EHR Hospital Transition Overview

December 5, 2017
1:00 – 2:30 p.m. ET

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

DEPARTMENT OF HEALTH & HUMAN SERVICES · USA

Agenda

Topic
2018 Electronic Health Record Incentive Program Attestation Process for Medicare Eligible Hospitals and Critical Access Hospitals
QualityNet Registration and Attestation
QualityNet Submission of Meaningful Use Objectives and Clinical Quality Measures
Questions

2018 Medicare Electronic Health Record Attestation Process for Eligible Hospitals and Critical Access Hospitals

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What is Changing?

- For **Medicare eligible hospitals and critical access hospitals (CAHs)**, the Electronic Health Record (EHR) Incentive Program attestation process will migrate from the Medicare & Medicaid EHR Incentive Program Registration and Attestation System to QualityNet Secure Portal (QNet).

- Beginning January 2, 2018, eligible hospitals and CAHs can submit their 2017 EHR attestations as well as future attestations, along with their quality attestations in one place.

- CAHs that attest to CMS for the EHR Incentive Program using QNet will also have the option to manually or electronically attest to CMS for Clinical Quality Measures (CQMs) using QNet.

What is Changing?

- The Registration and Attestation System will still be available for **Medicaid eligible hospitals**. Medicaid-only hospitals should contact their state Medicaid agencies for specific information on how to attest.

- Prior year attestations will be *view only* for Medicare eligible hospitals and CAHs after **December 31, 2017**.

- **Hospitals and CAHs attesting for both Medicare and Medicaid** (as dually-eligible hospitals) will register and attest for Medicare on the QNet portal and update and submit registration information in the Medicare & Medicaid EHR Incentive Program Registration and Attestation System.

What Do You Need to Do?

- On October 1, 2017, CMS opened the new user enrollment registration on the QNet portal.

- You can take one of two actions:
  1. **If you don't have an account on QNet** already from previous CQM submissions, you'll need to create a new one before you attest.
     - For help with enrollment, review the QNet Enrollment User Guide on the CMS.gov Eligible Hospital Information webpage.
  2. **If you or the person/department at your hospital who usually submits EHR data already has an account**, you'll need to update that existing account by adding the "MU" role before attestation.

When Can You Attest?

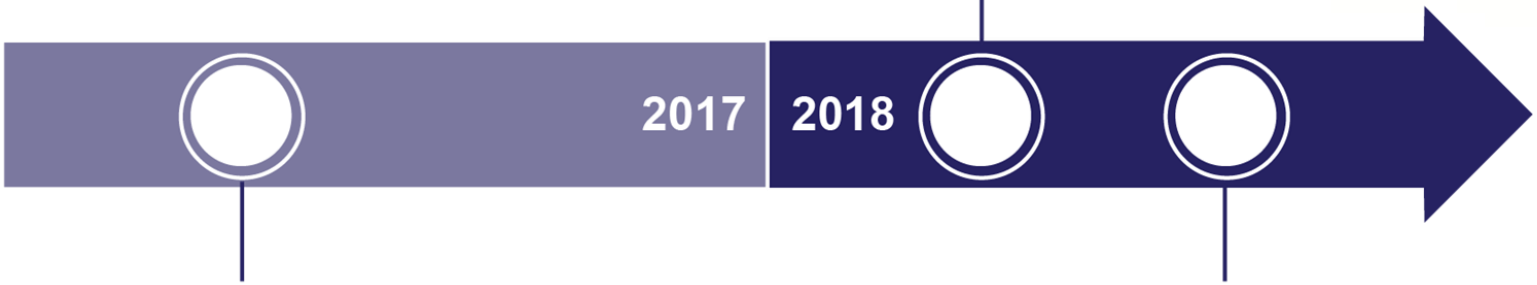
- On January 2, 2018, QNet will be open for 2017 Medicare EHR Incentive Program attestation.

- If you have authorized a surrogate to attest for you, they will need to create their own QNet account to attest using your data.

- At this time, vendors will not be able to electronically attest on behalf of hospital clients.

Key Dates and Milestones

January 2, 2018
- Attestation period begins
- QNet system opens for eligible hospitals and CAHs



October 1, 2017
- Eligible hospitals and CAHs new to QNet can enroll
- Eligible hospitals and CAHs that are existing QNet users can add MU role to accounts

February 28, 2018
- Attestation period ends

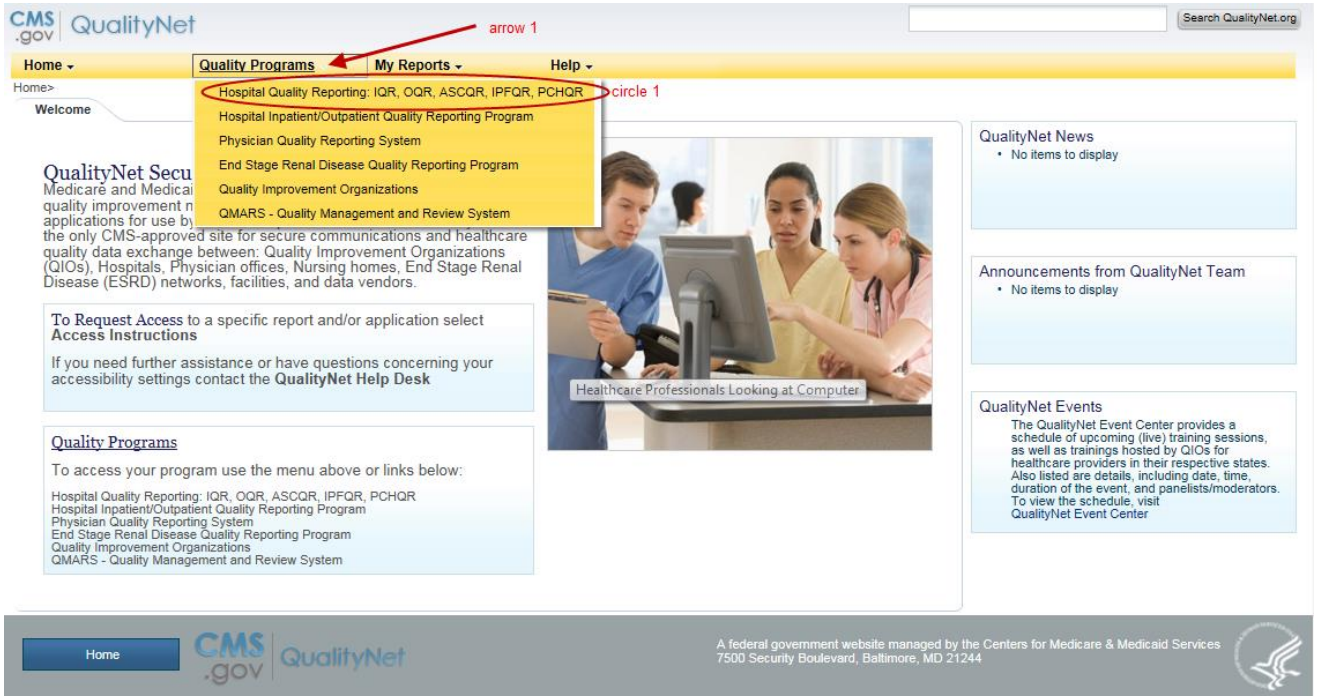
Hospital Transition Resources

- CMS.gov Eligible Hospital Information page
- QualityNet Enrollment User Guide
- Hospital Transition Overview Fact Sheet

QualityNet Registration and Attestation

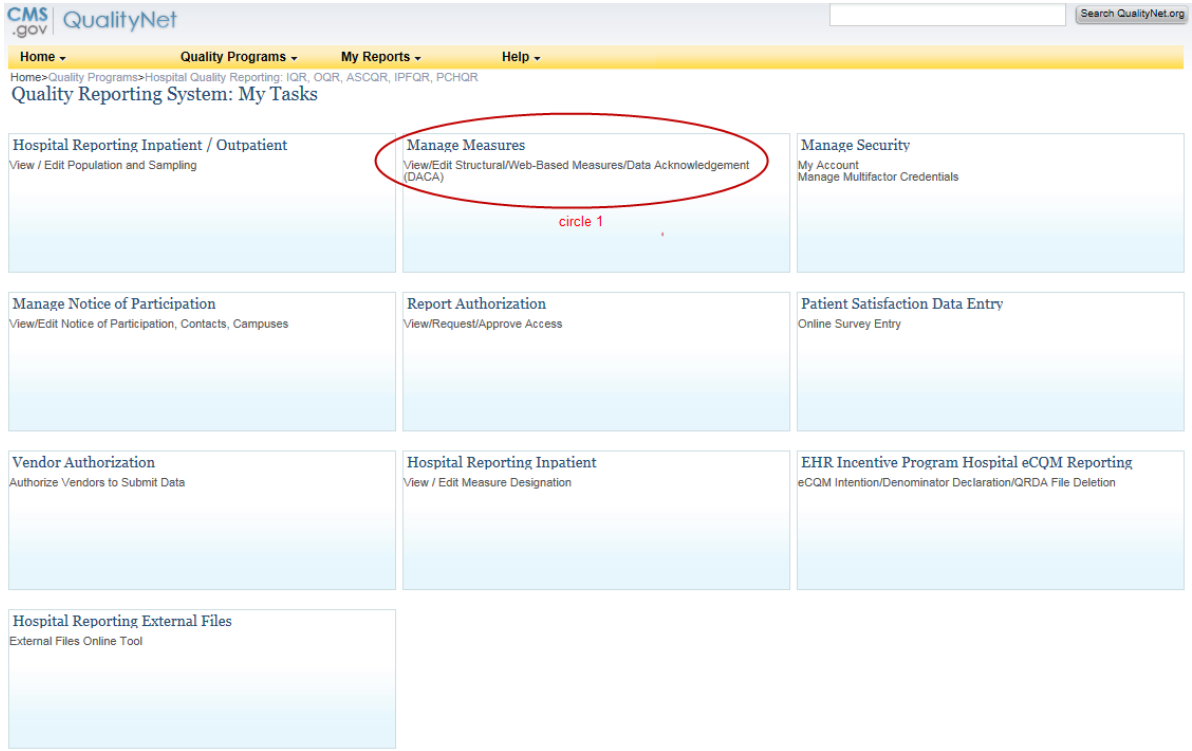
Registration on QNet

- After logging in, click “Hospital Quality Reporting IQR, OQR, ASCQR, IPFQR, PCHQR” from the Quality Programs dropdown on the QualityNet page.



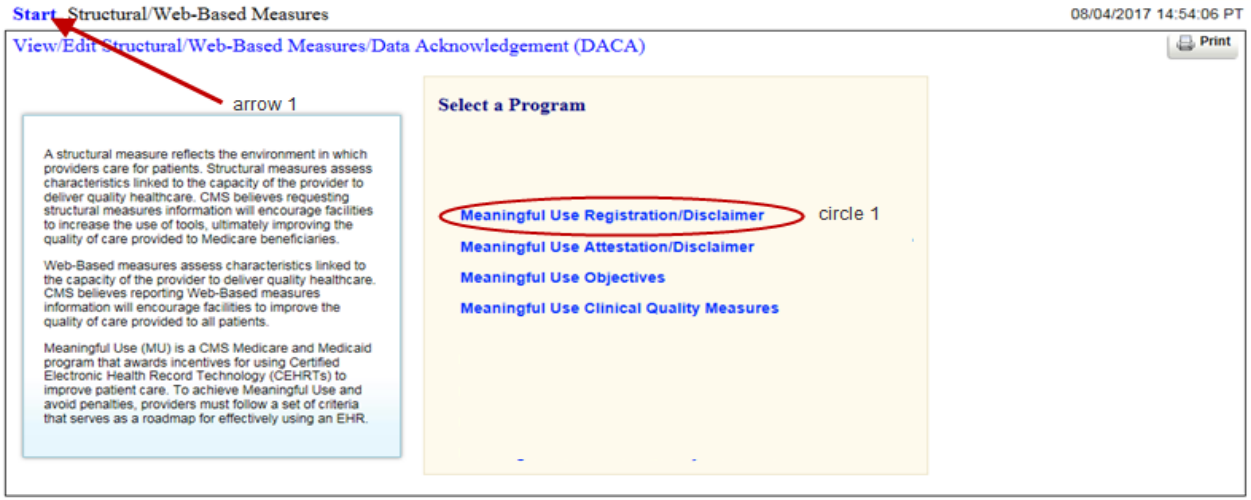
Registration on QNet

- Click “View/Edit/Structural/Web-Based Measures/Data Acknowledgement (DACA)” under “Manage Measures.”



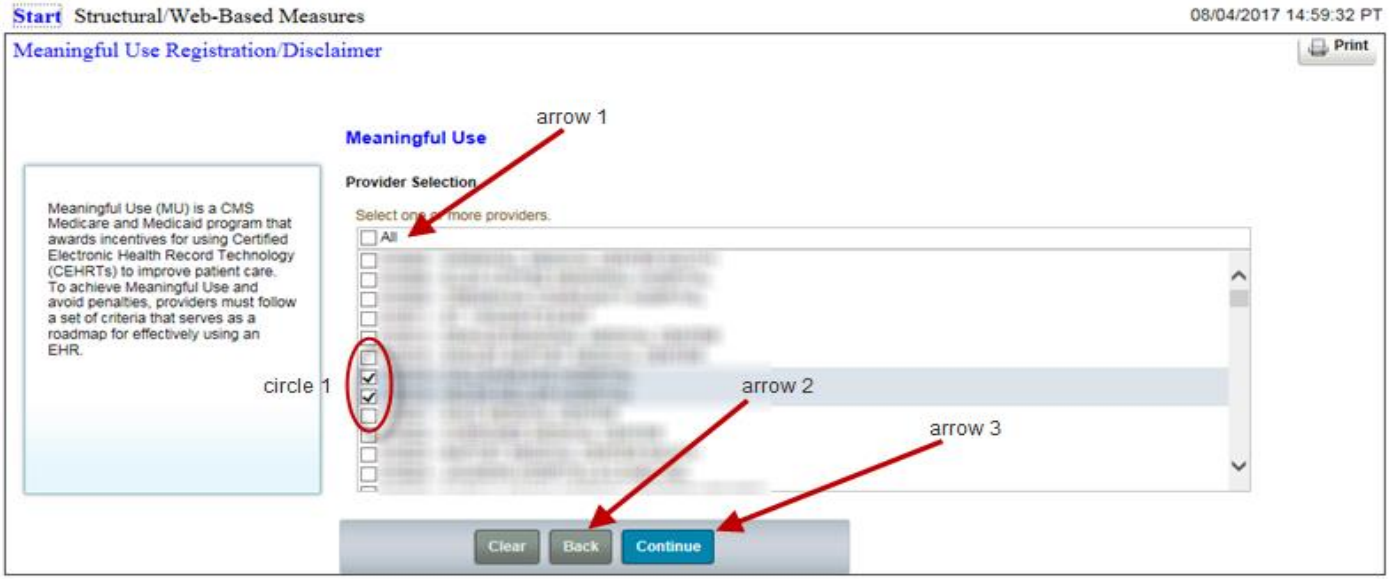
Registration on QNet

- Click “Meaningful Use Registration/Disclaimer.”
- To select another link-name option, click the “Start” tab in the upper left corner of the screen.



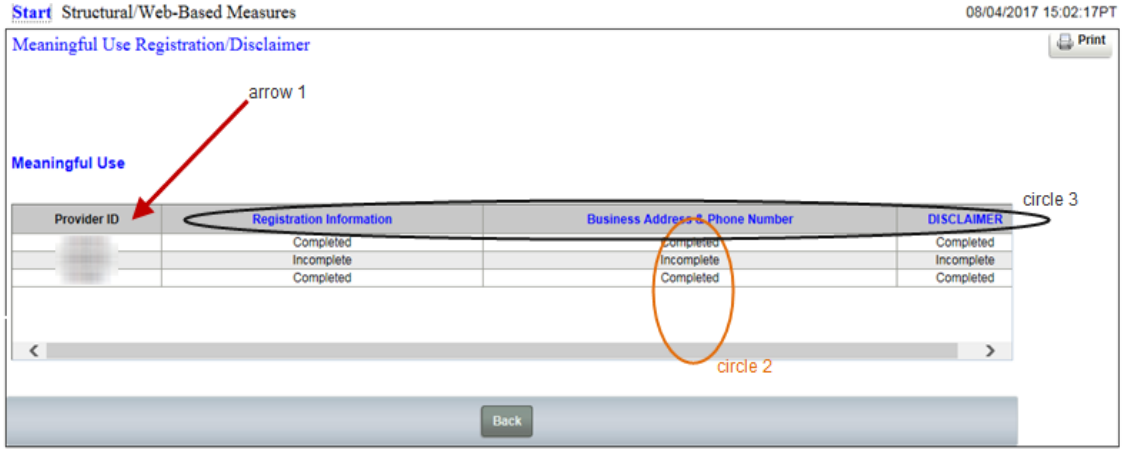
Registration on QNet

- Identify providers to work with by selecting one or more boxes from the drop-down (for users with administrative privileges).
- Click “Continue” to go to the Registration Status Summary page.



