Comprehensive Primary Care Plus (CPC+)

A new model for primary care in America

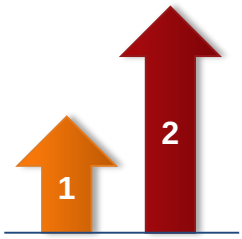
Strengthening primary care is critical to promoting health and reducing overall health care costs in the U.S. **CPC+** brings together Medicare, commercial insurance plans, and State Medicaid agencies to support primary care practices in transforming the way they care for patients.

How do CPC+ practices transform care delivery?

Practices participate in one of two program tracks. The track dictates the care delivery capabilities practices develop and the payment structure they receive.

Comprehensive Care

- Patient Access
- Care Management and Coordination
- Patient Engagement and Population Health



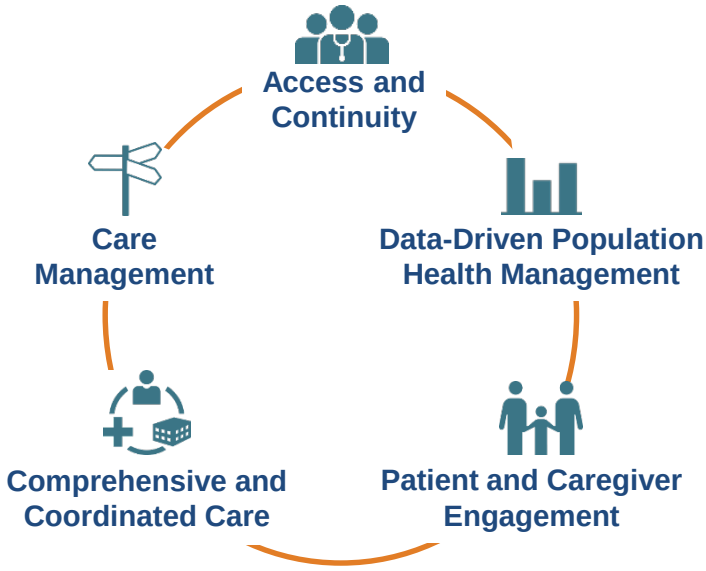
Capabilities and Payment by Track

Financial Support

- Care Management Payments
- Incentive Payments for Quality and Utilization
- Alternative to Fee-for-Service Payment Structure (in Track 2 only)

Comprehensive Primary Care Functions

Practices focus their efforts on the **Comprehensive Primary Care Functions**. Practices in both tracks employ the same functions to transform care delivery; however, the intensity and focus of delivery differ in each trac



Track 1 practices add these services to visit-based, FFS care. Track 2 practices redesign visit *and* non-visit based care, to increase the depth, breadth, and scope of care with particular focus on patients with complex needs.

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CPC+ Comprehensive Primary Care Plus

Examples of CPC+ Transformation Activities

Track 1

Track 2

Access and Continuity

- 24/7 patient access
- Assigned care teams
- Alternative care delivery approaches (e.g., eVisits, group visits, home visits)

Care Management

- Risk stratified patient population
- Short and long-term care management
- Care plans for high-risk chronic disease patients

Comprehensive and Coordinated Care

- Identifying high volume/cost specialists serving population
- Behavioral health integration
- Follow-up on patient hospitalizations
- Psychosocial needs assessment and inventory resources and supports

Patient and Caregiver Engagement

- Convening a Patient and Family Advisory Council
- Supporting patients' self-management of high-risk conditions

Data-Driven Population Health Management

- Analysis of payer reports to inform improvement strategy
- At least weekly care team review of all population health data

Please download the CPC+ Care Delivery Requirements for details about the CPC+ care delivery model.

For More Information:

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CPC+ Website

Care Delivery Video

CPC+ Comprehensive Primary Care Plus