

Center for Medicare Office of Information Services

DATE:	March 17, 2011
то:	All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations
FROM:	Cheri Rice /s/ Acting Director, Medicare Plan Payment Group
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SUBJECT:	Announcement of the MARx System Redesign & Modernization MARx User Interface (UI) Handbook

The Centers for Medicare & Medicaid Services (CMS) is continuing to implement software improvements to the enrollment and payment processes that support the Medicare Advantage and Prescription Drug (MAPD) programs. CMS is introducing the MARx Redesign & Modernization User Interface (UI) Handbook attached to this letter. This additional Handbook includes the information necessary for Plans to change and update member information by accessing limited MARX UI screens which will be available for use following the April 2011 systems release. Also included in this document is an Appendix (see section 6) which provides details regarding the schedule for implementation, the Header Record definition, and other important information.

The changes to the MARx UI included in the April 2011 systems release are categorized as follows and will require Plan action:

- 1. Plan User Interface role for limited online update capability
- 2. Acquiring Plan User UI Access
- 3. MCO Representative (View Only) Transaction Screens
- 4. MCO Representative with (UI Update) Change Screens
- 5. MCO Representative Transmitter User Change Screens (Special Batch File Processing)

Please direct questions or concerns to the MAPD Help Desk at mapdhelp@cms.hhs.gov or 1-800-927-8069. Plans may also contact the R&M Project Team by email at: R_M_Projects@cms.hhs.gov.

Medicare Advantage and Prescription Drug (MARx)

MARx User Interface (UI)

Redesign & Modernization Handbook for Medicare Advantage Organizations and Prescription Drug Sponsors—2011

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For additional copies of the MARx UI Handbook, contact HPMS, or the MAPD Help Desk Web site at <u>http://www.cms.gov/mapdhelpdesk/</u>.

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1.0 Introduction

1.1 Document Intent

The 2011 Medicare Advantage and Prescription Drug system (MARx) Redesign & Modernization Handbook presents the system enhancements resulting from the Center for Medicare & Medicaid Services' (CMS) MARx Redesign & Modernization (R&M) initiative. This document is not intended to be a complete set of MARx requirements, but is representative of the modifications and functionality added to the MARx application. The information in the MARx User Interface handbook is in addition to the information provided in the MARx Redesign and Modernization handbook published on December 2, 2010.

The intended audience for this information includes Medicare Advantage (MA) Organizations, Medicare Prescription Drug Plans (PDP), Cost-based Plans, Program of All-inclusive Care for the Elderly (PACE), and other health Plan organizations that use the MARx system.

This Handbook provides Plans with an overview of how to input data via the MARx UI to update or make changes to their members' records, and communicate these changes to CMS.

MARx R&M includes new functionality for Plans by providing online User Interface (UI) access to update limited enrollment, disenrollment, and residence address data for Plan membership.

1.2 Document Organization

The Guide includes the following information:

- Section 1- Introduction, provides general information about the organization of this document, the functional and business purposes, and the solution groups that help accomplish the MARx R&M initiative.
- Section 2- Acquiring Plan UI Access, provides introductory instructions and guidance to the MARx UI user to obtain a CMS user ID.
- Section 3- MCO Representative (View Only) Transaction Screens, provides instructions to the user to view beneficiary information through the MARx UI screens, but restricts updating of this information for this role type.
- Section 4- MCO Representative With (UI Update) Change Screens, provides instructions to the user in this role for updating beneficiary information on MARx UI screens.
- Section 5- MCO Representative Transmitter User Change Screens, provides instructions for updating batch information via the new Special Batch File Request Utility screens.
- Section 6- Appendix, provides definitions and terms used throughout the Handbook, as well as acronyms and important updates.

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Medicare Advantage Prescription Drug (MARx) System Redesign & Modernization

2.0 Acquiring Plan UI Access

Plans continue to utilize Individuals Authorized Access to the CMS Computer Services (IACS) to register their submitters and representatives. The Plans' External Point of Contact (EPOC) will continue to approve their personnel in accordance with established IACS policies.

The MARx R&M Project created a new online functionality for Plan users. A new Plan user role, MCO Representative UI Update was created in IACS that allows the user of this role to update member records in MARx.

CMS is instructing the EPOC to approve a maximum of two (2) MCO Representative UI Update users per parent organization. CMS will evaluate this limit as experience is gained with the new UI Update functionality. MCO representative UI Update users must be employees of the parent organization.

EPOCs should instruct their designated MCO Representative UI Update users to access the IACS system and modify their roles at https://applications.cms.hhs.gov/. Plan personnel that are designated to the MCO Representative UI update by their organization must access the IACS system and change their current role to the new role.

Plan personnel with the new role of MCO Representative UI Update cannot use the new functionality until April 18, 2011. Please refer to the Plan Schedule in the Appendix Section (6.1) of this guide for important Marx R & M dates.

Newly acquired roles will not activate until April 18, 2011. Current user roles will remain in effect until the implementation of MARx R & M.

Please see Figures 1-3 on the following pages for examples of IACS registration screens and for selecting the new MCO Representative UI Update role.

Figure 1: New User Registration Screen

CMS is authorized to v	alidate your personal information	sing your legal name, Date of Birth and Social Security Number.		
User Information				
Title:	First Name:	* Di Last Name: * Suffix: 💌		
00 Middle Initial:	MA Submitter	Example: MD, RN, LPN, MBA, PhD, etc. (Limit 12 characters)		
Social Security Number:	PDP Submitter MA Representative PDP Representative	mat is XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		
DC E-mail:	POSFE Contractor NET Submitter	Di Confirm E-mail:		
Val	NET Representative Approver	temetprovider.domain. List of allowed domains: com, gov, net, org, us, mil, biz, edu, pro		
Office Telephone:	IUI Helpdesk IUI Administrator	Valid Phone Number Format is 300(-300X-3000X		
Company Name:	MA State/Territory Approver MA State/Territory User	* III Company Telephone: III Ext:		
Address 1:	SPAP Approver SPAP End User	Address 2: cuquja		
City:	SHIP Approver SHIP End User	SHIP Approver SHIP End User	* State/Territory: 🗨 🗰 🖸 Zip Code: 🔹 + - 🔟	
Access Request	MCO Representative UI Update IUI Authorizer			
User Type:	Authorizer State Authorizer			
Role:		d •		
Justification for Action:	Request initiated on 01/13/2011 11:08:17 AM			
		•	* indicates a require	
Next Cancel				

Figure 2: Review Registration Details Screen

U.S. Dep	J.S. Department of Health & Human Services 🔊 www.hhs.gov							
	Centers for Medicare & Medicaid Services							
	Review Registration Details							
	The following is the informat Please review the informatio - To modify any of the info - If the information is corre	tion you entered on the l on below to verify correct rmation, click 'Edit'. ect and you wish to proc	New User Registra iness. xeed, click 'Submit	ation F	orm.			
	First Name: Title: Social Security Number: E-mail:	Pat Dr. *******0000 ahycio@dtmubz.com	MI: Suffix:	Jr.	Last Name: Professional Credentials:	Smith MD		
	Company Name: Address 1: City:	BGI Medical Center ! Windy Circle Baltimore	State/Territory:	MD	Company Telephone: Address 2: Zip Code:	21209		
	User/Community Type: Role: Contract(s):	MA/MA-PD/PDP/CC Approver H0151	New role appear in after user	will this regi	box sters			
OME: 0938-0989	Submit Edit Cancel						Effective date: 5/06	

Medicare Advantage Prescription Drug (MARx) System Redesign & Modernization

Figure 3: Modify Account Profile

i E-mail:	scard@jmi.org				
i Office Telephone:	410-111-5555				
i Company Name:	Jones Medical Imagining	i Com	pany Telephone:		
i Address 1:	2 Windy Circle		Address 2:		
City:	Baltimore	State/Territory: MD	Zip Code: 21209		
Access Request					
i Select Action :	View My Access Profile				
				6	
	Community/Application : Role	Profile Summary	Possible Actions		
View My Access Profile :	MA/MA-PD/PDP/CC : User/Submitter	Contract(s): Plan H1051	As a MAMA user: o Add/Remove Contract(s))	
Cancel					
OMB: 0938-0989					Effective date: 5/06

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3.0 MCO Representative (View Only) Transaction Screens

3.1 Beneficiary Snapshot Screen (M203)

The snapshot screen is an overall summary of a beneficiary's membership, health status, and payment/adjustment information as of a specified date. If payments are unavailable for the specified date, the latest available payment and adjustment information is shown. When the screen initially displays, the date defaults to the current date and all information displayed is for that date. To view the beneficiary details as of a different date, update the date in the "As of" data entry field and click on the [Find] button.

If the beneficiary enrolls with an effective date in the future, no status information is available. Change the "As of" date to the future date to view the snapshot information. A user only views information for beneficiaries enrolled in a Plan to which the user has access. When the beneficiary is enrolled in two Plans, both of which are under the user's contract (one for MA-only and the other for Part D), information on both Plans is shown.

To access the *Beneficiary Snapshot (M203)* screen, use the Beneficiaries: Find (M201) screen to enter the beneficiary's claim number in the search criteria and select the [Find] button. Then, select the beneficiary's claim number on the *Beneficiaries: Search Result* screen.

	-							
Claim #:								DOB:
Snanshot Enrollment Status Payments /	Adjustments Premiums	SSA - RRB History	Factors	Utilization 1	MSA Medicair	1 Residence	State:	County: .
Beneficiary Snapshot (M203)	User	: CKS9 Role: MCO I	REPRESEN	TATIVE	Date: 2	2/9/2011		<u>C</u> lose <u>Print</u> <u>H</u> elp
	Change date to re-disp	lay Beneficiary Details	and click "	Find."				
A <u>s</u> 0	f: 02/09/2011	Eind						
	Contract: Hxxx1 MCO Name:							Contract: MCO Name:
	PBP Number: 111							PBP Number:
Seg	ment Number: 000						5	Segment Number:
Bonus Payment P	ortion Percent: 0%						ہ Bonus Payme	nt Portion Percent: 0%
Demographic Blend P	ortion Percent: 0%					Dem	ographic Bler	nd Portion Percent: 0%
Part B Premium Red	uction Benefit: \$0.00					Pa	rt B Premium	Reduction Benefit: \$0.00
Residence for Payment	s: State: County:							
Status Flag	🛚 🗖 Hospice	ESRD	ESRD	MSP	🗖 Aged/Disable	d MSP	🔲 Inst	INHC
Payment Flag	🛚 🗖 Disabled 🗖 CHF	🔲 Long Term Institu	tional 🔲 i	Part B Premiur	m Reduction			
Low Income Subsidy	Subsidy Start: // LI Co-payment Level:	Subsidy End: L	I Premium \$	Subsidy Level:				
Original Reason for Entitlemen	t: 0							
Aged/Disabled MSP Facto ESRD MSP Facto	r: 0.00 r: 0.00							
		Payments Fo	or Payment	Date 02/01/20	011			
Kati Use	e d	F	Part A	Part B	Part D	Total	Paid Flag	
*	PART D BASIC PREMIUN PART D DIRECT SUBSID	A Y	\$0.00 \$0.00	\$0.00 \$0.00	\$38.40 \$24.17	\$38.40 \$24.17	Y	
	PART D REINSURANCE		\$0.00	\$0.00	\$19.17	\$19.17	Y	
*	TOTAL PDP		\$0.00	\$0.00	\$43.34	\$43.34	Y	
		Adjustmer	nts Applied	to 02/01/2011				
r User	e 1	Р	art A	Part B	Part D	Total	Paid Flag	
		No Adjustments appl	ied to 02/01.	2011 for Hxxx	1/111/000			
	ntitlement Information					Enrolle	nent Informati	ion
	Start Date End I	Date Option			Contract	S	itart Date	End Date
Part A:	07/01/1991	E			Hxxx1	0	1/01/2008	
Patt D:	Eligibility Information	Ť						
	Start Date	End Date						
Part D:	01/01/2006							
			Premium	s				
		Prem	ium Withh	olding Optior	n: DIRE	ECT SELF-PA	Y	
		Premium With	holding O	otion Pending	y:	N	r0.00	
		Part C Pre	num (troi D Premium	n enrollment) I (from HPMS)	µ): \$62.90		\$U.UU	
				De minimis	s: ×0.00			
			Part D Net	of De minimis	s: ×62.90			
			Late Enrol	ment Penalt	r vo.uu r ×0.00			
		Late Enrollment	Penalty W	aived Amoun	t: ×0.00			
		Late Enr	ollment Pe	nalty Subsidy	y: \$0.00			
		Beneficiary	/'s Total Pa	rt D Premium	1:		×0.00	
		Total C+D Premi	um (paid b	y beneficiary):		¤62.90	

Figure 4: Beneficiary Snapshot Screen (M203)

Table 1: Beneficiary Snapshot Screen (M203) Field Descriptions

Note: Italicized text denotes updates resulting from the MARx initiative.

Item	Туре	Description
As Of	Optional	Enter a valid date in the form (M)M/(D)D/YYYY. The user may
	data entry	change the As Of date. After changing the date, the user clicks on
	field	the [Find] button to bring up the information for that date.
[Find]	Button	Displays the information for the specified As Of date.
The following fields are repeate	ed for each co	ntract (up to 2) in which the beneficiary is enrolled
Contract	Output	Contract number for this beneficiary on the As Of date.
MCO Name	Output	Contract name for this beneficiary on the As Of date.
PBP Number	Output	The PBP number on the contract for this beneficiary on the As Of date.
Segment Number	Output	The segment number on the contract and PBP for this beneficiary on the As Of date.
Special Needs Type	Output	Indicates the special needs population that the contract serves, if applicable.
Bonus Payment Portion Percent	Output	The percentage applied to the payment to determine the bonus amount to pay the MCO. This is not applicable to a PDP.
Demographic Blend Portion	Output	The percentage of the demographic rate used to calculate the
Percent		blended payment. The remaining percentage of the blended
		payment is based on the risk-adjustment amount. This is not
		applicable to a PDP.
Residency Status	Output	The residency status for this beneficiary on the As Of date.
Part B Premium Reduction	Output	The Part B Premium Reduction Benefit amount is shown only for a
Benefit		non-drug contractor. For the Pre-2006 Part B Premium Reduction
		Benefit, multiply the Benefits Improvement & Protection Act of
Desition for Designation Official		2000 (BIPA) amount by 0.80.
Residence for Payments: State	Output	in the mailing address in the screen header.
Residence for Payments:	Output	County used for payment calculation, which may differ from the
County		county in the mailing address in the screen header.
Status Flags	Output	The flags set for the beneficiary on the As Of date.
Payment Flags	Output	The flags set for the beneficiary on the As Of date.
Low Income Subsidy	Output	Date range (subsidy start date and end date), co-payment level, and amount of the low income subsidy on the As Of date.
Original Reason for	Output	The reason for the beneficiary's original entitlement to Medicare;
Entitlement	1	disabled or aged.
Aged/Disabled MSP Factor	Output	Beneficiary's aged/disabled reduction factor.
ESRD MSP Factor	Output	Beneficiary's End State Renal Disease (ESRD) Medicare
	_	Secondary Payer reduction factor.
The lines in the Payments section	define each co	omponent used in the calculation of the Plan's payment for this
beneficiary for the payment mon	th associated w	with the As Of date. These may include Demographic, Risk
Adjustment, Blended, ESRD, Par	rt D Basic Pren	nium, Part D Direct Subsidy, Part D Reinsurance, etc. Each line is
broken into the columns below.		
When there are no payments to	display, "No P	ayments for MM/DD/YYYY for CONTRACT/PBP/SEG" displays.
Kate Used	Output	Payments have asterisks, but components used in the payment
		calculation do not (e.g., a blended payment has an asterisk, but the
		demographic and risk-adjusted components used in the blend do
Dort A	Output	not have all asterisk). The amount of the neument line that is asteronized as Medicare
rattA	Output	Fine amount of the payment line that is categorized as wellcare Part Δ
		ו מו ה.

Item	Туре	Description
Part B	Output	The amount of the payment line that is categorized as Medicare
		Part B.
Part D	Output	The amount of the payment line that is categorized as Medicare Part D.
Total	Output	The Net Payments amount includes additions and subtractions
		based on rebates, subsidies, and bonuses. Payments are made in the
		As Of month.
Paid Flag	Output	The Paid Flag indicates whether the Plan received this payment
		or adjustment. Following the 36 month rule, some payments or
		adjustments are calculated but not included in an actual
		payment.
adjustments for this baneficiary f	for the payment	t month associated with the As Of date. These may include
Demographic Risk Adjustment	Blended FSRI	D Part D Basic Premium Part D Direct Subsidy Part D
Reinsurance etc. Each line is br	oken into the c	olumns below
When there are no adjustments	to display. "No	o Adjustments for MM/DD/YYYY for CONTRACT/PBP/SEG''
displays.	······	
Rate Used	Output	Adjustments have asterisks, but components used in the adjustment
		calculation do not (e.g., a blended payment has an asterisk, but the
		demographic and risk-adjusted components used in the blend do
		not have an asterisk).
Part A	Output	The amount of the adjustment line that is categorized as Medicare
		Part A.
Part B	Output	The amount of the adjustment line that is categorized as Medicare
		Part B.
Part D	Output	The amount of the adjustment line that is categorized as Medicare Part D.
Total	Output	The Net Adjustment amount includes additions and subtractions
		based on rebates, subsidies, and bonuses. Adjustments are made in
		the As Of month.
Paid Flag	Output	The Paid Flag indicates whether the Plan received this payment
		or adjustment. Following the 36 month rule, some payments or
		adjustments are calculated but not included in an actual
	<u> </u>	payment.
Entitlement, Eligibility, and En	rollment Info	rmation
Entitlement Information	Output	Entitlement Start Date and End Date, as well as Option for Part A
		and Part B for this beneficiary on the As Of date.
Eligibility Information	Output	Eligibility Start Date and End Date for Part D for this beneficiary
	_	on the As Of date.
Enrollment Information	Output	Provides the Start Date and the End Date for each of this
		beneficiary's enrollment under the user's contract on the As Of
		date.
Premium Information – This se	ection provides	information on the beneficiary's premiums on the As Of date.
When there are no premiums to displays.	display, ''No I	Premiums found for MM/DD/YYYY for CONTRACT/PBP''
Premium Withholding Option	Output	The Premium Withholding Option on the As Of date.
Premium Withholding Option	Output	When a withholding request is submitted but not vet accepted by
Pending	F	the withholding agency, the request is "Pending". This indicates
č		whether this withholding request is "Pending".

Item	Туре	Description
Part C Premium (from enrollment)	Output	The amount of the beneficiary's premium that represents their Part C premium. This is provided by the Plan on the enrollment transaction.
Part D Premium (from HPMS)	Output	The amount of the beneficiary's premium that represents their Part D premium. This amount is contracted with the Plan and maintained by HPMS.
De Minimis	Output	The amount of De Minimis adjustment included in the beneficiary's premium.
Part D Net of De Minimis	Output	The amount of the Part D premium with any De Minimis adjustment.
Low Income Subsidy	Output	The amount of the beneficiary's premium that is subsidized due to low income status.
Late Enrollment Penalty	Output	The penalty amount that is added to the beneficiary's premium due to uncovered months.
Late Enrollment Penalty Waived Amount	Output	The amount of the Late Enrollment Penalty that is waived for the beneficiary.
Late Enrollment Penalty Subsidy	Output	The amount of the Late Enrollment Penalty that is subsidized.
Beneficiary's Total Part D Premium	Output	The total Part D premium for the month associated with the As Of date. This incorporates all of the Part D components that are detailed in this section.
Total C+D Premium (paid by beneficiary)	Output	The total premium paid by the beneficiary for Part C and Part D coverage.