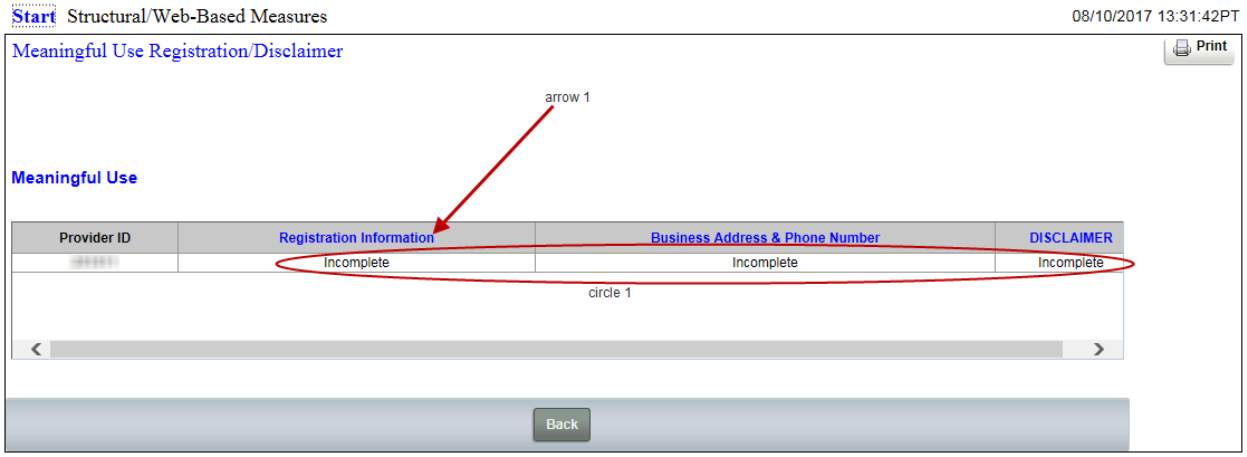
Registration on QNet

- MU Registration/Disclaimer link names are across the top.
- The Provider ID on the left is the CMS Certification Number (CCN).
- Statuses are under the link names and across from the Provider ID.
  - Prior to January 2018, these statuses will be marked “Not Available” and registration may continue to be done using the CMS Registration & Attestation site.
  - Beginning January 2, 2018, HQR system MU Registration/Disclaimer statuses will be either “Incomplete” or “Completed.”
- Registration and Attestation data are accessed by clicking the link name in the top row.



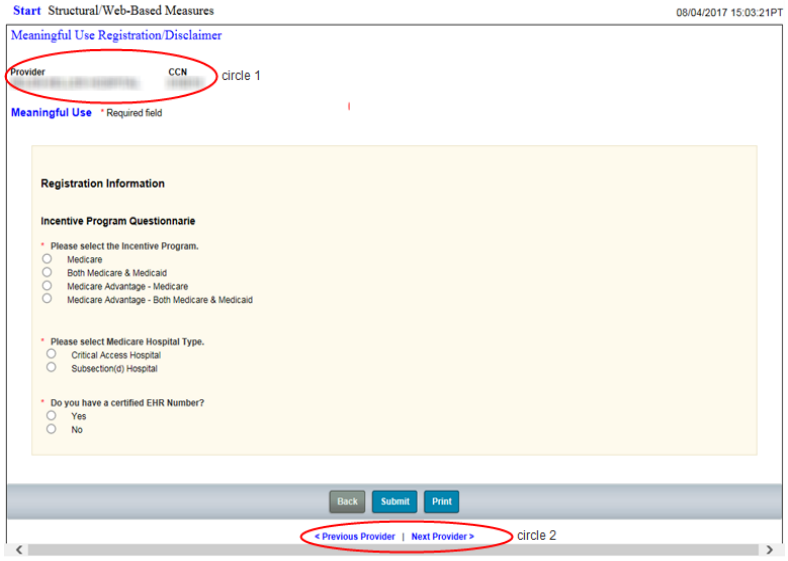
Registration on QNet

This is an example of the single provider's Registration Status Summary page. All statuses in this example are marked "Incomplete."



Registration on QNet

- Data entry pages appear after clicking a link name.
  - The provider is identified at the top above the questions.
- “Registration Information” has a question hierarchy.
  - This means that an additional required question may appear depending on how you answer the questions initially displayed.

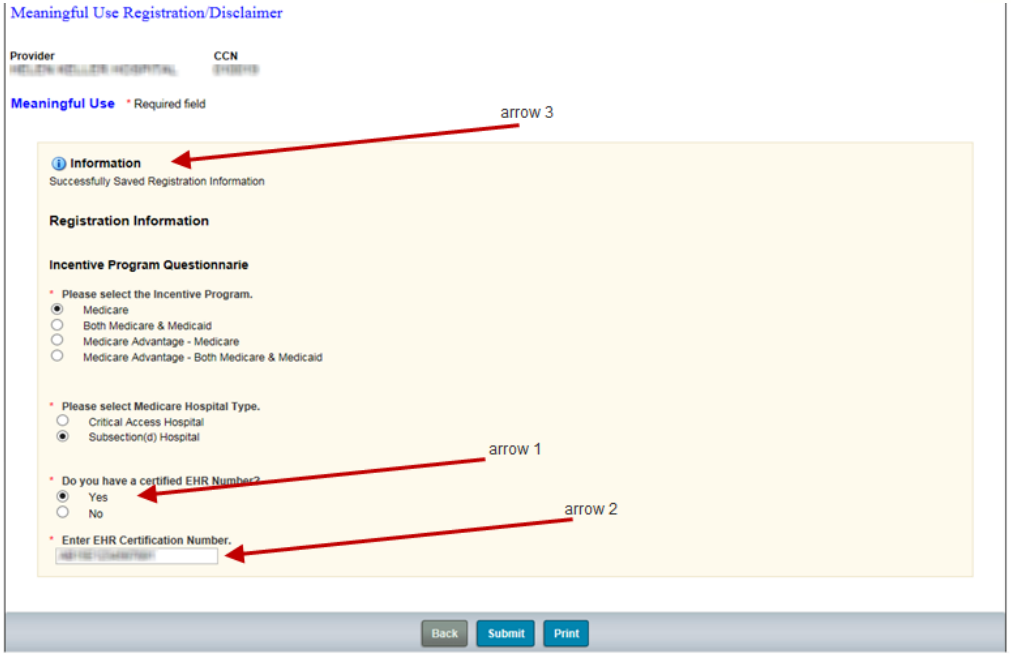


Registration on QNet

- Answer all required questions, then click “Submit” to save your information.
  - If there are no errors, a successfully saved message will appear above the name. This will be considered “Completed” and you will see this status on the “Registration Status Summary” page after you click “Back.”
  - Note: Clicking “Print” does not print what is on your screen; it prints only saved or submitted information.

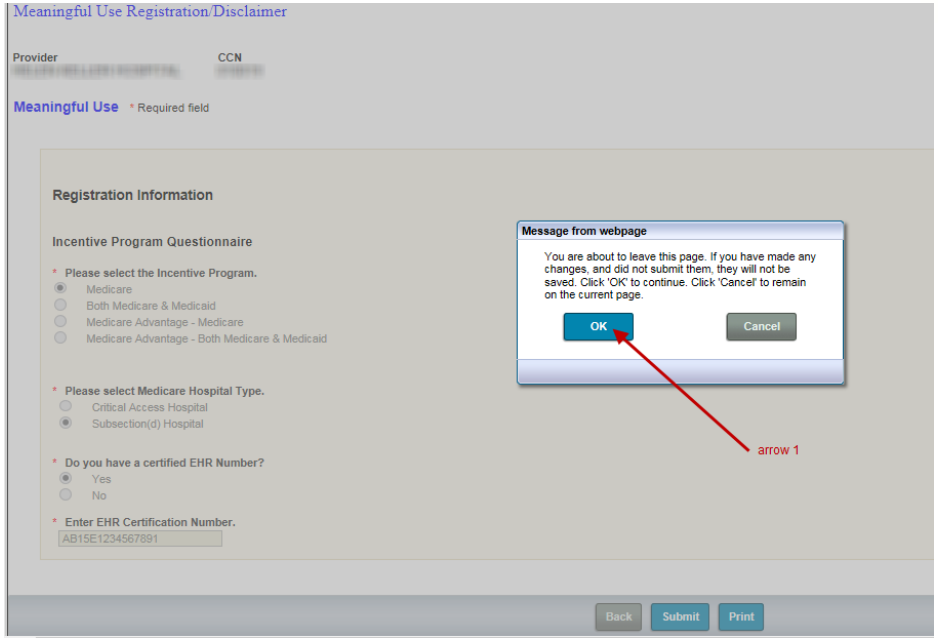
Registration on QNet

- Click "Yes" to the question "Do you have a certified EHR Number (CEHRT)?" and enter certification number.
- If you do not have your CEHRT you may select "No" and enter it later in the attestation section of QNet.



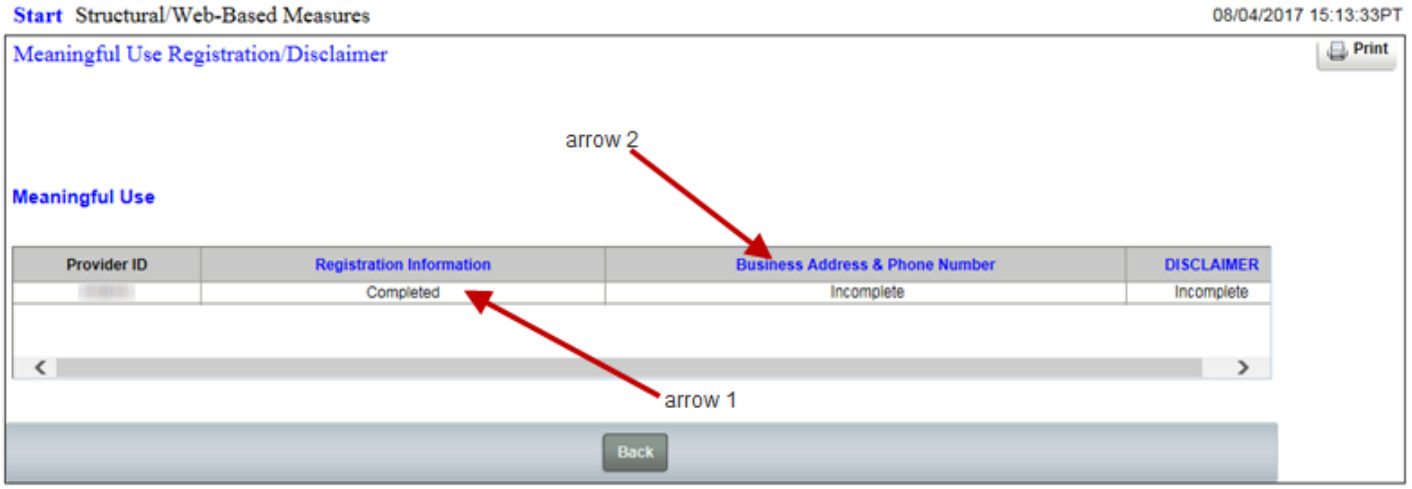
Registration on QNet

Note: *Outside of clicking "Print," leaving a data entry page prior to clicking "Submit" will result in loss of data. To prevent this, regardless of whether any changes were made, there will always be an informational warning message to which you must click "OK" in order to leave a page.*



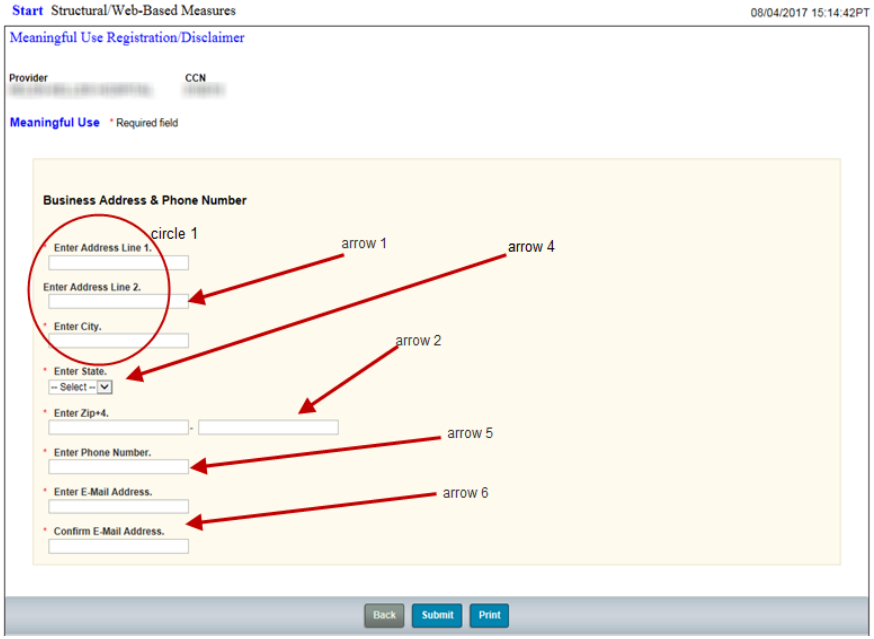
Registration on QNet

- Click “Back” then click “OK” to return to the Registration Status Summary page
  - Registration Information is marked “Completed.”



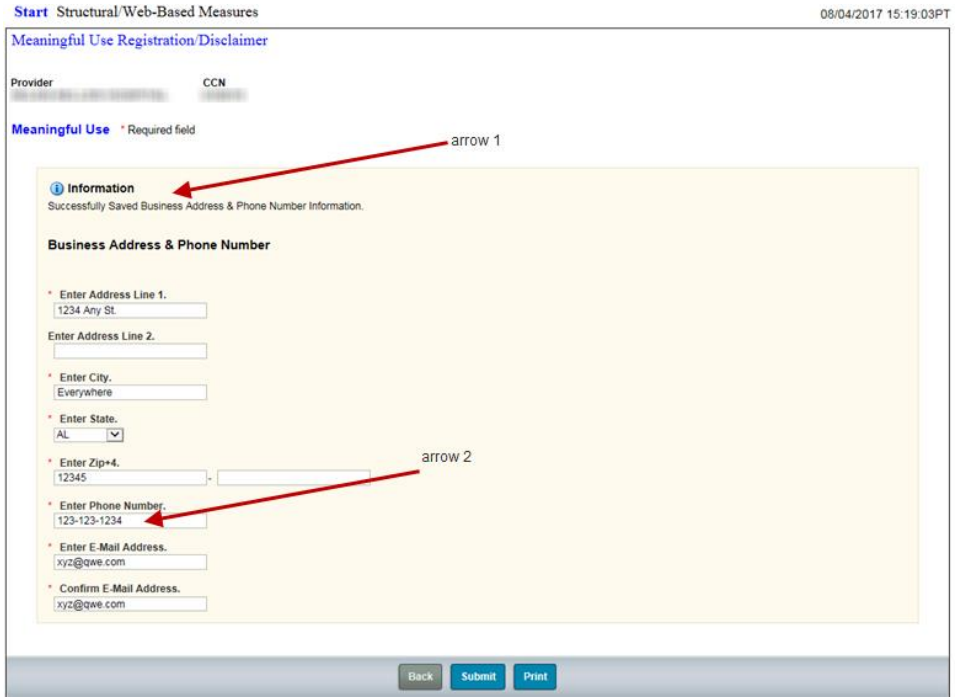
Registration on QNet

- Click “Business Address & Phone Number” (the data entry page then appears).
- Enter information for all fields.
- Click “Submit” to save your data.



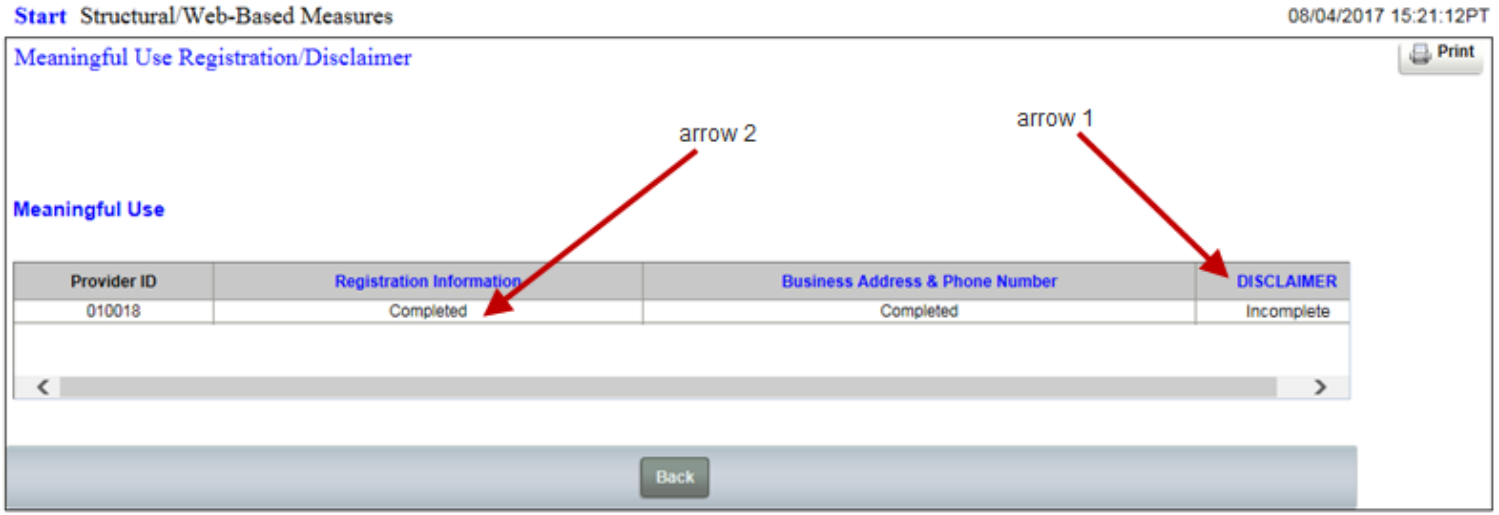
Registration on QNet

The application displays a message that the questions have been successfully saved.



