



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: August 2, 2019

TO: Medicare-Medicaid Plans

FROM: Lindsay P. Barnette
Director, Models, Demonstrations & Analysis Group

SUBJECT: Massachusetts MMPs: Release of Final Contract Year 2020 Model Materials

Attached to this memorandum are the new model materials for Contract Year (CY) 2020 developed jointly by CMS and Massachusetts for Medicare-Medicaid Plans (MMPs) operating in the Massachusetts Capitated Financial Alignment Model Demonstration. CMS and Massachusetts jointly updated these models as summarized in the May 22, 2019 HPMS memorandum, "Medicare-Medicaid Plan and Minnesota Senior Health Options Plan Member Material Model Updates for Contract Year 2020." Massachusetts MMPs may only use the CY 2020 models for CY 2020.

As a result of the implementation of CMS-4185-F, Contract Year 2020 Medicare Advantage and Part D Flexibility, which may be found in the Final Rule published on April 16, 2019 (see <https://www.federalregister.gov/documents/2019/04/16/2019-06822/medicare-and-medicaid-programs-policy-and-technical-changes-to-the-medicare-advantage-medicare>) and CMS-4180-F, Medicare Advantage and Part D Drug Pricing, which may be found in the Final Rule published on May 23, 2019 (see <https://www.federalregister.gov/documents/2019/05/23/2019-10521/modernizing-part-d-and-medicare-advantage-to-lower-drug-prices-and-reduce-out-of-pocket-expenses>), we incorporated related changes into the CY 2020 model materials.

The following materials are included with this guidance:

- **Annual Notice of Change (ANOC):** The ANOC must be received by current enrollees by September 30, 2019 and posted on plan websites by October 15, 2019.
- **Member Handbook/Evidence of Coverage (EOC) - Chapters 1-12:** The Member Handbook (or a separate notice to alert enrollees how to access or receive the Member Handbook) must be received by current enrollees by October 15, 2019 and posted on plan websites by October 15, 2019.
- **Summary of Benefits (SB):** The SB must be available by October 15, 2019, but can be released as early as October 1, 2019, and posted on plan websites by October 15, 2019.

- **Provider and Pharmacy Directory:** The directory (or a separate notice to alert enrollees how to access or receive the directory) must be received by current enrollees no later than October 15, 2019. The directory must be available to current and prospective enrollees and posted on plan websites by October 15, 2019.
- **List of Covered Drugs (Formulary):** The formulary (or a separate notice to alert enrollees how to access or receive the formulary) must be received by current enrollees no later than October 15, 2019 and available to current and prospective enrollees and posted on plan websites by October 15, 2019.
- **Member ID Card**
- **Plan-Delegated Enrollment Notices**
 - Exhibit 5a: Welcome Letter for Passively Enrolled Individuals
 - Exhibit 5b: Welcome Letter for Individuals Who Opt In
- **Notices of Adverse Action**
 - Denial of Level 1 Appeal (for MassHealth service)
 - Denial of Level 1 Appeal (for Medicare and MassHealth service)

In addition, we expect to issue the Integrated Denial Notice separately in the coming weeks.

The attached guidance and models will also be posted to the Financial Alignment Initiative website at <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources.html>.

We encourage all plans to work closely with their marketing reviewers and Contract Management Team to ensure timely submission and approval of all required CY 2020 materials, as well as timely and complete entry of Actual Mail Dates for ANOCs. If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov.