

HPMS E-Mail

Date: August 21, 2018

Subject: Update – Contract Year 2019 Agent and Broker Training and Testing Guidelines

CMS has updated the Calendar Year (CY) 2019 Agent and Broker Training and Testing Guidelines per the recent release of the CMS-4182-F and the Medicare Communications and Marketing Guidelines (MCMG). The updated version has been posted at:

<https://www.cms.gov/Medicare/Health-Plans/ManagedCareMarketing/MarketngModelsStandardDocumentsandEducationalMaterial.html>
1.

If Plans/Part D sponsors have already trained and tested their agents/brokers, retraining/testing is not necessary. However, Plans/Part D sponsors responsible for compliance with the new rule.