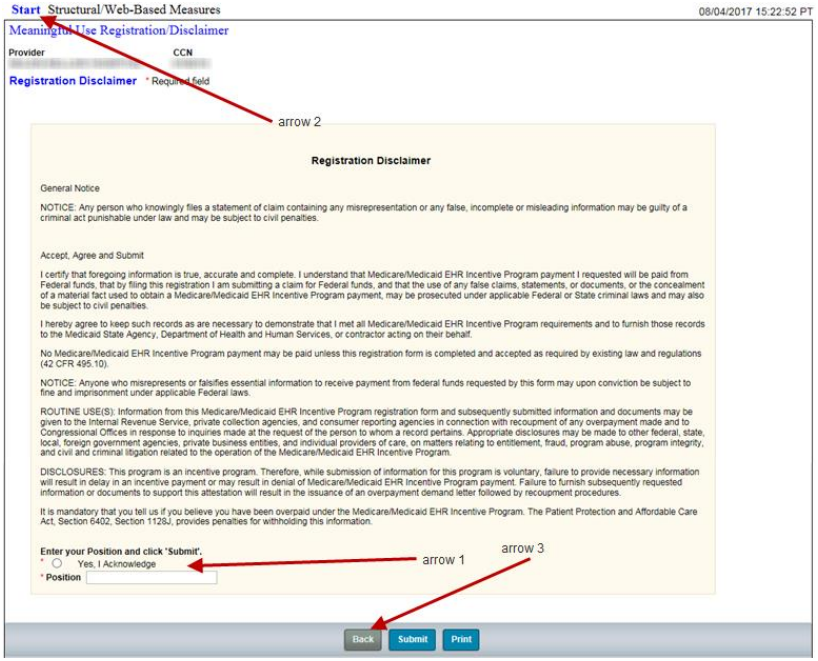
Registration on QNet

- Click “Disclaimer” to complete the disclaimer.



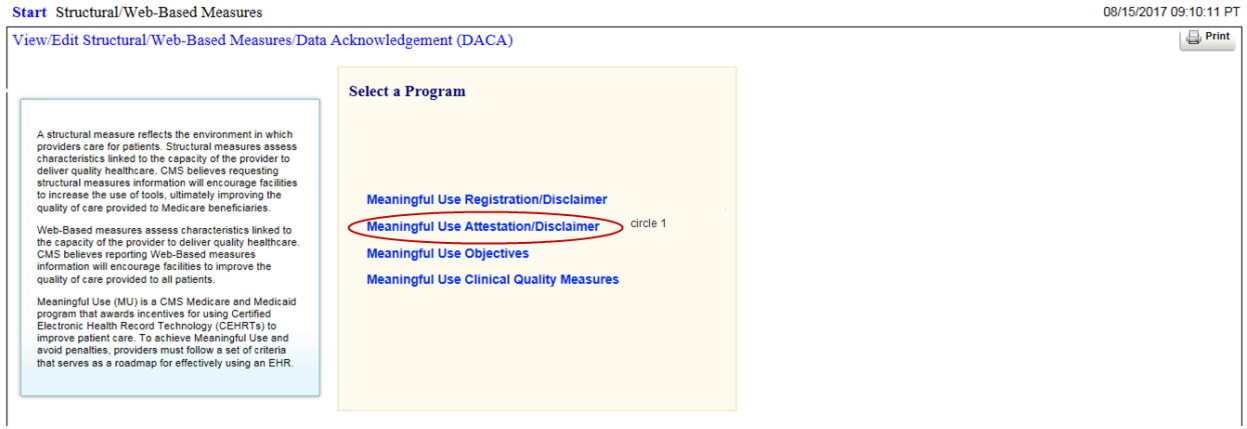
Registration on QNet

- Click “Yes, I Acknowledge” and enter description of position.
- Click “Submit.”
- Click “Start” tab to enter Attestation data via the Return to Program Selection page.



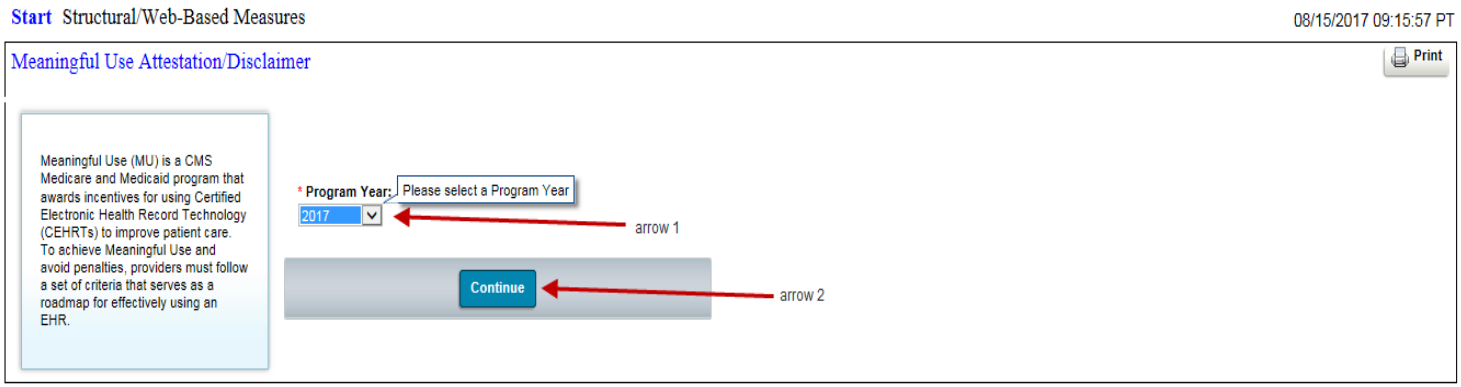
Attestation on QNet

- Click “Meaningful Use Attestation/Disclaimer” on the Program Selection page.



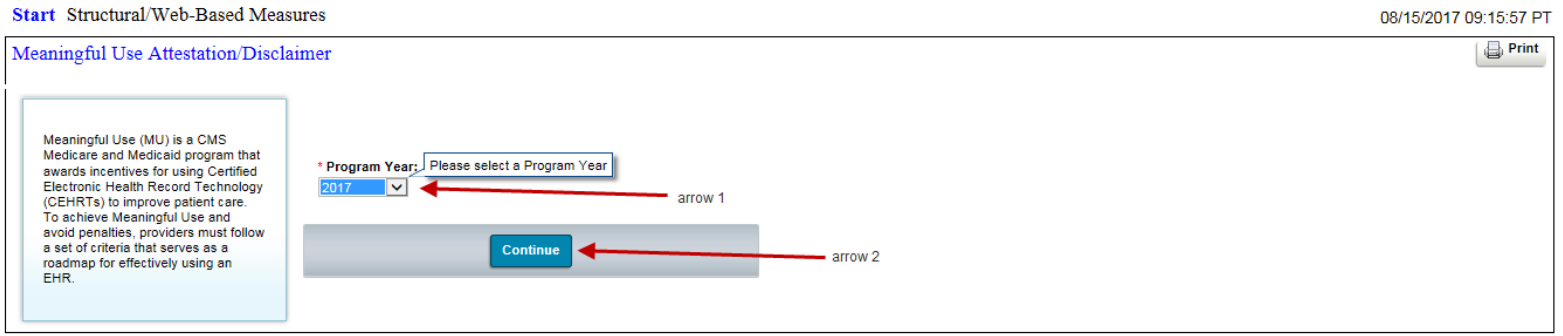
Attestation on QNet

The Program Year Selection page will appear.



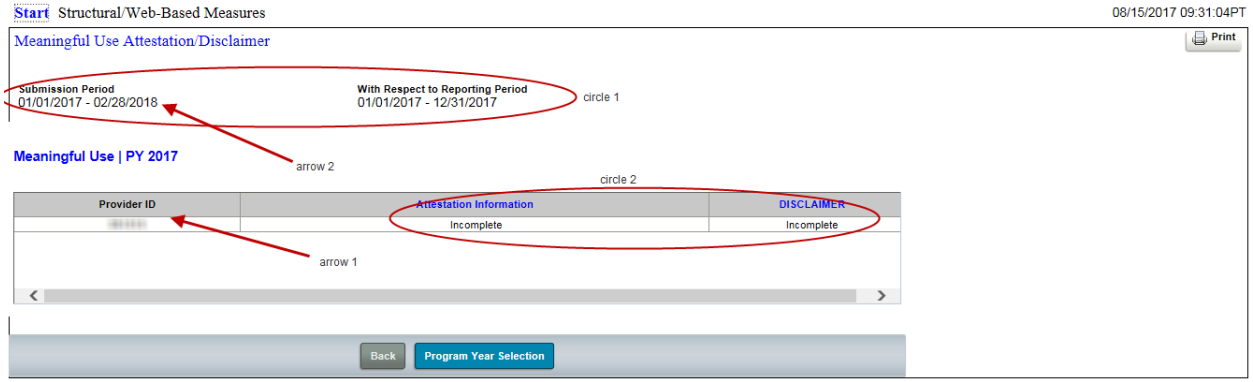
Attestation on QNet

- Click the dropdown and select the “Program Year.”
- Click “Continue.”



Attestation on QNet

- Single provider users will see an Attestation Status Summary page, while multi-provider users will have to choose providers from a dropdown list.
  - For single and multi-provider users, Providers are identified on the left, are across the top, and statuses are below.
  - Data submission and reporting periods are identified near the top.

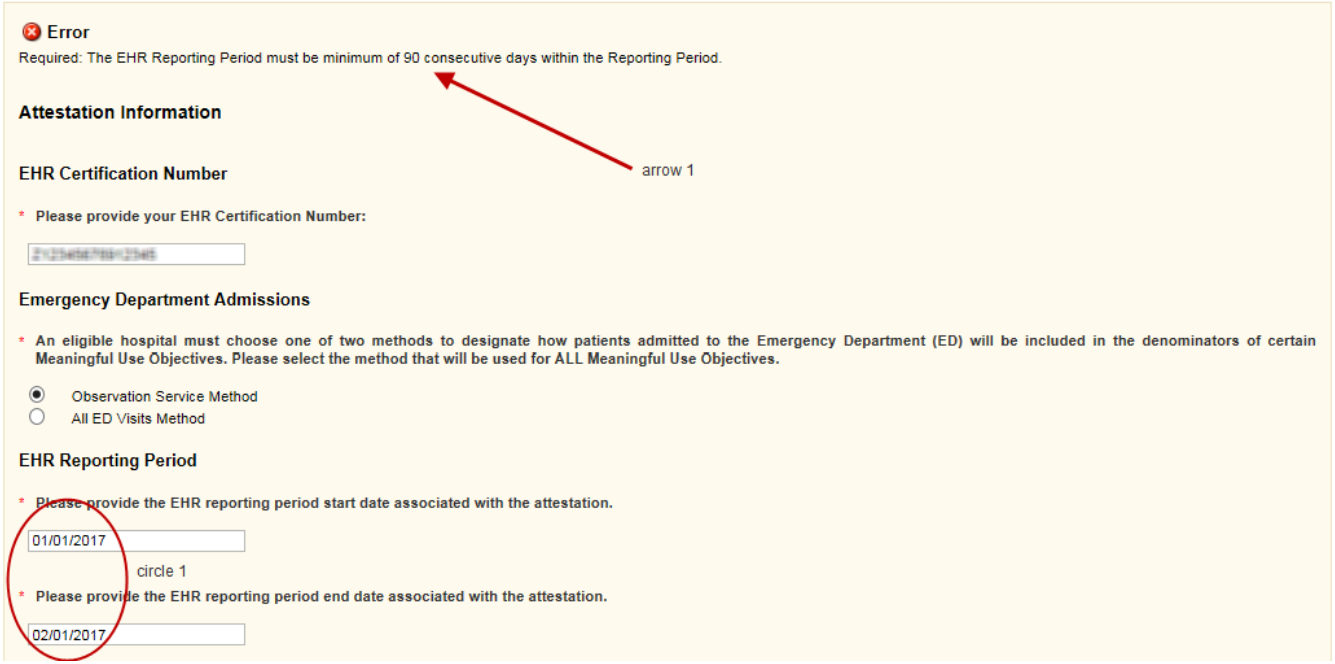


Attestation on QNet

- Answer all eight questions on the Attestation Information data entry page for the Provider identified at the top.
- Enter 15 alpha-numeric character CEHRT number.
  - Note: the EHR Reporting Period dates must span a minimum of 90 consecutive days within the Reporting Period January 1, 2017, through December 31, 2017.

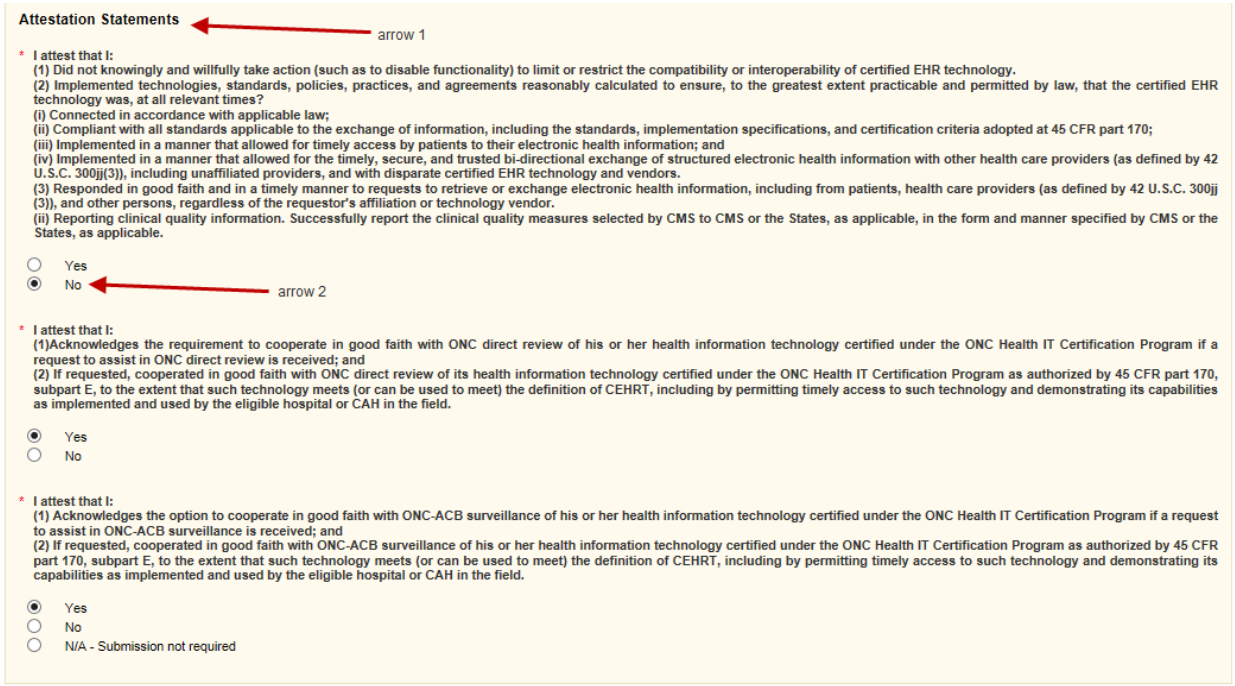
Attestation on QNet

Note: If the EHR Reporting Period start and end dates do not span a period of at least 90 consecutive days within the Reporting Period window, an error message will appear after clicking "Submit." Your information will not be saved.



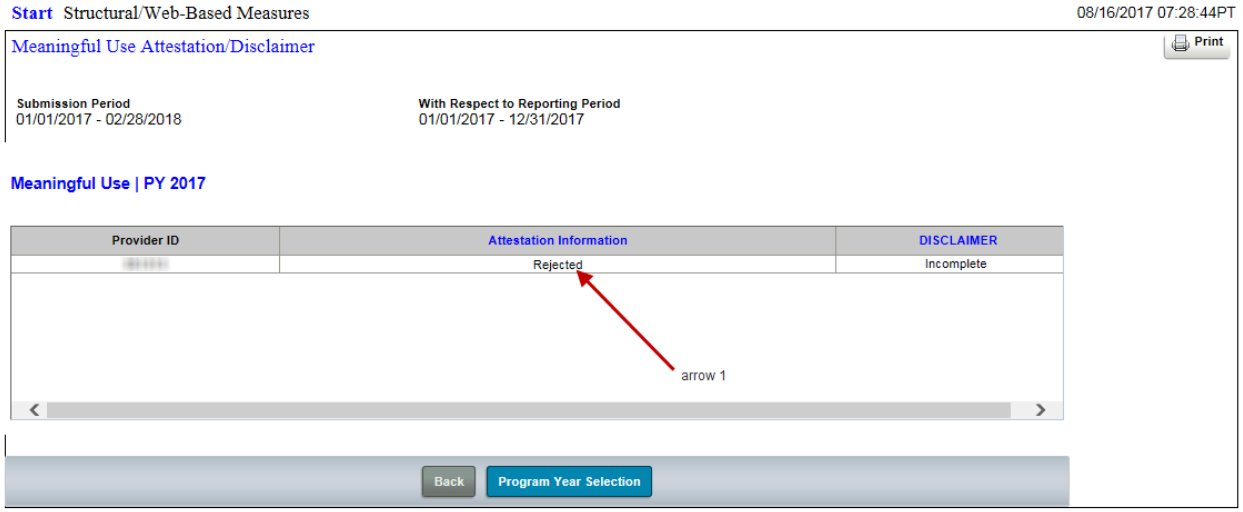
Attestation on QNet

Note: If one or more answers to a question under Attestation Statements is "No," the Attestation Information will be saved when you click "Submit," but it will be rejected.



