

HHVBP Model Technical Assistance

Navigating Performance Feedback Reports: Interim Performance Reports and Annual Performance Reports

Live Event, August 25, 2022, 2pm ET

Question & Answer Segment

#	Question	Answer
1	Can anyone access the IPR and APR, or any other HHVBP-related reports?	<p>Only iQIES users authorized to view an HHA’s reports can access expanded HHVBP Model reports. For support with registration for iQIES, please contact the QIES/iQIES Service Center by phone at (800) 339-9313 or email iqies@cms.hhs.gov.</p> <p>There is an iQIES Onboarding Guide posted to the QIES Technical Support Office (QTSO): https://qtso.cms.gov/software/iqies/reference-manuals. The iQIES Onboarding Guide provides instructions regarding how to request a user role in iQIES.</p>
2	Where do I locate my home health agency’s reports in iQIES?	<p>Step by step instructions for accessing the expanded HHVBP Model reports are available on the Expanded HHVBP Model webpage in a downloadable resource called “Expanded HHVBP Model Reports – Access Instructions.” The Sample IPR and APR are available now on iQIES.</p> <p>Once logged into iQIES, use the drop-down menu to locate “My Reports,” then locate the specific file name for a home health agency’s performance feedback report.</p>
3	Which reports are available on iQIES now?	Currently, only the Sample Reports - for learning purposes only and not specific to your home health agency - are available on iQIES . A home health agency’s first IPR will be available in July 2023 and first APR will be available in August 2024.
4	What is the schedule for reports being available on iQIES?	CMS expects the first quarterly IPR of the expanded HHVBP Model will be available in July 2023. Subsequent reports will be available quarterly. CMS expects to publish the Annual Performance Reports in iQIES in August of each year, starting in August 2024.
5	How will I know when my home health agency’s report is available?	<p>CMS will notify each competing home health agency via email when a report is available. The IPR and APR will be available to each competing home health agency through iQIES.</p> <p>iQIES users authorized to view a home health agency’s OASIS Quality report will be notified via email (GovDelivery) of the distribution of HHVBP reports. For security reasons, CMS does not email these reports to HHAs, nor does CMS notify users of report availability when they log into iQIES.</p>

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6	If I am unable to locate my home health agency's report in iQIES, where should I seek assistance?	For assistance with accessing reports in iQIES, please email iQIES@cms.hhs.gov or phone 1 (800) 339-9313. Additional information is also located on the iQIES Help webpage .
7	If I have questions about the data and information in my home health agency's IPR or APR, who can answer my question(s)?	For questions related to sufficient data and the content of the performance feedback reports in the expanded HHVBP Model, please email HHVBPquestions@lewin.com .
8	How will I know my home health agency's cohort assignment?	The cohort assignment will be located in the heading on each tab of both the Interim Performance Report and the Annual Performance Report. Your home health agency's cohort will be one of the two nationwide cohorts: "larger-volume" or "smaller-volume."
9	Our home health agency is small. If we do not have sufficient data to meet the criteria for a measure, how will that appear in the expanded HHVBP Model Performance Feedback Reports?	A dash (-) will appear in place of a value in the reports when data are not available. A dash (-) indicates no data available. Measures with no data available are excluded from the TPS calculation.
10	When will my home health agency's baseline data be available?	CMS will provide baseline data to each competing agency as soon administratively possible. The CY 2023 HH PPS proposed rule [CMS-1766-P] contains information available to the public at this time, and can be found at https://www.cms.gov/medicare/medicare-fee-service-payment/homehealthpps/home-health-prospective-payment-system-regulations/cms-1766-p . Once finalized, CMS will share additional information through resources available on the Expanded HHVBP Model webpage .
11	Will these reports be publicly available?	The HHA-specific IPR and APR are confidential to a home health agency. Only iQIES users authorized to view an HHA's reports can access expanded HHVBP Model reports. Public reporting of performance data for the expanded HHVBP Model will begin with the CY 2023 performance year/CY 2025 payment year. Data will be available to the public on a CMS website on or after December 1, 2024, the date by which CMS will issue the CY 2023 Final APR to each competing HHA. CMS will follow the same approximate timeline for publicly reporting the payment adjustment for the upcoming calendar year, as well as the related performance data.

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12	On the TNC Change Reference tab, does the list of OASIS items refer only to the OASIS items or also to measures?	<p>On the TNC Change Reference tab, the list on the far left includes the nine (9) OASIS items used to calculate the two (2) TNC Change measures. Specifically, there are three (3) OASIS items – Toilet Transferring, Transferring, and Ambulation/Locomotion - used to calculate the TNC Change in Mobility measure, and there are six (6) OASIS items – Grooming, Upper Body Dressing, Lower Body Dressing, Bathing, Toileting Hygiene, and Feeding or Eating - used to calculate the TNC Change in Self-Care measure.</p> <p>The data shown in the table present the <i>changes</i> in OASIS Item Responses between Start of Care or Resumption of Care, and End-of-Care, as a percent of the eligible quality episodes. The home health agency can also compare their agency with the average for their cohort by reviewing the table.</p> <p>It is important to note that the methodology for calculating these two measures takes into account patients who may not have goals for improvement.</p>
13	What is the relationship between HHVBP performance and Star Ratings?	<p>The expanded HHVBP Model and the Home Health Quality of Patient Care and Patient Survey Star Ratings are different CMS initiatives that in some cases share some quality measures. These CMS initiatives provide separate reports specific to the initiative. Quality improvement efforts can help positively impact an agency’s reported quality measures across multiple initiatives.</p>