Table 2: Beneficiary Snapshot Screen (M203) Messages

Message Type	Message Text	Suggested Action
Missing entry	As Of Date must be	Enter the date.
	entered.	
Invalid format	As Of Date is invalid.	Re-enter the date in one of the required formats.
	Must have format	
	(M)M/(D)D/YYYY.	
Informational	The latest available	None.
	Snapshot information	
	is for payment month	
	of <actual payment<="" td=""><td></td></actual>	
	month>.	
No data	No payment profile	There is no payment data available for that claim
	information for claim	number on the As Of date entered on the screen. If the
	number <claim< td=""><td>user is expecting to see payment data, the user verifies</td></claim<>	user is expecting to see payment data, the user verifies
	number> and coverage	the date and month and re-enters the corrected
	date as of <date>.</date>	information. If the date and month are correct, the user
		contacts the MAPD Help Desk for assistance.
No data	Invalid input for claim	There is no payment data available for that claim
	number <claim< td=""><td>number on the As Of date entered on the screen. If the</td></claim<>	number on the As Of date entered on the screen. If the
	number> and coverage	user expects to see payment data, the user verifies the
	date as of <date>.</date>	date and month and re-enters the corrected information.
		If the date and month are correct, the user contacts the
		MAPD Help Desk for assistance.

Medicare Advantage Prescription Drug (MARx) System Redesign & Modernization

Message Type	Message Text	Suggested Action
Software or Database Error	Error occurred while retrieving beneficiary snapshot data for claim number <claim number> and coverage date as of <date>.</date></claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code>.</error 	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

3.2 Enrollment Screen (M204)

The enrollment screen displays the beneficiary's enrollment history with the most recent enrollment appearing at the top of the list. The bottom half of the screen is initially blank but is populated when the user selects one of the active areas on the screen. The bottom half may display information on the beneficiary's *Primary Drug Insurance* or on the *Payment* associated with the selected enrollment.

Please Note: A Plan user only views enrollment in contracts to which the user has access. It may appear that the beneficiary has enrollment gaps but the beneficiary may actually have enrolled in another contract.

To access the *Enrollment (M204) Screen*, select the |Enrollment| tab.

The initial view of this screen displays a summary list of enrollment information by contract, PBP, and segment (as applicable). When the beneficiary is enrolled in two contracts (one for Parts A and/or B and the other for Part D), two rows covering the same time period may display.

Figure 5: Enrollment Screen (M204)

Claim #:XX 101 AL ZWELL CITY, ST 1234	XXXXXXXX L LANE 45-1234					FIRST M. L	AST		As State: XX (30)	DOB: 01/01 ge: 110 Sex County: XXXXX	/ 1900 : XX (000)
Snapshot En	nrollment St	atus Paym	ents Adjustm	ents Premiur	ns SSA - RR	B PW Paid/Collecte	d History	Transactions Factors Utilization	n MSA Medicaid		
Enrollmen	t (M204)				User: RXQZ F	Role: MCO REPRESE	NTATIVE			Date: 05	/26/2010
										Qose Pint	Help
Enro	Contract	of 1) (Click o PBP #	n Contract# to Segment #	view details) Drug Plan	Start	End	Source	Disenrollment Reason	Primary Drug Insurance	Payment	
1	HXXX1	001	000	Ŷ	12/01/2008		Hxxx1		View	view	
2	Hxxx1		000		06/01/2002	12/31/2005	Hxxx1			View	
3	Hxxx1		000		01/01/2001	05/31/2002	Hxxx1			View	
4	Hxxx2		000		01/01/1999	12/31/2000	Hxxx2			View	
5	Hxxx3		000		10/01/1997	12/31/1998	Hxxx3			View	

Table 3: Enrollment Screen (M204) Field Descriptions

Item	Туре	Description
Contract	Output	Contract in which the beneficiary is enrolled. The values
	1	displayed in this column link to display the Enrollment Details
		(M222) screen for the enrollment on this line.
PBP #	Output	PBP number for the enrollment on this line.
Segment #	Output	Segment number for the enrollment on this line.
Drug Plan	Output	Indicates whether the contract/PBP on this line provides drug
		insurance coverage. (Y or N).
Start	Output	Start date for the beneficiary's enrollment in this
		Contract/PBP/Segment.
End	Output	End date for the beneficiary's enrollment in this
		Contract/PBP/Segment.
Source	Output	The person or system that submitted the enrollment [contract
		number when entered by an MCO; user ID when entered at
		CMS, Social Security Administration (SSA), or Medicare
		Customer Service Center (MCSC)].
Disenrollment Reason	Output	If the enrollment on this line includes an end date, this is the
		reason for the beneficiary's disenrollment.
<u>Primary Drug</u>	Link	Click the <u>View</u> link in the Primary Insurance Information
<u>Insurance</u>		column to display all occurrences of primary insurance
		information associated with the beneficiary's enrollment. This
		information displays in the bottom portion of the screen.
Payment	Link	Select the <u>View</u> link in the Payment column to display all
		payment information associated with the enrollment for the
		contract/PBP/segment.

Note: Italicized text denotes updates resulting from the MARx initiative.

Table 4: Enrollment Screen (M204) Messages

Message Type	Message Text	Suggested Action
No data	No enrollment information found for claim number <claim number=""> and coverage date <coverage date="">.</coverage></claim>	No corresponding data is available for that claim number on that date. If the user expects to see enrollment data, the user verifies the date and month and re-enters the corrected information.
No data	No payments found for claim number <claim number=""> and contract number <contract #="">.</contract></claim>	No corresponding payment data is available for that claim number on that date.
Software or Database Error	Error occurred while retrieving enrollment results for claim number <claim number=""> and coverage date <coverage date="">.</coverage></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred while retrieving enrollment history for claim number <claim number=""> and coverage date <coverage date="">.</coverage></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input on retrieval of beneficiary enrollment history.	Contact MAPD Help Desk for assistance.

Medicare Advantage Prescription Drug (MARx) System Redesign & Modernization

Message Type	Message Text	Suggested Action
Software or Database Error	Invalid screen ID.	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving payment results for claim number <claim number> and contract number <contract #>.</contract </claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving payment information for claim number <claim number> and contract number <contract #>.</contract </claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Prospective payment information missing for claim number <claim number> and contract number <contract #>.</contract </claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Payment profile information missing for claim number <claim number=""> and contract number <contract #="">.</contract></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

3.3 Enrollment Screen (M204) Primary Drug Insurance

Plans can view the primary drug insurance history for beneficiaries enrolled in their Plans. The screen displays the beneficiary's 4Rx information for periods when the beneficiary was enrolled in any of the Part D Plans to which the user has access.

To view the *Primary Drug Insurance* information in the bottom portion of the screen, the user selects the <u>View</u> link that is in the Primary Drug Insurance column. This displays an additional section on the screen, showing the beneficiary's primary 4Rx values.

Figure 6: Enrollment Screen (M204) Primary Drug Insurance

tus Payments 1) (Click on Cc PBP # S	s Adjustm ontract# to v	view details)	ns SSA - RRB User: RXQZ Role	PW Paid/Collecte MCO REPRESE	ed History Tra INTATIVE	nsactions Factors (Jtilization MS	State: X3 A Medicaid	Age: 110 X (30) County: XX Date	Sex XXX : 05 ==
tus Payments 1) (Click on Co PBP # S	ontract# to	view details)	ns SSA - RRB User: RXQZ Role	PW Paid/Collecte : MCO REPRESE	ed History Tra	nsactions Factors (Utilization MS	A Medicaid	Date Qose) P	»:05 ≌त्त
1) (Click on Co PBP # S	ontract# to v	view details)			_				Qose P	n
1) (Click on Co PBP # S	ontract# to v	view details)								_
1) (Click on Co PBP # So	ontract# to	view details)								
PBP# S	Comment #									
	reginetit #	Drug Plan	Start	End	Source	Disenroliment Reas	on P	rimary Drug Ins	urance Payme	nt
001	000	Y	12/01/2008		Hxxx1			View	View	_
	000		06/01/2002	12/31/2005	Hxxx1				View	
	000		01/01/2001	05/31/2002	Hxxx1				View	
	000		01/01/1999	12/31/2000	Hxxx2				View	1
	000		10/01/1997	12/31/1998	Hxxx3				View	1
irance Informa e	000 ation 1-1 (of End D	1) for Contract Date	10/01/1997 # Hxxx1, PBP 001 Primary E	12/31/1998 : BIN	Hxxx3 Primary PCN	Primary GRP	Primary RxID	Source	View Record Update Timestamp	_
8			111111		22222222	P1111	XXXXXXXXX	Hxxx1	2010-12-31-10:25:3	0
8	rance Informa	000 000 ence Information 1-1 (of End t	000 000 000 rance Information 1-1 (of 1) for Contract End Date	000 01/01/2001 000 01/01/1999 000 10/01/1997 rance Information 1-1 (of 1) for Contract# Hxxx1, PBP 001 End Date Primary E 111111	000 01/01/2001 05/31/2002 000 01/01/1999 12/31/2000 000 10/01/1997 12/31/2000 000 10/01/1997 12/31/1998	000 01/01/2001 05/31/2002 Haar1 000 01/01/1999 12/31/2000 Haar2 000 10/01/1997 12/31/1998 Haar3	000 01/01/2001 05/31/2002 Hxxx1 000 01/01/1999 12/31/2000 Hxxx2 000 10/01/1997 12/31/1998 Hxxx3	000 01/01/2001 05/31/2002 Hxxx1 000 01/01/1999 12/31/2000 Hxxx2 000 10/01/1997 12/31/1998 Hxxx3	000 01/01/2001 05/31/2002 Hoxx1 000 01/01/1999 12/31/2000 Hoxx2 000 10/01/1997 12/31/1998 Hoxx3	000 01/01/2001 05/31/2002 Hxxx1 View 000 01/01/1999 12/31/2000 Hxxx2 View 000 01/01/1999 12/31/2000 Hxxx2 View 000 10/01/1997 12/31/1998 Hxxx3 View rance Information 1.1 (of 1) for Contract# Hxxx1, PBP 001: Primary BIN Primary PCN Primary GRP Primary RxID Source Record Update Timestamp 111111 2222222 P1111 XXXXXXXXX Hxxx1 2010-12-31-10:25-31

Table 5: Enrollment Screen (M204) Primary Drug Insurance Field Descriptions

Item	Туре	Description
Primary Drug Insuranc	e Information	
This section contains one	line per period during	which the beneficiary has a unique combination of Contract, PBP,
and Primary 4Rx information	tion.	
Start Date	Output	Start date per period when the beneficiary has a unique
		combination of Primary Drug Insurance information (4Rx).
End Date	Output	End date per period when the beneficiary has a unique
		combination of Primary Drug Insurance information. This is
		blank for open-ended periods.
Primary BIN	Output	Primary BIN for the Primary Drug Insurance period on this line.
Primary PCN	Output	Primary PCN for the Primary Drug Insurance period on this line.
Primary GRP	Output	Primary GRP for the Primary Drug Insurance period on this line.
Primary RxID	Output	Primary RxID for the Primary Drug Insurance period on this
		line.
Source	Output	The source of the Primary Insurance information.
Record Update	Output	The date and time the Primary Insurance information is
Timestamp		received.

Message Type	Message Text	Suggested Action
Software or Database Error	Error occurs while retrieving beneficiary transaction results for claim number <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurs while retrieving beneficiary transaction information for claim number <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input data to retrieve transaction.	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

Table 6: Enrollment Screen (M204) Primary Drug Insurance Messages

3.4 Enrollment Screen (M204) Payment

Plans view a summary of payment and adjustment information for a particular enrollment line by using the associated <u>*Payment*</u> link. The payment information includes payment date and payment, as well as adjustment amounts, where applicable. Several beneficiary health status indicators are also provided.

To view the summary payment information for a particular enrollment, the user selects the <u>Payment</u> link in the Action column associated with that contract, PBP, segment (as applicable), and start date. This expands the information on the *Enrollment (M204)* screen to include the Payments section. The information is listed by month.

Figure 7: Enrollment Screen (M204) Payment

t Enr	oliment Sta	tus Pavments	s Adjustments	Premiums S	SA - RRB Trar	nsactions F	actors Utili:	zation MSA	۱ Medicai	d Residence	Si e Address R	Ας tate: × Insurance	DOB: je: Sex County:
nent \	/iew (M204	4)		User: B4ZS	Role: MCO RE	PRESENTAT	IVE	I	Date: 2/10/	2011		Clo	se <u>P</u> rint
Enro	llments 1 (o Contract	f1) (Click o PBP #	n Contract#to Segment #	view details) Drug Plan	Start	End	Source		Disenrolli	nent Reasor	ı	Primary Drug	Payment
1	Hxxx1	017	000	Y	07/01/2009	10/31/2009	Hxxx1		Y DISENRO	OLLMENT THR	OUGH PLAN	View	View
Раулт Paym	nents 1-4 (Of nent Date	4) (Click or Contract #	n payment date Payments	to view detail Adjustment	s) ts Hospice	ESRD	Aged/Disable MSP	d Inst	NHIC	Medicaid	Disability	CHF I	Part B Premium Reduction
Раупт Раупт <u>10</u> /	nents 1-4 (Of nent Date /2009	4) (Click or Contract # Hxxx1	Payment date Payments \$0.00	to view detail Adjustment \$0.00	s) ts Hospice	ESRD	Aged/Disable MSP -	d Inst	NHIC	Medicaid	Disability -	CHF I	Part B Premium Reduction -
Рауп Раут <u>10/</u> 09	nents 1.4 (Of ent Date /2009 /2009	4) (Click or Contract # Hxxx1 Hxxx1	Payment date Payments \$0.00 \$0.00	to view detail Adjustmens \$0.00 \$0.00	s) Is Hospice	ESRD -	Aged/Disable MSP -	d Inst - -	NHIC - -	Medicaid -	Disability - -	CHF I F	Part B Premium Leduction -
Раут Раут <u>10</u> 09 08	nents 1.4 (Of ent Date /2009 /2009 /2009	4) (Click or Contract # Hxxx1 Hxxx1 Hxxx1 Hxxx1	Payment date Payments \$0.00 \$0.00 \$0.00	to view detail Adjustment \$0.00 \$0.00 \$0.00	s) Is Hospice - -	ESRD - -	Aged/Disable MSP - - -	d Inst - -	NHIC - -	Medicaid - -	Disability - -	CHF F	Part B Premium teduction - -

Table 7: Enrollment Screen (M204) Payment Field Descriptions

Note: Italicized text denotes updates resulting from the MARx initiative.

Item	Туре	Description						
Payments								
This section shows payment information for the selected enrollment line. One line is displayed for each month that								
the Plan received a payment.								
Payment Date	Output / Link	Month/year when payments and adjustments are made. The user						
		selects a month/year on the pop-up screen <i>Payment/Adjustment</i>						
		<i>Detail (M215).</i> This shows payment and adjustment details for						
		the selected payment line.						
Contract #	Output	The contract associated with the payment selected.						
Payments	Output	Payment amounts, broken down by month, for the selected						
		enrollment in the contract, PBP, and segment, as applicable.						
Adjustments	Output	Adjustments, broken down by month, for the selected						
		enrollment in the contract, PBP, and segment, as applicable.						
Hospice	Output	Checked if the beneficiary has Hospice status for the month						
		represented by the payment row.						
ESRD	Output	Checked if the beneficiary has ESRD status for the month						
		represented by the payment row.						
Aged / Disabled MSP	Output	Checked if the beneficiary has the Working Aged or Disabled						
		status for the month represented by the payment row.						
Inst (Institutional)	Output	Checked if the beneficiary has Institutional status for the month						
		represented by the payment row.						
NHC	Output	Checked if the beneficiary has Nursing Home Certifiable (NHC)						
		status for the month represented by the payment row.						
Medicaid	Output	Checked if the beneficiary has Medicaid status for the month						
		represented by the payment row.						
Disability	Output	Checked if the beneficiary has Disability status for the month						
		represented by the payment row.						
CHF	Output	Checked if the beneficiary has congestive heart failure (CHF)						
	_	status for the month represented by the payment row.						
Part B Premium	Output	Checked if a Part B premium (formerly BIPA) reduction is						
Reduction		applied to the payment and/or adjustments for the beneficiary						
		for the month represented by the payment row.						

Message Type	Message Text	Suggested Action
No data	No transactions found for claim number <claim number>.</claim 	No action needed.
Software or Database Error	Error occurs while retrieving beneficiary transaction results for claim number <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurs while retrieving beneficiary transaction information for claim number <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input data to retrieve transaction.	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

Table 8: Enrollment Scr	een (M204)]	Payment Messages
		i ayment messages

3.5 Premiums View Screen (M231)

Premium information includes the history of basic premiums paid by the beneficiary, the penalty for late enrollment added to the premiums, and the subsidies paid by the government that reduce the premiums. The *Premiums* (M231) screen allows the Plan users to view this premium information for beneficiaries enrolled in their Plans.

Once a beneficiary is selected, the *Premiums View (M231)* screen is accessed by selecting the |Premiums| tab.

The top portion of this screen provides a field for entering a payment month and year. The bottom portion of the screen shows the beneficiary's premium data associated with the month and year for the specified month. The date defaults to the current payment month when the screen is initially opened. The user can change the month by entering a new date and selecting the *Find* button. This screen also allows the user to view additional details about the premium by using the dropdown arrows on the premium period line. When the beneficiary is enrolled in two contracts (one for Parts A and/or B and the other for Part D), two rows for the same month are displayed.

