

The CMS Medicare-Medicaid Coordination Office (MMCO) is pleased to announce the following training opportunity:

Webinar: Person-Centered Approaches to Support People Dually Eligible for Medicare and Medicaid

Date/Time: September 6, 2018, 2:00-3:30 EST

Registration Link:

https://resourcesforintegratedcare.com/GeriatricCompetentCare/2018_GCC_Webinar_Series/Person_Centered_Care

Person-centered care is consistent with the values, needs, and desires of individuals and is achieved when providers and health plans involve individuals in healthcare discussions and decisions. A person-centered approach to healthcare and community-based services has potential to improve the quality of care, reduce costs, and address social determinants of health to create healthier communities.¹

Individuals dually eligible for Medicare and Medicaid have high rates of chronic conditions and long-term support needs, accounting for a disproportionately large share of Medicare and Medicaid expenditures.² The strengths-based focus of person-centered approaches is especially helpful for managing chronic conditions and identifying long-term support needs. It can lower costs through integrating natural supports and community resources. This webinar will describe practical person-centered tools and approaches organizations and professionals can adapt to better support aging in place. Speakers will share strategies for integrating person-centered approaches into clinical and community-based settings, and will discuss how approaches differ based on the individual goals of the client.

By the end of this webinar, participants should be able to:

1. Define person-centered practices and approaches
2. Recognize the potential benefits and outcomes of person-centered practices and approaches, including addressing social determinants of health
3. Identify opportunities to apply practical person-centered approaches to their own work

Featured Speakers:

- Shawn Terrell, MS, MSW, Health Insurance Specialist, Administration for Community Living
- Betsy Dilla, Consultant; The Lewin Group
- Lisa Portune, MSW, LISW, Aetna Manager, Council on Aging of Southwestern Ohio

¹ The Scan Foundation. (2016). Person-Centered Care: The Business Case. Retrieved from: <http://www.thescanfoundation.org/person-centered-care-business-case-full-report>.

² CMS Medicare-Medicaid Coordination Office. (2012). Medicare-Medicaid Enrollee Information National, 2012. Retrieved from: https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/Downloads/NationalProfile_2012.pdf.

- Andrea Price, AND, RB, CCM, Manager of Clinical Health Services, Aetna Better Health of Ohio
- Karen, Aetna Member
- Brittany Woulms, LSW, Aetna Case Manager, Council on Aging of Southwestern

Intended Audience:

This webinar is intended for a wide range of stakeholders - providers, health care professionals (such as home care agency administrators and staff), social workers, and front-line staff of Medicare Advantage plans, Medicare-Medicaid Plans, Dual Eligible Special Needs Plans, and PACE Organizations interested in improving their ability to provide support in a person-centered way.

CME/CE credit information:

Accreditation

- The Centers for Medicare & Medicaid Services (CMS) is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. CMS is also accredited by the International Association for Continuing Education and Training (IACET) to offer continuing education credit.

Continuing Medical Education – CMS designates this live educational activity for a maximum of 1 hour of AMA PRA Category 1 Credit(s)[™]. Physicians should claim only credit commensurate with the extent of their participation in the activity.

Individuals are strongly encouraged to check with their specific regulatory boards or other agencies to confirm that courses taken from these accrediting bodies will be accepted by that entity.

PLEASE NOTE:

- Webinar participants seeking CME/CE credit should only claim credit commensurate with the extent of their participation in the activity.
 - A score of at least 80% on the post-test must be achieved in order to obtain CEs
 - Estimated time to participate in the webinar: 1.5 hours including introductory information and interactive Q&A.
 - Participants will be led through the following requirements after signing into and participating in the webinar:
 - Read the learning objectives and faculty disclosures
 - Participate in the webinar
 - Complete the post-test and program evaluation form
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Registration Information:

After clicking the registration link hosted on <https://resourcesforintegratedcare.com/> and completing the registration form, you will receive an email from do_not_reply@on24event.com containing event log-on information. The email also contains an attachment that, when opened, will save the event log-on information to an Outlook calendar.

On the day of the live event, please use the web link to join the webinar. You can access the platform using a computer, smart phone, or tablet. The audio portion of the presentation will automatically stream through your computer/device speakers. Please make sure that the volume on your speakers is turned up. Phone dial-in information will also be available during the live event if you are unable to listen to the audio through the computer/device speakers.

For individuals that will be **away** from a computer, smart phone, or tablet on the day of the live webinar event, please email us at RIC@lewin.com to request dial-in information.

Resources for Integrated Care (RIC) develops and disseminates technical assistance and actionable tools for providers of beneficiaries dually eligible for Medicare and Medicaid based on successful innovations and care models. The RIC website features additional resources and tools for providers and health plans, available at <https://www.resourcesforintegratedcare.com>. RIC is supported by the CMS Medicare-Medicaid Coordination Office.

Please contact RIC@lewin.com or Gretchen.nye1@cms.hhs.gov with any questions.