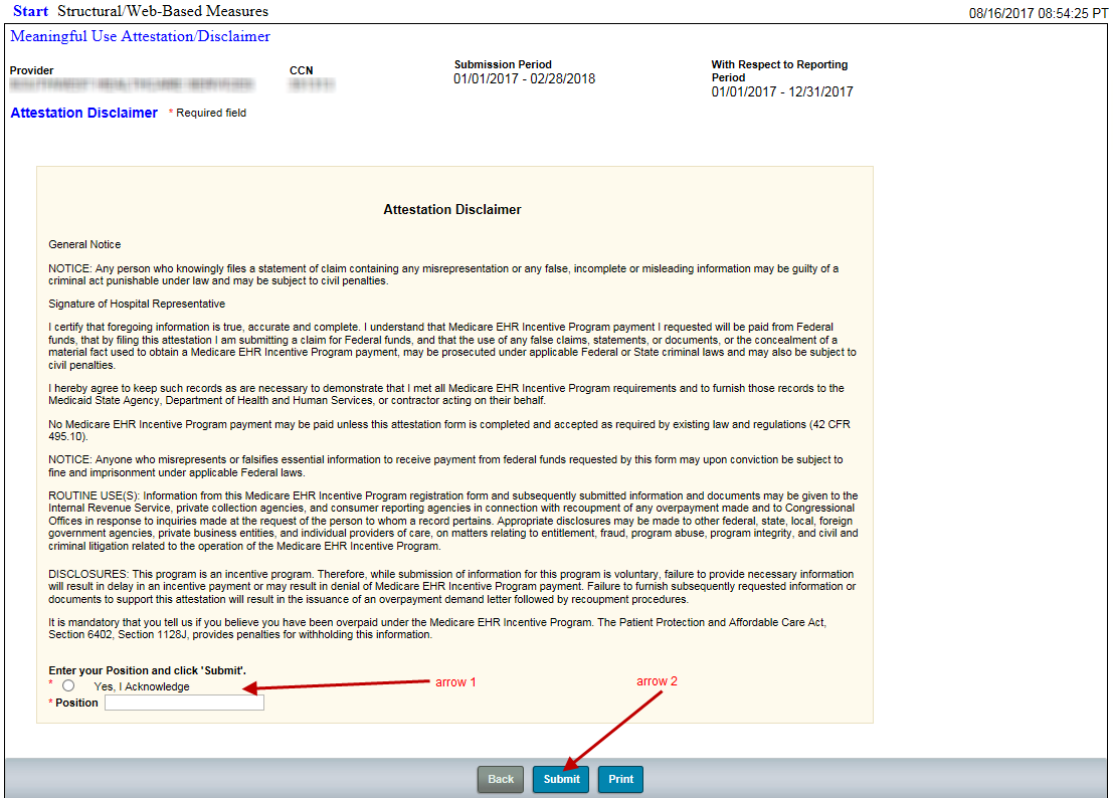
Attestation on QNet

*The **Attestation Status Summary** page will reflect this, and you will not be allowed to enter Meaningful Use Objectives or Clinical Quality Measures data.*



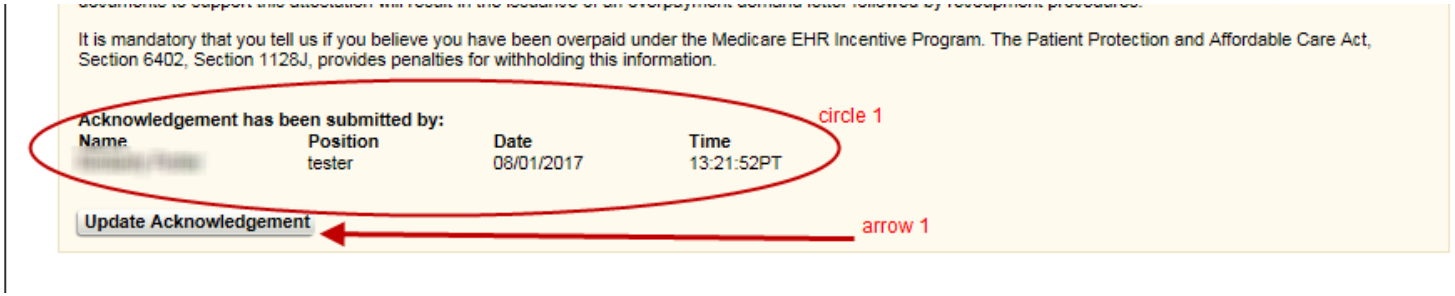
Attestation on QNet

- Click “Yes, I Acknowledge” and enter description of position.
- Click “Submit” to save your information.



Attestation on QNet

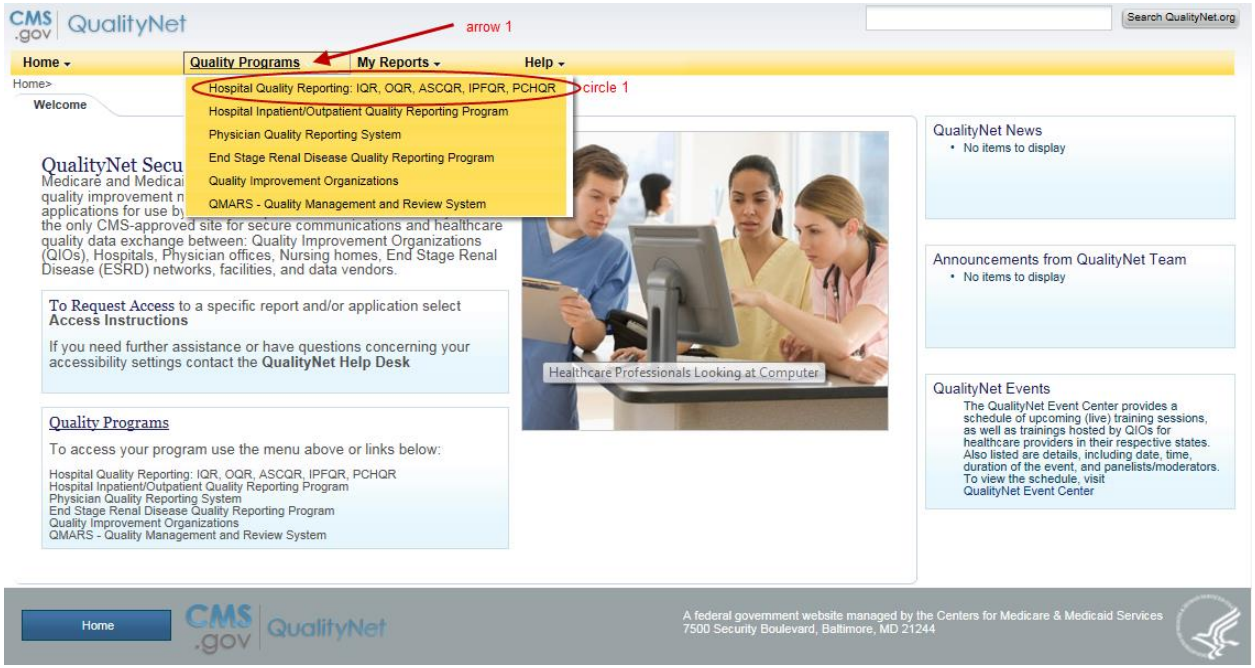
- Click “Update Acknowledgement” to change the Position description information.
  - You will not be allowed to deselect the acknowledgement.



QualityNet Objectives and Measures Submission

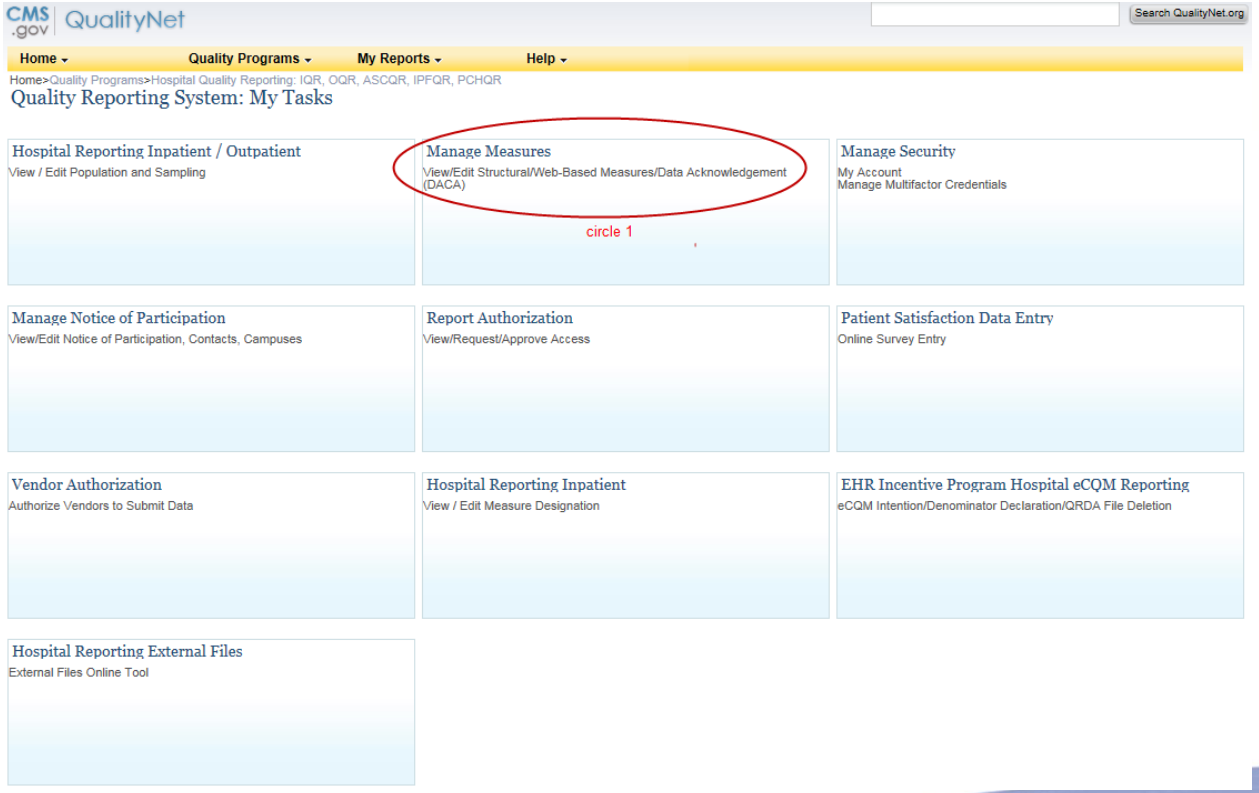
Data Submission on QNet

- Click “Hospital Quality Reporting IQR, OQR, ASCQR, IPFQR, PCHQR” from the Quality Programs dropdown on the QualityNet page.



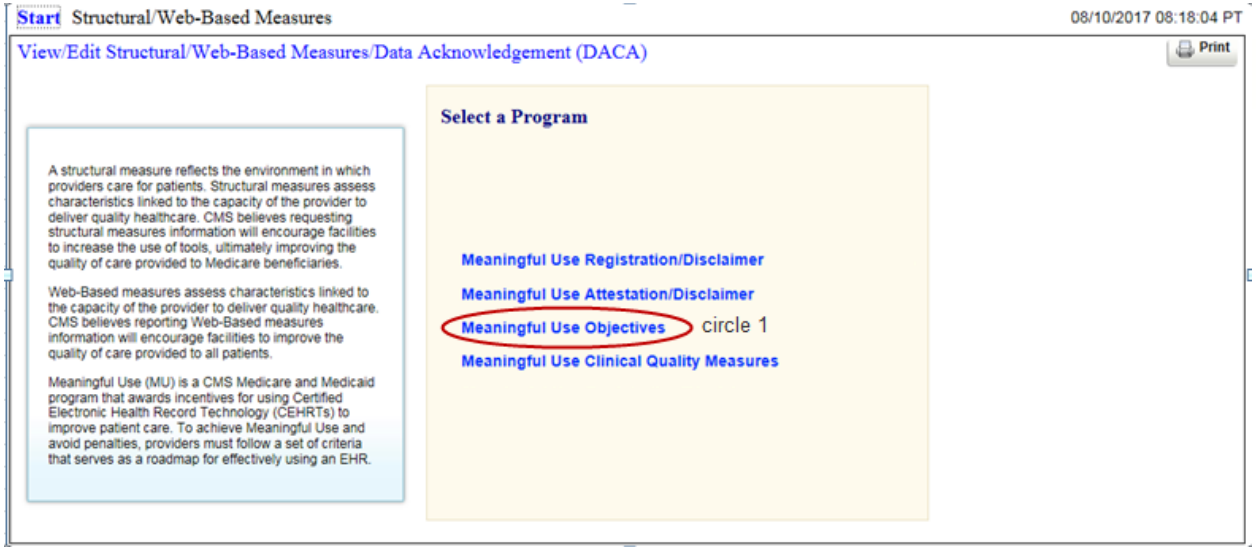
Data Submission on QNet

- Click “View/Edit/Structural/Web-Based Measures/Data Acknowledgement (DACA)” under “Manage Measures.”



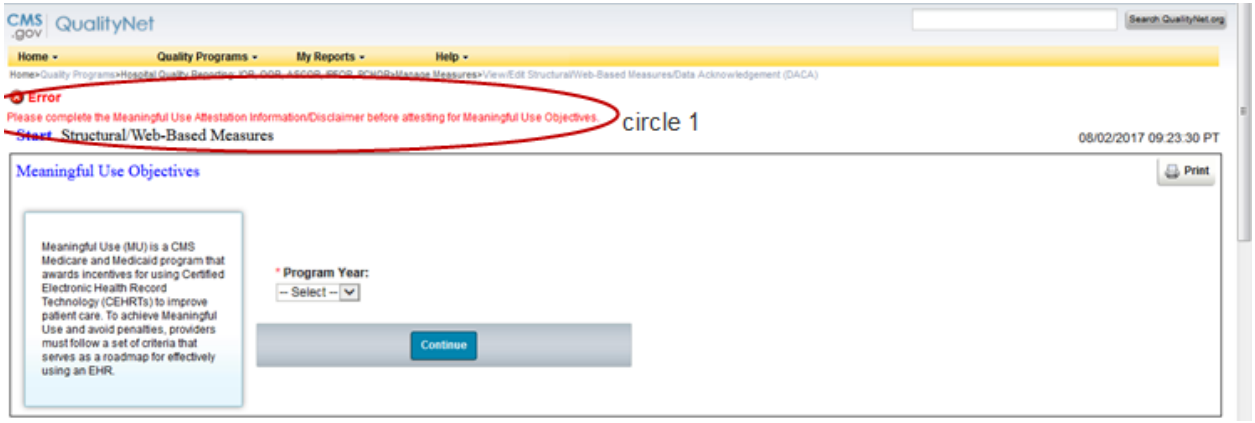
Data Submission on QNet

- Click “Meaningful Use Objectives.”



Data Submission on QNet

Note: If you have not successfully completed both the registration and the attestation steps, there will be a warning message to this effect at the top of the Program Year Selection page. You will not be able to proceed further.



Data Submission on QNet

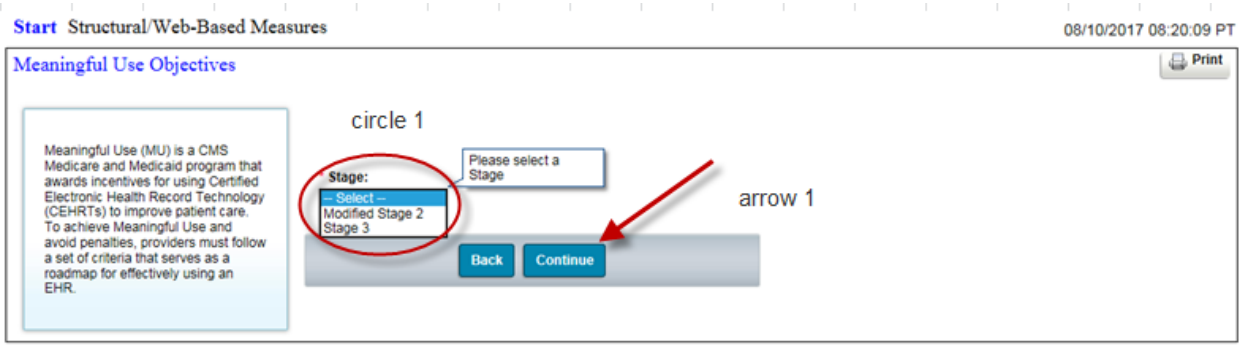
- CMS and the Office of the National Coordinator for Health Information Technology established standards that hospitals must meet in order to qualify for the CMS Medicare and Medicaid Electronic Health Records Incentive Programs.
- Your certified EHR technology is certified either to the 2014 Edition, the 2015 Edition, or a combination of the two.
- Your CEHRT is a fifteen-character, alpha-numeric value that documents the standard against which your EHR technology was certified.
    - This documentation is located in character positions three, four, and five in your CEHRT.
- The CEHRT you attest to when completing Registration and Attestation determines which objectives you must choose.