Claim #:															D	OB:	
															Age:	Sex	:
																State:	County:
Snapshot Enr	oliment Sta	itus Payr	ments	Adji	ustments P	Premiums SSA	- RRB I	History	Factor	s Utiliz	ation	MSA	Medicaid	Residence Ad	idress Rx In	surance	
Premiums \	/iew (M23	1)			User: B4ZS	Role: MCO REF	PRESENT	ATIVE		Dat	e: 2/1/2	2011			<u>C</u> lose	Print	<u>H</u> elp
					Enter the me	onth of the premi	umo to ho	uiouod	and ali	ale "Einad							
					*Indiantee r	man of the premi		Neweu		UK FIIIU							
					*Damant Mar	equirea ileia											
					02/2011	ritri											
					00/2011												
					Eind B	eset											
Premiums 1-2	2(of 2)																
					Dramium	Premium								Dort D	CCA.		66A
Start Date	End Date	Contract	PBP	Seg	Payment	Payment	Part C	Part D	LIS	LIS %	NUN	LEP	Total	Part B	Accepted	Ac	Cepted
					Option	Pending					CMU		Premium	Reduction	Month(C/D) Mo	onth (B)
X 04/04/2014	4.0/04/0044	1. hours	0.04		DIRECT		#0.00	eo 00	****	0.00%		*****	#0.00	#0.00			
-	12/31/2011	TXXX I	001	000	SELF-PAY		ຈູບ.ບບ	φυ.υυ	φυ.υυ	0.00%	U	φυ.υυ	φυ.υυ	φU.UU			
Premium Det	ails																
Creat	tion Date		De m	inimis	1	Part D N	et of De m	inimis			LEF	Subsid	ty				
01/1	19/2011		\$0	0.00			\$0.00					\$0.00					
804/01/2010	10/01/0010	Hyyy1	0.04	002	DIRECT		¢02.00	¢62.00	¢0.00	0.00%	10	¢2.40	¢147.00	¢0.00			
1	12/31/2010	11222	001	002	SELF-PAY		φ92.00	φ02.00	φυ.υυ	0.00%	10	ູ ຫຼວ. 1 ອ	Q147.99	φ0.00			

Figure 8: Premiums View Screen (M231)

Table 9: Premiums View Screen (M231) Field Descriptions

Item	Туре	Description
Search Criteria		
Payment Month	Input (Required)	Enter a month and year in the format (M)M/YYYY. This date defaults to the current payment month when the screen is initially opened.
Find	Button	Select this button to display premium information associated with the Payment Month entered.
Reset	Button	Resets the entered date to the current payment month.
Premiums		
[>>]	Button	Selecting this button on a transaction status row displays additional details about the premium in a dropdown below the premium line.
[♥] [♥]	Button	Selecting this closes the already opened dropdown premium detail information view.
Start Date	Output	When the period for this row's premium began.
End Date	Output	When the period for this row's premium ended.
Contract	Output	Contract for which premiums were charged.
PBP	Output	PBP for which premiums were charged.
Seg	Output	Segment for which premiums were charged.
Premium Payment	Output	The Premium Payment Option that the beneficiary chose for
Option		paying the premiums; Direct Self Pay or Withholding from
-		one of the withholding agencies (SSA or RRB).
Premium Payment	Output	'Y' – Request for PPO change was not yet accepted by the
Option Pending		withholding agency. 'blank' – no PPO change is pending.
Part C	Output	Part C premium for the beneficiary for this period.
Part D	Output	Part D premium for the beneficiary for this period.
LIS	Output	Low Income Subsidy - Amount of Part D premiums that were subsidized due to the beneficiary's low income status.
LIS %	Output	Percentage level for the Part D premium subsidy due to the beneficiary's low income status
NUNCMO	Output	Number of months during which the beneficiary did not have creditable drug insurance coverage associated with this premium period.
LEP	Output	Late Enrollment Penalty - Penalty charged for late enrollment in Part D coverage. This is determined by the number of uncovered months (above).
Total Premium	Output	Total premium charged for Parts C and/or D (as applicable), taking into account subsidies and penalties.
Part B Premium Reduction	Output	Total Part B premium reduction (as applicable).
SSA Accepted Month (C/D)	Link	Date on which Parts C and/or D premium withholding request was accepted by SSA. If the beneficiary did not request withholding from SSA or if the request was rejected, this field is blank. Selecting this link displays the <i>Beneficiary Detail:</i> <i>Premium Withhold Transactions (M237)</i> screen, which shows the Parts C and/or D Premium Withhold Transactions that were accepted by SSA for that specific premium period.

Note: Italicized text denotes updates resulting from the MARx initiative.

Item	Туре	Description
SSA Accepted Month	Link	Date on which Part B premium reduction transaction was
(B)		accepted by SSA. If Part B Premium Reduction does not apply
		to this beneficiary or if the transaction was rejected by SSA this
		field is blank. Selecting this link displays the <i>Beneficiary Detail</i> :
		Premium Withhold Transactions (M237) screen, which shows
		the Part B Reduction Premium Withhold Transactions that were
		accepted by SSA for that specific premium period.
Premium Details		
This section displays when	the premium line drop	down arrow is selected. It shows additional details for the line.
Creation Date	Output	Date on which the transaction is sent to SSA.
De Minimis	Output	De Minimis amount that was applied to this premium.
Part D Net of De	Output	The Part D premium amount adjusted for De Minimis.
Minimis		
LEP Subsidy	Output	Amount of the late enrollment penalty that was subsidized.

Table 10: Premiums View Screen (M231) Messages

Message Type	Message Text	Suggested Action
Missing entry	Payment Month must be entered	Enter the date.
Invalid format	Payment Month is invalid. Must have format (M)M/YYYY	Re-enter the date in one of the required formats.
No data	No premiums found for claim number <claim number=""></claim>	No payment data is available for the beneficiary for the entered date. If the user expects to see payment data, verify the date and month and re-enter the corrected information.
Software or Database Error	Error occurred retrieving beneficiary premium information for claim number <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input data to retrieve premiums	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database = <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.

3.6 Residence Address View Screen (M243)

The SSA provides CMS with a beneficiary address. This is not always the address through which the Plan interfaces with the beneficiary. A Plan user with update authority may enter an address. These addresses are associated with the period of time during which each is effective. The M243 screen gives the Plan user an historical view of a beneficiary's residence addresses during the time they were enrolled in one of the Plans to which the user has access. The screen displays the beneficiary's historical residence address information, with the most recent address periods shown first. The Plan will only see residence address information for periods during which the beneficiary is enrolled in any of their Plans.

To open the *Residence Address (M243)* screen, select the *Residence Address*/ tab.

Claim #: Snapshot E Residenc	inrollment S e Address	tatus Payments s View (M243)	Adjustments Pre	miums SSA - RRB Transa User: XXXX Role	ctions Factors : MCO REPRESEN	Utilization TATIVE D	State: MSA Medicaid Reside ate: 2/10/2011	Ag C ence Addr	DOB: ce: Sex: county: ess Rx Insur <u>Close Print</u>	ance <u>H</u> elp
Resi	dence Addre	sses Address	Address		~	C ()	710	SSA	County	
	Contract	Start Date	End Date	Address 1	City	State	ZIP	State	Code BALTIMORE	

Figure 9: Residence Address View Screen (M243)

Item	Type Description							
Beneficiary's Residence	Beneficiary's Residence Address Information							
This section contains one	line for each period	od during which the beneficiary had a unique residence address (address						
where the beneficiary res	ided).							
Contract	Output	The contract for the applicable period.						
Address Start Date	Output	Start date for the residence address listed on this line.						
Address End Date	Output	End date for the residence address listed on this line.						
Address 1	Output	Residence Street Address (Line 1) for the period on this line						
Address 2	Output	Residence Street Address (Line 2 – if applicable) for the period on						
		this line.						
City	Output	Residence City for the period on this line						
State	Output	Residence State for the period on this line						
Zip	Output	Residence Zip for the period on this line						
SSA State Code	Output	The State Code assigned by SSA for the state on this line						
SSA County Code	Output	The county where this residence is located, along with the County						
		Code assigned by SSA for the county.						

Table 11: Residence Address View Screen (M243) Field Descriptions

Table 12: Residence Address View (M243) Messages

Message Type	Message Text	Suggested Action
No data	No Residence Address information found for <claim number="">.</claim>	No corresponding data is available for that claim number. If the user expects to see data, they should verify the claim number and try again. If the claim number is correct, the user should contact the MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving beneficiary residence address results for <claim number>.</claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving beneficiary residence address history for <claim number>.</claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid screen ID	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input on retrieval of beneficiary residence address history.	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

3.7 Rx Insurance View Screen (M244)

A Plan can use the M244 screen to view the Rx Insurance history, both primary and secondary, for beneficiaries enrolled in their Plans. The screen displays the beneficiary's 4Rx information as it has changed over time. The Plan only sees 4Rx information for periods during which the beneficiary is enrolled in any of their Part D Plans.

To access the Rx Insurance (M244) screen, select the Rx Insurance tab.

Figure 10: Rx Insurance View Screen (M244)

Cla	aim #:											D0B:	
												Age: : Sex:	
Snap	shot En	rollment	Status Pavm	nents Adius	stments	Premiums SSA -	RRB Fa	ctors Uti	ilization MS	SA Medio	caid Res	state: C sidence Address Rx Ins	ounty urance
tx I	nsuran	ce Vi	ew (M244)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		User: B4ZS Role:	MCO REPP	RESENTA	TIVE Date:	2/1/2011		<u>C</u> lose <u>P</u> rint	<u>H</u> elp.
Р	rimary Dr	ug Insu	rance Informatio	in									
	Contrac	t PBP	Primary Drug I Start Da	nsurance Ite	Prim	ary Drug Insurance End Date	Primary BIN	Primary PCN	Primary GRP	Primary RxID	Source	Record Update TimeStamp	
1	Hxxx1	001	04/01/20	10			XXXXXXX	GROUP	HDADAJH	RX11111	Hxxx1	2011-01-30-12.23.37	
S	econdary	Drug li	nsurance Informa	ation									
		Insi Creat	urance tion Date	Secondar	y BIN	Secondary PCN	Seconda	ry GRP	Secondary	RxID		Record Update TimeStamp	
1	1	12/1	16/2010	111111		SECPCN	SECG	RP	SECRXI	D	20)10-12-16-10.53.08	

Item	Туре	Description						
Primary Drug Insurance Information This section contains one line for each period during which the beneficiary had a unique combination of Contract.								
PBP and Primary 4Rx info	rmation.	<i>6</i>						
Contract	Output	The contract for the applicable period.						
PBP #	Output	The PBP for the applicable period.						
Primary Drug Insurance Start Date	Output	Start date for Primary 4Rx information on this line.						
Primary Drug Insurance End Date	Output	End date for the Primary 4Rx information on this line.						
Primary BIN	Output	Part D insurance Plan's BIN for the primary contract, PBP and period specified.						
Primary PCN	Output	Part D insurance Plan's PCN for the primary contract, PBP and period specified.						
Primary GRP	Output	Part D insurance Plan's group number for the primary contract, PBP and period specified.						
Primary RxID	Output	Identifier assigned to the beneficiary by the primary Part D insurance Plan for drug coverage.						
Source	Output	Source of the enrollment into the contract and PBP for the period specified.						
Record Update Timestamp	Output	Date that this Rx insurance information was added or updated.						
Secondary Drug Insuran	ce Information							
This section contains one l PBP and Secondary 4Rx in	ine for each period	d during which the beneficiary had a unique combination of Contract,						
Insurance Creation Date	Output	Date that was reported for the initiation of this secondary insurance period.						
Secondary BIN	Output	Secondary drug insurance Plan's BIN number.						
Secondary PCN	Output	Secondary drug insurance Plan's PCN number.						
Secondary GRP	Output	Identifier for the group providing secondary drug insurance coverage.						
Secondary RxID	Output	Identifier assigned to the beneficiary by the secondary drug insurance.						
Record Update	Output	Date this row was added or updated.						
Timestamp								

Table 13: Rx Insurance View Screen (M244) Field Descriptions

Message Type	Message Text	Suggested Action
No data	No primary drug insurance information found for <claim number="">.</claim>	No corresponding data is available for that claim number. If the user is expecting to see data, they should verify the claim number and try again. If the claim number is correct, the user should contact the MAPD Help Desk for assistance.
No data	No secondary drug insurance information found for <claim number="">.</claim>	No corresponding data is available for that claim number. If the user is expecting to see data, they should verify the claim number and try again. If the claim number is correct, the user should contact the MAPD Help Desk for assistance.
Software or Database Error	Invalid primary drug insurance results retrieved for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid secondary drug insurance results retrieved for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving drug insurance information for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input retrieving drug insurance information for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code>.</error 	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

Table 14: Rx Insurance	e View Screen	(M244) Messages
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4.0 MCO Representative (UI Update) Change Screens

Note: Italicized text denotes updates resulting from the MARx initiative.

4.1 Beneficiary Snapshot Screen (M203)

The snapshot screen provides an overall summary of a beneficiary's membership, health status, and payment/adjustment information as of a specified date. If payments are unavailable for the specified date, the latest available payment and adjustment information is shown. When the screen initially displays, the date defaults to the current date and all information displayed is for that date. To view the beneficiary details as of a different date, the user updates the date in the "As of" data entry field and clicks on the [Find] button.

If the beneficiary is enrolled with an effective date in the future, no status information is available. Change the "As of" date to the future date to view the snapshot information. A user only views information for beneficiaries enrolled in a Plan to which the user has access. When the beneficiary is enrolled in two Plans, both of which are under the user's contract (one for MA-only and the other for Part D), information on both Plans is shown.

To access the *Beneficiary Snapshot (M203)* screen, use the Beneficiaries: Find (M201) screen to enter the beneficiary's claim number in the search criteria and select the [Find] button. Then, select the beneficiary's claim number on the *Beneficiaries: Search Result* screen.

From this screen, the user with the MCO Representative with UI Update role may select the UPDATE button to update this beneficiary's enrollment information.
Figure 11: Beneficiary Snapshot Screen (M203)

Claim #:								DOB:
							State:	Age: Sex: County:
Snapshot Enrollment Status Paymen	nts Adjustments Prem	iums SSA - RRB Hi	story Factors	Utilization N	ASA Medicaio	I Residence	Address Rx	Insurance Undata Print Help
Beneficiary Shapshot (M200)		USEI: ONGO INDIC	VICO REFRECE.	HAIIVE W.C.	UAIL Dates.	2012011	2000	Obogie Turk Toib
	Change date t	o re-display Beneficiary L	Details and click '	Find."				
	As Of: 02/09/2011	Einc	1					
	Contract: Hx	xx1						Contract:
	MCO Name: PBP Number: 11	1						MCO Name: PBP Number:
_	Segment Number: 00	0					_	Segment Number:
S Bonus Paym	Special Needs Type: ent Portion Percent: 0%	6					Sp Ronus Paymer	ecial Needs Type: nt Portion Percent: 0%
Demographic Ble	end Portion Percent: 0%	6				Dem	ographic Blen	d Portion Percent: 0%
Part B Premium	Residency Status: In n Reduction Benefit: \$0	Area 1.00				Pa	rt B Premium I	Residency Status: Reduction Benefit: \$0.00
Residence for Pay	ments: State:	County:						
Status	Flags: 🗖 Hospice	ESRD	🗖 ESRD	MSP I	Aged/Disable	d MSP	🗖 Inst	I NHC
Payment	: Flags: 🔲 Disabled 🛛	CHF Long Term I	nstitutional 🔲	Part B Premiun	n Reduction			
Low Income Su	ubsidy: Subsidy Start:	Subsidy End:	LI Premium	Subsidy Level:				
Original Reason for Entitle	ement: 0	Level.						
Aged/Disabled MSP F	Factor: 0.00							
ESRD MSP F	Factor: 0.00							
		Payme	nts For Paymen	t Date 02/01/20	111			
	Rate Used		Part A	Part B	Part D	Total	Paid Flag	
	PART D BASIC P	REMIUM	\$0.00	\$0.00	\$38.40	\$38.40	-	
	* PART D DIRECT * PART D REINSUI	SUBSIDY RANCE	\$U.UU \$0.00	\$0.00 \$0.00	\$24.17 \$19.17	\$24.17 \$19.17	Ϋ́	
	* TOTAL PDP		\$0.00	\$0.00	\$43.34	\$43.34	Y	
		Adjus	stments Applied	to 02/01/2011				
	Rate		Part A	Part B	Part D	Total	Paid Flag	
	USea	No Adjustments	s applied to 02/01	/2011 for Hxxx1	/111/000			
	Entitlement Informa	ation	et		Contract	Enrolln	nent Informatio	on End Date
Part A:	07/01/1991	End Date Op	E	1	Hxxx1	0	1/01/2008	End Date
Part B:	07/01/1991		Y					
	Eligibility Informa	tion End Date	_					
Part D:	01/01/2006	End Date						
			Premiun	IS				
		Promium	Premium Withh Withholding O	olding Option	: DIRE	ECT SELF-PA	Y	
		Part	C Premium (fro	m enrollment)	:	14	\$0.00	
			Part D Premiun	n (from HPMS)	\$62.90			
			Part D Net	De minimis of De minimis	: ¤0.00 • ≈62.90			
			Low In	come Subsidy	: \$0.00			
			Late Enrol	lment Penalty	: ×0.00			
		Late Enrolli	ment Penalty W	aived Amount	: ×0.00			
		Lat	e Enrollment Pe	nalty Subsidy	\$0.00			
		Benef	ficiary's Total Pa	rt D Premium	:		×0.00	
		Total C+D F	Premium (paid k	y beneficiary)	:		¤62.90	

Table 15: Beneficiary Snapshot Screen (M203) Field Descriptions

Note: Italicized text denotes updates resulting from the MARx initiative.

Item	Туре	Description
As Of	Input (optional)	This field initially defaults to the current date. The user may change it by entering a valid date in the form (M)M/(D)D/YYYY. Selecting the "Find" button displays the information as of that date.
[Find]	Button	Displays the information for the specified As Of date.
[Update]	Button	Selecting this button takes the user to the
		Enrollment Update screen.
The following fields are repea	ted for each contract (up t	to two) in which the beneficiary is enrolled
Contract	Output	Contract number for the beneficiary's enrollment on the As Of date.
MCO Name	Output	Contract name for the beneficiary's enrollment on the As Of date.
PBP Number	Output	The PBP number for the beneficiary's enrollment on the As Of date.
Segment Number	Output	The segment number for the beneficiary's enrollment on the As Of date.
Special Needs Type	Output	Indicates the special needs population that the contract serves, if applicable.
Bonus Payment Portion Percent	Output	The percentage applied to the payment to determine the bonus amount to pay to the MCO. This is not applicable to a PDP.
Demographic Blend Portion Percent	Output	When the blended payment is calculated, this percentage of the demographic rate is used. The remaining percentage of the blended payment is based on the risk-adjustment amount. This is not applicable to a PDP.
Residency Status	Output	The residency status for this beneficiary on the As Of date.
Part B Premium Reduction Benefit	Output	The Part B Premium Reduction Benefit amount is shown only for a non-drug contractor. For the Pre 2006 Part B Premium Reduction Benefit, the BIPA amount is multiplied by 0.80
Residence for Payments: State	Output	State used for payment calculation Note: The state may differ from the state in the mailing address that displays in the screen header.
Residence for Payments: County	Output	County used for payment calculation Note: The county may differ from the state in the mailing address that displays in the screen header.
Status Flags	Output	The status flags set for the beneficiary on the As Of date. The user may check any of the applicable flags, including: Hospice ESRD ESRD MSP Aged/Disabled MSP Institutional NHC

