

<b>CMS Manual System</b>	<b>Department of Health &amp; Human Services (DHHS)</b>
<b>Pub 100-20 One-Time Notification</b>	<b>Centers for Medicare &amp; Medicaid Services (CMS)</b>
<b>Transmittal 2244</b>	<b>Date: February 1, 2019</b>
	<b>Change Request 11154</b>

**SUBJECT: Multi-Carrier System (MCS) Analysis Change Request (CR) to create Application Program Interfaces (APIs) for Letter Writing**

**I. SUMMARY OF CHANGES:** This CR will complete the analysis necessary to create a design document to identify the necessary activities associated with creating APIs that would provide the Part B Medicare Administrative Contractors (MACs) the information needed to generate letters using another letter writing system other than The Automated Correspondences System (TACS).

This is consistent with a part of the Centers for Medicare & Medicaid Services (CMS) modernization strategy, which is to enable business operations to open up the data to allow MACs to innovate.

**EFFECTIVE DATE: July 1, 2019**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: July 1, 2019**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

<b>R/N/D</b>	<b>CHAPTER / SECTION / SUBSECTION / TITLE</b>
N/A	N/A

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

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**SUBJECT: Multi-Carrier System (MCS) Analysis Change Request (CR) to create Application Program Interfaces (APIs) for Letter Writing**

**EFFECTIVE DATE: July 1, 2019**

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**I. GENERAL INFORMATION**

**A. Background:** Part of CMS’s modernization strategy is to enable flexibility, agility, and innovation in Medicare Administrative Contractors (MAC) business operations. The creation of APIs that allow dynamic access to data is part of this effort. The purpose of this CR is to complete the analysis necessary to create a report that documents the necessary activities and requirements to create API(s) that would provide the Part B MACs the data needed to generate letters using the system of their choice, rather than The Automated Correspondence System (TACS), which is currently offered through the MCS system.

**B. Policy:** N/A

**II. BUSINESS REQUIREMENTS TABLE**

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

Number	Requirement	Responsibility									
		A/B MAC			D M E M A C	Shared- System Maintainers				Other	
		A	B	H H H		F I S S	M C S	V M S	C W F		
11154.1	The contractor shall complete the analysis necessary to determine the effort and actions that would be required by the shared system maintainer to create APIs that can support the MAC's ability to produce letters, in lieu of the MCS-provided TACS.						X				
11154.2	The shared system maintainer shall schedule meetings, as needed, with the Part B MACs and CMS to assist in the analysis needed to determine the changes necessary for the creation of APIs to be used by the Part B MACs.		X				X				
11154.2.1	The contractor shall hold a maximum of five (5) one-hour calls between February 15, 2019 and March 14, 2019.		X				X				
11154.2.2	MCS shall take minutes from the calls and document them in the post issued section of Echimp within three (3) business days of the call.						X				

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared-System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
11154.2.3	All Part B MACs shall send the names and emails to MCS for the individuals that will be participating in the call, no later than February 7, 2019.		X							
11154.3	The contractor shall document the results of the analysis in a report to CMS, within 30 business days of the last call with the MACs. The contractor shall include in this report, at a minimum:  1. Proposed business requirements for the necessary MCS software changes for an implementation CR.  2. Estimate of hours for the MCS software changes.  3. Assumptions and questions.					X				
11154.3.1	MCS shall send the analysis document to the following CMS email addresses:  FEDMCS@cms.hhs.gov  Bonnie.Hockaday@cms.hhs.gov					X				

### III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E M A C	C E D I
		A	B	H H H		
	None					

### IV. SUPPORTING INFORMATION

**Section A: Recommendations and supporting information associated with listed requirements: N/A**

*"Should" denotes a recommendation.*

<b>X-Ref Requirement Number</b>	<b>Recommendations or other supporting information:</b>
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**Section B: All other recommendations and supporting information: N/A**

## **V. CONTACTS**

**Pre-Implementation Contact(s):** Bonnie Hockaday, 410-786-1422 or [bonnie.hockaday@cms.hhs.gov](mailto:bonnie.hockaday@cms.hhs.gov) , Kathy Campion, 410-786-4706 or [Kathy.Campion@cms.hhs.gov](mailto:Kathy.Campion@cms.hhs.gov)

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

## **VI. FUNDING**

### **Section A: For Medicare Administrative Contractors (MACs):**

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