Data Submission on QNet

- Select “Program Year 2017” to enter or view data.
- Click “Continue.”
  - If you are a single provider user who attested to a CEHRT having values either 15E or 15H, an Objective Stage Selection page will appear.
  - If you attested to a CEHRT having value 14E, you will be allowed to access only Modified Stage 2 Objectives and the Objective Status Summary page will appear and display the statuses of the Modified Stage 2 Objectives.

Data Submission on QNet

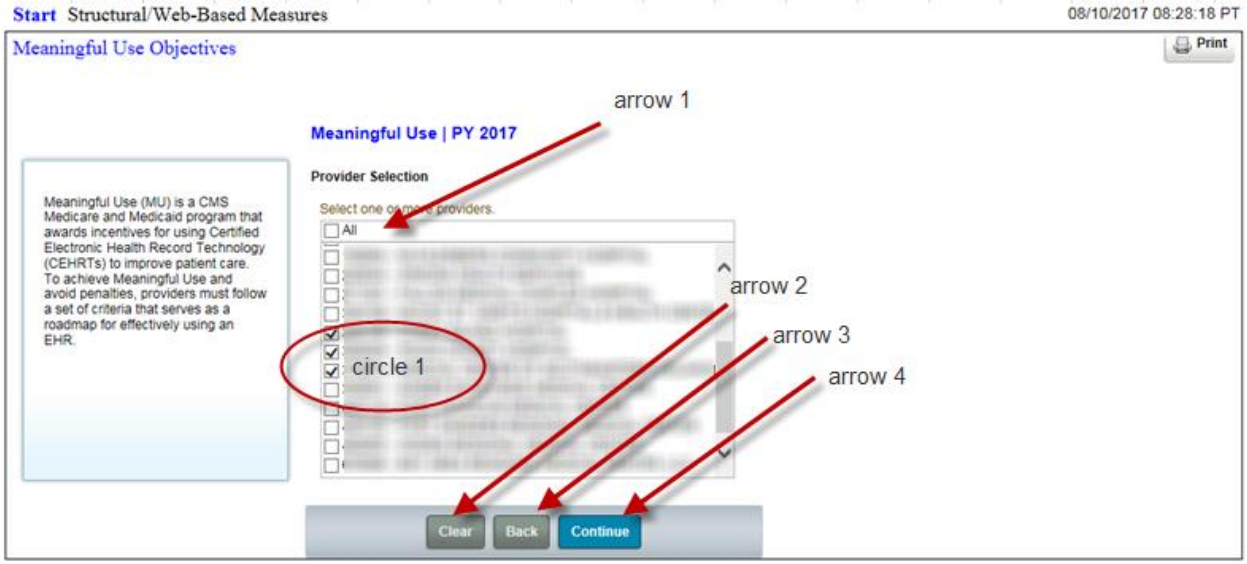
- Click the dropdown and select the stage to access.
- Click “Continue.”
  - If you are a single provider user, clicking “Continue” brings up the Objective Status Summary page displaying the chosen Stages’ Objectives’ statuses.
  - If you are a multi-provider user, clicking “Continue” brings up a **Provider Selection** page.



Note: If you choose a stage that does not match the CEHRT you entered in the attestation section, you will not see your CCN in subsequent pages.

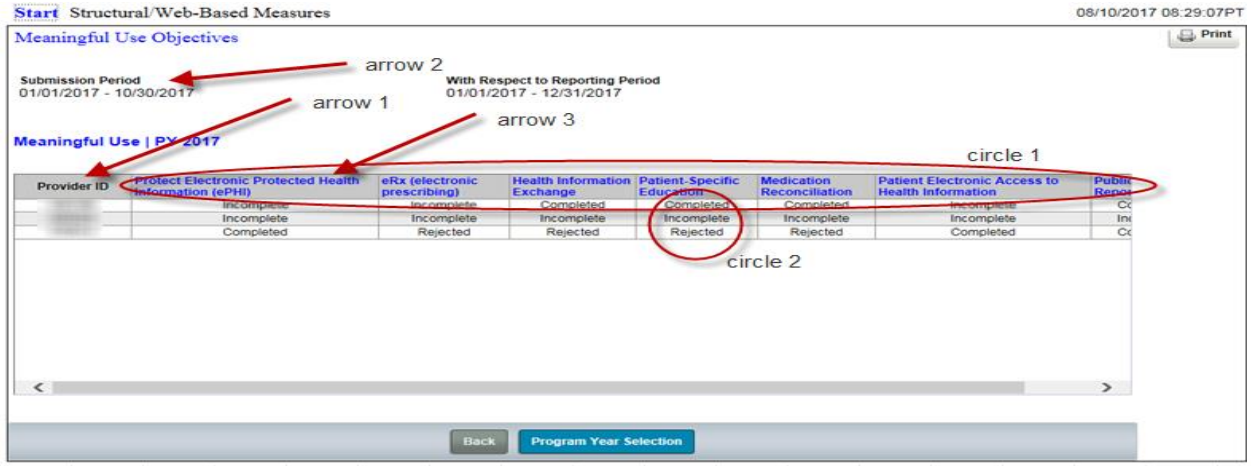
Data Submission on QNet

- Select providers from the drop-down or select the “All” option at the top.
- To de-select providers, click “Clear.”
- Click “Continue.” after you are satisfied with your choices to go to a multi-provider version of the Objective Status Summary page.
  - Note: If you select providers who did not complete their Registration or Attestation pre-requisites, a pop-up window will appear after you click “Continue” listing those providers.



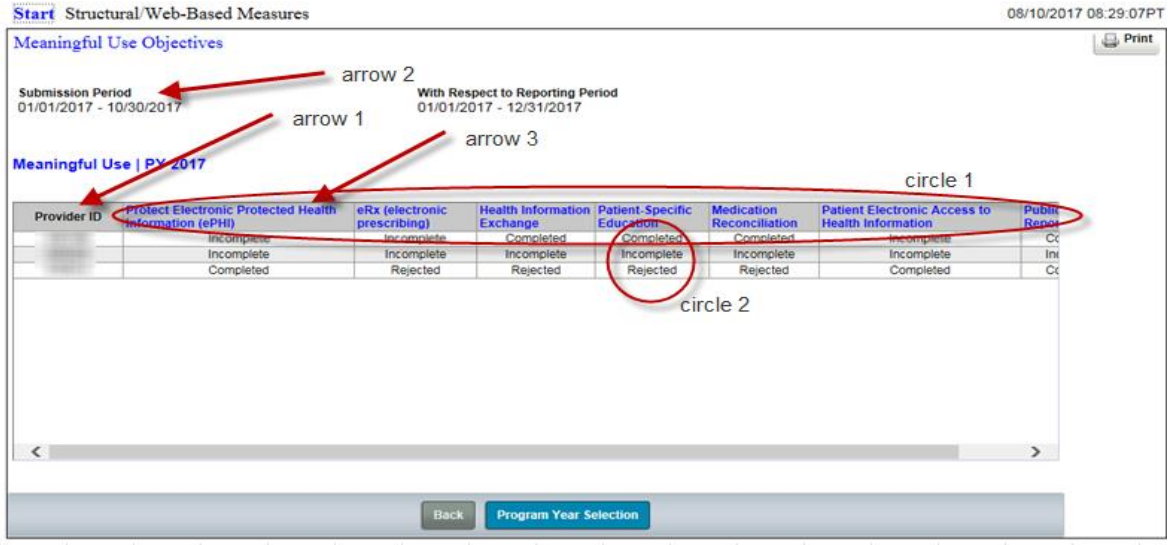
Data Submission on QNet

- Data submission period for the selected Program Year is near the top of the page along with the reporting period for which the data was collected.
- Link names across the top are the Objective's short names. To access a data entry page, click the link name.
- Providers are listed in ascending CCN order in the Provider ID column on the left.
- Objective statuses are either "Incomplete", "Completed", or "Rejected". The status "Not Available" is sometimes seen but is not shown here.
- Answers are required for all displayed questions.



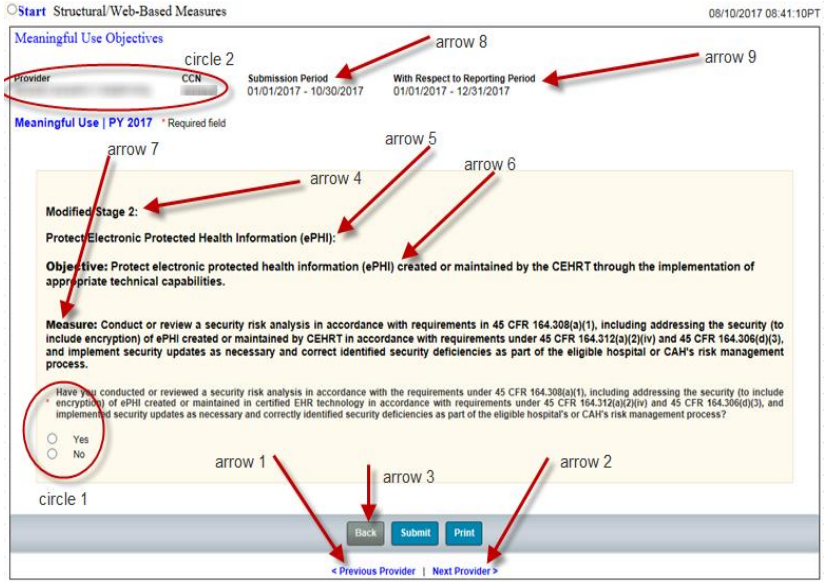
Data Submission on QNet

- Click “Calculate” or “Submit” for measures to be evaluated against a threshold limit applicable to that measure’s required questions.
  - If a measure fails to meet this limit condition, the associated Objective can still be submitted and successfully saved, but it will be saved with a rejected status.
  - Under Modified Stage 2, if you answer more than one of the four Exclusion questions with “N/A – Submission not required,” the Objective will be saved with a “Rejected” status when “Submit” is clicked.
  - Under Stage 3, if you answer more than three of the six Exclusion questions with “N/A – Submission not required”, the Objective will be saved with a “Rejected” status when “Submit” is clicked.



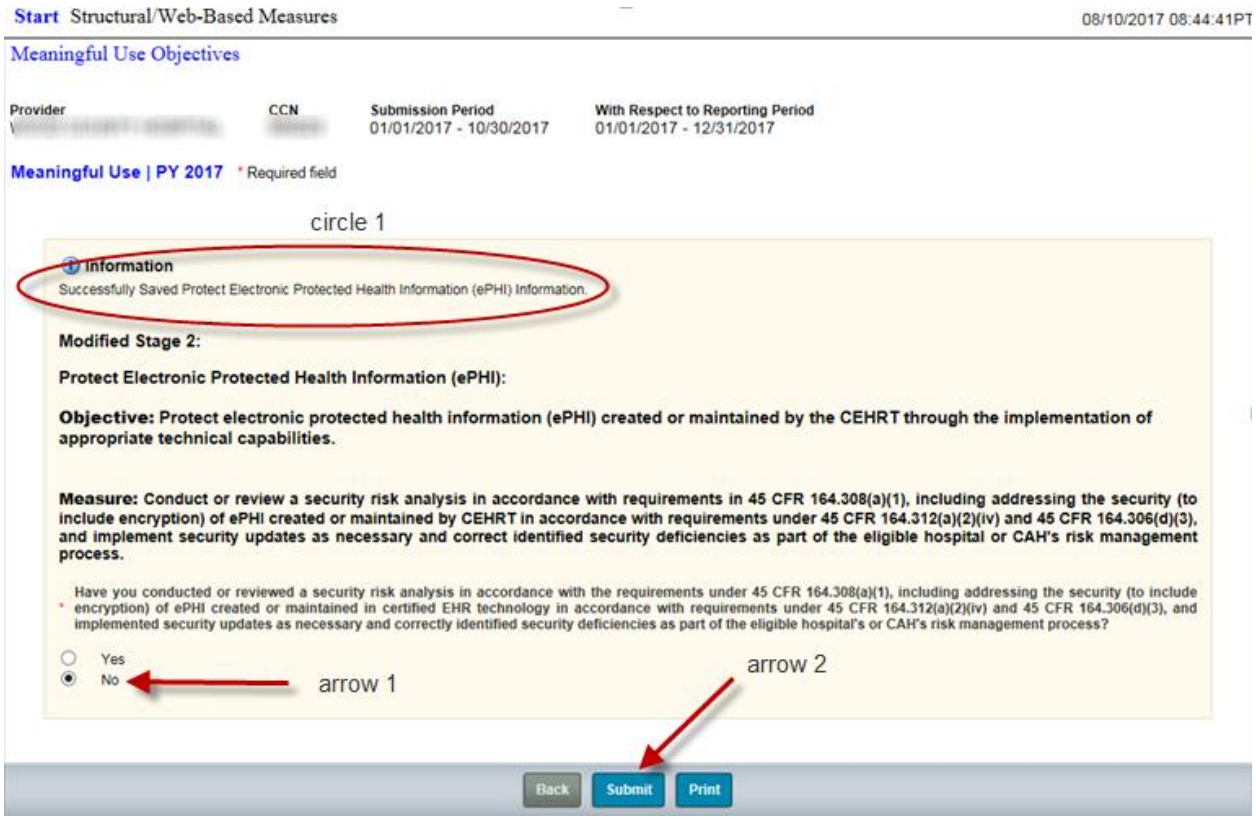
Data Submission on QNet

- The first measure example is a straight forward Objective having a single measure with one **Yes-No** question. - Protect Electronic Protected Health Information (ePHI). After clicking the link name, the data entry page appears.
- Data entry pages identify the provider, the data submission period, and the reporting period**.**
- There is a Stage identifier, and immediately below is the chosen Objective's short title, followed by its description. The measures and their associated questions appear below the Objective description.
- Multi-providers users can move back and forth through their selected providers by clicking either "Previous Provider" or "Next Provider" at the bottom of this page.



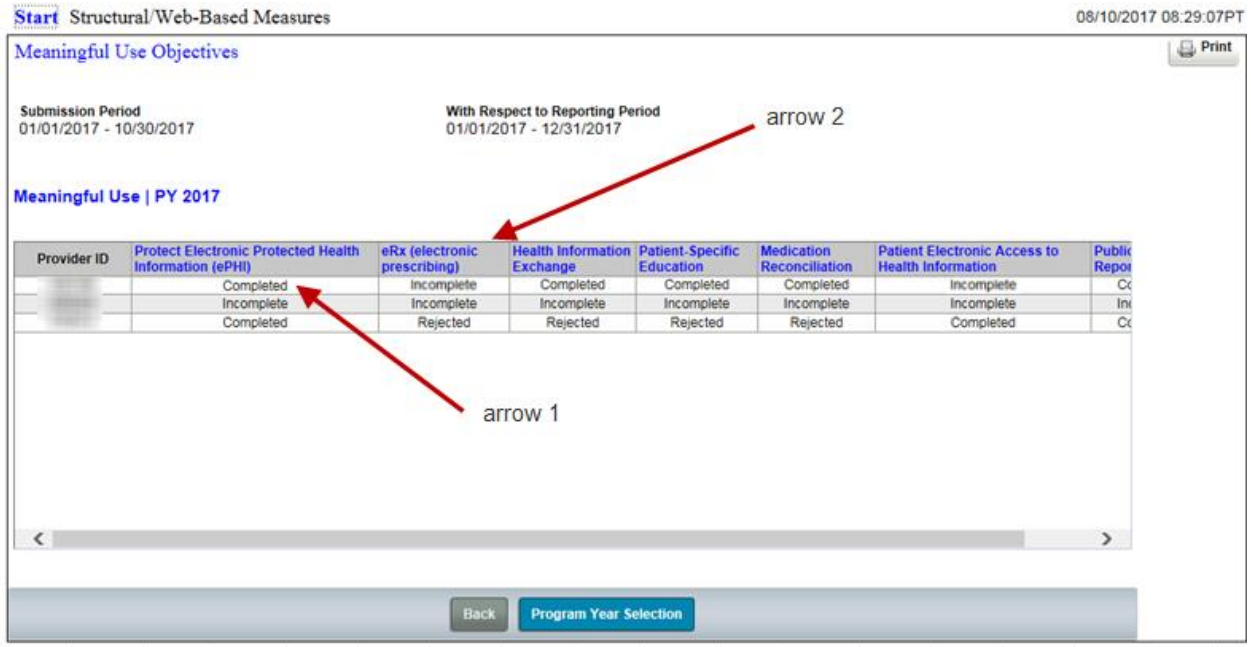
Data Submission on QNet

- When “Submit” is clicked, a successfully-saved informational message appears regardless whether the question is answered “Yes” or “No.”