Payment Flags	Output	The payment flags set for the beneficiary on the As
		Of date. The user may check any of the applicable
		flags, including:
		Disabled
		CHE
		Long Term Institutional
		Dort B Dramium Deduction
Land Income Calesida	Outrast	Patt D Fleinium Reduction
Low Income Subsidy	Output	Date range (subsidy start date and end date), co-
		payment level, and low income premium subsidy
		level on the As Of date.
Original Reason for	Output	Why the beneficiary was initially entitled to Medicare
Entitlement		– disabled or aged.
Aged/Disabled MSP Factor	Output	Beneficiary's aged/disabled reduction factor.
ESRD MSP Factor	Output	Beneficiary's ESRD Medicare Secondary Payer
		reduction factor.
The lines in the Payments section	on define each component us	sed in the calculation of the Plan's payment for this
beneficiary for the payment mo	onth associated with the As (If date. These may include Demographic. Risk
Adjustment Blended ESRD P	Part D Basic Premium Part I	Direct Subsidy Part D Reinsurance etc. Each line is
broken into the columns below	art D Dasie i feinfahl, i art i	Direct Subsidy, I art D Reinsurance, etc. Each file is
When there are no navments to	display "No Payments for	MM/DD/VVVV for CONTRACT/PRP/SEC" displays
Poto Used	Output	Deumonta have estericke but components used in the
Kale Useu	Output	rayments have asterisks, but components used in the
		payment calculation do not (e.g., a blended payment
		has an asterisk, but the demographic and risk-adjusted
		components in the blend do not have an asterisk).
Part A	Output	The amount of the payment line that is categorized as
		Medicare Part A.
Part B	Output	The amount of the payment line that is categorized as
		Medicare Part B.
Part D	Output	The amount of the payment line that is categorized as
		Medicare Part D.
Total	Output	The Net Payments amount includes additions and
		subtractions based on rebates, subsidies, and bonuses.
		Payments were made in the As Of month.
Paid Flag	Output	The Paid Flag indicates whether the Plan received
i um i mg	Output	this navment or adjustment Following the 36
		month rule some narments or adjustments are
		adout ated but not included in an actual normant
The lines in the Adirector entered		cuiculaiea bai noi incluaea in an actual payment.
The lines in the Adjustments se	ction define each componen	it used in the calculation of any Plan payment
adjustments for this beneficiary	for the payment month asso	clated with the As Of date. These may include
Demographic, Risk Adjustment	t, Blended, ESRD, Part D Ba	asic Premium, Part D Direct Subsidy, Part D
Reinsurance, etc. Each line is t	broken into the columns belo)W.
When there are no adjustment	s to display, ''No Adjustmen	its for MM/DD/YYYY for CONTRACT/PBP/SEG''
displays.	1	1
Rate Used	Output	Adjustments have asterisks, but components used in
		the adjustment calculation do not (e.g., a blended
		payment has an asterisk, but the demographic and
		risk-adjusted components used in the blend do not
1		have an asterisk).
Part A	Output	The amount of the adjustment line that is categorized
	- ··· F	as Medicare Part A
Part B	Output	The amount of the adjustment line that is categorized
1 mil D	Sulput	as Medicare Part B
Part D	Output	The amount of the adjustment line that is estagorized
raitD	Output	and another of the augustment line that is categorized
Total	Output	as intentiate Part D.
Total	Output	The Net Adjustment amount includes additions and

		subtractions based on rebates, subsidies, and bonuses.
		Adjustments are made in the As Of month.
Paid Flag	Output	The Paid Flag indicates whether the Plan received
		this payment or adjustment. Following the 36
		month rule, some payments or adjustments are
		calculated but not included in an actual payment.
Entitlement, Eligibility, and H	Enrollment Information	
Entitlement Information	Output	Entitlement Start Date and End Date, as well as
		Option for Part A and Part B for this beneficiary on
		the As Of date.
Eligibility Information	Output	Eligibility Start Date and End Date for Part D for this
		beneficiary on the As Of date.
Enrollment Information	Output	Provides the Start Date and the End Date for each of
	1	this beneficiary's enrollment under the user's contract
		on the As Of date.
Premium Information – This se	ction provides information of	on the beneficiary's premiums on the As Of date.
When there are no premiums t	o display, ''No Premiums fo	ound for MM/DD/YYYY for CONTRACT/PBP''
displays.		
Premium Withholding Option	Output	The Premium Withholding Option on the As Of date.
Premium Withholding Option	Output	When a withholding request is submitted but not yet
Pending		accepted by the withholding agency, the request is
		"Pending". This indicates whether this withholding
		request is "Pending".
Part C Premium (from	Output	The amount of the beneficiary's premium that
enrollment)		represents their Part C premium. This is provided by
		the Plan on the enrollment transaction.
Part D Premium (from	Output	The amount of the beneficiary's premium that
HPMS)		represents their Part D premium. This amount is
		contracted with the Plan and maintained by HPMS.
De Minimis	Output	The amount of De Minimis adjustment included in the
		beneficiary's premium.
Part D Net of De Minimis	Output	The amount of the Part D premium with any De
		Minimis adjustment.
Low Income Subsidy	Output	The amount of the beneficiary's premium that is
		subsidized due to low income status.
Late Enrollment Penalty	Output	The penalty amount that is added to the beneficiary's
		premium due to uncovered months.
Late Enrollment Penalty	Output	The amount of the Late Enrollment Penalty that is
Waived Amount		waived for the beneficiary.
Late Enrollment Penalty	Output	The amount of the Late Enrollment Penalty that is
Subsidy		subsidized.
Beneficiary's Total Part D	Output	The total Part D premium for the month associated
Premium		with the As Of date. This incorporates all of the Part
		D components that were detailed in this section.
Total C+D Premium (paid by	Output	The total premium paid by the beneficiary for Part C
beneficiary)		and Part D coverage.

Message Type	Message Text	Suggested Action
Missing entry	As Of Date must be entered.	Enter the date.
Invalid format	As Of Date is invalid. Must have format (M)M/(D)D/YYYY.	Re-enter the date in one of the required formats.
Informational	The latest available Snapshot information is for payment month of <actual month="" payment="">.</actual>	None.
No data	No payment profile information for claim number <claim number> and coverage date as of <date>.</date></claim 	There is no payment data available for that claim number on the As Of date entered on the screen. If the user expects to see payment data, the user verifies the date and month and re-enters the corrected information. If the date and month are correct, then the user contacts the MAPD Help Desk for assistance.
No data	Invalid input for claim number <claim number=""> and coverage date as of <date>.</date></claim>	There is no payment data available for that claim number on the As Of date entered on the screen. If the user expects to see payment data, the user verifies the date and month and re-enters the corrected information. If the date and month are correct, then the user contacts the MAPD Help Desk for assistance.
Software or Database Error	Error occurred while retrieving beneficiary snapshot data for claim number <claim number=""> and coverage date as of <date>.</date></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

Table 16: Beneficiary Snapshot Screen (M203) Messages

4.2 Enrollment View Screen (M204)

The enrollment screen displays the beneficiary's enrollment history with the most recent enrollment appearing at the top of the list. Initially, the bottom half of the screen is blank but populates when the user selects one of the active areas on the screen, displaying information on the *Primary Drug Insurance* or on the *Payment* associated with the selected enrollment.

Please Note: A Plan user only views enrollment in contracts to which the user has access. It may appear that the beneficiary has enrollment gaps but the beneficiary may actually have enrolled in another contract.

To access the *Enrollment (M204) Screen*, select the |Enrollment| tab.

The initial view of this screen displays a summary list of enrollment information by contract (and PBP and segment numbers, as applicable). When the beneficiary is enrolled in two contracts (one for Parts A and/or B and the other for Part D), two rows covering the same time period may display.

Figure 12: Enrollment View Screen (M204) Messages

Claim	#:											DOB:	
										State:	Age Cou	:: Sex: inty:	
Snapsho	t E	nrollment S	status Paym	ients Adjustr	nents Prem	iums SSA - F	RRB Histon	y Transa	actions Factors Utilization MSA	Medicaid	I Residenci	e Address	RxInsu
Enrolln	nen	nt View (M	204)	Use	er: Rol	e: MCO REPR'	ESENTATIVE	W/ UPDA	ATE Date: 2/10/2011	Close	Update	. <u>P</u> rint	<u>H</u> elp
	Enroi	diments 1-1(c	of 1) (Click on	Contract# to	view details)								
	-										Primary		
		Contract	PBP #	Segment #	Drug Plan	Start	End	Source	Disenrollment Reason		Drug Insurance	Payment	
	1	Hxxx1	000	000	Y	04/01/2010		Hxxx1			View	View	
l													

Table 17: Enrollment View Screen (M204) Field Descriptions

Item	Туре	Description
This section contains one	row for each of a be	neficiary's enrollment. Only enrollment in Plans to which the user has
access is shown.		
[Update]	Button	Selecting this button takes the user to the Update Enrollment
		(M212) screen.
Contract	Output	Contract in which the beneficiary is enrolled. The values
		displayed in this column link to display the Enrollment Details
		(M222) screen for the enrollment on this line.
PBP #	Output	PBP number for the enrollment on this line.
Segment #	Output	Segment number for the enrollment on this line.
Drug Plan	Output	Indicates whether the contract/PBP on this line provides drug
		insurance coverage. (Y or N).
Start	Output	Start date for the beneficiary's enrollment in this
		Contract/PBP/Segment.
End	Output	End date for the beneficiary's enrollment in this
		Contract/PBP/Segment.
Source	Output	The person or system that submitted the enrollment [contract
		number when entered by an MCO; user ID when entered at
		CMS, SSA, or MCSC.
Disenrollment Reason	Output	If the enrollment on this line has an end date, this is the reason
		for the beneficiary's disenrollment.
Primary Drug	Link	Select the <u>View</u> link in the Primary Drug Insurance
<u>Insurance</u>		Information column to display all occurrences of primary
		insurance information associated with the beneficiary's
		enrollment. This information displays in the bottom portion of
		the screen.
Payment	Link	Select the <u>View</u> link in the Payment column to display all
		payment information associated with the enrollment for the
		contract/PBP/segment.

Note: Italicized text denotes updates resulting from the MARx initiative.

Message Type	Message Text	Suggested Action
No data	No enrollment information found for claim number <claim number=""> and coverage date <coverage date="">.</coverage></claim>	No corresponding data is available for that claim number on that date. If the user expects to view enrollment data, the user verifies the date and month and re-enters the corrected information.
No data	No payments found for claim number <claim number=""> and contract number <contract #="">.</contract></claim>	No corresponding payment data is available for that claim number on that date.
Software or Database Error	Error occurred while retrieving enrollment results for claim number <claim number=""> and coverage date <coverage date="">.</coverage></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred while retrieving enrollment history for claim number <claim number=""> and coverage date <coverage date="">.</coverage></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input on retrieval of beneficiary enrollment history.	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid screen ID.	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving payment results for claim number <claim number> and contract number <contract #>.</contract </claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving payment information for claim number <claim number> and contract number <contract #>.</contract </claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Prospective payment information missing for claim number <claim number> and contract number <contract #>.</contract </claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Payment profile information missing for claim number <claim number=""> and contract number <contract #="">.</contract></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

Table 18: Enrollment View Screen (M204) Messages

4.3 Enrollment View Screen (M204) Primary Drug Insurance

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

Plans may view the primary drug insurance history for beneficiaries enrolled in their Plans. The screen displays the beneficiary's 4Rx information for periods during which the beneficiary is enrolled in any of the Part D Plans to which the user has access.

To view the *Primary Drug Insurance* information in the bottom portion of the screen, the user selects the <u>View</u> link that is in the Primary Drug Insurance column. This displays an additional section on the screen, showing the beneficiary's 4Rx values.

Figure 13: Enrollment View Screen (M204) Primary Drug Insurance

Claim #:	:										State:	Age Cou	DOB: ::) Sex: inty:	
pshot rollme	Enrollme ent Viev	ent <mark> </mark> Status Paj v (M204)	yments Adjustr Use	nents Prem er: Role	iums SSA e: MCO REP	- RRB F RESENT	History Trans ATIVE W/ UPD	actions F ATE Date:	actors Utilizati	on MSA	Medicaio Close	I Residenc	e Address	Rx He
•		. (
Eni	rollments	: 1-1(of 1) (Click	on Contract# to	view details)				_				Deine en e		
	Contr	act PBP #	Segment #	Drug Plan	Start	En	d Source	ı	Disenrollment	Reason		Drug Insurance	Payment	
1	1 <u>Hxx</u>	<u>d</u> 093	000	Y	04/01/201	0	Hxxx1					View	View	
Dei	in an Dru	u hauranaa infe	remotion 4 4/of /) for Control	4# 65670 D	DD 003.								
		Start Date	лтаант 1- цог	End Date	ur 33070, P	Primary BIN	Primary PCN	Primary GRP	Primary RxID	Source	R	ecord Updat TimeStamp	e	
	(4/01/2010				111111	XXXXXXXXXX	GROUP	00000000		201	D-02-23-03.3	0.43	

Table 19: Enrollment View Screen (M204) Primary Drug Insurance Field Descriptions

Item	Туре	Description
Primary Drug Insuranc	e Information	
This section contains one	line for each period that	t the beneficiary has a unique combination of Contract, PBP, and
Primary 4Rx information		
Start Date	Output	Start date for each period that the beneficiary has a unique
		combination of Primary Drug Insurance information (4Rx).
End Date	Output	End date for each period that the beneficiary has a unique
		combination of Primary Drug Insurance information. This is
		blank for open-ended periods.
Primary BIN	Output	Primary BIN for the Primary Drug Insurance period on this line.
Primary PCN	Output	Primary PCN for the Primary Drug Insurance period on this line.
Primary GRP	Output	Primary GRP for the Primary Drug Insurance period on this line.
Primary RxID	Output	Primary RxID for the Primary Drug Insurance period on this
		line.
Source	Output	The source of the primary insurance information.
Record Update	Output	The date and time the primary insurance information is received.
Timestamp		

Table 20: Enrollment View Screen (M204) Primary Drug Insurance Messages

Message Type	Message Text	Suggested Action
Software or Database Error	Error occurred while retrieving beneficiary transaction results for claim number <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred while retrieving beneficiary transaction information for claim number <claim number>.</claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input data to retrieve transaction.	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

4.4 Enrollment View Screen (M204) Payment

Plans may view a summary of payment and adjustment information for a particular enrollment line by using the associated <u>Payment</u> link. The payment information includes payment date and payment, as well as adjustment amounts where applicable. Several beneficiary health status indicators are also provided.

To view the summary payment information for a particular enrollment, select the <u>Payment</u> link in the Action column associated with that contract, PBP, segment (as applicable), and start date. This expands the information on the <u>Enrollment (M204)</u> screen to include the Payments section. The information is listed by month.

#: ot Eni	rollment Stat	us Payment	s Adjustments	Premiums SS	A - RRB Tran	sactions F	actors Utili	zation MSA	A Medicai	d Residence	St Address R	A ate: × Insurance	DOB: ge: Se County:
nent	VIEW (MZU4	i)		USEI: D423	RUIE: MCO RE	PRESENTAT	IVE WOPDA		Date: 2/10).	2011		se Upd <u>a</u> t	e <u>P</u> rint
Enro	llments 1 (o	f1) (Click o	n Contract#to	view details)									
	Contract	PBP #	Segment #	Drug Plan	Start	End	Source		Disenrollr	nent Reason	ı	Primary Drug Insurance	Paymen
1	Hxxx1	017	000	Y	07/01/2009	10/31/2009	Hxxx1		RY DISENRO	LLMENT THR	OUGH PLAN	View	View
Рауп	nents 1-4 (Of nent Date	4) (Click of Contract #	n payment date Payments	to view details Adjustment	s) s Hospice	ESRD	Aged/Disable MSP	d Inst	NHIC	Medicaid	Disability	CHF	Part B Premium Reduction
Payn				\$0.00		-		-		-			-
Payn <u>10</u>	/2009	HXXX1	\$U.UU	w0.00									
Payn <u>10</u> 09	/2009 /2009	HXXX1 HXXX1	\$0.00 \$0.00	\$0.00	-	-	-	-	-	-	-	-	-
Payn <u>10</u> 09 08	/2009 //2009 /2009	HXXX1 HXXX1 HXXX1	\$0.00 \$0.00 \$0.00	\$0.00 \$0.00	-	-	-	-	-	-	-	-	-
Payn <u>10</u> <u>09</u> <u>08</u> <u>07</u>	/2009 /2009 /2009 /2009	HXXX1 HXXX1 HXXX1 HXXX1	\$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00	-	-	-	-	-	-	-	-	-

Figure 14: Enrollment View Screen (M204) Payment

Table 21: Enrollment View Screen (M204) Payment Field Descriptions

Item	Type Description						
Payments	Payments						
This section shows payme	ent information for the s	selected enrollment line. One line is displayed for each month for					
which the Plan receives a	which the Plan receives a payment.						
Payment Date	Output	Month/year in which the payments and/or adjustments are made.					
Month/Year in the	Link	Select a month/year to display the pop-up screen					
Payment Date column	ent Date column Payment/Adjustment Detail (M215). This shows payment and						
		adjustment details for the selected payment line.					
Contract #	Output	The contract associated with the payment selected.					

Item	Туре	Description		
Payments	Output	Payment amount, broken down by month, for the selected		
		enrollment in the contract, PBP, and segment, as applicable.		
Adjustments	Output	Adjustments, broken down by month, for the selected		
		enrollment in the contract, PBP, and segment, as applicable.		
Hospice	Output	Checked if the beneficiary has Hospice status for the month		
		represented by the payment row.		
ESRD	Output	Checked if the beneficiary has ESRD status for the month		
		represented by the payment row.		
Aged / Disabled MSP	Output	Checked if the beneficiary has Working Aged or Disabled status		
		for the month represented by the payment row.		
Inst (Institutional)	Output	Checked if the beneficiary has Institutional status for the month		
		represented by the payment row.		
NHC	Output	Checked if the beneficiary has NHC status for the month		
		represented by the payment row.		
Medicaid	Output	Checked if the beneficiary has Medicaid status for the month		
		represented by the payment row.		
Disability	Output	Checked if the beneficiary has Disability status for the month		
		represented by the payment row.		
CHF Output		Checked if the beneficiary has CHF status for the month		
		represented by the payment row.		
Part B Premium	Output	Dutput Checked if a Part B premium (formerly BIPA) reduction is		
Reduction		applied to the payment and/or adjustments for the beneficiary		
		for the month represented by the payment row.		

Table 22: Enrollment View Screen (M204) Payment Messages

Message Type	Message Text	Suggested Action
No data	No transactions found for claim number <claim number.<="" td=""><td>No action needed.</td></claim>	No action needed.
Software or Database Error	Error occurred while retrieving beneficiary transaction results for claim number <claim number="">.</claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred while retrieving beneficiary transaction information for claim number <claim number>.</claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input data to retrieve transaction.	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

4.5 New Enrollment Screen (M221) MCO Representative with UI Update

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

MARx users with a role of *MCO Representative with Update* may enter new enrollment for a beneficiary using the New Enrollment screen (M221). To navigate to the *New Enrollment* (M221) screen from the main menu, select the |Beneficiaries| tab to display the three tabs *Find*, *New Enrollment*, and *Eligibility*. Selecting the |New Enrollment| tab displays the *Beneficiary: New Enrollment* (M221) screen. This screen allows the user to enter all values needed to enroll the beneficiary in a Plan. Required fields are marked with a red asterisk. Selecting the "New Enrollment" button from the *Update Enrollment* (M212) screen also takes the user to the *New Enrollment* (M221) screen.

The beneficiary may enroll only into one of the contracts to which the user has access. Once an enrollment is submitted by selecting the *Enter* button, it is processed by MARx and the Plan sees the resultant Transaction Reply Codes (TRCs) on their daily Transaction Reply Report (TRR).

