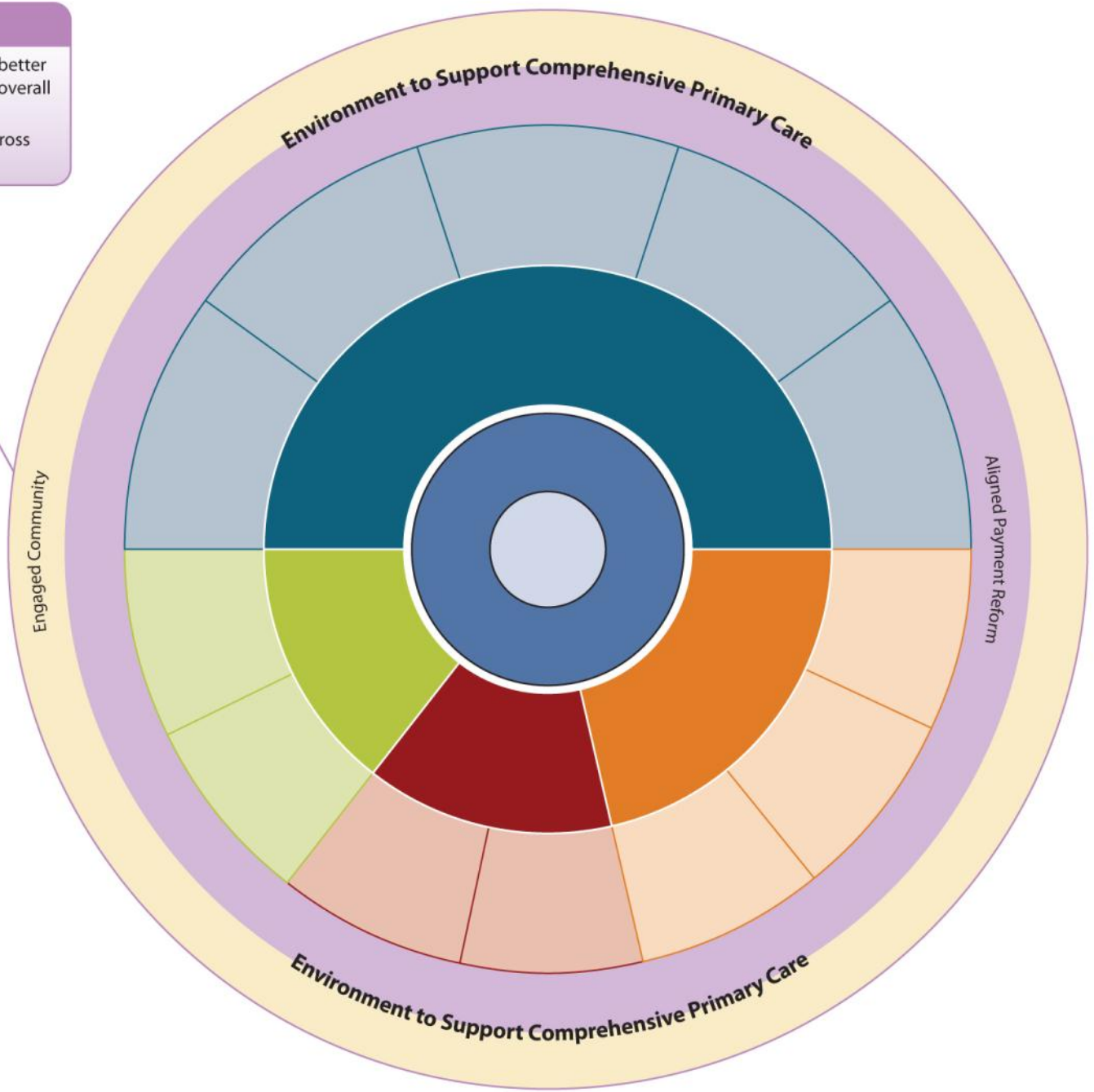
Change Concept

A. Engage stakeholders with an interest in better care, better health outcomes and lower overall cost of care in support of CPC practices.

B. Support processes that integrate care across the Medical Neighborhood.



October 2014