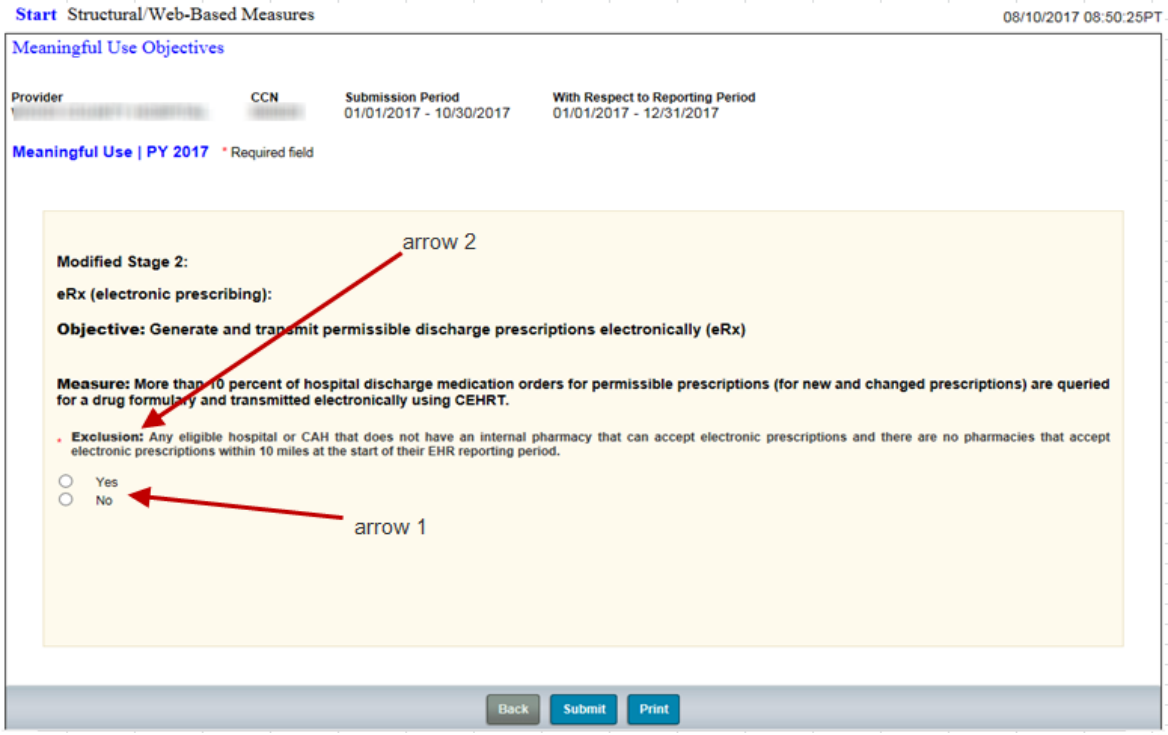
Data Submission on QNet

Returning to the Objective Status Summary page, the Objective's status has changed to "Completed."



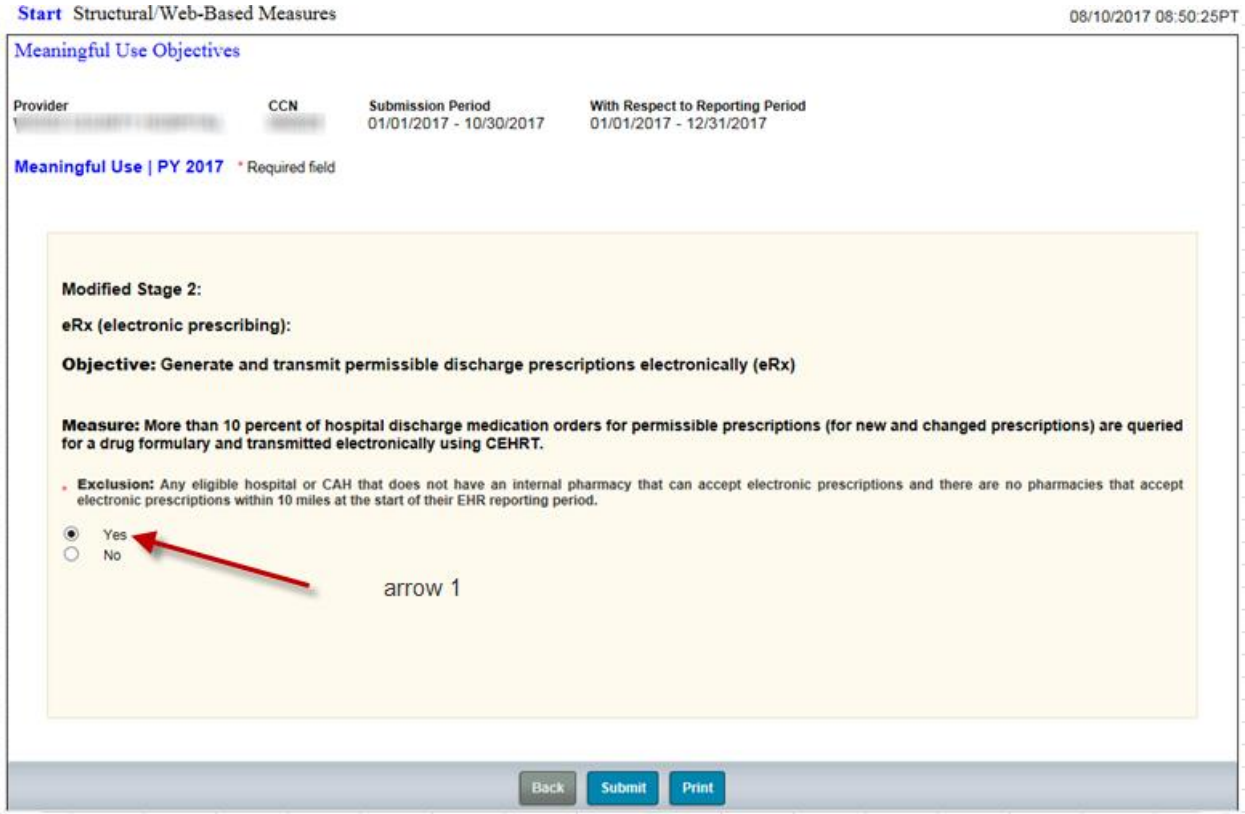
Data Submission on QNet

- The second example also contains one measure, but the question is an **Exclusion** question - The electronic prescribing (eRx) objective has a measure question hierarchy.
- This eRx data entry question under the measure description starts with the word “Exclusion”, indicating the measure has a question hierarchy.
- The appearance of additional questions depends on the response to the Exclusion question.



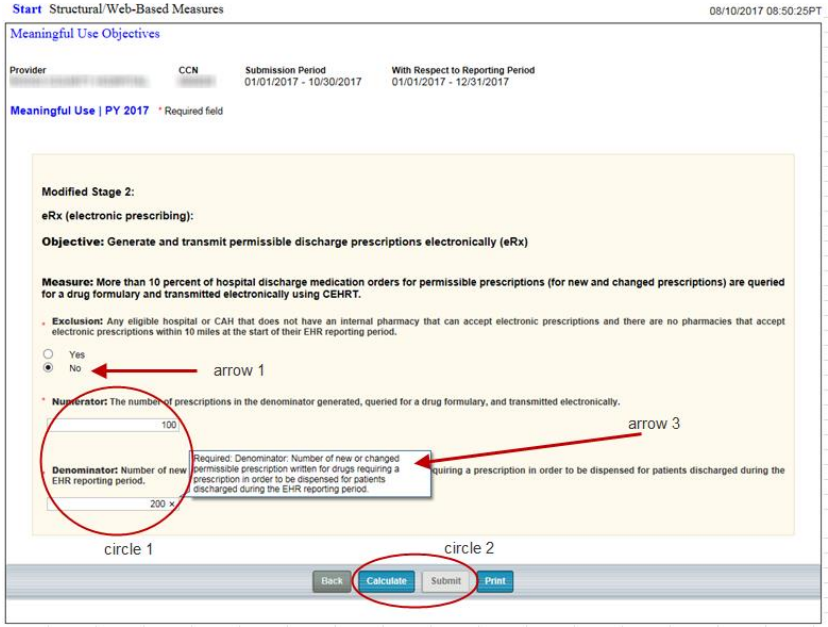
Data Submission on QNet

- Select “Yes” and there will be no additional questions.



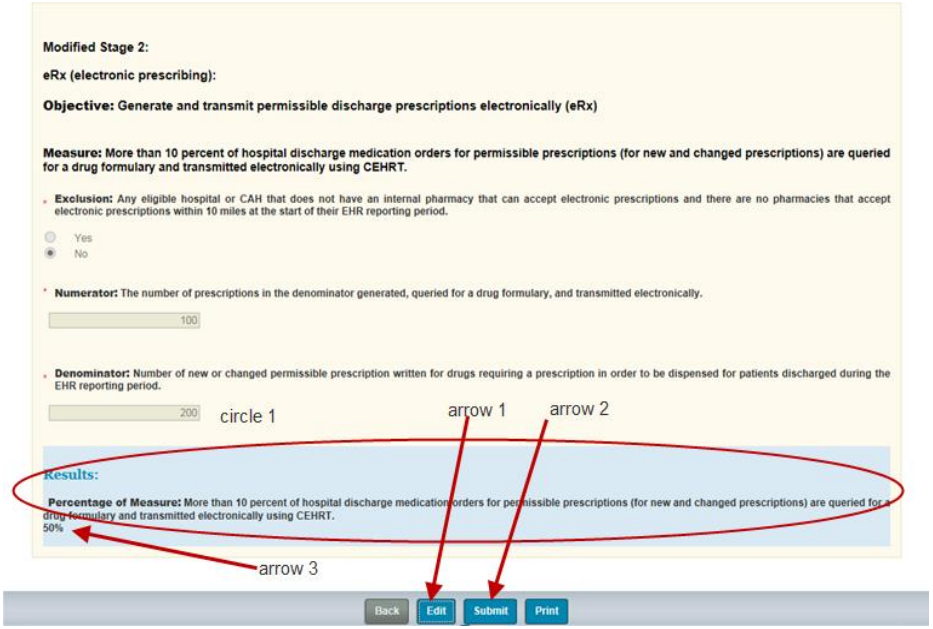
Data Submission on QNet

- Select “No” then answer Numerator and Denominator questions.
  - Any time your cursor is over a data entry field, the question is repeated in a text box attached to that field.
  - Every time a Numerator and Denominator question appear on a data entry page, there will be a “Calculate” button next to the “Submit” button.
- Click “Calculate” to determine the percentage associated with the measure.



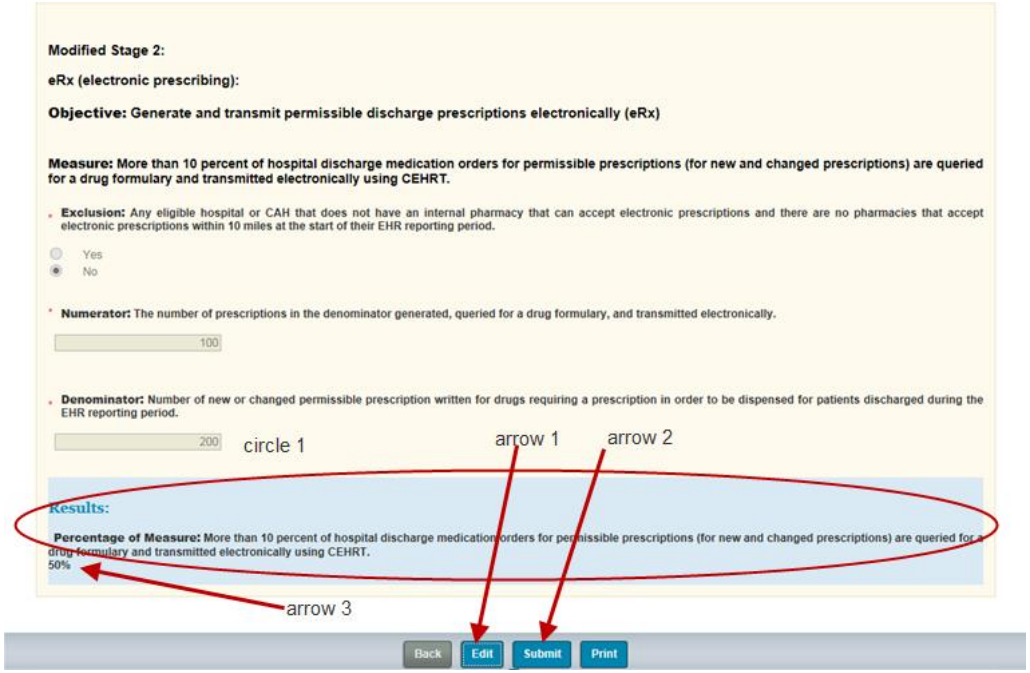
Data Submission on QNet

- If a data entry error prevents a successful calculation, an error message will be displayed near the top of the page.
- If there is no data entry error, a Results section appears at the bottom of the page. The measure description is repeated and the calculated percentage appears below it.
- The “Calculate” button is replaced by an “Edit” button and the “Submit” button is now active.



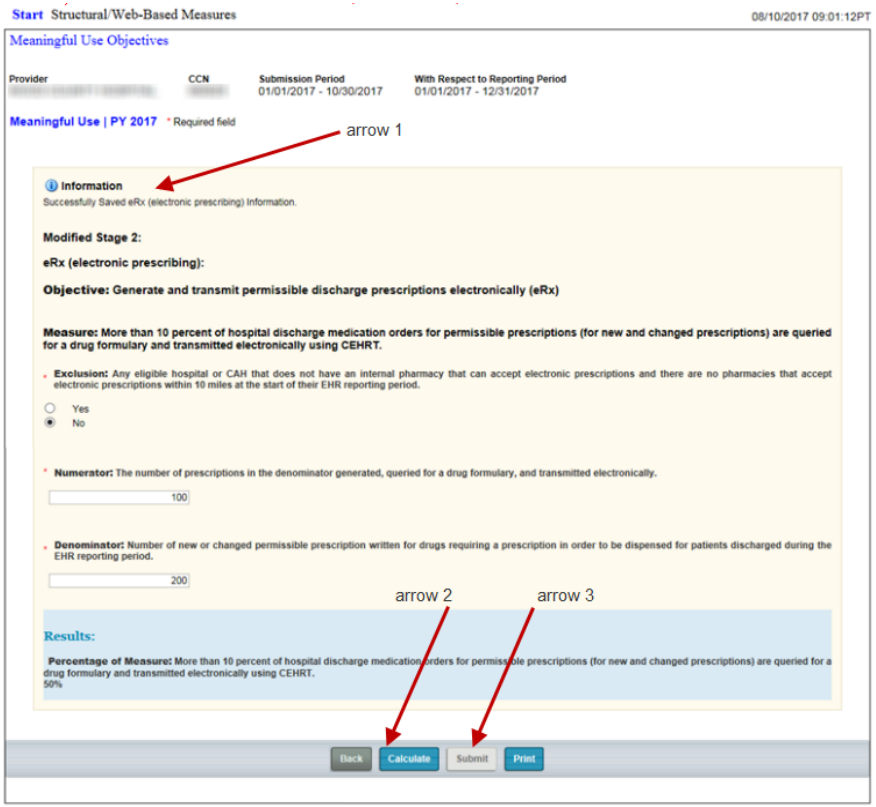
Data Submission on QNet

- Click “Edit” to change a value before submitting the information.
- Click “Submit” when satisfied that you’ve entered the correct data.



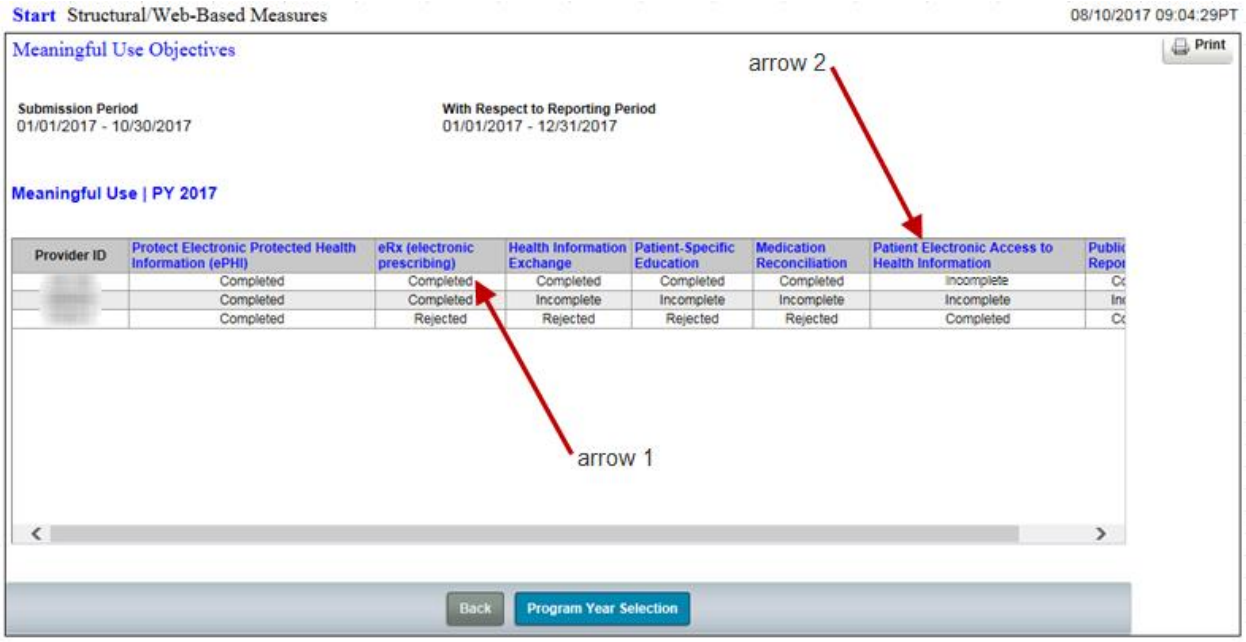
Data Submission on QNet

- Click “Edit” to revert to back to “Calculate” and click “Submit” to deactivate.
  - The data entry fields are now editable again and a successfully-saved message has appeared near the top.