Figure 15: New Enrollment Screen (M221) MCO Representative with UI Update

CMS		Medicare Advan Welcome Be	tage Prescription D neficiaries Transactions	Payments				
Find New Enrollment Eligibility								
Beneficiarie	s: New Enrollment (M221)	User: B4ZS	Role: MCO REPRESENT	ATIVE W/ UPDATE	Date: 2/10/2011	Brint Help		
Enter all require	ed field information and click "Enroll".							
Required fields	vary depending on type of contract provide	ded.						
*Indicates requ	uired field							
•Cļaim #	7	Trackin	p ID					
*Lgst Name		•Eirst N	ame		MĮ.			
•Birth <u>D</u> ate		•Seg	×					
Contract #		P <u>B</u> P]		Segment			
*Effective Date								
 Application Date 		Credital Y - Ye	le Coverage Indicator		Number of Uncov	ered Months		
*Election Type		ESRD (lvenide					
Reguest Type ENROLLMEN	т	🗖 EG	HP					
		Part C F 0.00	hemium					
Employer Subr	sidy Enrollment Override	+Erroll B - BB	NEFICIARY ELECTION		•			
Primary BIN	Primary PCN	Primary GRP	Primary RxID]				
Secondary Drug In	surance Seconday Rx BIN	Secondary Rx PCN	Secondary Rx Group	Secondary Rx ID				
Enroll Bes	set							

Table 23: New Enrollment Screen (M221) MCO Representative with UI Update Field Descriptions

Note: Italicized text denotes updates resulting from the MARx initiative.

Item Type		Description		
Beneficiary identification	n fields			
Claim #	Required input	Claim number associated with the enrolled beneficiary. Note: This input field accepts an RRB number, which then converts to a corresponding claim number. The user must include the BIC.		
Tracking ID	Input	The Tracking ID is an optional unique identifier provided by the Plan for its use in transaction tracking. This tracking ID is stored in the MARx system, associated with the transaction submitted, and returned to the Plan with the TRCs. The format of the data is alpha-numeric with a maximum of 15 characters.		
Last Name	Required input	Last name of enrolled beneficiary.		
First Name	Required input	First name of enrolled beneficiary.		
M.I.	Input	Middle initial of enrolled beneficiary enrolled.		
Birth Date	Required input	The date of birth of the enrolled beneficiary. Required format is $(M)M/(D)D/YYYY$.		
Sex	Required input (dropdown list)	The gender of the enrolled beneficiary. The input value is selected from a dropdown list, which is accessed by selecting the arrow at the right end of the field.		
Enrollment fields				
Contract #	Required input	Contract number associated with the Plan into which the beneficiary is enrolled.		
РВР	Input	Plan Benefit Package (PBP) number for this enrollment. It is required for Medicare Advantage (MA) contracts and applies to some non-MA contracts.		
Segment	Input	Segment number for this enrollment. This is applicable only when a contract number and PBP number are entered. It applies to MA and MAPD contracts.		
Effective Date	Required input	Date that coverage in this Plan begins. Required format is (M)M/(D)D/YYYY.		
Application Date	Input	Application Date associated with this enrollment. This is the date when the beneficiary signed the enrollment request (if available) or the date when the enrollment request was received by the Plan. Required format is (M)M/(D)D/YYYY.		
Creditable Coverage	Required input (dropdown list)	Indicator of whether the beneficiary had creditable coverage between the end of their previous enrollment and the beginning of this enrollment. The input value is selected from a dropdown list, which is accessed by selecting the arrow at the right end of the field. <i>All</i> values except for "No" render the Number of Uncovered months to zero and disable that field.		

Item	Туре	Description
Number of Uncovered Months	Input	Number of months between the end of their previous enrollment and the beginning of this enrollment when the beneficiary did not have Creditable Coverage as defined by CMS policy. This field is available for entry only if the Creditable Coverage field is set to "No", indicating that they did not have Creditable Coverage prior to this enrollment.
Election Type	Input (dropdown list)	Type of election period used for this enrollment. The input value is selected from a dropdown list which is accessed by selecting the arrow at the right end of the field. Please refer to Table L1 in the Plan Communications User Guide Appendices for valid election types.
ESRD Override	Input (dropdown list)	This field is only used when a beneficiary with ESRD status meets any of the exception criteria for enrollment into a Medicare Advantage or 1876 Cost based Plan as defined in the CMS Enrollment Guidance applicable to the Plan type. The input value is selected from a dropdown list, which is accessed by selecting the arror at the right end of the field. Valid values are A through F; select any value.
Request Type	Input (dropdown list)	 The type of request for this enrollment. The input value is selected from a dropdown list, which is accessed by selecting the arrow at the right end of the field. Select one of the types of enrollment from the list: Enrollment (EMPLOYER GROUP) Enrollment Enrollment (2 MTHS RETRO) Enrollment (WITH GAP END DATE)
EGHP	Input (Checkbox)	Indicator of whether the enrollment is an Employer Group Health Plan (EGHP). Automatically checked when Request Type is ENROLLMENT (EMPLOYER GROUP).
Enrollment Premium Part C	Input	The amount of the beneficiary's premium for Part C coverage that is part of this enrollment.
Employer Subsidy Enrollment Override	Input (Checkbox)	Indicates whether the beneficiary chose to enroll in a Part D Plan despite having employer coverage. Only if a user receives a TRC 127 can they select this override feature.
Enrollment Source	Input (dropdown list)	 The initiating event that triggered this enrollment. The input value is selected from a dropdown list, which is accessed by selecting the arrow at the right end of the field. Automatically enrolled by CMS Beneficiary election Facilitated enrollment by CMS
Primary BIN	Input	The BIN number for the Part D insurance Plan associated with this enrollment.
Primary PCN	Input	The PCN number for the Part D insurance Plan associated with this enrollment.
Primary Group	Input	The group ID for the Part D insurance Plan associated with this enrollment.

Item	Туре	Description
Primary RxID	Input	Identifier assigned to the beneficiary by the Part D insurance Plan for drug coverage.
Secondary Drug Insurance	Input (dropdown list)	Indicates whether the beneficiary has drug insurance coverage other than through Part D. The input value is selected from a dropdown list, which is accessed by selecting the arrow at the right end of the field.
Secondary Rx Group	Input	Identifier for the group providing secondary drug insurance coverage. Not applicable unless the Secondary Drug Insurance indicator is "Yes".
Secondary RxID	Input	Identifier assigned to beneficiary by the secondary insurance company for drug coverage. Not applicable unless the Secondary Drug Insurance indicator is "Yes".
Buttons		
[Enroll] Button		Submits the request to enroll the beneficiary using the information entered in the screen.
[Reset]	Button	Resets all the fields on this screen to their original values prior to any data entry.

Table 24: New Enrollment Screen (M221) MCO Representative with UI Update Messages

Message Type	Message Text	Suggested Action
Missing entry	Please enter one of the required fields	Ensure that all the required fields are populated.
Invalid format	The claim number is not a valid SSA, RRB, or CMS internal number.	Re-enter the claim number.
Invalid format	The claim number is missing the required BIC	Change the claim number to include both CAN and BIC.
Invalid format	The last name contains invalid characters	Re-enter the name using only letters, apostrophes, hyphens, or blanks.
Invalid format	The first name contains invalid characters	Re-enter the name using only letters, apostrophes, hyphens, or blanks.
Invalid format	The middle initial contains invalid characters	Re-enter the initial using only a letter.
Invalid format	Date of Birth is invalid. Required format is (M)M/(D)D/YYYY	Re-enter the date in the required format.
Invalid format	A contract number must start with an 'H', '9', 'R', 'S', 'F', or 'E' and be followed by 4 characters	Re-enter the contract number.
Invalid format	PBP number must be 3 alpha-numeric characters	Re-enter the PBP.
Invalid format	Segment number must be a 3-digit number	Re-enter the segment number.
Invalid format	Effective Date is invalid. Required format is (M)M/(D)D/YYYY	Re-enter the date in the required format.
Invalid format	Application Date is invalid. Required format is (M)M/(D)D/YYYY	Re-enter the date in the required format.
Invalid format	Number of months must be a number.	Re-enter the number of months.

Message Type	Message Text	Suggested Action
Invalid format	Enter dollars and cents for Part C Premium	Re-enter the premium in dollars and cents format.
Invalid entry	Birth date cannot be in the future	Re-enter the birth date.
Invalid entry	Secondary Rx Group must be provided when secondary insurance is "Yes"	Do one of the following, as applicable: Change secondary insurance indicator to "No"
		Enter secondary Rx group
Invalid entry	Secondary RxID must be provided when secondary insurance is "Yes"	Do one of the following, as applicable: Change Secondary insurance indicator to "No". Enter Secondary RxID.
Invalid entry	Secondary Rx insurance must be "Yes" if secondary RxID or group provided	Do one of the following, as applicable: Delete secondary RxID and group Change secondary insurance indicator to "Yes"
Invalid entry	Invalid contract/PBP combination	Enter a valid Contract/PBP combination.
Invalid entry	Invalid contract/PBP/segment combination	Enter a valid Contract/PBP/Segment combination.
Invalid entry	You do not have access rights to this contract	Determine if the contract number is entered correctly. If it is correct, and the user should have rights to this contract, see the Security Administrator who can update the user profile appropriately.
Invalid entry	Number of Uncovered Months cannot be 0 when the Creditable Coverage is "No"	Enter an uncovered months value or change the Creditable Coverage Indicator to a value other than "No"
Software or Database Error	The enrollment request is not submitted due to database errors	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input error	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred validating contract/PBP/segment combination	Contact MAPD Help Desk for assistance.
Software or Database Error	Error queuing up the enrollment transaction	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.
Success	Enrollment accepted as submitted	No action required.
Succes	Enrollment accepted as submitted, out of area	No action required.

4.6 Update Enrollment Screen (M212)

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

The M212 screen allows the user with an update role to add an end date to an existing enrollment or to change the end date to an earlier date. This screen also cancels enrollment or disenrollment. The user can update enrollment information, such as the EGHP Flag, by selecting the *More* button, which takes the user to the *Additional Update Enrollment Information (M230)* screen.

To navigate to the *Update Enrollment (M212)* screen, select the *Update* button from the *Enrollment (M204)* screen or select the *Update Enrollment* button from the *Search Results (M202)* screen after finding a beneficiary.

Figure 16: Update Enrollment Screen (M212)

(Up	Claim #: date Eni	roliment	lpdate I	nstitutio	onal/NHC Up	odate Medicaid Upr	date Premiums Upo	late Rx Ins	urance I	Jpdate Residence Address	State:	D Age: Count	OB: Sex: ty:	
UF	idate E	Enrollme	nt (M2	212)	Click "	More" to view or upo	User: B4ZS Role	: MCO RE	PRESENTA	TIVE W/ UPDATE Date: 3/4/2011		Close	Print	<u>H</u> elp
					Click " Add, u	Submit" to validate a pdate, or delete one	nd submit updates for row, then click the	or both the "Submit" b	M212 as v utton.	vell as the M230 screens.				
	Select	Contract	PBP#	Seg#	Start Date	End Date	Application Date	Default App. Date	More Info	Disenroll Rea	son			
1		Sxxx1	008	000	01/01/2009		11/15/2008		More			-		
2		Sxxx2	038	000	03/01/2008	12/31/2008	02/14/2008		More	13 - DISENROLLMENT BECAUSE OF ENR	ROLLMEN	t in anot	HER PI	AN 🔽
3		Sxxx3	001	000	01/01/2007	02/29/2008	12/21/2006		More	13 - DISENROLLMENT BECAUSE OF ENR	ROLLMEN	t in anot	HER PI	AN 🔹
4		Sxxx3	002	000	01/01/2006	12/31/2006	12/15/2005		More			•		
5		Hxxx1		000	11/01/1996	12/31/2001			More	11 - VOLUNTARY DISENROLLMENT THRO	UGH PLA	N 💌		
	Image: solution of the second seco													

Item	Туре	Description						
Updating Enrollment Information								
This section contains one line for each period during which the beneficiary was enrolled in the contracts to which								
the user has access. The user can work with each line to update the enrollment end date, to cancel an enrollment, or								
to cancel a disenrollment.	to cancel a disenrollment.							
Select	Input	Check this box to select a row to either cancel an existing enrollment						
	(checkbox)	or to cancel an existing disenrollment.						
Contract	Output	The contract for the applicable period. The user cannot update this						
		field.						
PBP#	Output	The PBP for the applicable period. The user cannot update this field.						
Seg#	Output	The segment for the applicable period. The user cannot update this						
		field.						
Start Date	Output	Start date for the enrollment on this line. The user cannot update this						
		field.						
End Date	Update	User can add or update an earlier date for the enrollment on this line.						
Application Date Output		Application date for the enrollment period on this line. The user						
		cannot update this field.						
More Info	Button	When selected, this takes the user to the M230 screen, where they						
		may view or update additional information about the enrollment on						
		this line.						
Disenroll Reason	Input	The User must select a disenrollment reason code from the drop down						
	(dropdown)	box when entering or updating a disenrollment date.						
Action Buttons								
These buttons operate on a	ny lines that are se	elected by checking the Select checkbox.						
Submit	Button	Any enrollment changes are submitted for processing. After						
		processing, the new enrollment information is displayed for the						
	ļ	beneficiary.						
Cancel Enroll	Button	Selecting Cancel Enroll will cancel a selected enrollment. User						
		must cancel enroll within the timeframe defined by CMS policy and						
		follow normal Enrollment Cancellation rules.						
Cancel Disenroll	Button	Selecting Cancel Disenroll will cancel a selected disenrollment.						
		User must cancel disenroll within the timeframe defined by CMS						
		policy and follow normal Disenrollment Cancellation rules.						
Reset	Button	Selecting the reset button will reset any entered values that were not						
		submitted to their original values.						

Table 25: Update Enrollment Screen (M212) Field Descriptions

Message Type	Message Text	Suggested Action
Missing entry	A disenrollment reason must be selected	If the user enters or updates an end date for an existing enrollment, they must also supply a disenrollment reason.
Invalid entry	The end date must be the last day of the month	Check that the date entered is actually the last day of that month (e.g., if the user enters 5/30/2003, they get this error message because May has 31 days. The user would then re-enter 5/31/2003).
Invalid entry	The end date is earlier than the start date	Make sure that the end date is later than the start date.
Invalid entry	The new end date already exists at enrollment period <period #=""></period>	Adjust the enrollment end date for the specified period.
Processing error-monthly summarization in progress	Unable to perform update during the monthly summarization. Please try again later.	Updates are not allowed during the monthly summarization. Try again after the summarization is complete.
Processing error—enrollment edits failed	Update error occurred. See details at the bottom of the screen.	Scroll down to the bottom of the screen to view the detailed edit error messages. Modify the changes to address the problems raised in the messages.
Software or Database Error	No enrollment information found for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving enrollment information results for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving enrollment information for <claim number></claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving enrollment information from MBD for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Update error occurred	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input error	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.
Success	Enrollment has been updated.	No action required.
Success	UI enrollment cancelled	No action required.
Success	UI assigns end date	No action required.
Success	UI moved end date earlier	No action required.
Success	UI removed enrollment end date	No action required.

 Table 26: Update Enrollment Screen (M212) Messages

4.7 Additional Update Enrollment Information Screen (M230)

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

The M230 screen allows the user with an update role to update the Disenrollment Election Period Type, the EGHP indicator, and/or the Part D AE-FE Opt-Out indicator. The user cannot update any of the other fields displayed.

To navigate to the *Additional Update Enrollment Information (M230)* screen, the user selects the *More* button from one of the enrollment lines on the *Enrollment Update (M212)* screen.

After completing the appropriate updates via the M230 screen, the user must "click" the *Save and Return to Update Enrollment* button. These changes are submitted when the user "clicks" the *Submit* on the M212 screen. This will then return the user to the M212 screen.

Figure 17: Additional Update Enrollment Information Screen (M230)

C	t laim #:	Update Premium	s i Undate Rx Insi	urance i Update Res	sidence Address	State:	D Age: C	OB: Sex: ounty: :	¥
Ad Inf	ditional U _l ormation (pdate Enrollm M230)	ent	User: B4ZS	Role: MCO REPRESENTATIVE W/ UPDATE	Date: 2/10/201	1	Print	<u>H</u> elp
Enr	ollment for Co	Intract Hxxx1 , PBP	Number 111 , Seg atum to Undate Eng	ment Number 000,	starting 03/01/2008 and ending 10/31/2009				
		Updates made on t "Submit" on the M2	this screen will be 12 screen.	validated against the	other enrollments and submitted when you clic	k			
		Enro	llmont	Election Pe	riod Types Disoprollment				
	S-SPECIALI	ELECTION PERIOD	(SEP)	•	S - SPECIAL ELECTION PERIOD (SEP)		-		
			· ·	 Oth	ler				
	EGHP	ESRD Override	Enroll Override	Employer Subsidy Enrollment Override	Enrollment Source	Part AE- Opt-	t D FE Out		
		0 👻	Γ		B - BENEFICIARY ELECTION		1		
	<u>S</u> ave	and Return to Upda	ate Enrollment	R <u>e</u> turn	without Saving <u>R</u> eset				v

Table 27:	Additional	Update	Enrollment	Information	Screen	(M230)	Field Descriptions
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Item	Туре	Description
Enrollment Election Period Type	Output	The Election Type used for the enrollment selected. <i>The user cannot update this field</i> .
Disenrollment Election Period Type	Update (dropdown list)	Select an election period from the dropdown list provided. This is the election period associated with the disenrollment.
EGHP	Update (checkbox)	Indicator of whether the enrollment is an EGHP.
ESRD Override	Output	The prior number of months of ESRD enrollment in a commercial contract is displayed. This one digit field is populated with 0-9 and the values A through F represent 10 through 15 months. <i>The user cannot update this field</i> .
Employer Subsidy Enrollment Override	Output	Indicates whether the beneficiary chose to enroll in a Part D Plan despite having employer coverage. <i>The user cannot update</i> <i>this field.</i>
Enrollment Source	Output	 The initiating event that triggered this enrollment. Automatically enrolled by CMS Beneficiary election Facilitated enrollment by CMS The user cannot update this field.
Part D AE-FE Opt-Out	Update (checkbox)	Indicates whether the beneficiary chose to opt out of CMS' automatic Part D enrollment process. Select this checkbox to update the indicator if needed.

Table 28: Additional Update Enrollment Information Screen (M230) Messages

Message Type	Message Text	Suggested Action		
Invalid format	Enter dollars and cents for Part C Premium	Re-enter the premium in dollars and cents format.		
Invalid format	Enter dollars and cents for Part D Premium	Re-enter the premium in dollars and cents format.		
Invalid format	Number of months must be a number	Re-enter the number of months.		
Invalid format	Enrollment Source code cannot be changed to 'E', 'F' or 'H' when beneficiary Part D AE-FE Opt- Out was checked initially.(To change Enrollment source to 'E', 'F' or 'H', it is a two step submit process to uncheck Part D AE-FE Opt-Out and change Enrollment source to 'E', 'F' or 'H')	 Either Re-select any option other than E, F, or H from the dropdown Or Uncheck the Part D AE-FE and submit. Then return to the screen and select any option. 		

4.8 Residence Address Screen (M243)

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

The SSA and RRB provide CMS with the mailing address for a beneficiary. This is not always the same as the residence address for the beneficiary, or the beneficiary may have a new address but did not notify SSA or RRB of this change. Plan users with update authority may enter Plan-specific residence addresses. These addresses are associated only with the period of time when each is effective and the beneficiary is enrolled in the Plan that submitted it. The M243 screen gives the Plan user a historical view of a beneficiary's residence addresses during the time the beneficiary was enrolled in one of the Plans to which the user has access. The screen displays the beneficiary's residence address information as it changed over time, with the most recent address periods shown first. The Plan only sees residence address information for periods during which the beneficiary is enrolled in any of their Plans.

To open the Residence Address (M243) screen, select the |Residence Address| tab.

