

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 2290	Date: May 3, 2019
	Change Request 10722

SUBJECT: User CR: ViPS Medicare System (VMS) - New Standard Paper Remittance (SPR) Files for Use on Durable Medical Equipment Medicare Administrative Contractors (DME MAC) Web Portals

I. SUMMARY OF CHANGES: The purpose of this Change Request (CR) is to implement a new process that will generate facsimile SPRs that correspond to all Electronic Remittance Advices (ERAs) generated in VMS. This new process will provide SPR files to the DME MACs for use on their Web Portals. This will improve customer satisfaction by allowing providers on-demand method to retrieve their SPRs.

EFFECTIVE DATE: October 1, 2019

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: October 7, 2019

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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I. GENERAL INFORMATION

A. Background: CMS provided guidance to the MACs to encourage provider use of MAC Internet-based provider portals. This includes the capability to view/print/download a remittance advice. In support of this effort, the DME MACs require the creation of new SPR files from VMS.

Currently, providers have to request DME MACs to send a duplicate copy of a Remittance Advice (RA) in the SPR format or use additional reader software to have an easily readable view of the RA. When ERAs are generated, the provider must download the file, and run the file through the reader software to view or print the RA in the SPR format. With the implementation of this CR, the VMS maintainer will create a new process that will generate facsimile SPRs that correspond to all ERAs generated in VMS. This new process will provide SPR files to the DME MACs for use on their Web Portals and improve customer satisfaction by allowing providers an on-demand method to retrieve their SPRs.

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility									
		A/B MAC		D M E	Shared- System Maintainers				Other		
		A	B		H H H	M A C	F I S S	M C S		V M S	C W F
10722.1	Effective with the Implementation Date of this CR, the contractor shall implement a new process to generate facsimile SPR files corresponding to all ERAs generated in the VMS. The new process shall create a single remit image file and a single AFP format file. This new process does not require any changes to, or addition of SPR reporting, as no mailings will occur from the records within this new file. Checks will not be generated as part of this new process.								X		
10722.1.1	The contractor shall display the wording "FACSIMILE" in the upper right-hand corner of the SPR where current SPRs display the value "MEDICARE". FACSIMILE will be used to distinguish this new image file version of the SPR from the existing "Office Copy" and "Duplicate"								X		

Number	Requirement	Responsibility								
		A/B MAC		H H H	D M E M A C	Shared- System Maintainers				Other
		A	B			F I S S	M C S	V M S	C W F	
	remittances currently generated in VMS by request of a DME MAC or Unified Program Integrity Contractor (UPIC)/ Zone Program Integrity Contractors (ZPICs) operators.									
10722.1.2	The contractor shall mask the Health Insurance Claim Number (HICN) on the new SPR as defined in CR 11112.							X		
10722.2	The contractor shall generate the new files of SPRs for a true “production” ERA only and shall not create “test” format ERAs, currently generated for receivers of the ERA to verify their handling of ERAs when they are transitioning to a new X12 version (e.g. 4010 to 5010).							X		
10722.3	The contractor shall generate the new file of SPRs for receivers that are currently receiving both ERAs and SPRs due to the 45-day transition period.							X		

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility					
		A/B MAC			D M E M A C	C E D I	I
		A	B	H H H			
	None						

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A
"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Stacey Ndelle, 410-786-8208 or Stacey.Ndelle@cms.hhs.gov, Kay Curry, 410-786-1801 or Kay.Curry@cms.hhs.gov.

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0