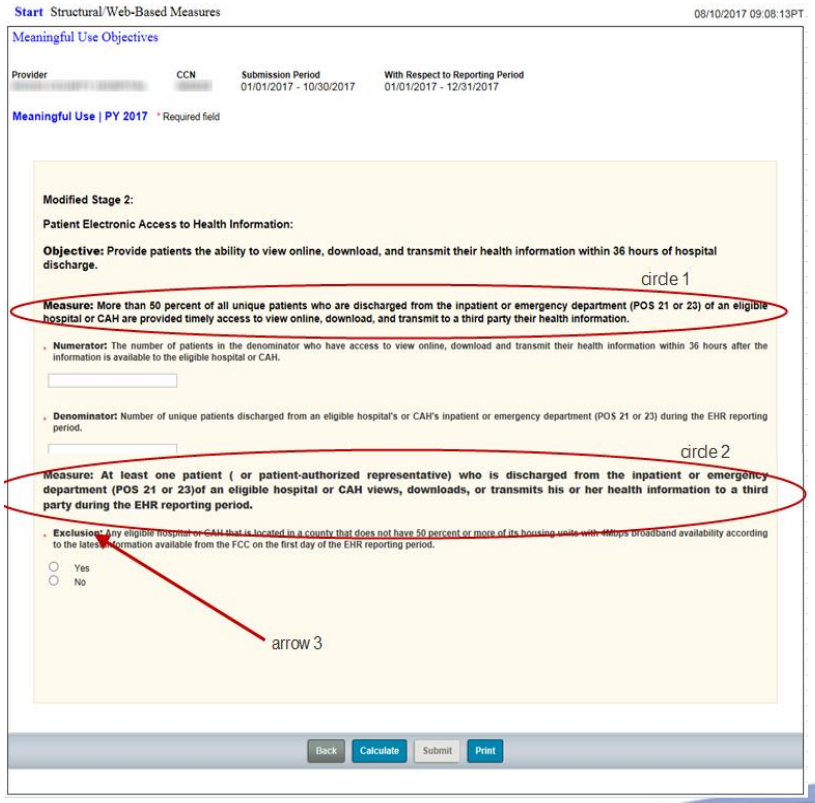
Data Submission on QNet

Returning to the Objective Status Summary page, the Objective's status has changed to "Completed."



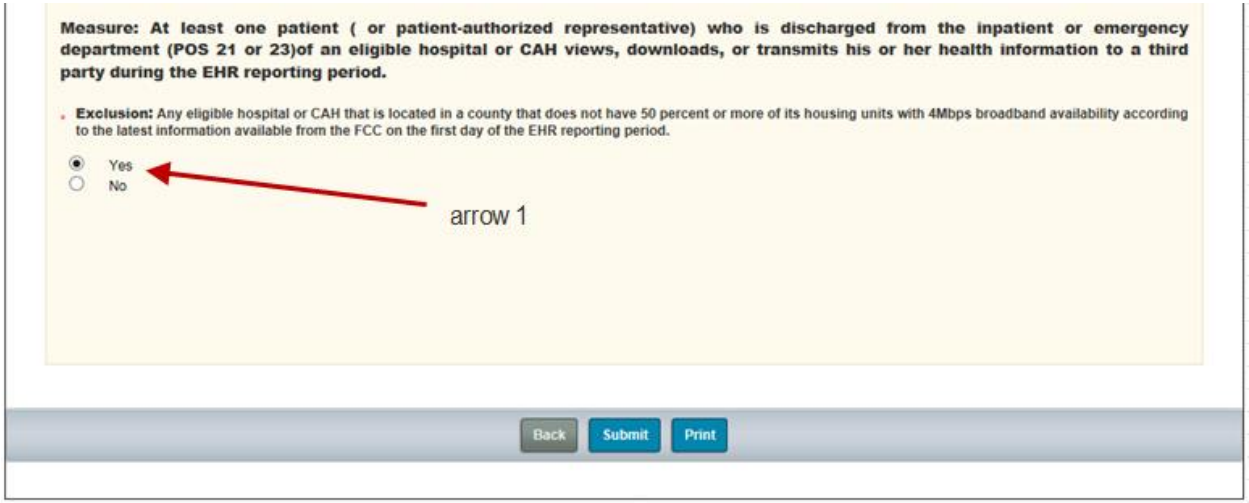
Data Submission on QNet

- The third example is an Objective with two measures. The first will require Numerator and Denominator values. The second will be hierarchical and start with an Exclusion question.
- Patient Electronic Access to Health Information has two measures.
    - The first measure requires a Numerator and a Denominator value. The second measure has an Exclusion question.



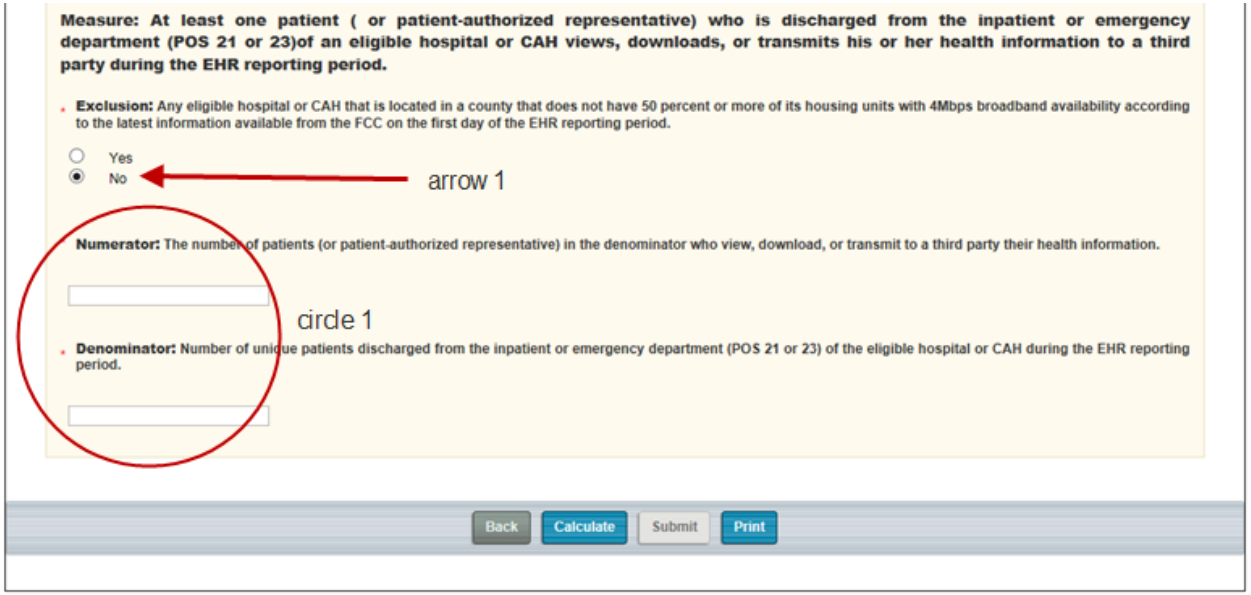
Data Submission on QNet

- Select “Yes” to the Exclusion question in the second measure and there will be no additional questions.



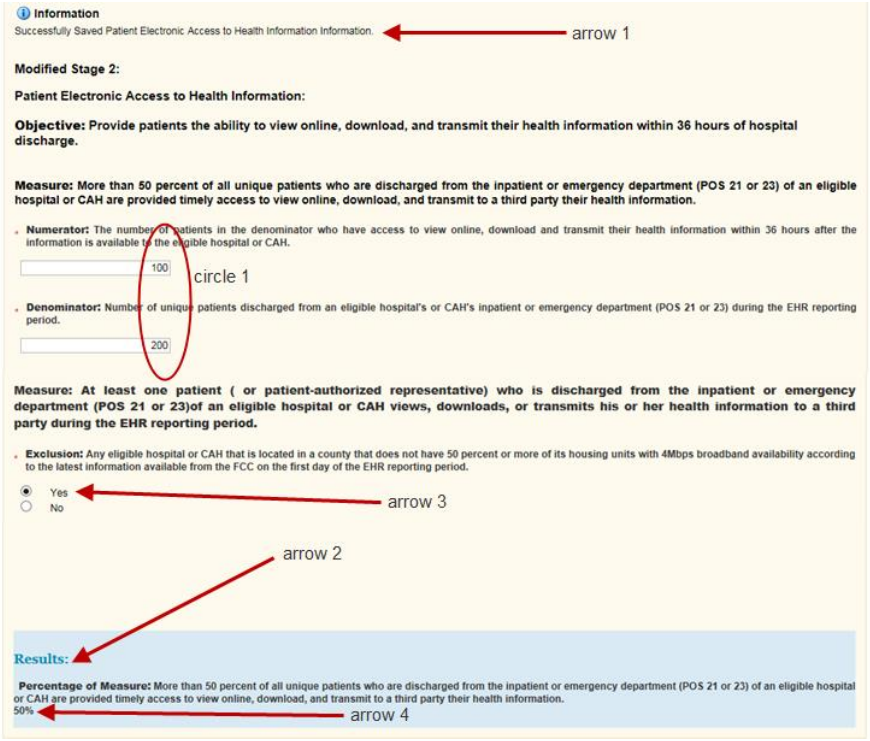
Data Submission on QNet

- Select “No” to introduce another set of Numerator and Denominator questions that will require answers.



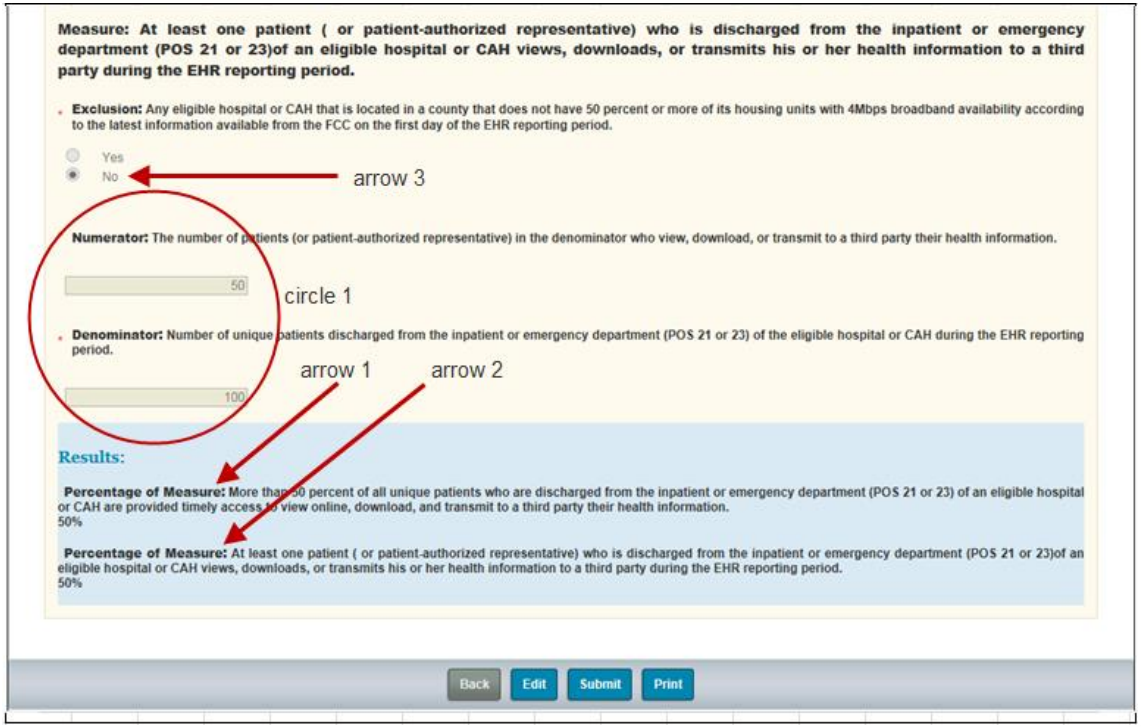
Data Submission on QNet

- Enter the Numerator and Denominator values for the first measure.
- Select “Yes” for the second measure.
- Click “Calculate” to produce a Result section with a rounded percentage value belonging to the first measure.



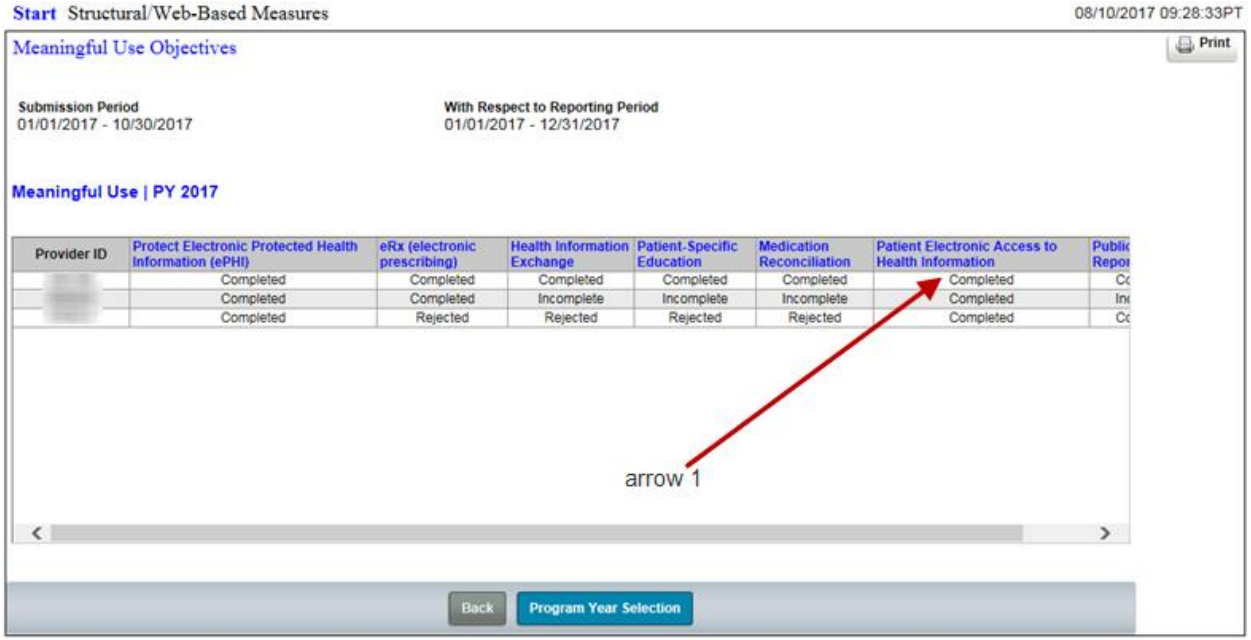
Data Submission on QNet

- Change the answer to the Exclusion question for the second measure from “Yes” to “No” for an additional set of Numerator and Denominator questions requiring answers.
  - The Results section now displays percentage values for both the first and second measures.
- Click “Submit” to save the information.



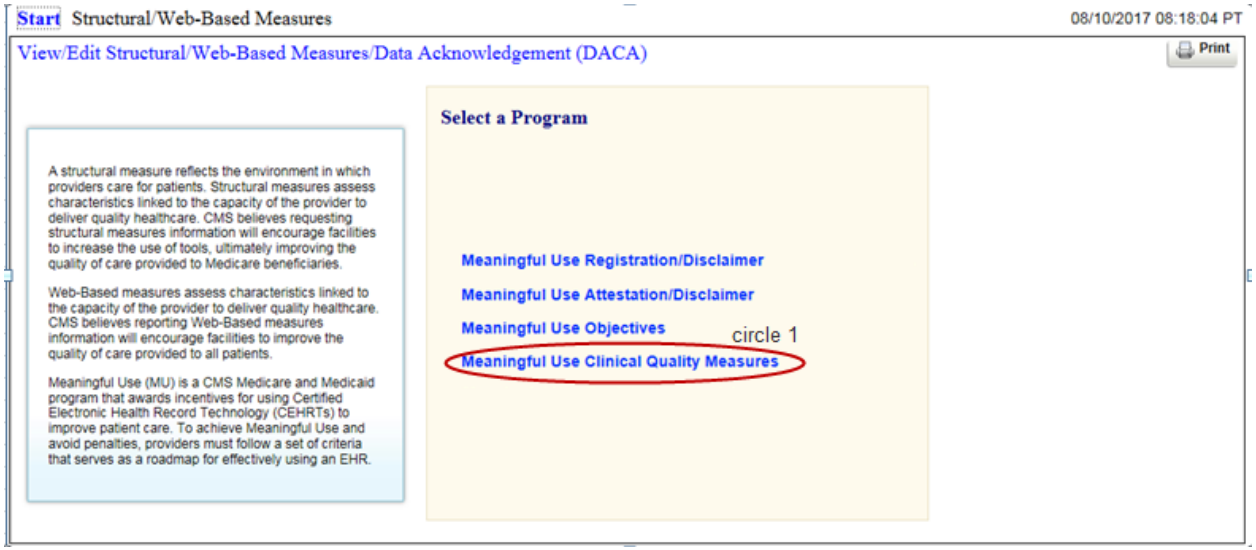
Data Submission on QNet

The Objective Status Summary page displays the Objective's "Completed" status.