Claim #	ŧr				FIRST M. L	AST				DOB:	
Snapshot	: Enrollment	Status Pavr	nents Adiustmen	ts Premiums SSA - RRE	B PW Paid/Collected	History Transad	tions Fa	ctors Utilization	State: M	D (30) County: HOWA	MALE ARD (123)
Reside	ence Addr	ess (M243)	,		User: RXQZ Role:	MCO REPRESEN	ITATIVE W	ITH UI UPDATE	[]	Date: 0	5/26/2010
										ie Update <u>Frint</u>	Help
	Contract	Address Start Date	Address End Date	Address 1	Address 2	City	State	ZIP	SSA State Code	SSA County Code	
	1 H1111	01/01/2008	12/31/2008	111 First Street		Baltimore	MD	21244 - 1234	11	COUNTY (111)	
	2 H1111	01/01/2007	12/31/2007	222 Second Avenue	Apt 1	Baltimore	MD	20740 - 0000	11	COUNTY (111)	

Figure 18: Residence Address Screen (M243)

Table 29: Residence Address Screen (M243) Field Descriptions

Note: Italicized text denotes updates resulting from the MARx initiative.

Item	Туре	Description
Beneficiary's Residence A	Address Informat	ion
This section contains one l	ine for each perio	d during which the beneficiary had a unique residence address (address
where the beneficiary resid	les).	
[Update]	Button	This button takes the user to the Residence Address Update screen.
Contract	Output	The contract for the applicable period.
Address Start Date	Output	Start date for the residence address listed on this line.
Address End Date	Output	End date for the residence address listed on this line.
Address 1	Output	Residence Street Address (Line 1) for the period on this line.
Address 2	Output	Residence Street Address (Line 2, if applicable) for the period on this
		line.
City	Output	Residence City for the period on this line.
State	Output	Residence State for the period on this line.
Zip	Output	Residence Zip for the period on this line.
SSA State Code	Output	The State Code assigned by SSA for the state on this line.
SSA County Code	Output	The county where this residence is located, along with the County
		Code assigned by SSA for the county.

4.9 Update Residence Address Screen (M242)

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

The M242 screen allows the user with an update role to change or delete any address that is in the current list of residence address information and for periods where the user has access to those Plans. The screen also includes a blank line, labeled *New*, which allows the user to enter a new address for the beneficiary.

To open the Update Residence Address (M242) screen, select the Update button from the Residence Address (M243) screen.

											SSA	SSA
	Action	Contract	Start Date	End Date	Address 1	Address 2	City	State		ZIP	State Code	County Code
New]						-]	
		Hxxx1	01/01/2007	12/31/2007	101 AL ZWELL LANE	Apt 101	BALTIMORE	MD	21244	- 1234	30	COUNTY (
		Delete	Reser									
		Devere	Kezer									
		Delete	Kezer									

Figure 19: Update Residence Address Screen (M242)

Table 30: Update Residence Address Screen (M242) Field Descriptions

Note: Italicized text denotes updates resulting from the MARx initiative.

Item	Туре	Description						
The New Line								
This line is used to enter	a new residence ad	ddress, along with the effective time period. Users can only add						
addresses for periods dur	ing the beneficiary	's enrollment in a contract to which the user has access.						
Contract	Input	The contract for the applicable period.						
Address Start Date	Input	Start date for the residence address listed on this line. This date must						
		occur during an enrollment that the user can view on the Enrollment						
		(M203) screen.						
Address End Date	Input	End date for the residence address listed on this line.						
Address 1	Input	Residence Street Address (Line 1) for the period on this line.						
Address 2	Input	Residence Street Address (Line 2, if applicable) for the period on this						
City	Innut	Desidence City for the period on this line						
State	Input	Residence City for the period on this line						
Zin	Input	Residence State for the period on this line						
Lip Undating or Delating D	asidonoo Addross	Information						
Updating or Deleting Residence Address Information This section contains one line for each period that the hereficient has a unique residence address (address where								
the beneficiary resides)	The user can edit	each line to mark it for delete or undate the available fields						
Action	Input	Check this box then select the desired action (i.e. Submit Delete or						
riction	mput	Reset) when updating, deleting, or resetting information for an						
		existing residence address period.						
Contract	Output	The contract for the applicable period. <i>The user cannot update this</i>						
		field.						
Address Start Date	Output	Start date for the residence address listed on this line. <i>The user</i>						
	1	cannot update this field.						
Address End Date	Update	The user can add or update an End date for the residence address on						
		this line.						
Address 1	Update	Residence Street Address (Line 1) for the period on this line.						
Address 2	Update	The user can add or update the Residence Street Address (Line 2) for						
		the period on this line.						
City	Update	Residence City for the address on this line.						
State	Update	Residence State for the address on this line.						
Zip	Update	Residence Zip for the address on this line.						
SSA State Code	Output	The State Code assigned by SSA for the state on this line. <i>The user</i>						
	1	cannot update this field as it automatically updates when the						
		address is processed.						
SSA County Code	Output	The county where this residence is located, along with the County						
-		Code assigned by SSA for the county. <i>The user cannot update this</i>						
		field as it automatically updates when the address is processed.						
Action Buttons								
These buttons operate on	any selected lines	by checking the Action checkbox.						
Submit	Button	Any address entered on the New line or address changes in a						
		selected line is submitted for processing. After processing, the new						
		addresses are viewable in the list of addresses for the beneficiary.						
Reset	Button	On a selected line, any non-submitted values are reset to their						
	D	original values.						
Delete	Button	The address on the selected line is deleted from the beneficiary's						
		addresses.						

Message Type	Message Text	Suggested Action
No data	No Residence Address information found for <claim number="">.</claim>	No corresponding data is available for that claim number. If the user expects to view data, they should verify the claim number and try again. If the claim number is correct, the user contacts the MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving beneficiary residence address results for <claim number>.</claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving beneficiary residence address history for <claim number>.</claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid screen ID	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input on retrieval of beneficiary residence address history.	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.

Table 31: Update Residence	Address Screen	(M242)	Messages
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4.10 Premiums View Screen (M231)

Premium information includes the history of basic premiums paid by the beneficiary, the added LEP, and the subsidies paid by the government that reduce the premiums. The *Premiums* (M231) screen allows the Plan users to view this premium information for beneficiaries enrolled in their Plans. A user with update access selects the "Update" button to navigate to the *Update Enrollment* (M212) screen where they can update enrollment information for the beneficiary.

Once a beneficiary selected, the *Premiums View (M231)* screen is accessed by selecting the |Premiums| tab.

The top portion of this screen provides a field for entering a payment month and year. The bottom portion of the screen shows the beneficiary's premium data associated with the month and year for the specified month. When the screen is initially opened, the date defaults to the current payment month. The user can change the month by entering a new date and selecting the *Find* button. When the beneficiary is enrolled in two contracts (one for Parts A and/or B and the other for Part D), two rows for the same month display. This screen also allows the user to view additional details by using the dropdown arrows on the premium period line.

Claim #:															DC Age:)B: Sex:	Countre
Snapshot Enr Premiums V	ollment St /iew (M23	atus Payr :1)	ments	; Adju	ustments P User: B4ZS	remiums SSA Role: MCO REP	- RRB H RESENT.	History ATIVE W	Factors V UPDA	s Utiliz .TE Dat	ation e: 2/1/2	MSA 2011	Medicaid	Residence Ad	dress Rx Ins Upd <u>a</u> te	urance	<u>H</u> elp
					Enter the mo *Indicates re *Payment <u>M</u> or 02/2011	<mark>nth of the premiu</mark> equired field th	ums to be	viewed	and clic	ck "Find.							
Premiums 1-2 Start Date	(of 2) End Date	Contract	PBP	Seg	Find Re Premium Payment Option	Premium Payment Option Pending	Part C	Part D	LIS	LIS %	NUN CMO	LEP	Total Premium	Part B Premium Reduction	SSA Accepted Month(C/D)	Act Mo	SSA cepted nth (B)
* 01/01/2011 Premium Deta Creat	12/31/2011 ails tion Date	Hxxx1	001 De m	000 iinimis	DIRECT SELF-PAY	Part D Ne	\$0.00	\$0.00	\$0.00	0.00%	0 LEP	\$0.00 Subsid	\$0.00 V	\$0.00			
01/1	9/2011 12/31/2010	Hxxx2	\$0 001	0.00 002	DIRECT SELF-PAY		\$0.00 \$92.00	\$52.80	\$0.00	0.00%	10	\$0.00 \$3.19	\$147.99	\$0.00			

Figure 20: Premiums View Screen (M231)

Item	Туре	Description
Search Criteria		
[Update]	Button	Selecting this button will take the user to the Update Enrollment (M212) screen.
Payment Month	Input (Required)	Enter a month and year in the format (M)M/YYYY. This date
		defaults to the current payment month when the screen is
		initially opened.
Find	Button	Selecting this button displays premium information associated
_		with the Payment Month entered.
Reset	Button	Resets the entered date to the current payment month.
Premiums		
[>>]	Button	Selecting this button on a transaction status row displays additional details about the premium transaction in a dropdown view.
[^]	Button	Selecting this closes the already opened dropdown premium
[^]		detail transaction information view.
Start Date	Output	The date that this row's premium began.
End Date	Output	The date that this row's premium ended.
Contract	Output	Contract for which premiums were charged.
PBP	Output	PBP for which premiums were charged.
Seg	Output	Segment for which premiums were charged.
Premium Payment	Output	The Premium Payment Option that the beneficiary chose for
Option		paying the premiums. The options are Direct Self Pay or
		Withholding from one of the withholding agencies (SSA or
		RRB).
Premium Payment	Output	Y' – Request for PPO change was not yet accepted by the
Option Penaing		wunnouling agency.
Port C	Output	Part C premium for the heneficiery for this period
Part D	Output	Part D premium for the beneficiary for this period.
	Output	I ow Income Subsidy - Amount of Part D premiums that were
	Output	subsidized due to the beneficiary's low income status
LIS %	Output	Percentage level for the Part D premium subsidy due to the
	ouiput	beneficiary's low income status
NUNCMO	Output	Number of months during which the beneficiary did not have
	1	creditable drug insurance coverage associated with this premium
		period.
LEP	Output	Late Enrollment Penalty - Penalty charged for late enrollment in
		Part D coverage. This is determined by the NUNCMO.
Total Premium	Output	Total premium charged for Parts C and/or D (as applicable), taking into account subsidies and penalties.
Part B Premium Reduction	Output	Total Part B premium reduction (as applicable).
SSA Accepted Month (C/D)	Link	Date on which Parts C and/or D premium withholding request was accepted by SSA.
		If the beneficiary did not request withholding from SSA or if the
		request was rejected, this field is blank.
		Selecting this link displays the Premium Withhold Transactions
		(M237) screen, which shows the Parts C and/or D Premium
		Withhold Transactions accepted by SSA for that specific
		premium period.

Table 32: Premiums View Screen (M231) Field Descriptions

Item	Туре	Description					
SSA Accepted Month	Link	Date on which Part B premium reduction transaction was					
(B)		accepted by SSA.					
		If Part B Premium Reduction does not apply to this beneficiary					
		or if the transaction was rejected by SSA, this field is blank.					
		Selecting this link displays the Beneficiary Detail: Premium					
		Withhold Transactions (M237) screen, which shows the Part B					
		Reduction Premium Withhold Transactions accepted by SSA for					
		that specific premium period.					
Premium Details							
This section is displayed w	hen the dropdown arrow	w for a premium line is selected. It shows additional details for					
the line.	-						

the fille.		
Creation Date	Output	Date when the transaction is sent to SSA.
De Minimis	Output	De Minimis amount applied to this premium.
Part D Net of De	Output	The Part D premium amount adjusted for De Minimis.
Minimis		
LEP Subsidy	Output	Amount of the late enrollment penalty that was subsidized.

Table 33: Premiums View Screen (M231) Messages

Message Type	Message Text	Suggested Action
Missing entry	Payment Month must be entered	Enter the date.
Invalid format	Payment Month is invalid. Must have format (M)M/YYYY	Re-enter the date in one of the required formats.
No data	No premiums found for claim number <claim number=""></claim>	No payment data is available for the beneficiary for the entered date. If the user expects to see payment data, verify the date and month and re-enter the corrected information.
Software or Database Error	Error occurred retrieving beneficiary premium information for claim number <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Missing input data to retrieve premiums	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database = <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.

4.11 Update Premiums Screen (M226) Number of Uncovered Months (NUNCMO)

The Plan user who has MCO Representative with Update role can change the beneficiary's incremental uncovered months from the M226 screen. Plan users cannot update the Part C premium amount(s) and the premium payment options via the UI.

To navigate to the *Update Premiums (M226)* screen, select the *Update* button from the *Premiums (M231)* screen and then select the |Update Premiums| tab.

Figure 21: Update Premiums Screen (M226) NUNCMO

Clair	n #:								FIRST	M.LAST			DOB: Age: Sex: State: County:
Update Jpdat	Enrollment te Premi	Upda iums	te Premiums (M226)	Update Rx I	Insurance	Update Res	idence Ad	dress User: KTF4	Role: MCO REPRI	ESENTATIVE W/UPDATI	E Date: 2/2/2011		<u>Close</u> Print
	Contract	PBP	Segment	Premium Start Date	Premiu End Da	m Pr	emium Pa	ayment Option	Premium Pa	yment Option Pending	Part C Premium	Part D Premium	Late Enrollment Penalty
1	H111	067	000	01/01/2010	12/31/20	10	DIRECT	SELF-PAY			\$47.90	\$0.00	\$0.00
2	H111	067	000	01/01/2009	12/31/20	09	DIRECT SELF-PAY				\$40.70	\$0.00	\$0.00
З	H111	067	000	01/01/2008	12/31/20	08	DIRECT	SELF-PAY			\$43.50	\$0.00	\$0.00
4	H111	067	000	05/01/2007	12/31/20	07	DIRECT SELF-PAY				\$29.00	\$0.00	\$0.00
5	H111	032	000	01/01/2007	04/30/20	07	DIRECT SELF-PAY				\$38.20	\$0.00	\$0.00
6	H111	032	000	07/01/2006	12/31/20	06	DIRECT	SELF-PAY			\$31.93	\$0.00	\$0.00
7	H111	032	000	06/01/2006	06/30/20	06 DED	DEDUCT FROM SSA BENEFITS				\$31.93	\$0.00	\$0.00
8	XXXX	XXX	XXX	03/01/2006	05/31/20	06 DED	DEDUCT FROM SSA BENEFITS				\$11.54	\$0.00	\$0.00
9	XXXX	XXX	XXX	01/01/2006	02/28/20	06	DIRECT	SELF-PAY			\$31.93	\$0.00	\$0.00
							Nı	imber of Uncovere	d Months (Curren	t Cumulative NUNCMO	: 0)		
						Contract	РВР	Start Date	Incremental Uncovered Months	Cumulative Uncovered Months	Indicator		
					1	H111	067	05/01/2007	0	0	l - Incremental 💌		
					2	H111	032	06/01/2006	0	0	I - Incremental 💌		
					з	XXXX	XXX	03/01/2006	0	0	l - Incremental 💌		
					4	XXXX	XXX	01/01/2006	0	0	l - Incremental 💌		
ţ.	ubmit _	<u>R</u> eset			4			01/01/2006	U	0	n-malementar		

Table 34: Update Premiums Screen (M226) NUNCMO Field Descriptions

Item	Туре	Description						
Part C/D Premium Information								
This section contains one line for each premium period during which the beneficiary was enrolled in the contracts to which the user has access. <i>The user cannot update this information</i> .								
Contract	Output	Contract number of the enrollment for the premium period.						
PBP	Output	Plan Benefit Package number associated with this enrollment.						
Segment	Output	Segment number associated with this enrollment.						
Premium Start Date	Output	The effective date for the Part C and/or D premiums on this line.						
Premium End Date	Output	The last effective date for Part C and/or D premiums on this line. If no value is displayed, the premium period is open-ended.						
Premium Payment Option	Output	The premium payment option for this beneficiary for this premium period.						
Premium Payment Option Pending	Output	A value of 'Y' means that a request for withholding was transmitted to the withholding agency but the agency has not yet returned an approval. Otherwise, this field is blank.						

Item	Туре	Description
Part C Premium	Output	The cost charged by the Plan to the beneficiary for Part C coverage.
Part D Premium	Output	The cost charged by the Plan to the beneficiary for Part D coverage.
Late Enrollment Penalty	Output	The penalty amount that is added to the premium when the beneficiary has an uncovered period without creditable coverage. This amount is calculated based on the uncovered months.
Updating Number of Un Uncovered months are as the beneficiary's enrollm that may have occurred. displayed only for contra- contract to which they ha enrolled can update that N	ncovered Months Infor sociated with the first d ent periods along with t NUNCMO values for a cts to which the user has ve access. A user with NUNCMO value or the	rmation ay of each enrollment. This section contains one line for each of he associated NUNCMO. It also displays any NUNCMO resets ll enrollment are shown but the associated contract number is s access. The user can update the NUNCMO associated with any access to the contract in which the beneficiary is currently value for any preceding enrollment.
Number of Uncovered Months (Current Cumulative NUNCMO)	Output	The total number of uncovered months used when calculating the Late Enrollment Penalty (LEP) for a current enrollment period. This total includes uncovered months associated with all previous enrollment as well as any NUNCMO Resets.
Contract	Output	Contract number of the enrollment associated with this uncovered month period.
PBP	Output	Plan Benefit Package number of the enrollment associated with this uncovered month period.
Start Date	Output	The start date of the enrollment associated with this uncovered month value or the date of the reset.
Incremental Uncovered Months	Update	Number of months that the beneficiary did not have creditable coverage in the period immediately prior to the enrollment on this line. The field is either left blank or set to zero when there are no uncovered months.
Cumulative Uncovered Months	Output	The running total of uncovered months. Uncovered months accumulate over time unless a NUNCMO reset is in place. Accumulation begins again at zero after a NUNCMO reset.
Indicator	Output	 This indicates the type of uncovered months – Incremental – Uncovered months associated with the enrollment. Reset – This line represents a NUNCMO reset. It is a point in time where the accumulation of uncovered months is set back to zero. Cumulative – This term was used for uncovered months entered prior to November 2007. These, in themselves, were cumulative values. After November 2007, Incremental NUNCMOs were entered. Only the most recent Cumulative NUNCMO is included in the running total used for determining LEPs.

Action Buttons						
Submit	Button	Any number of uncovered months changes submitted for processing. After processing, the new number of uncovered months and cumulative months displays for the beneficiary.				
Reset	Button	Selecting the reset button will reset, to their original values, any updates that were entered on the screen but not submitted. Note: This reset is not associated with a NUNCMO reset.				

Table 35: Update Premiums Screen (M226) NUNCMO Messages

Message Type	Message Text	Suggested Action
Invalid format	Number of uncovered months must be a number.	Re-enter the number of uncovered months in number format.
Processing error-monthly summarization in progress	Unable to perform update during the monthly summarization. Please try again later.	Updates are not allowed during the monthly summarization. Try again after the summarization is complete.
Processing error–enrollment edits failed	Update error occurred. See details at the bottom of the screen. Contact your CMS representative.	Scroll down to the bottom of the screen to view the detailed edit error messages. Modify the changes to address the problems raised in the messages. If needed, contact MAPD Help Desk for assistance.
Processing error–enrollment edits failed	Update error occurred. See details at the bottom of the screen.	Contact MAPD Help Desk for assistance.
No data	No premium information found for <claim number=""></claim>	No action required. The user may start a new premium period.
No data	No creditable coverage information found for <claim number></claim 	No action required.
No data	No premium or creditable coverage information found for <claim number=""></claim>	No action required.
Software or Database Error	Invalid premium results for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid creditable coverage results for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving premium and creditable coverage information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.
Software or Database Error	The number of uncovered months has been updated but redisplay has failed.	Contact MAPD Help Desk for assistance.
Success	The number of uncovered months has been updated.	No action required.

