CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 1559	**Date: November 5, 2015**
	Change Request 9422

SUBJECT: Shared System Enhancement 2015: Modify Purged Claim History to Improve Efficiency

I. SUMMARY OF CHANGES: The purpose of this change request is that the Centers for Medicare & Medicaid Services is requesting that Multi-Carrier System (MCS) maintainer implement a process of recalling purged claim history records back into active system use. A/B Medicare Administrative Contractors will use this process to support claim reopening and other claim adjustment processing. The change will improve the efficiency of the process in terms of files, system memory and job runtime.

EFFECTIVE DATE: April 1, 2016
*Unless otherwise specified, the effective date is the date of service.
IMPLEMENTATION DATE: April 4, 2016

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)
R=REVISED, N=NEW, D=DELETED-*Only One Per Row*.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:
For Medicare Administrative Contractors (MACs):
The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

Pub. 100-20	Transmittal: 1559	Date: November 5, 2015	Change Request: 9422

SUBJECT: Shared System Enhancement 2015: Modify Purged Claim History to Improve Efficiency

EFFECTIVE DATE: April 1, 2016
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I.   GENERAL INFORMATION

A.   Background: The Centers for Medicare & Medicaid Services is requesting that Multi-Carrier System (MCS) maintainer implement a process of recalling purged claim history records back into active system use. A/B Medicare Administrative Contractors will use this process to support claim reopening and other claim adjustment processing. The change will improve the efficiency of the process in terms of files, system memory and job runtime. To provide context, claims in the MCS application are periodically archived from the MCS online claim history files. Archiving reduces resource utilization and maintains system performance. Archived claim history records are only available for post-payment processing after being recalled from the claim archive files. When the business need arises, archived claim records may be recalled and added back to the MCS online claim history files, where they are available for adjustment processing.

This change will significantly reduce the overhead, complexity, and run-time associated with Archived History Pull Request jobs. The change in architecture eliminates the need to obtain large amounts of storage for each job to execute; it mitigates the risk of incurring cycle abends when the system does not have the memory available to accommodate the large storage requests. Run-time and Central Processing Unit use for each job will be reduced by eliminating the need to evaluate every purged history claim for a given Provider Pull Request. The change can mean a difference between processing a few thousand purged claim records versus processing hundreds of thousands. The change also eliminates the need for the Virtual Data Centers (VDCs) to maintain 21 generations of every purged history receipt-year file. There are currently 24 different purged history receipt-year files, each one requiring 21 cataloged generations, for a total of 504 cataloged files. This enhancement eliminates the need to retain this large number of cataloged files, and simplifies on-going maintenance of the 22 batch jobs that process against the purged history data.

B.   Policy: N/A

II.   BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
9422.1	The Contractor shall modify the annual history purge process to accommodate more efficient storage of the purged data, and easier access to the purged data.						X			VDCs
9422.2	The Contractor shall modify the purged history retrieval process to streamline the accessing of the						X			VDCs

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	data and minimize MCS cycle processing time.									
9422.3	The Contractor shall remove the limitation of 10,000 claim records retrieved within the nightly cycle.						X			VDCs

III.   PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			DME MAC	CEDI
		A	B	HHH		
	None					

IV.   SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:
	N/A

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Rae Ann Sprecher-Frey, 410-786-3110 or rae.sprecher-frey@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):
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be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

ATTACHMENTS: 0