Data Submission on QNet

- Return to the Program Selection page and click “Meaningful Use Clinical Quality Measures” to submit Clinical Quality Measures (CQMs).
  - You will be allowed to access the CQMs if you have successfully completed the registration and attestation steps, and if, when you completed the Attestation Information question, you chose the radio button declaring, “I will submit my Clinical Quality Measure data right now through online Attestation.”

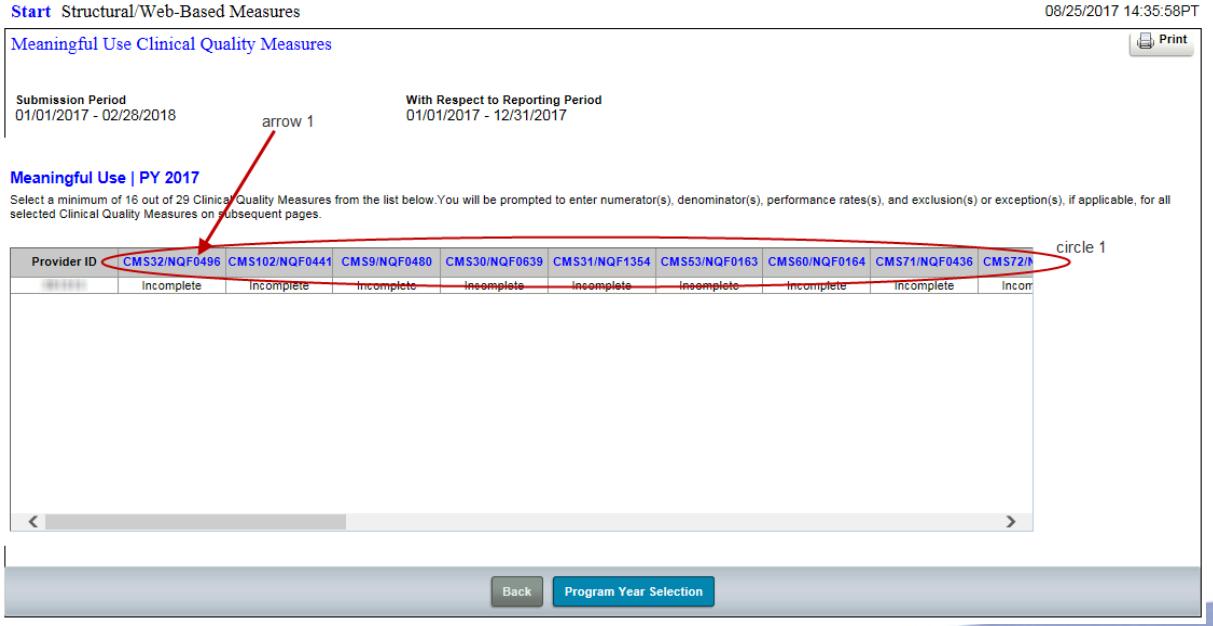


Data Submission on QNet

- Select “2017” from the Program Year drop down.
  - If you are a single provider user, the CQM Status Summary page will appear.
  - If you are a multi-provider user, you must first select the providers you want to work with from a Provider Selection page.
- Click “Continue” to be directed to the CQM Status Summary page.

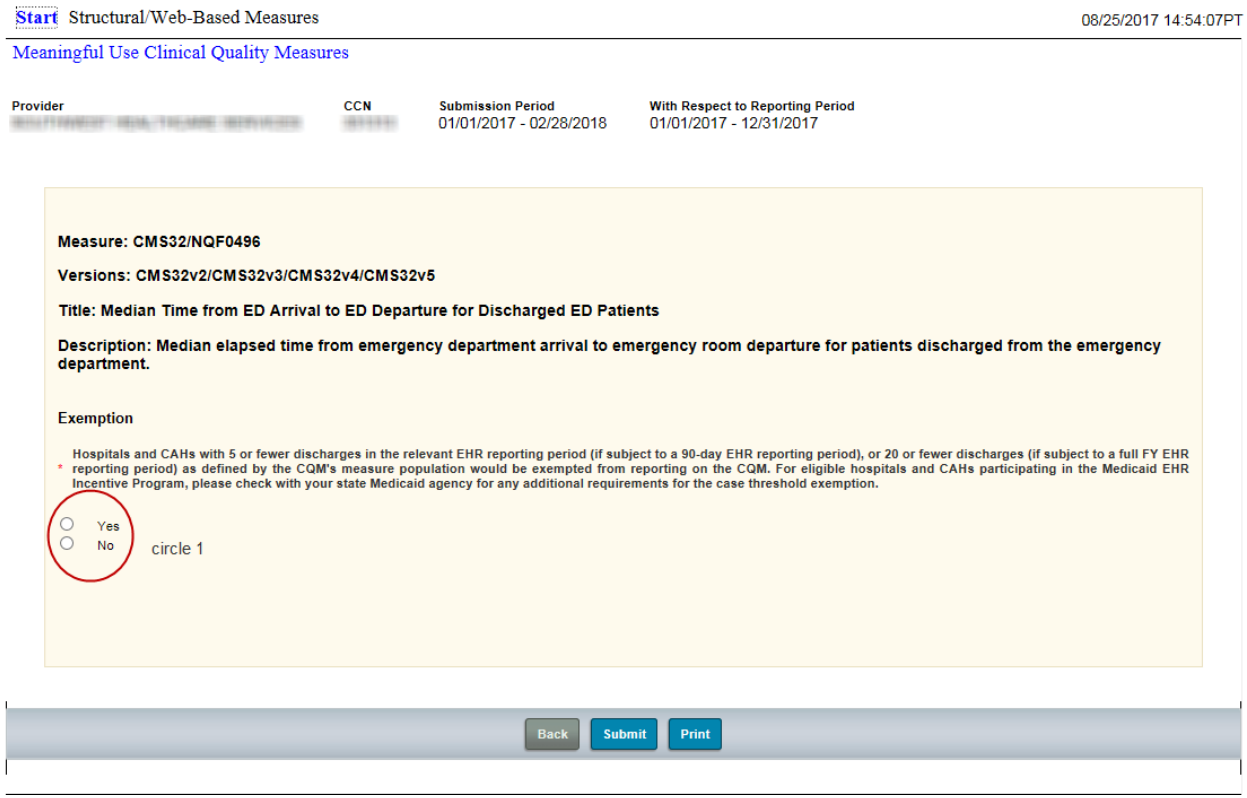
Data Submission on QNet

- Complete at least 16 of the 29 CQMs.
  - CQMs are identified by alpha-numeric identifiers. If you hover above the identifier the short title of the CQM appears. We will post the identifier/short title crosswalk table on the QNet website for reference.
  - You will have to scroll to the right to see all available CQM identifiers.
- Select the first link name to look at some of the differences between the way Objective and CQM data entry pages operate.



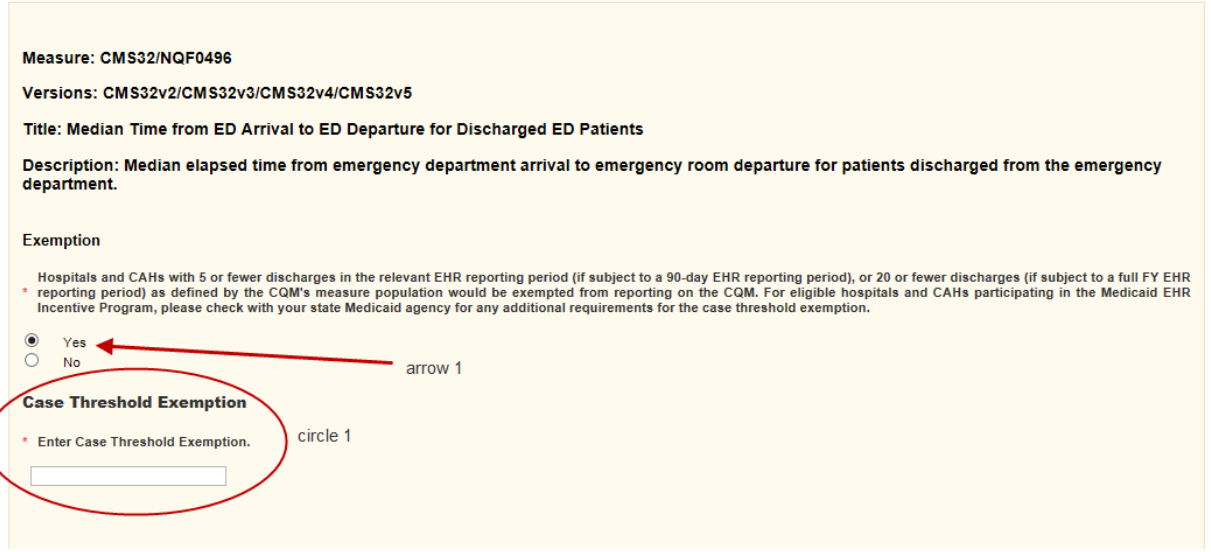
Data Submission on QNet

All CQM questions are hierarchical, whether the answer selected is "Yes" or "No."



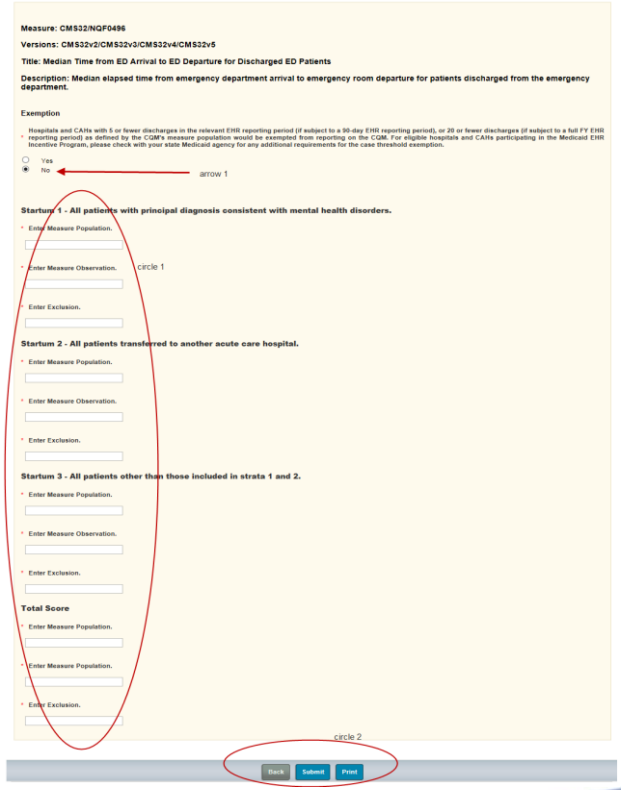
Data Submission on QNet

- Select “Yes” to produce one particular set of additional questions.



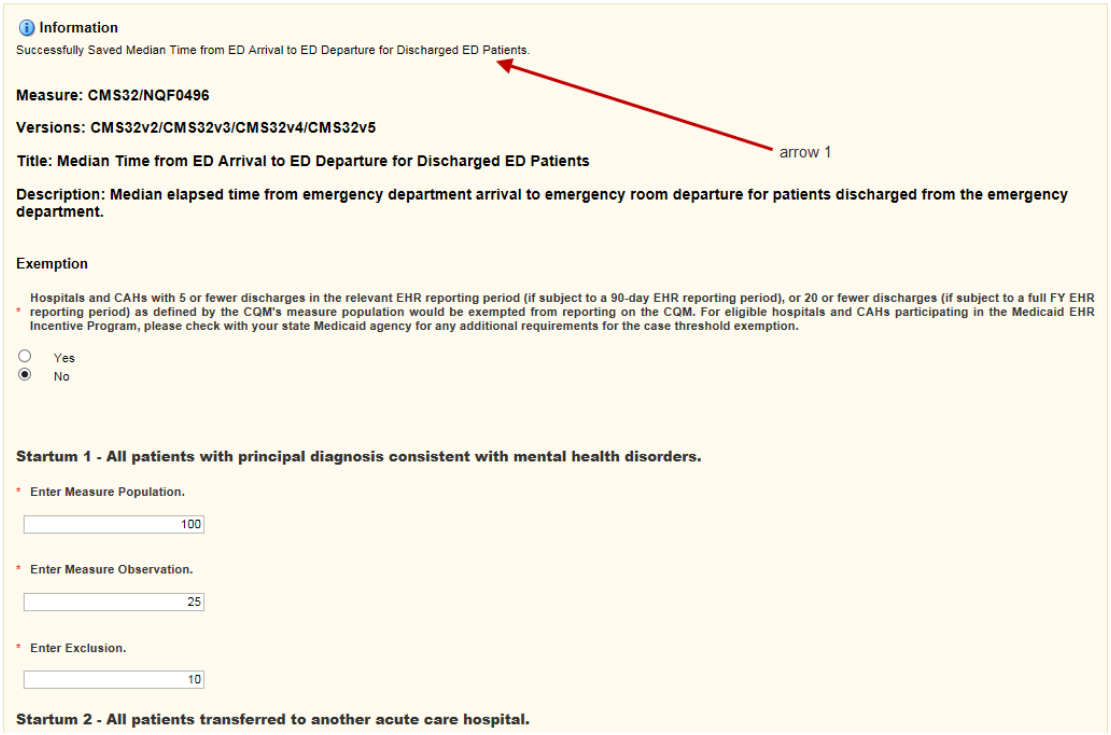
Data Submission on QNet

- Select “No” to produce another, but different set of additional questions.
  - There is no “Calculate” button at the bottom of the CQM page.
- Once you’ve entered the required values, click “Submit.”



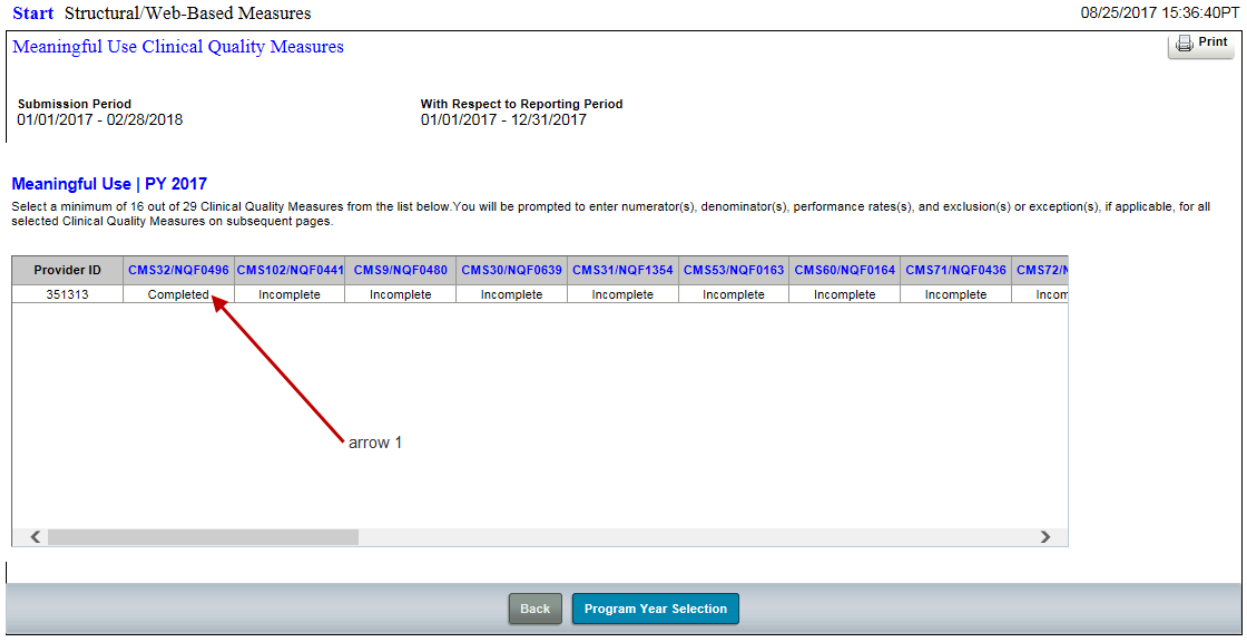
Data Submission on QNet

A successfully-saved message appears.



Data Submission on QNet

- *The CQM is marked completed in the CQM Status Summary table.*
- *If all of the objectives, measures and CQMs have been entered with a status of completed your attestation is complete.*
- *An attestation status report will be available in QNet beginning January 2018.*



Questions?

Thank you!