4.12 Rx Insurance View Screen (M244)

Note: Italicized text denotes updates resulting from the MARx initiative.

Plans may use the M244 screen to view the Rx Insurance history, both primary and secondary, for beneficiaries enrolled in their Plans. The screen displays the beneficiary's 4Rx information history. The Plans only see 4Rx information for periods during which the beneficiary is enrolled in any of their Part D Plans. From this screen the user may utilize the *Update* button to move to the Update Rx Insurance screen (M228) to add or update primary and secondary drug insurance information.

To access the Rx Insurance (M244) screen, find the beneficiary and select the |Rx Insurance| tab.

Figure 22: Rx Insurance View Screen (M244)

laiı apsi	m #: not Enr	olimen	t Status Pay	/ments Adjus	tments Pr	remiums SSA - RRB	History	Factors Util	ization MSA M	vledicaid f	State Residence	DOB: Age: Sex: e: County: e Address Rx Insurance	Не
Pri	mary Dru	ug Insu	irance Informa	tion	0301.042	a NUE , MOO REFRE		E .	Date. 2/1/2011	-			
1	Contract	PBP	Primary Drug i Da	ate	Pimary	Date	BIN	PCN	Primary GRP	RxID	Source	TimeStamp	
I	Hxxx1	000	07/01	1/2011			111111	111111111	GROUP	RXID111	Hxxx1	2011-01-29-02.20.03	
se	condary	Drug Ir	nsurance Infor	mation									
		li Cre	nsurance eation Date	Seco	ndary BIN	Secondary PCN	Seco	ondary GRP	Secondary R	xID		Record Update TimeStamp	
1		0	1/29/2011	22	2222	SECPCN	5	SECGRP	SECRXID		20	11-01-29-02.20.44	

Table 36: Rx Insurance View Screen (M244) Field Descriptions

Item	Туре	Description							
[Update]	Button	Takes the user to the Update Rx Insurance Screen (M228).							
Primary Drug Insurance Information									
This section contains one line for each period during which the beneficiary had a unique combination of Contract,									
PBP, and Primary 4Rx information.									
Contract	Output	Contract in which the beneficiary was enrolled during the period on this line.							
PBP #	Output	The PBP in which the beneficiary was enrolled during the period on this line.							
Primary Drug Insurance Start Date	Output	Start date for the Primary Rx Insurance listed on this line.							
Primary Drug Insurance End Date	Output	End date for the Primary Rx Insurance listed on this line.							
Primary BIN	Output	Part D insurance Plan's BIN for the primary contract, PBP, and period specified.							
Primary PCN	Output	Part D insurance Plan's PCN for the primary contract, PBP, and period specified.							
Primary GRP	Output	Part D insurance Plan's group number for the primary contract, PBP, and period specified.							
Primary RxID	Output	Identifier assigned to the beneficiary by the primary Part D insurance Plan for drug coverage.							
Source	Output	Source of the enrollment into the contract and PBP for the period specified.							
Record Update Timestamp	Output	Date that this Rx insurance information was added or updated.							
Secondary Drug Insuran	ce Information								
This section contains one l PBP, and Secondary 4Rx i	ine for each period	I during which the beneficiary had a unique combination of Contract,							
Insurance Creation Date	Output	Date reported for the initiation of this secondary insurance period.							
Secondary BIN	Output	Secondary drug insurance Plan's BIN number.							
Secondary PCN	Output	Secondary drug insurance Plan's PCN number.							
Secondary GRP	Output	Identifier for the group providing secondary drug insurance coverage.							
Secondary RxID	Output	Identifier assigned to the beneficiary by the secondary drug insurance.							
Record Update Timestamp	Output	Date Rx insurance information was added or updated.							
Message Type	Message Text	Suggested Action							
-------------------------------	---	---							
No data	No primary drug insurance information found for <claim number>.</claim 	No corresponding data is available for that claim number. If the user expects to view data, they should verify the claim number and try again. If the claim number is correct, the user should contact the MAPD Help Desk for assistance.							
No data	No secondary drug insurance information found for <claim number>.</claim 	No corresponding data is available for that claim number. If the user expects to view data, they should verify the claim number and try again. If the claim number is correct, the user should contact the MAPD Help Desk for assistance.							
Software or Database Error	Invalid primary drug insurance results retrieved for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.							
Software or Database Error	Invalid secondary drug insurance results retrieved for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.							
Software or Database Error	Error occurred retrieving drug insurance information for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.							
Software or Database Error	Invalid input retrieving drug insurance information for <claim number="">.</claim>	Contact MAPD Help Desk for assistance.							
Software or Database Error	Unexpected error code from database= <error code="">.</error>	Contact MAPD Help Desk for assistance.							
Software or Database Error	Connection error.	Contact MAPD Help Desk for assistance.							

Fable 37: Rx Insurance	View Screen	(M244) Messages
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4.13 Update Rx Insurance Screen (M228)

Note: Italicized text denotes updates resulting from the MARx initiative.

The following screen is new and is accessible only by users with update authorization.

Plans can use the M228 screen to view, update, and add new Rx Insurance information, both primary and secondary, for beneficiaries enrolled in their Plans. The screen displays the beneficiary's 4Rx history. The Plan only views 4Rx information for periods during which the beneficiary is enrolled in any of their Part D Plans.

To access the *Update Rx Insurance (M228)* screen, select the Update button from the *Rx Insurance (M244)* screen.

Figure 23: Update Rx Insurance Screen (M228)

	Action	Contract	PBP	Primary Drug Insurance Start Date	Primary Drug Insurance End Date	Primary BIN	Primary PCN	Primary GRP	Primary RxID	Source	Record Update TimeStamp
New]	
1		Hxxx1	017	03/01/2008	10/31/2009	610649	03200000	P5390	H52902688]	2009-10-29- 10.49.43
2		Hxxx1	002	01/01/2008	01/31/2008	004336	ADV	RX8503	073620093]	2008-01-11- 05.20.10
3		Hxxx1	002	02/01/2006	12/31/2007	610468	MDARBCBS	5600490	100542148	R3444	2007-12-29-
New	Action	Creation	Date	Secondary	Secondary PCN	Seco	ndary GRP	Secondary RXID	Time	Stamp	
1		01/09/2	.006	004336	MDARBCBS	56004	90	100542148	2006-01-0	9-01.49.14	
		Delete	<u>Subr</u>	nit <u>R</u> eset							

Table 38: Update Rx I	nsurance Screen (M228)	Field Descriptions
-----------------------	------------------------	---------------------------

Item	Туре	Description					
The New Line for Prima	ary Rx Insurance						
This line is used to enter	new Primary Rx II	nsurance information, along with the effective time period, and the					
contract and PBP that the	beneficiary is enr	olled in during the applicable time period. The user may only add					
Primary Rx Insurance for	periods during wh	nich the beneficiary's enrollment is in a contract to which the user has					
access.	access.						
Contract	Input	Contract in which the beneficiary was enrolled during the period on					
		this line.					
PBP	Input	The PBP in which the beneficiary was enrolled during the period on					
		this line.					
Primary Rx Insurance	Input	Start date for the Primary Rx Insurance listed on this line. This date					
Start Date		must fall during an enrollment that the user can view on the					
Enrollment (M203) screen.							
Primary Rx Insurance	Input	End date for the Primary Rx Insurance listed on this line.					
End Date							
Primary BIN	Input	BIN for the Primary Rx Insurance period on this line.					
Primary PCN	Input	PCN for the Primary Rx Insurance period on this line.					
Primary GRP	Input	GRP for the Primary Rx Insurance period on this line.					
Primary RxID	Input	RxID for the Primary Rx Insurance period on this line.					
The New Line for Secon	dary Rx Insuran	ce					
This line is used to enter	new Secondary Rx	Insurance information.					
Secondary Rx	Input	Select "Yes" from the dropdown list to indicate that this is a					
Insurance	(dropdown)	Secondary Rx Insurance entry.					
Secondary BIN	Input	BIN for the Secondary Rx Insurance period on this line.					
Secondary PCN	Input	PCN for the Secondary Rx Insurance period on this line.					
Secondary GRP	Input	GRP for the Secondary Rx Insurance period on this line.					
Secondary RxID	Input	RxID for the Secondary Rx Insurance period on this line.					

Table 39: Update Rx Insurance Screen (M228) Field Descriptions

Item	Туре	Description					
Update or Delete Primary	y Rx Insurance Ir	Iformation					
This section contains one line for each period that the beneficiary had a unique Primary Rx Insurance period. The							
user can mark each line to	user can mark each line to delete or to update the available fields.						
Action	Input	Check this box, then use the buttons at the bottom of the screen to					
	(Checkbox)	select the desired action (i.e. Submit, Delete, or Reset) for this line.					
Contract	Output	Contract in which the beneficiary was enrolled during the period on					
		this line. The user cannot update this field.					
PBP	Output	The PBP in which the beneficiary was enrolled during the period on					
		this line. The user cannot update this field.					
Primary Rx Insurance	Output	Start date for the Primary Rx Insurance listed on this line. The user					
Start Date		cannot update this field					
Primary Rx Insurance	Update	The user can add or update an end date for the Primary Rx Insurance					
End Date		on this line.					
Primary BIN	Update	The user can update the BIN for the Primary Rx Insurance on this					
		line.					
Primary PCN	Update	The user can update the PCN for the Primary Rx Insurance on this					
		line.					
Primary GRP	Update	The user can update the GRP for the Primary Rx Insurance on this					
		line.					

Item	Туре	Description
Primary RxID	Update	The user can update the RxID for the Primary Rx Insurance on this line.
Source	Output	Source of the Rx insurance information for the period specified. The Rx Information is submitted on an enrollment transaction (TC61), a Plan change transaction (TC72), or through a UI update. If the update is completed through the UI, the source is the user's ID. <i>The user cannot update this field as it will automatically update when the Primary Rx Change is processed.</i>
Record Update Timestamp	Output	Date that this Rx insurance information was added or updated. <i>The user cannot update this field as it will automatically update when the Primary Rx Change is processed.</i>
Undate or Delete Second	arv Ry Insurance	Information
This section contains one l	ine for each period	t that the beneficiary had a unique Secondary Rx Insurance period. The
user can mark each line to	delete or to undate	that the schenered y had a unique secondary for instructed period. The
Action	Input	Check this box then select the <i>delete</i> button to delete this line of
/ letton	(Checkbox)	existing Secondary Insurance information.
Secondary Rx Insurance	Output	"Yes" indicates that the line represents Secondary Insurance
, , , , , , , , , , , , , , , , , , ,	- · · I · · ·	Information.
Insurance Creation Date	Output	Date that was reported for the initiation of this secondary insurance
	-	period. The user cannot update this field.
Secondary BIN	Update	The user can update the BIN for the Secondary Rx Insurance period
		on this line.
Secondary PCN	Update	The user can update the PCN for the Secondary Rx Insurance period on this line.
Secondary GRP	Update	The user can update the GRP for the Secondary Rx Insurance period on this line.
Secondary RxID	Update	The user can update the RxID for the Secondary Rx Insurance period on this line.
Source	Output	Source of the Rx insurance information for the period specified. The Rx Information is submitted on an enrollment transaction (TC61), a Plan change transaction (TC72), or through a UI update. If the update is done through the UI, the source is the user's ID. <i>The user cannot update this field as it will automatically update when the Primary Rx Change is processed.</i>
Record Update	Output	Date that this Rx insurance information was added or updated.
Timestamp		
Action Buttons	1	
These buttons operate on a	ny lines that are se	elected by checking the Action checkbox.
Submit	Button	Any Kx Insurance Information entered on the New line or Kx
		After processing a new line of Ry Insurance Information is
		displayed for the beneficiary
Reset	Rutton	Any undated (or changed) values that are not submitted are reset to
	Sunon	their original values.
Delete	Button	The Rx Insurance Information on the selected line is deleted from
		the beneficiary's record.

Message Type	Message Text	Suggested Action
Missing entry	A Primary RxID must be entered	Provide the RxID for the primary Rx insurance.
Missing entry	A Primary Rx Group must be entered	Provide the Rx group for the primary Rx insurance.
Missing entry	A Secondary RxID must be entered	Either provide an RxID for the secondary Rx insurance or change the secondary drug insurance to "No".
Missing entry	A Secondary Rx Group must be entered	Either provide an Rx group for the secondary Rx insurance or change the secondary drug insurance to "No".
Missing entry	Please update a period or start a new one	The user selected the [Submit] button but did not make a change to an existing period, or enter a new period.
Missing entry	Please start a new period	The user selected the [Submit] button when there are no existing periods and a new period is not entered.
Invalid entry	For new period, a Primary RxID may not be provided unless the Primary Drug Insurance is Yes	Since the beneficiary does not have primary drug insurance, the user cannot enter a Primary RxID.
Invalid entry	For new period, a Primary Rx group may not be provided unless the Primary Drug Insurance is Yes	Since the beneficiary does not have primary drug insurance, the user cannot enter a Primary Rx group.
Invalid entry	A Primary RxBIN may not be provided unless the Primary Drug Insurance is Yes	Since the beneficiary does not have primary drug insurance, the user cannot enter a Primary RxBIN.
Invalid entry	A Primary RxPCN may not be provided unless the Primary Drug Insurance is Yes	Since the beneficiary does not have primary drug insurance, the user cannot enter a Primary RxPCN.
Invalid entry	For new period, a Secondary RxID may not be provided unless the Secondary Drug Insurance is Yes	Either clear the secondary RxID or change the Secondary Drug Insurance value to "Yes".
Invalid entry	For new period, a Secondary Rx group may not be provided unless the Secondary Drug Insurance is Yes	Either clear the secondary Rx group or change the Secondary Drug Insurance value to "Yes".
Invalid entry	A Secondary RxBIN may not be provided unless the Secondary Drug Insurance is Yes	Either clear the secondary RxBIN or change the secondary drug insurance to "Yes".
Invalid entry	A Secondary RxPCN may not be provided unless the Secondary Drug Insurance is Yes	Either clear the secondary RxPCN or change the secondary drug insurance to "Yes".
Processing error-monthly summarization in progress	Unable to perform update during the monthly summarization. Please try again later.	Updates are not allowed during the monthly summarization. Try again after the summarization is complete.
No data	No Primary drug insurance information found for <claim number></claim 	No action required. The user may enter primary drug insurance information.

Table 40:	Update R	x Insurance	Screen	(M228)	Messages
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Message Type	Message Text	Suggested Action
Software or Database Error	Invalid Primary drug insurance results retrieved for <claim number></claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving Primary drug insurance information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input retrieving Primary drug insurance information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred updating Primary drug insurance information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
No data	No secondary drug insurance information found for <claim number></claim 	No action required. The user may enter secondary drug insurance information.
Software or Database Error	Invalid secondary drug insurance results retrieved for <claim number></claim 	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred retrieving secondary drug insurance information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input retrieving secondary drug insurance information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Error occurred updating secondary drug insurance information for <claim number=""></claim>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input error	Contact MAPD Help Desk for assistance.
Software or Database Error	Unexpected error code from database= <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.
Software or Database Error	The primary drug insurance has been updated but redisplay has failed	Contact MAPD Help Desk for assistance.
Success	The primary drug insurance information has been updated	None
Software or Database Error	The secondary drug insurance has been updated but redisplay has failed	Contact MAPD Help Desk for assistance.
Success	The secondary drug insurance information has been updated	None

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5.0 MCO Representative Transmitter User Change Screens

5.1 View Special Batch File Request Screen (M317)

The following screen is new and is accessible only by users with transmitter authorization.

Plans use the UI to request CMS approval of three types of special batch files: Plan Submitted Rollovers, Retroactive Files, and Organization Special Review. The *View Special Batch File Request (M317)* screen allows the MCO Representative Transmitter to view the status of these requests. The *New Request* button on the M317 screen navigates to the *Special Batch Approval Request (M316)* screen where the user may enter a new special request.

To access the View Special Batch File Request (M317) screen from the Welcome screen, select Transactions: File Submission Request.

Once the screen is displayed, search criteria allow the user to find a specific set of requests. These requests are shown in the lower portion of the screen.

Figure 24: View Special Batch File Request Screen (M317)

CMS	CMS Medicare Advantage Prescription Drug (MARx) Welcome Beneficiaries Transactions Payments Reports											
	Batch Status File Submission Request											
Transactions: View Special Batch File Request(M317) User: CK39 Role: MCO REPRESENTATIVE TRANSMITTER Date: 221/2011 Dev Heb									Print Help			
				Header Date	Becueit Date		Request Type					
					Remark Fisher		ALL					
				Hequest ID	ALL		File Status	•				
				End								
	Conten	Description	1- 4(of 4)	End								
		Select	Request Date	Request ID	Batch File Type	Header Date	Submitter	Request Status	File Status	Date Processed	Total Count	Approver
	1		02/21/2011	74	RETROACTIVE	01/01/2011	CKS9	NEW REQUEST			150	
	2	•	02/21/2011	73	ORGANIZATION SPECIAL REVIEW	02/21/2011	CKS9	NEW REQUEST			125	
	3		02/21/2011	72	ORGANIZATION SPECIAL REVIEW	02/21/2011	CKS9	NEW REQUEST			125	
	- 4		02/15/2011	62	PLAN SUBMITTED ROLLOVER	02/15/2011	CKS9	NEW REQUEST		12/31/2010	100	
	New	Request	Cancel Request									
1												

Item	Туре	Description
Find Criteria – These fields are	used to find previously submitted	1 Special Batch File Requests
Header Date	Input (optional)	Header date in a file.
Request Date	Input (optional)	Date a request was submitted.
Request Type	Input (optional)	Type of special file for the request:
		- Retroactive
		- Plan Submitted Rollover
		- Organization Special Review
Request Status	Input (optional – drop down)	Status of the requests to find.
Request ID	Input (optional)	ID of a request.
File Status	Input (optional)	Status of file processing to use in the search.
Find	Button	Finds all requests that meet the above search
		criteria.
Content Description: The follo	wing fields are repeated for each	request that meets the Find criteria.
Select	Input	Check box to select a line. This is usually used in
		coordination with the Cancel Request button.
Request Date	Output	Date the request was submitted.
Request ID	Output (Link)	Unique Request ID
-		Clicking on a Request ID takes the user to the
		Special Batch Approval Request (M316) screen,
		which displays the details of the selected request.
Batch File Type	Output	Type of special file for the request:
		- Retroactive
		- Plan Submitted Rollover
		- Organization Special Review.
Header Date	Output	Header date for the special file.
Submitter	Output	ID and Name of the person who submitted the
		Special Batch File Request.
Request Status	Output	Status of the request:
		- Approved
		- Disapproved
		- Hold
		- New Request.
File Status	Output	Processing status of the special file associated
		with this request:
		- Received
		- Processed
		- Received/Pending Review.
Date Processed	Output	For processed special files, date of processing.
Total Count	Output	Total count of transactions in the special file.
Approver	Output	For an approved request, the ID and name of the
		person who approved the request.
Selection Buttons		
New Request	Button	This button navigates to the Special Batch
		Approval Request (M316) screen where the user
		may enter a special request.
Cancel Request	Button	This button cancels the request on the line
		indicated by a selected checkbox.

Table 41: View Special Batch File Request Screen (M317) Field Descriptions

Message Type	Message Text	Suggested Action
No data.	No special batch file submission requests to display.	None.
Missing entry.	User must select a request to cancel.	Select a request.
Invalid selection	Unable to cancel the request. This request file was already received.	Contact MAPD Help Desk for assistance.
Invalid format.	Header Date is invalid. Must have format (M)M/YYYY.	Re-enter the date.
Invalid format.	Request Date is invalid. Must have format (D)D/(M)M/YYYY.	Re-enter the date.
Software or Database Error	Unexpected error code from database = <error code=""></error>	Contact MAPD Help Desk for assistance.

Table 42:	View Spec	ial Batch	File Request	Screen	(M317)	Messages
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5.2 Special Batch Approval Request Screen (M316)

The following screen is new and is accessible only by users with transmitter authorization.

The *Special Batch Approval Request (M316)* screen allows a user with the MCO Representative Transmitter role to enter the details for batch files that need special approval. These include Plan Submitted Rollover files, Retroactive files, and Organizational Special Review files. After entering the details about the special file, the user submits the request for approval. Once submitted, the user may view the approval status for the requests via the *View Special Batch File Request (M317)* screen.

To access the Special Batch Approval Request (M316) screen from the Welcome screen, select the |Transactions/ tab followed by the |File Submission Request/ tab. This takes the user to the View Special Batch File Request (M317) screen where the user may select the New Request button. This screen also displays the details of previously submitted requests when a specific Request ID link is selected on the Special Batch File Request (M317) screen.

There are three varieties of Special Batch Approval Requests: Plan Submitted Rollovers, Retroactive Files, and Organization Special Review. The screen layouts for the Retroactive and Organization Special Review file requests are identical. An example of an Organization Special Review file is shown in Figure 1 below. The Plan Submitted Rollover request version includes Application Date as a file-level value, in addition to Batch File Type and Header date.

Figure 25: Special Batch Approval Request Screen (M316)

(Retroactive and Organization Special Review version)

CMS					Medicare Advantage Prescriptio Welcome Beneficiaries Transactions	on Drug (MARx) Payments Reports		
					Batch Status File Submissio	n Request		
Transactic	ons: Special Batch Approval Reques	st (M316)			User: CKS9 Role: MCO REP	RESENTATIVE TRANSMITTE	R Date: 2/21/2011	<u>Pirz</u> Help
Content Description					*Indicates required field *Bach File Type PORGANIZATION SPECIAL REVIEW 2 [2217	im Date 2011		
	Transaction Type	Contract	PBP	Creditable Coverage Flag	Election Type	Effective Date	Count	Clear
1	61 - ENROLLMENT	Sxxxx -	001 -	Y.	S-SPECIAL ELECTION PERIOD (SEP)	12/01/2010	125	Г
2			1	1	3			E
3		2	-	1	×			п
		1		1	8			п
5	<u>ا</u>	1		-	2		[E
6		1	1		3			
7	×	1	*	1	<u>x</u>		[F
8			*	*		<u> </u>		п
9		<u>×</u>	-	8	2		[E
10	×	100	1		8			E

Figure 26: Special Batch Approval Request Screen (M316)

(Plan Submitted Rollover version)

CMS	IS Medicare Advantage Prescription Drug (MARx)								
	Batch Status File Submission Request								
Transact	ions: Special Batch Approval Req	ues	t (M316)	6		User: CKS9 Role: MCO REPRESENTATIVE	TRANSMITTER Date: 2/21/2011		Birk Help.
						*Indicates required field			
						*Batch File Type *Beader Date *	Application Date		
6						PLAN SUBMITTED ROLLOVER 12/21/2011			
Description	on	_	_						
	Transaction Type		Contract	PBP	Creditable Coverage	Election Type	Effective Date	Count	Clear
1	61 - ENROLLMENT	•	HXXXX =	000 -	Flag	X-ADMINISTRATIVE ACTION	01/01/2011	100	r r
2		•	2					1	
3			E						
4		•						[
5	[•			1				E
6		٠	7	×	1	3	[]	[π
7		٠		1		<u>×</u>		1	E
8		٠	2		10	2	[]	[
9		٠	2	*	2				E
10		٠	100		18	2		A.,	- E
Cultural	Clearline Datum								
Donum	Paroi ma Dantu								

Table 43: Special Batch Approval Request Screen (M316) Field Descriptions

Item	Туре	Description
Batch File Type	Required Input	Indicate the type of special file:
		Retroactive
		Plan Submitted Rollover
		Organization Special Review.
Header Date	Required Input	Enter the header date on the special file.
Application Date	Required Input for Plan	Enter the application date for all file transactions.
	Submitted Rollover requests	Note: This field does not display for Organization
		Special Review or Retroactive requests.
Content Description:		
Transactions in the file are gro	uped by Transaction Type, Contr	act, PBP, Creditable Coverage Flag, Election Type,
and Effective Date. Each line r	epresents one unique combinatio	n of these. Additional lines are populated until all
transactions are submitted in th	ne special file described. The user	must populate at least one line.
Transaction Type	Input (Dropdown)	The type of transactions on this line.
Contract	Input (Dropdown)	The contract number for transactions on this line.
PBP	Input (Dropdown)	The PBP number for the transactions on this line.
Creditable Coverage Flag	Input (Dropdown)	The Creditable Coverage Flag (Y or N) for the
		transactions on this line.
Election Type	Input (Dropdown)	The Election Type for transactions on this line.
Effective Date	Input (For Plan Submitted	The Effective Date for transactions on this line.
	Rollover requests only)	
Count	Input	The number of transactions with the unique
		combination represented on the line.
Clear	Input	Selects lines to clear with the "Clear Line" button.

Buttons		
Clear Line	Button	When selected, clears all input from any selected
		lines (i.e. Clear box is checked on the line).
Submit	Button	Submits the request for approval for the special
		file described in the Content Description lines.
Return	Button	Returns the user to the View Special Batch File
		Request (M317) screen.

Table 44: Special Batch Approval Request Screen (M316) Messages

Message Type	Message Text	Suggested Action
Missing entry.	User must select a row to clear	Select a row and reselect the Clear Line button.
Invalid format	Application Date is invalid. Must have format (D)D/(M)M/YYYY	Re-enter the date in one of the required formats.
Invalid format	Header Date is invalid. Must have format (D)D/(M)M/YYYY	Re-enter the date in one of the required formats.
Invalid format	Effective Date is invalid. Must have format (D)D/(M)M/YYYY	Re-enter the date in one of the required formats.
Invalid format	Count is invalid; user must enter a number	Re-enter the count as a number.
Software or Database Error	Unexpected error code from database= <error code=""></error>	Contact MAPD Help Desk for assistance.
Software or Database Error	Invalid input error	Contact MAPD Help Desk for assistance.
Software or Database Error	Connection error	Contact MAPD Help Desk for assistance.

6.0 Appendix

6.1 Plan R&M Schedule

Table 45: Plan R&M Schedule

Important dates for	Plan submission and R&M Implementation		
Date	Action	Time [EST]	Description
February 9th	Plan User Call: Last Weds of month	3:30 to 5 p.m.	
February 23rd	Plan User Call: Last Weds of month	3:30 to 5 p.m.	
March 30th	Plan User Call: Last Weds of month	3:30 to 5 p.m.	
Week of March 21-25	Webinar: for Plan Training	TBD	
April 4th	IACS: Plan Users register for UI Update role	8 a.m.	
April 8th	Plan Data Due for May 2011 CPM	8 p.m.	May Payment
April 13th	Last day for Plan data submission: Pre-R&M file format	8 p.m.	June Payment
April 14th to 17th	R&M Implementation - MARx 'Unavailable for CMS/Plan users'		
April 15th	Weekly Reports available. This is the last occurrence of the Weekly TRR.	12 noon	
April 18th	 First day for Plans to submit data: Using R&M file format. MARx is available in "read only" mode. 	8 a.m.	June Payment, CCM-3 to CCM+3 begins.
April 19th	 First 'Daily' TRR is available to Plans. MARx is available in "update" mode. 	8 a.m.	
April 22nd	 Monthly Payment Reports available: Pre- R&M file format. Last Monthly TRR is available to Plans. 	8 a.m.	May Payment Data between March/April cutoffs.
May 6th	Payment Cutoff for June 2011 CPM	8 p.m.	June Payment
May 20th	 Monthly Payment Reports available: Using R&M file format. First 'Failed Payment Reply Report' available to Plans. 	8 a.m.	June Payment

6.2 Header Record for Plan Transaction File Submission

When a Plan submits a batch file of transactions to MARx, the file must contain a header record prior to the transaction records. This header record is detailed below. It uses the Current Calendar Month (CCM) instead of the Current Payment Month (CPM). It also includes a field for the CMS Approval Request ID when the file is one of the file types requiring preapproval.

ITEM	FIELDS	SIZE	POSITION	DESCRIPTION
1	Header Message	12	1-12	"AAAAAHEADER"
2	Filler	1	13	Spaces
3	Batch File Type	5	14-18	 "spaces" = date in Enrollment Month, field #7, coincides with system CCM; "RETRO" = retroactive transaction submission; "POVER" = Plan rollover transaction submission; or "SVIEW" = special organizational review transaction submission. (Transactions are processed with timeframe tolerances, Enrollment Month, field #7, and other edits specific to the indicated file type.)
4	Filler	1	19	Spaces
5	CMS Approval Request ID	10	20-29	"spaces" when "Batch File Type," field #3, contains spaces; otherwise, the right justified CMS pre-approval request ID associated with the user's "RETRO", "POVER," or "SVIEW" special file submission.
6	Filler	4	30-33	Spaces
7	Current Calendar Month	6	34-39	Reference month for enrollment processing formatted MMYYYY.
8	Filler	261	40-300	Spaces

Table 46: Header for File Submission

6.3 Using "Allowable Range" of Dates for Plan Payment Option (PPO)

Sixty-one transactions received in January CCM= 2011-01.

Early in the month the CPM is 2011-02; following the cutoff date, the CPM changes to 2011-03 but the CCM stays 2011-02 until the end of the month.

The chart indicates the normal acceptable effective dates for enrollment transactions submitted during the January 2011 CCM. It indicates how the PPO is treated differently after the CPM cutoff. Batches in the Before rows are received prior to cutoff, when the **CPM = 2011-02**.

Batches in the After rows are received after cutoff, when the **CPM = 2011-03**.

Table 47: Allowable Range of Dates for PPO

Before/ After	Color: 44 al		Relationship to CCM			
CPM Cutoff	Date	Date	(2011-01 for all)	CPM	CPM	Action
Before	01/05/2011	12/01/2010	CCM – 1	2011-02	CPM – 2	Set to direct bill (TRC 144)
After	01/25/2011	12/01/2010	CCM – 1	2011-03	CPM – 3	Set to direct bill (TRC 144)
Before	01/05/2011	01/01/2011	ССМ	2011-02	CPM – 1	Set to direct bill (TRC 144)
After	01/25/2011	01/01/2011	ССМ	2011-03	CPM – 2	Set to direct bill (TRC 144)
Before	01/05/2011	02/01/2011	CCM + 1	2011-02	СРМ	Accepted
After	01/25/2011	02/01/2011	CCM + 1	2011-03	CPM – 1	Set to direct bill (TRC 144)
Before	01/05/2011	03/01/2011	CCM + 2	2011-02	CPM + 1	Accepted
After	01/25/2011	03/01/2011	CCM + 2	2011-03	СРМ	Accepted
Before	01/05/2011	04/01/2011	CCM + 3	2011-02	CPM + 2	Accepted
After	01/25/2011	04/01/2011	CCM + 3	2011-03	CPM + 1	Accepted

In short:

Every type 61 transaction submitted with an effective date = CCM or before (in the example 1/1/2011 or before) is set to direct bill.

Prior to the cutoff, type 61 transactions submitted with an effective date = CCM + 1 are accepted. After cutoff they are set to direct bill.

Plans receive TRC 144 for any of the transactions set to direct bill. The enrollment is not rejected for this condition, the enrollment is only set to direct bill.

6.4 Using "Allowable Range" of Dates for TC72-79

The April 2011 release resulted in the division of Change Transaction TC 72 into eight separate change transactions (TC 72–79). When a Change Transaction is submitted in a batch file, the acceptable effective date range does not always correspond with the acceptable date range for enrollment transactions. The following table explains the allowable range for the submitted effective date for each of these Change Transaction types.

Tran				
Code	Description	Earliest Date	Latest Date	Other
72	4Rx Data Change	Effective date must fall in one of the beneficiary's enrollment in the contract/PBP. There is no future date limitation.		
73	Number of Uncovered Months Change	No timeliness edits. The effective date must match the start date of an enrollment.		Current Plan can submit for the current enrollment and all prior enrollment even if the enrollment was with a different Plan. The beneficiary must have enrolled in the submitting Plan as of the CCM that is in the header record. A prior Plan submitting a NUNCMO update for its enrollment must submit via a Retro file that has a header date during the enrollment in the Prior Plan.
74	EGHP Change	CCM – 1	CCM + 3	
75	Premium Payment Option Change	СРМ	CPM + 2	Notice that this option is based on the CPM. Most options are based on the CCM.
76	Residence Address Change	No timeliness edi date occurs durin	ts.The effective g an enrollment.	
77	Segment ID Change	CCM – 1 (CCM – 3 for EGHP)	CCM + 3	Normal enrollment transaction range.
78	Part C Premium Change	The effective date must occur during an enrollment in the submitting Plan.		
79	Part D Opt-Out Change	No timeliness edi	its.	

Table 48: Allowable Range of Dates Using the TC72-79

6.5 Glossary

All terms are defined within the specific context of the MARx application.

Table 49: Glossary of Terms Used

Term	Definition
Current Calendar Month	Represents the calendar month and year of the time when MARx accepts the
(CCM)	transaction for processing. For batch, the CCM is derived from the batch file
	transmission date; for User Interface transactions, the CCM is derived from the
	system data at the time of transaction submission.
Current Payment Month	The next prospective calendar month for which Plan enrollment, disenrollment, and
(CPM)	payment adjustments are calculated.
Disenrollment	A record submitted by a Plan, CMS, or the Medicare Customer Service Center when
	a beneficiary discontinues membership in a Plan.
Enrollment Process	A process in which a Plan submits a request to enroll in a Plan, change enrollment, or disenroll.
External Point of Contact	A designated person(s) by the Plan who approves requests and grants authorization
(EPOC)	for Plan personnel to establish a CMS User-ID through the IACS System.
Medicare Advantage	The current application that processes enrollment and beneficiary-level payments for
Prescription Drug System	Medicare Advantage and Part D.
(MARx)	
Medicare Advantage and	Provides information to Plans about the CMS enrollment system and other pertinent
Prescription Drug System	CMS system exchanges. Additionally, provides an overview of how Plans will
Plan Communications User	exchange data with CMS, describing the input received from the Plans and the
Guide (PCUG)	report and data files sent in response from CMS to the Plans.
Opt-out	A beneficiary action to affirmatively decline auto-enrollment into a Part D Plan.
Part A	The portion of Medicare that helps cover hospital inpatient care.
Part B	The portion of Medicare that typically covers outpatient services, including doctor fees.
Part C	The Medicare Advantage Program established under the Medicare Modernization
	Act of 2003 (Pub. L. 108-173).
Part D	The voluntary prescription drug benefit in Medicare as established by the Medicare
	Modernization Act of 2003 (Pub. L 108-173).
Payment	The computation of the actual payment, performed during the execution of the CPM
	process. In this document, also a sub-domain of MARx
Plan Benefit Package (PBP)	An MA Plan's description of its benefits, premiums, and cost sharing.
Premium	In this document, premium refers to a sub-domain of MARx.
Segment	A distinct portion of the service area of an MA local Plan.
User Interface (UI)	The screens, forms, and menus that display to a user logged into an automated
	system.

6.6 Acronyms

Table 50: List of Abbreviations and Acronyms

Term	Definitions (for this document)
AE-FE	Part D Auto-Enrollment/Facilitated Enrollment
AEP	Annual Enrollment Period
BCSS	Batch Completion Status Summary
BIC	Beneficiary Identification Code
BIPA	Benefits Improvement and Protection Act
CAN	Claim Account Number
САР	Corrective Action Plan
ССМ	Current Calendar Month
CMS	Centers for Medicare & Medicaid Services
СО	Central Office
СРМ	Current Payment Month
CR	Change Request
DO	District Office
DOB	Date of Birth
DOD	Date of Death
DOE	Date of Entitlement
EGHP	Employer Group Health Plan
ERC	Error Return Codes
ESRD	End Stage Renal Disease
FE	Facilitated Enrollment
FFS	Fee-For-Service
FIR	Financial Information Reporting
GHP	Group Health Plan
HIC	Health Insurance Claim
HICN	Health Insurance Claim Number, including BIC
HPMS	Health Plan Management System
ICEP	Initial Coverage Election Period
ID	Identification
IEP/D	Initial Enrollment Period for Part D

ІТ	Information Technology
IRE	Independent Review Entity
LEP	Late Enrollment Penalty
LIS	Low Income Subsidy
LTI	Long Term Institutional
M+C	Medicare+Choice (now known as MA)
МСО	Managed Care Organization
M+CO	Medicare+Choice Organization
МА	Medicare Advantage (formerly known as M+C)
MADP	Medicare Advantage Disenrollment Period.
MA-PD	Medicare Advantage – Prescription Drug
MAPD	Medicare Advantage Prescription Drug
MARx	Medicare Advantage and Prescription Drug System
MBD	Medicare Beneficiary Database
ММА	Medicare Modernization Act
MMR	Monthly Membership Report
MSP	Medicare Secondary Payer
NHC	Nursing Home Certifiable
NUNCMO	Number of Uncovered Months
OEPI	Open Enrollment Period for Institutionalized Individuals
OMB	Office of Management and Budget
OPM	Office of Personnel Management
PACE	Program of All-Inclusive Care for the Elderly
PAP	Patient Assistance Program
РВР	Plan Benefit Package
PCUG	Medicare Advantage and Prescription Drug System Plan Communications User Guide
PDP	Prescription Drug Plan
РНІ	Personal Health Information
PM	Processing Month
РМРМ	Per Member Per Month
POS	Point of Sale
РРО	Preferred Provider Organization
PPR	Plan Payment Report

PWS	Premium Withhold System
R&M	Redesign & Modernization initiative
RAS	Risk Adjustment System
RDS	Retiree Drug Subsidy
RO	CMS Regional Office
RRB	Railroad Retirement Board
RX	Prescription
SCC	State and County Code
SEG	Segment
SEP	Special Election Period
SSA	Social Security Administration
SSI	Supplemental Security Income
TRC	Transaction Reply Code
TrOOP	True Out Of Pocket
TRR	Transaction Reply Report
UI	User Interface
VA	Veteran's Administration

6.7 MARx R&M Notes

For additional copies of the MARx UI Handbook, contact HPMS, or the MAPD Help Desk Web site at <u>http://www.cms.gov/mapdhelpdesk/</u>.